

**WATER RATES**  
(RESOLUTION 15-11 EFFECTIVE 7/1/2015)

**CALCULATING YOUR WATER CHARGES:**

Your charge is made up of two parts, a **base** charge and a **usage** charge. The following charges are for all Residential and Commercial users **inside** the city limits. Customers outside of the city limits are charged at 1.5 the residential rate for both water and sewer.

I. **Base Charge** - A monthly flat charge based on meter size.

All Multi-Family Residential, Commercial and Industrial inside the City:

<u>Your Meter Size</u>	<u>Base Charge</u> (monthly)
5/8 & 3/4 inch	\$ 15.87
1 inch	\$ 26.44
1 ½ inch	\$ 52.88
2 inch	\$ 84.60
3 inch	\$ 169.22
4 inch	\$ 264.40

All Single Family Residential inside the City:

<u>Your Meter Size</u>	<u>Base Charge</u> (monthly)
1 inch and smaller	\$ 15.87
1 ½ inch	\$ 52.88
2 inch	\$ 84.60
3 inch	\$ 169.22
4 inch	\$ 264.40

II **Use Charge** - \$2.27 per 100 cubic feet of water consumed

<u>Base Charge</u> (Use table above)	<u>Use Charge</u> (\$2.27 times your typical usage in hundreds of cubic feet)
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$$(\underline{\hspace{2cm}}) + (\underline{\hspace{2cm}}) = \underline{\hspace{2cm}}$$

Total Water Charge

**SEWER RATES**  
(RESOLUTION 15-09 EFFECTIVE 7/1/2015)

**CALCULATING YOUR SEWER CHARGES:**

Your sewer charge is made up of two parts, a **base** charge and a **usage** charge. The following charges are for all users **inside** the city limits.

- I.     **Base Charge**             A monthly flat charge based on fixed billing and administrative costs - \$ 22.67 monthly per business or dwelling unit.
  
- II.    **Use Charge** (RESOLUTION 16-04 EFFECTIVE 2/1/2016)

A use charge to a residential user shall be based on said users average monthly water consumption for the previous months of November, December, January, February, March and April as read from the user's water meter. In the case where water service has been turned off for not more than one month during the six (6) winter months, the five (5) remaining months of record shall be used for calculating the average. Residential customers now have the option to “opt-out” of the averaging method and have the use charge based on actual usage. To do this the customer must complete the applicable form by April 30 and submit it to the Finance Department. The customer will remain on this method until requesting a change.

Commercial and industrial user charges shall be based on the user's monthly metered water consumption.

<u>Class of User</u>	<u>Base Rate Schedule</u>
Residential	\$6.45 per 100 cubic feet of water consumption.
Commercial I	\$6.45 per 100 cubic feet of water consumption.
Commercial II	\$7.73 per 100 cubic feet of water consumption.
Commercial III	\$9.16 per 100 cubic feet of water consumption.
Commercial IV & Industrial	\$2.3529/Ccf of Flow \$0.5163/lb of BOD \$0.5163/lb of TSS

<b><u>Base Charge</u></b> (\$22.67 times units)	<b><u>Use Charge</u></b> (Rate class from table above times <u>your</u> average usage for residential customers or typical monthly usage for commercial customers in hundreds of cubic feet)
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( _____ )	+	( _____ )	=	_____
				Total Sewer Charge

**All new residential customers will have their sewer rate based on actual usage up to a maximum of \$57.95 per month; this is based on a city wide average water consumption of 547 cubic feet. Customers will remain on this rate until they have usage for at least 5 out of the 6 averaging months. (Updated: 7/1/15)**

## ***IMPROVEMENT RATES***

**Storm Water System Fee** (Resolution 15-10) for planning, management, construction, preservation, maintenance and where necessary, alteration of the City's stormwater system: \$3.00 (EFFECTIVE 7/1/2015)

**Park Fee** (Resolution 13-17) for construction, operation and/or maintenance of park and marine properties owned or controlled by the City: \$1.50 (EFFECTIVE 8/1/2013)

**Street Maintenance Fee** (Resolution 13-18) planning, management, construction, preservation, maintenance and where necessary, alteration of city owned or controlled streets as a way to supplement other sources of revenue for those purposes: \$5.00 (EFFECTIVE 8/1/2013)

## ***ADMINISTRATIVE FEES*** (RESOLUTION 14-35 EFFECTIVE 7/7/2014)

**Processing Fee** \$10.00

**Utility Deposit** \$75.00

**Utility Payment Late Fee** Accounts not paid by 5pm on the due date of the 16<sup>th</sup> of each month: \$5.00

**Delinquent Charge** 1.5 percent monthly interest charge on the past due balance shall be added to the account if the utility bill is not paid by the last day of the month.

**Administrative Fee** Accounts not paid by 5pm on the day before shut-off day: \$40.00

**Returned Check Fee** \$25.00

**After Hours Fee** \$45.00

**Garden Meter Turn On** \$10.00

**Leak Adjustment Service Fee** Deducted from credit allowed per Ord 13.24.210: \$10.00

**Physical Verification of Units** \$20.00



## New Customer Information

Bills are mailed out the last working day of each month and are due by 5pm on the 16<sup>th</sup> of the following month.

Currently the average monthly bill is between \$90.00 and \$110.00 for residential customers who reside inside the city limits.

Payment options include:

- Online Bill Pay through [www.xpressbillpay.com](http://www.xpressbillpay.com) (instructions attached)
- Auto Pay through the City of Silverton (application attached)
- A drop box located in the parking lot exit at City Hall.
- In person at City Hall we accept cash, credit cards and check payments

For additional information please visit our website at [www.silverton.or.us](http://www.silverton.or.us)

City of Silverton  
306 S. Water Street  
Silverton, OR 97381  
503-873-5321 opt. 1

Office hours: Monday-Friday 8am-5pm except holidays