

2010 Silverton Community Survey

Final Report

Submitted to:

City of Silverton
306 South Water Street
Silverton, OR 97381

Prepared by:

Community Planning Workshop

Community Service Center
1209 University of Oregon
Eugene, OR 97403-1209
<http://cpw.uoregon.edu>

August 2010



CPW Staff

Bob Parker, Director

Amanda West, Project Coordinator

Research Team:

Christina Bond

Tracy Kribs

EXECUTIVE SUMMARY

The City of Silverton contracted with the University of Oregon to conduct the 2010 community survey. The purpose of the survey is to gather information from Silverton residents regarding their thoughts and feelings on the quality of life in Silverton, job creation and economic development, city services and local government, parks and recreation, public participation, emergency preparedness, the Silver Falls School District, and Silverton Hospital.

The survey was administered during June 2010. The remainder of the Executive Summary highlights key demographic and survey findings including comparisons to the previous community survey in 2007.

Key Demographic and Survey Findings

- A total of 999 households responded to the 2010 Silverton Community Survey, representing a 33% response rate.
- Overall, survey respondents were over-represented in the 55 to 74 year old age ranges and they were more likely to be homeowners than the general Silverton population as reported by the 2000 U.S. Census.
- About 23% of respondents indicated that they work in Silverton. Nearly 33% were retired or not employed.
- The majority of respondents rated Silverton as “Good” or “Excellent” on various quality of life characteristics. Almost all of respondents (95%) rated the overall quality of life in Silverton as “Good” or “Excellent.” (Table S-1)

Table S-1. Ratings of Silverton’s quality of life

Question	Poor	Fair	Good	Excellent	Don't Know
How do you rate Silverton as a place to live?	0.1%	4.2%	38.3%	57.3%	0.0%
How do you rate your neighborhood as a place to live?	0.6%	7.5%	43.0%	48.5%	0.4%
How do you rate Silverton as a place to raise children?	0.8%	5.0%	35.4%	50.8%	0.9%
How do you rate Silverton as a place to retire?	2.4%	9.0%	35.7%	42.1%	10.8%
How do you rate overall quality of life in Silverton?	0.4%	4.2%	47.7%	47.5%	0.2%

Source: 2010 Silverton Community Survey

- Despite high ratings for quality of life, a majority of respondents think Silverton is “Fair” or “Poor” with respect to job opportunities (64%) and access to affordable quality housing (62%).
- Housing prices, taxes, and drugs were most frequently cited as “Major Problems” in the community.
- When asked to allocate \$100 to basic city services, street/sidewalk maintenance and improvements (\$22.81) and police (\$22.60) received the largest allocations.
- Survey results suggest that residents hold different perceptions regarding value for taxes paid, the direction the City is taking, and citizen involvement (Table S-2).

Table S-2. Level of agreement with statements regarding city government

Statement	Disagree / Strongly Disagree	Neither Agree Nor Disagree	Agree / Strongly Agree	Don't Know
I receive good value for the City of Silverton taxes I pay.	29.2%	35.2%	26.6%	9.0%
	<i>17.8%</i>	<i>40.4%</i>	<i>32.5%</i>	<i>9.3%</i>
I am pleased with the overall direction that the City of Silverton is taking.	26.9%	36.4%	28.5%	8.1%
	<i>25.9%</i>	<i>34.8%</i>	<i>30.4%</i>	<i>8.8%</i>
The City of Silverton government welcomes citizen involvement.	20.2%	29.3%	36.4%	14.1%
	<i>16.8%</i>	<i>30.1%</i>	<i>38.3%</i>	<i>14.8%</i>
The City of Silverton government listens to citizens.	29.9%	29.6%	25.1%	15.5%
	<i>23.9%</i>	<i>27.8%</i>	<i>28.5%</i>	<i>19.8%</i>

Source: 2010 and 2007 Silverton Community Surveys

Note: numbers in bold are 2010 responses; numbers in italics are 2007 responses

- The majority of respondents say they are prepared to be without food and water for up to 72 hours (65%) and feel prepared to evacuate in case of an emergency (73%).
- Almost 40% of respondents think a single family residential property can have up to three (3) chickens (no roosters) as long as they are confined to backyards only, and located a reasonable distance from any side or rear yard property line.
- About 70% of respondents would give the Silver Falls School District an “A” or “B” grade.

- Slightly more than half of respondents indicated that they get most of their city news from the City of Silverton website and 36% receive it from the City of Silverton newsletter.
- Respondent use newspapers like the Silverton Appeal (39%), Statesman Journal (32%), and Oregonian (38%) for most of their local news.

TABLE OF CONTENTS

EXECUTIVE SUMMARY	i
Key Demographic and Survey Findings	i
CHAPTER 1 INTRODUCTION.....	1
Methodology	1
Organization of this Report	2
CHAPTER 2 DEMOGRAPHIC CHARACTERISTICS OF SURVEY RESPONDENTS.....	3
Demographics of Survey Respondents	3
CHAPTER 3 SURVEY RESULTS.....	9
Quality of Life	9
Job Creation and Economic Development	12
City Services and Local Government	17
Parks and Recreation	21
Emergency Preparedness	23
Silver Falls School District	24
Urban Chickens	26
Silverton Hospital	26
Information Sources	30
APPENDIX A SURVEY METHODOLOGY.....	32
APPENDIX B RESPONSES TO OPEN-ENDED QUESTIONS.....	33
APPENDIX C COMMENT RESPONSES	80
APPENDIX D SURVEY INSTRUMENT.....	126

CHAPTER I

INTRODUCTION

In 1991, the City of Silverton conducted its first community survey. The purpose of the survey was to gather information from Silverton residents concerning Silverton's most desirable and undesirable qualities, city service and program budget priorities, as well as information regarding growth and the form that growth should take. The survey gave the citizens of Silverton the opportunity to convey to City officials their concerns and desires regarding Silverton's future. Issues that were impacted by the residents' input included the development of a strategic plan, the reallocation of budget funds, the securing of over \$1 million in outside funding for local projects, the development and implementation of an after-school program for children, and the development and distribution of a city newsletter.

Based on the success of that and subsequent surveys and the contribution of the residents of Silverton, the City of Silverton has regularly contracted with the University of Oregon Community Planning Workshop (CPW) to conduct the community survey. The purpose of the 2010 community survey, the sixth survey since 1991, is to determine residents' perceptions of issues affecting Silverton including job creation, economic development, city services, Silverton Hospital, and the Silver Falls School District.

Methodology

This study identifies attitudes and opinions of Silverton residents regarding various community issues in June 2010. As such, the 2010 Silverton Community Survey presents a snapshot of perceptions at a single point in time.

The primary research tool was a survey mailed to all households that are on Silverton's Water Billing database, and additional surveys that were hand-delivered to multiple dwelling units and mobile home parks. A total of 2,900 surveys were mailed to residents in the Silverton water billing database. CPW received 999 valid responses, for a 33% response rate.

A key concern of organizations that conduct surveys is statistical validity. If one were to assume that the 2010 sample was perfectly random *and* that there was no response bias, then the survey would have a margin of error of $\pm 5\%$ at the 95% confidence level. In simple terms, this means that if a survey were conducted 100 times, the results would end up within $\pm 5\%$ of those presented in this report.

One limitation of the study's methodology is potential non-response bias from the mailed survey. The survey results represent higher percentages of registered voters, homeowners, and households with higher incomes than reported by the U.S. Census in 2000. Despite these areas of potential response bias, our assessment is that the results provide an accurate representation of the attitudes and opinions of Silverton residents in 2010.

A more detailed discussion of the methodology of the survey can be found in Appendix A.

Organization of this Report

Chapter Two, Demographic Results, describes the demographic characteristics of survey respondents.

Chapter Three, Survey Results, describes the responses of the community to a number of issues in Silverton.

Appendix A includes a detailed discussion of the survey methodology.

Appendix B contains the comments written on open-ended survey questions.

Appendix C contains the comments section at the end of the survey.

Appendix D contains a copy of the survey instrument.

CHAPTER 2

DEMOGRAPHIC CHARACTERISTICS OF SURVEY RESPONDENTS

In this chapter CPW presents a summary of the demographic characteristics of individuals that responded to the 2010 community survey. Where appropriate, CPW compares the demographic characteristics of the 2010 survey respondents (as reported on the survey) to those of the 2007 survey respondents and to the demographics of all city residents, as reported by the 2000 U.S. Census.

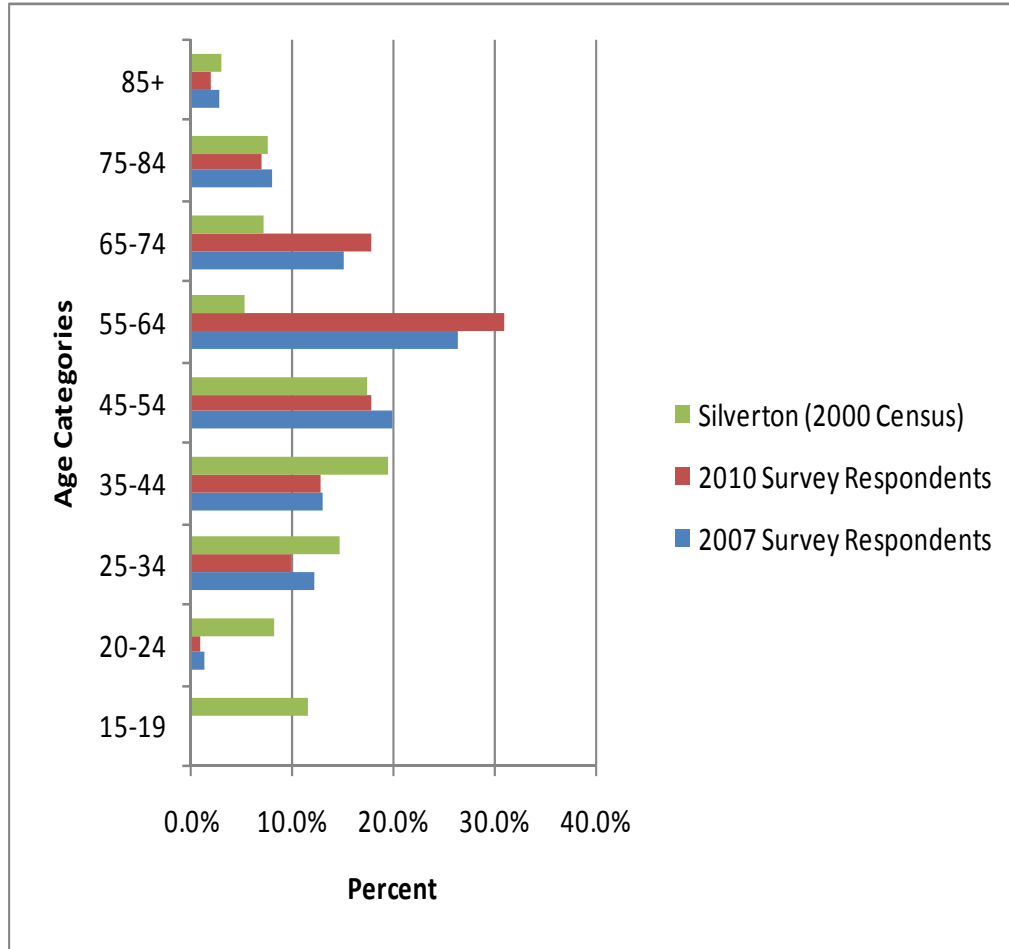
Demographics of Survey Respondents

In any discussion of survey results based upon a population sample, it is important to identify and describe the demographic characteristics of the sample, and compare them to the characteristics of the population as a whole. Significant demographic differences that may exist between the sample and the population as a whole could indicate areas of potential bias.

Figure 2-1 shows the age distribution of 2010 respondents compared to 2007 respondents and the general population in Silverton according to the 2000 U.S. Census.¹ In general, respondents under 44 were under-represented when compared to Silverton's population. This may be due in part because the survey was sent to Silverton's water billing database. Additional surveys were hand-delivered to mobile home parks and apartment complexes. This may have resulted in a larger proportion of homeowners receiving the survey. People between the age of 18 and 24 are more likely to rent and less likely to own than older age groups. Some landlords pay water, thus the survey would have been sent to the homeowner, not the renter. Survey respondents were over-represented in the age categories 45-54, 55-64, and 65-74. For the 2010 survey, the over-representation of ages 55-64 and 65-74 was greater than in 2007. The average age of survey respondents was 56 years.

¹ The sample frame for the survey was individuals who receive water bills from the City. Thus, the sample was intended to include individuals age 18 or older. Because we only received one response from individuals under the age of 20, and the Census groups persons into five-year categories, persons under age 18 are not shown in Figure 2-1.

Figure 2-1. Age of Survey Respondents



Source: 2010 and 2007 Silverton Community Survey, 2000 U.S. Census

The gender distribution of survey respondents had a higher percentage of females than the gender distribution of Silverton residents, as shown in Table 2-1. Women accounted for 57% of the survey respondents and 53% Silverton residents. There was no significant difference between 2007 and 2010 respondents.

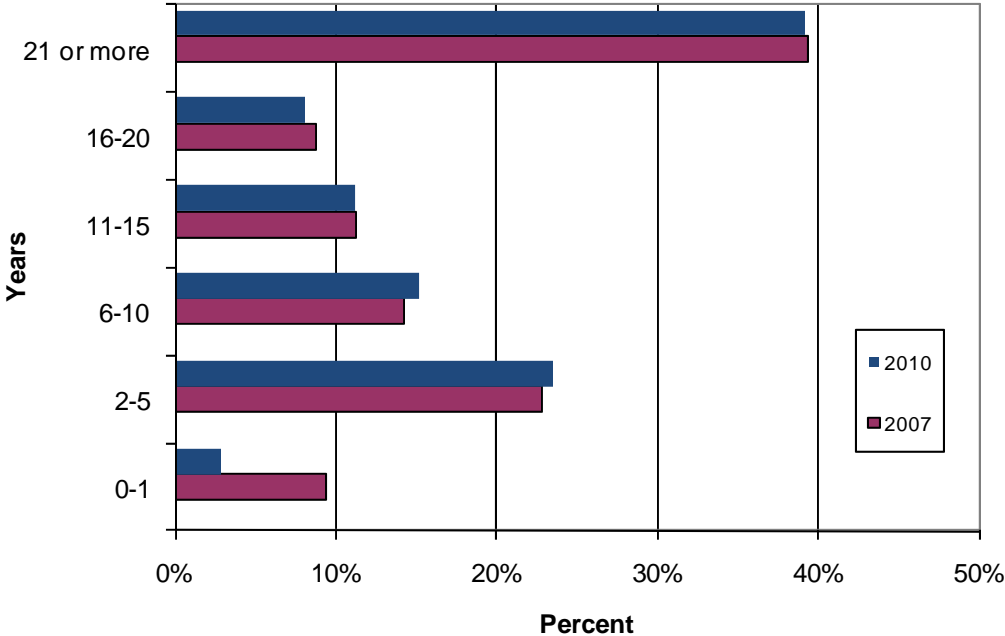
Table 2-1. Gender of Respondents

Gender	2007 Survey	2010 Survey	Silverton (2000 Census)
Male	43%	40%	47%
Female	57%	57%	53%
Prefer not to answer	na	3%	na

Source: 2010 and 2007 Silverton Community Survey, 2000 U.S. Census

Figure 2-2 shows length of residency of survey respondents. The results are similar to 2007 and indicate that many long-term residents responded to the 2010 Silverton Community Survey. Almost 40% of respondents have lived in Silverton for more than 21 years and there was a slight increase in response rate from 6-10 year residents. The average length of residence in Silverton was 19 years and the median length of residence was 13 years, which is almost equal to 2007 with 19 years and 14 years respectively.

Figure 2-2. Residency of Respondents



Source: 2010 and 2007 Silverton Community Survey

Respondents were asked to report where they lived within Silverton. As Table 2-2 shows about half of the respondents reported living in the South Water Street neighborhood or the Silverton High School neighborhood. There was a notable decrease of respondents who reported living in the East Hill neighborhood, as well as an increase in those who live in both the West Hill and Silverton High School neighborhoods.

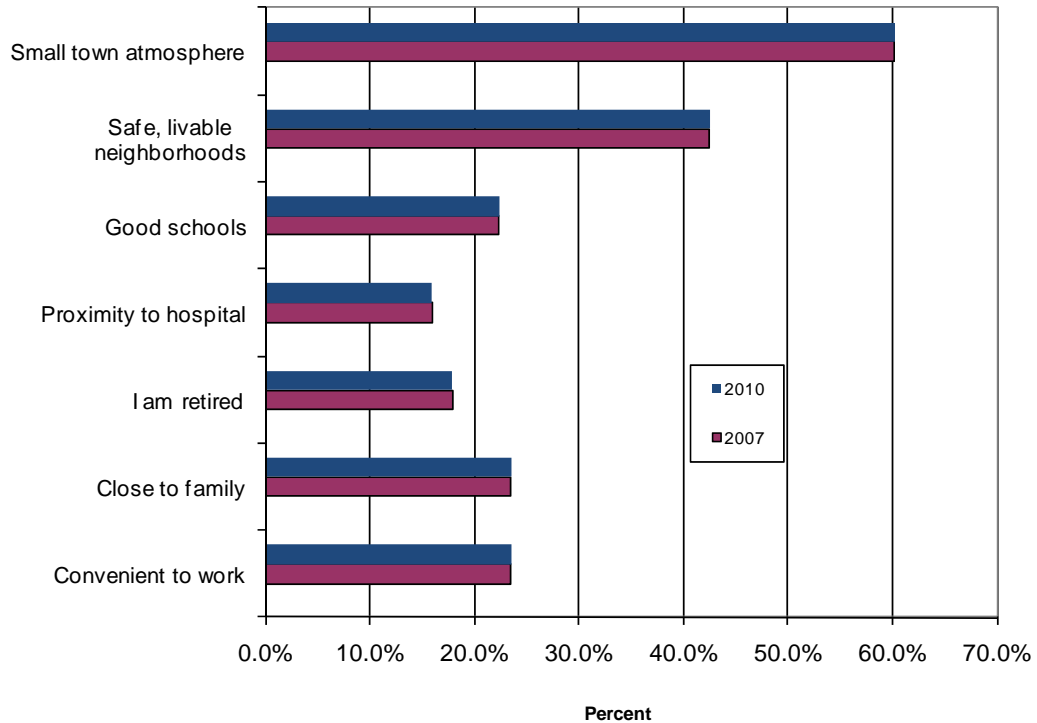
Table 2-2. Neighborhoods of respondents

Percent		
Response	2007	2010
South Water Street	27.5%	24.2%
East Hill	25.5%	12.9%
West Hill	12.7%	17.4%
Northside	12.5%	9.4%
Silverton High School	11.6%	26.0%
Downtown	10.2%	10.1%

Source: 2010 and 2007 Silverton Community Survey

Figure 2-3 shows reasons why respondents moved to Silverton. The responses from the 2010 survey are almost exactly the same as the responses from the 2007 survey. The majority of respondents moved to Silverton because they like the small town characteristics of the community. More than 40% of the respondents moved because of safe, livable neighborhoods. However, many respondents indicated multiple reasons why they moved to Silverton, most of which are the same as the 2007 survey.

Figure 2-3. Reasons respondents moved to Silverton



Source: 2010 and 2007 Silverton Community Survey

Table 2-3 shows housing tenure for survey respondents. Out of all respondents, 81.4% own their homes, compared to 61% for Silverton and 64% statewide, according to the 2000 U.S. Census. Only 16.9% of survey respondents were renters, compared to 39% of people who rent in Silverton. This suggests that, like the 2007 survey, the 2010 survey over-represents homeowners, which is not surprising considering that the sample represents households that pay water bills. According to table 2-3, the percentage of survey respondents who own their homes decreased slightly from 2007 to 2010, and the percentage of those who rent increased slightly.

Table 2-3. Respondents that rent or own housing

Response	Survey Respondents		2000 Census	
	2007	2010	Silverton	Oregon
Rent	11.6%	16.9%	39%	36%
Own (or am buying)	86.3%	81.4%	61%	64%
Occupy Without Payment or Rent	2.2%	1.7%	N/A	N/A

Source: 2010 and 2007 Silverton Community Survey and 2000 U.S. Census

Table 2-4 shows the size of households as reported by survey respondents. As in 2007, two-person households were the most common household size for 2010 survey respondents. The average household size was 2.4 persons.

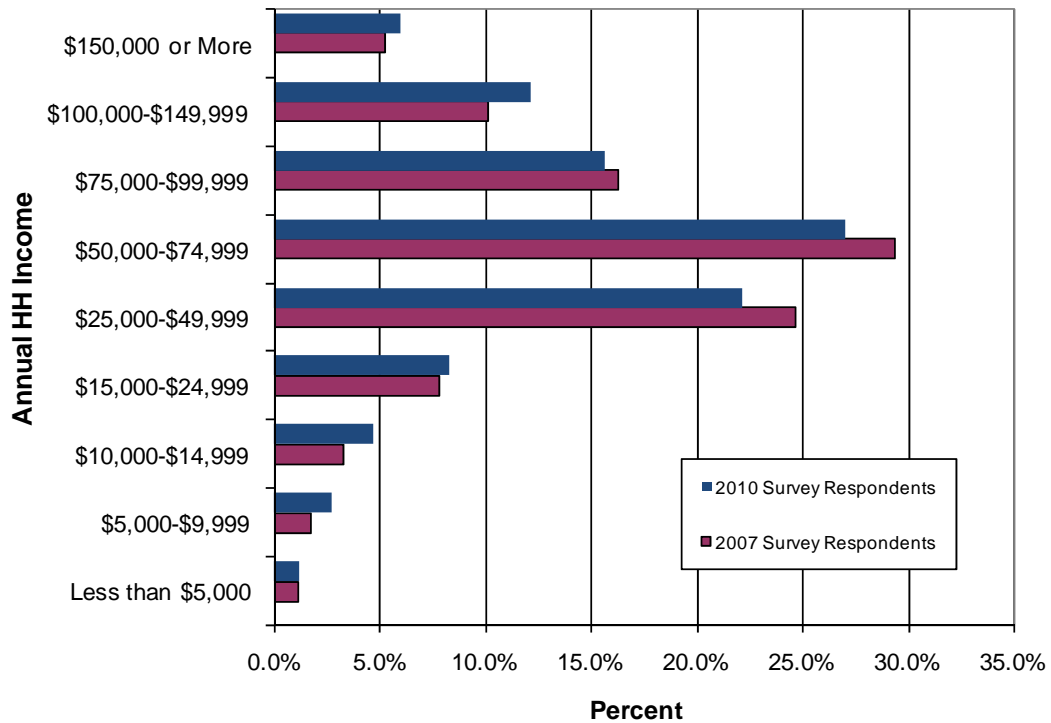
Table 2-4. Total Household Size

Persons in Household	Number of Respondents		Percent of Respondents	
	2010	2007	2010	2007
1	188	193	19.4	20.0%
2	426	443	43.9	45.8%
3	150	145	15.4	15.0%
4	97	114	10.0	11.8%
5	51	48	5.3	5.0%
6 or more	31	24	3.2	2.5%
Total	971	967	100.0%	100.0%

Source: 2010 and 2007 Silverton Community Survey

Figure 2-4 shows the income distribution of survey respondents. Household incomes between \$50,000 and \$74,999 represent 27% of respondent households. An additional 22% earn \$25,000 to \$49,999.

Figure 2-4. Household Income



Source: 2010 and 2007 Silverton Community Survey

Table 2-5 shows where respondents work. Nearly one-quarter of respondents indicated they work in Silverton, while about 32% indicated they are retired or not employed. About 40% indicated they work in a location outside of Silverton, and 4% indicated they work at home. These responses are very similar to the 2007 responses although there is a slightly decrease in the percent of respondents who work in Silverton.

Table 2-5. Work locations

Place of Employment	Percent	
	2007	2010
Retired or not employed	34.2%	32.1%
At home	8.5%	4.3%
In Silverton	25.3%	22.7%
In Salem/Keizer	20.7%	19.2%
In Woodburn	4.3%	2.7%
In Portland	6.2%	4.7%
Other	14.5%	14.3%

Source: 2010 and 2007 Silverton Community Survey

Respondents to the survey are almost all registered to vote—94%.

CHAPTER 3

SURVEY RESULTS

In this chapter, we discuss responses to survey questions related to quality of life, job creation and economic development, City services and local government, parks and recreation, emergency preparedness, Silver Falls School District, urban chickens, the Silverton Hospital, and information sources. For purposes of comparison between the 2010 and 2007 surveys, **bold** numbers indicate results from the 2010 survey and numbers in *italics* are from 2007. Because of the margin of error inherent in the survey, changes were deemed significant if the difference between the two was greater than 5%.

In addition to specific questions addressing the above topics, the survey included a number of open-ended questions (e.g., questions where respondents wrote in their response rather than selecting it from a list). Responses to open-ended questions are presented in Appendix B. At the end of the survey, respondents were given the opportunity to provide additional comments. These responses are listed in Appendix C.

Quality of Life

Like the 2007 survey, the 2010 Silverton Community Survey included a series of questions on quality of life. The questions were based on a model community survey developed by the International City Managers Association. This section presents the results of quality of life questions.

Table 3-1 and 3-2 show how survey respondents' rated quality of life in Silverton. Table 3-2 shows that, as in 2007, the majority of respondents rated Silverton as "Good" or "Excellent" on all characteristics.

Table 3-1. Ratings of Silverton's quality of life

Question	Poor	Fair	Good	Excellent	Don't Know
How do you rate Silverton as a place to live?	0.1%	4.2%	38.3%	57.3%	0.0%
How do you rate your neighborhood as a place to live?	0.6%	7.5%	43.0%	48.5%	0.4%
How do you rate Silverton as a place to raise children?	0.8%	5.0%	35.4%	50.8%	0.9%
How do you rate Silverton as a place to retire?	2.4%	9.0%	35.7%	42.1%	10.8%
How do you rate overall quality of life in Silverton?	0.4%	4.2%	47.7%	47.5%	0.2%

Source: 2010 Silverton Community Survey

Table 3-2 Quality of life comparisons

Question	2007: Good / Excellent	2010: Good / Excellent
How do you rate Silverton as a place to live?	96.0%	95.7%
How do you rate your neighborhood as a place to live?	89.3%	91.4%
How do you rate Silverton as a place to raise children?	84.7%	86.2%
How do you rate Silverton as a place to retire?	78.3%	77.8%
How do you rate overall quality of life in Silverton?	94.6%	95.2%

Source: 2010 and 2007 Silverton Community Survey

Table 3-3 presents respondents' ratings of selected community characteristics. Opportunities to attend community events, sense of community, the overall appearance of Silverton, and ease of walking received the highest percentages of "Good" and "Excellent" responses. Job opportunities, access to affordable quality housing, and access to public transportation received the highest percentage of "Poor" responses. Table 3-4 compares the 2007 and 2010 responses and shows increases in the rating of many community characteristics (with the highest being in the ease of care travel), no change in some, and a decrease in job opportunities.

Table 3-3. Ratings of selected community characteristics by survey respondents

Characteristic	Poor	Fair	Good	Excellent	Don't Know
Sense of community	0.8%	8.2%	56.0%	33.9%	1.1%
Openness and acceptance of the community towards people of diverse backgrounds	2.4%	17.8%	48.1%	24.3%	7.3%
Overall appearance of Silverton	1.1%	13.7%	56.9%	28.3%	0.0%
Opportunities to attend community events	0.2%	6.8%	43.6%	48.4%	0.9%
Recreational opportunities	3.3%	26.6%	47.4%	21.1%	1.6%
Job opportunities	34.4%	42.3%	6.9%	0.8%	15.6%
Access to affordable quality housing	15.0%	41.1%	30.3%	3.4%	10.1%
Access to affordable quality health care	5.1%	16.9%	39.6%	32.3%	6.1%
Ease of car travel in Silverton	6.2%	22.7%	49.8%	21.0%	0.2%
Ease of bicycle travel in Silverton	8.8%	25.3%	34.3%	14.6%	17.0%
Ease of walking in Silverton	3.4%	10.9%	44.6%	39.8%	1.1%
Access to public transportation	22.0%	27.9%	21.1%	7.0%	22.0%

Source: 2010 Silverton Community Survey

Table 3-4. Community characteristics comparisons

Characteristic	2007: Good / Excellent	2010: Good / Excellent	Trend
Sense of community	87.7%	89.9%	Increase
Openness and acceptance of the community towards people of diverse backgrounds	67.4%	72.4%	Increase
Recreational opportunities	62.8%	68.5%	Increase
Access to affordable quality housing	28.2%	33.7%	Increase
Ease of car travel in Silverton	50.7%	70.9%	Increase
Ease of bicycle travel in Silverton	38.1%	49.0%	Increase
Access to public transportation	21.5%	28.1%	Increase
Overall appearance of Silverton	85.9%	85.1%	No change
Opportunities to attend community events	91.1%	92.1%	No change
Access to affordable quality health care	70.9%	71.9%	No change
Ease of walking in Silverton	83.2%	84.5%	No change
Job opportunities	13.7%	7.7%	Decrease

Source: 2010 and 2007 Silverton Community Survey

Table 3-5 shows respondents' ratings of selected community issues. Housing prices, taxes and drugs were most frequently cited as moderate or major problems. Noise, unsupervised youth, and run down buildings, weed lots, or junk vehicles were most frequently cited as "Not a problem" or a "Minor problem." Table 3-6 shows a decrease in the perception of major or minor problems from 2007 indicating that the City has made improvements in all those areas since the last survey.

Table 3-5. Ratings of selected community issues by survey respondents

	Not a Problem	Minor Problem	Moderate Problem	Major Problem	Don't Know
Issue					
Crime	8.8%	52.1%	29.9%	1.4%	7.9%
Drugs	5.1%	29.9%	37.9%	9.3%	17.8%
Gangs	33.2%	32.0%	7.5%	1.0%	24.1%
Noise	39.1%	43.1%	12.3%	3.1%	2.4%
Rundown buildings, weed lots, or junk vehicles	18.7%	51.4%	22.6%	5.6%	1.8%
Taxes	11.0%	20.9%	32.7%	28.0%	7.5%
Traffic congestion	18.7%	40.3%	29.8%	10.7%	0.5%
Unsupervised youth	21.7%	44.9%	16.8%	3.9%	12.6%
Housing prices	9.5%	18.7%	42.7%	21.8%	7.2%

Source: 2010 Silverton Community Survey

Table 3-6. Comparison of community issues

Crime	2007: Major or Moderate Problem	2010: Major or Moderate Problem	Trend
Crime	41.9%	31.2%	Decreased
Drugs	63.4%	47.2%	Decreased
Noise	20.3%	15.3%	Decreased
Rundown buildings, weed lots, or junk vehicles	31.4%	28.2%	Decreased
Taxes	66.7%	60.7%	Decreased
Traffic congestion	68.6%	40.5%	Decreased
Unsupervised youth	30.8%	20.7%	Decreased
Housing prices	71.9%	64.5%	Decreased

Source: 2010 and 2007 Silverton Community Survey

Job Creation and Economic Development

Many of the issues explored in the 2010 Silverton Community Survey hinge around what Silverton’s approach should be toward economic development, job creation, business recruitment, and business retention.

The first question asked about the approach the City should take towards economic development and growth management (see Table 3-7). About 46% of respondents felt the City should target growth to specific businesses that are appropriate for the Silverton community, which is a significant increase from 2007. Additionally, 29% of respondents felt the City should manage growth by accommodating existing businesses and employment growth. The biggest change from 2007 was in the discouraging growth category, significantly less respondents in 2010 thought the City should be doing that.

Table 3-7. Approach to economic development

Response	Percent 2010	<i>Percent 2007</i>
The City should encourage rapid business and employment growth (try to get more sooner)	8.5%	4.6%
The City should accommodate business and employment growth (manage growth)	28.6%	33.8%
The City should target specific businesses and types of employment that the community deems appropriate (targeted growth)	45.7%	37.4%
The City should discourage growth (try to slow it down)	3.8%	10.3%
The City should offer incentives and programs to help expand existing businesses	11.3%	13.9%

Source: 2010 Silverton Community Survey

Table 3-8. Business and employment growth rates

APPROACH	PERCENT
Rapid Growth	8.5%
Manage Growth	28.6%
Targeted Growth	45.7%
Discourage Growth	3.8%
Incentives to expand existing businesses	11.3%

Source: 2010 Silverton Community Survey

In terms of recruiting new business to the City, Table 3-9 shows that most respondents think the Chamber of Commerce, 63.6%, and the City, 66.5%, to be responsible. This is an increase from 2007 when 55.6% wanted the Chamber of Commerce, and 42.2% wanted the City to be responsible for recruiting new businesses. The responses, however, indicate that many individuals selected multiple organizations suggesting that business recruitment should be a shared responsibility.

Table 3-9. Who should recruit new businesses?

Group	Percent
The Chamber of Commerce	63.6%
The City (municipal government)	66.5%
Strategic Economic Development Corporation (SEDCOR)	49.4%
Nobody--let the market work on its own	14.9%
Other (please specify)	6.1%

Source: 2010 Silverton Community Survey

Question six asked respondents to provide their opinion on 15 statements related to economic development, employment, and businesses in Silverton. Table 3-10 below shows the results and Table 3-11 presents a ranking of statements according to how strongly respondents agreed with each statement. These results indicate that respondents want strong environmental policies for the City and feel that the City should take an active role in economic development, including recruiting new businesses, expanding existing ones, and encouraging new businesses to locate downtown. Respondents strongly disagreed that the City needs more land for heavy industry.

Table 3-10. Opinions on economic development

Statement	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Not Sure
The City should not do anything to increase economic development.	34.4%	39.3%	14.3%	5.7%	4.1%	2.3%
The City should actively recruit businesses.	4.9%	9.1%	16.7%	44.8%	22.3%	2.1%
The City should reduce development fees.	7.8%	13.1%	21.3%	32.3%	14.3%	11.2%
The City needs to have more land for light manufacturing.	5.4%	26.1%	22.1%	28.7%	1.8%	15.9%
The City should have strong policies to maintain environmental quality.	0.7%	4.9%	8.9%	53.2%	29.3%	2.9%
The City should streamline the development permitting process.	4.7%	10.8%	15.6%	43.1%	9.6%	16.3%
The City has an adequate employment base.	9.1%	41.5%	17.7%	12.4%	1.9%	17.5%
The City should provide financial incentives to attract new employment.	5.3%	22.3%	21.0%	37.6%	5.8%	8.1%
The City should encourage development of neighborhood commercial centers.	11.4%	35.7%	18.5%	20.6%	2.0%	11.8%
The City should adopt policies that will create more affordable housing for workers.	6.0%	21.9%	22.3%	37.0%	5.6%	7.3%
The City should take steps to retain and expand existing businesses.	1.5%	5.6%	11.8%	60.5%	16.5%	4.2%
The City should encourage new businesses to locate downtown.	0.9%	6.0%	11.0%	60.5%	18.9%	2.7%
The City has a well-educated labor force.	1.2%	1.2%	22.8%	31.8%	4.0%	28.8%
The City needs to market itself better to new businesses.	3.0%	10.6%	19.6%	47.4%	9.7%	9.7%
The City needs a business park that includes flex space for businesses	2.9%	10.3%	19.2%	46.2%	9.5%	9.5%

Source: 2010 Silverton Community Survey

Table 3-11. Ranking of opinion statements

Statement	Disagree / Strongly Disagree	Neither Agree Nor Disagree	Agree / Strongly Agree	Not Sure
The City should have strong policies to maintain environmental quality.	5.3%	7.0%	86.0%	1.8%
The City should take steps to retain and expand existing businesses.	8.9%	14.9%	72.1%	4.1%
The City should encourage new businesses to locate downtown.	12.2%	15.2%	69.7%	3.0%
The City needs to have more land for heavy industry.	64.0%	15.0%	11.3%	9.7%
The City should not do anything to increase economic development.	63.6%	16.1%	17.2%	3.1%

Source: 2010 Silverton Community Survey

When asked about the types of businesses most appropriate for Silverton, respondents provided a broad range of responses. Many listed specific types of businesses such as clothing stores, shoe stores, restaurants, agriculture related businesses, and specialty retailers. Some listed types of businesses such as light manufacturing, tourist-based businesses, or department stores. Many indicated they did not want big-box retailers in Silverton, while others indicated they support such businesses. Others listed characteristics of businesses such as locally owned, independent, active in the community, or socially and environmentally conscious. See Appendix B for the complete list of responses.

Question eight asked how the respondents think that Urban Renewal funds should be used. Over half of all respondents either agreed or strongly agreed with all of the statements shown in table 3-12.

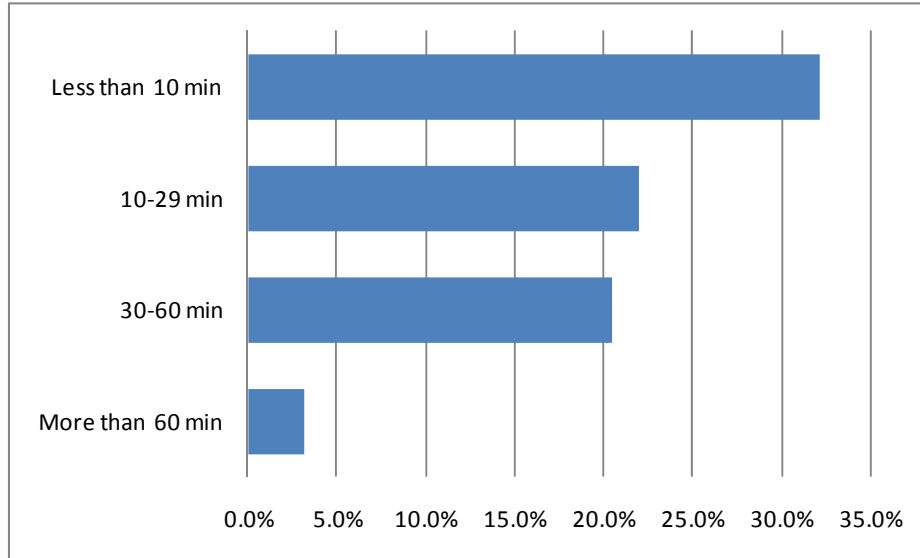
Table 3-12. Urban Renewal Funds

Statement	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	No Opinion
The City should provide grants and loans to existing business/property owners that either expand jobs or make existing commercial/industrial buildings and properties more economically viable	3.9%	10.2%	16.8%	52.5%	12.0%	4.6%
The City should use these funds to provide grants and loans to attract new businesses to Silverton	4.7%	15.4%	17.6%	50.4%	6.4%	5.5%
The City should use these funds to improve the aesthetics of historic downtown Silverton for such things as façade improvements, wider sidewalks, street trees, benches, kiosks, improved crosswalks, and better signage	3.0%	15.2%	14.7%	45.0%	17.8%	4.3%
The City should use these funds for critical infrastructure such as street, sewer and water projects within the urban renewal boundary	1.2%	10.5%	11.9%	53.1%	17.6%	5.7%

Source: 2010 Silverton Community Survey

Question nine asked respondents to indicate how long their average commute time to work is. Figure 3-1 shows that the largest portion of respondents (32%) have a commute that is less than ten minutes, indicating that many respondents work in the area.

Figure 3-1. Commute time to work



Source: 2010 Silverton Community Survey

City Services and Local Government

The 2010 Silverton Community Survey included questions regarding the respondents’ opinions on Silverton’s city services and local government. Table 3-13 shows how respondents would divide \$100 among basic city services. Street and sidewalk maintenance and improvements and police received the most funding, with an average allocation of \$22.81 and \$22.60 respectively. Code enforcement and land use planning received the least funding, with average allocations of \$5.77 and \$6.01 respectively.

Table 3-13. Average allocation of \$100 to basic city services

Service	Average Allocation
Police	\$ 22.60
Recreation (includes Silverton Municipal Pool)	\$ 14.37
Programs/Services for Silverton seniors	\$ 10.68
Parks (land acquisition, development and maintenance)	\$ 13.78
Land Use Planning	\$ 6.01
Code Enforcement	\$ 5.77
Street/Sidewalk maintenance and improvements	\$ 22.81
Other	\$ 3.97
Total	\$ 100.00

Source: 2010 Silverton Community Survey

Question eleven asked respondents to rank the quality of services provided by different levels of government (Table 3-14). In general, the City of Silverton and the Silver Falls School District received higher rankings than other levels of government.

Table 3-14. Rating of quality of government services in Silverton

Government	Poor	Fair	Good	Excellent	Don't Know
The Federal Government	19.2%	31.9%	27.7%	1.8%	19.4%
The Oregon State Government	15.0%	34.6%	31.9%	2.4%	16.0%
The Marion County Government	7.9%	35.4%	36.3%	1.9%	18.5%
The City of Silverton Government	5.2%	20.6%	54.2%	8.6%	11.4%
Silver Falls School District	4.9%	16.6%	38.1%	18.1%	22.3%

Source: 2010 Silverton Community Survey

About 66% of the respondents reported that they had in-person or phone contact with an employee of the City of Silverton within the last 12 months (including police, receptionists, public works or any others). Table 3-15 shows respondents' impression of employees of the City of Silverton during their most recent contact. In general, the majority of respondents reported the knowledge, responsiveness, courtesy, and overall impression of City staff was either "good" or "excellent." Despite the high ratings of most respondent's interactions, between 15% and 20% indicated that their interaction was either "poor" or "fair."

Table 3-15. Rating of most recent interaction with City employees

Characteristic	Poor	Fair	Good	Excellent	Don't Know
Knowledge	4.4%	13.1%	46.7%	31.1%	4.7%
Responsiveness	7.0%	13.0%	42.7%	35.2%	2.1%
Courtesy	7.9%	9.4%	37.0%	44.8%	0.9%
Overall impression	7.4%	11.8%	45.1%	34.5%	1.2%

Source: 2010 Silverton Community Survey

Despite the fact that the percentages decreased in every category, Table 3-16 shows no significant change (e.g., changes of $\pm 5\%$ between 2007 and 2010) in respondents' impression of City employees.

Table 3-16. Comparison of City employees

Characteristic	Good / Excellent Rating	
	2007	2010
Knowledge	81.1%	77.8%
Responsiveness	81.3%	77.9%
Courtesy	84.4%	81.8%
Overall impression	81.2%	79.6%

Source: 2010 and 2007 Silverton Community Survey

The survey requested respondents to indicate their level of agreement with several statements regarding city government. Their responses, shown in Table 3-17, suggest that residents hold different perceptions regarding value for taxes paid, the direction the City is taking, and citizen involvement. Table 3-18 shows changes in these perceptions from 2007. Three of the statements, "I receive good value for the City of Silverton taxes I pay," "The City of Silverton government welcomes citizen involvement," and "The City of Silverton government listens to citizens" showed an increase (by about 4 to 11%) in disagree or strongly disagree responses. It is difficult to interpret reasons why respondents disagree with the statements. This could be an area that City staff may wish to further explore, or it could be a reflection of the current economic morass.

Table 3-17. Level of agreement with statements regarding city government

Statement	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Don't Know
I receive good value for the City of Silverton taxes I pay.	7.6%	21.6%	35.2%	20.9%	5.7%	9.0%
I am pleased with the overall direction that the City of Silverton is taking.	5.0%	21.9%	36.4%	23.1%	5.4%	8.1%
The City of Silverton government welcomes citizen involvement.	5.7%	14.5%	29.3%	27.1%	9.3%	14.1%
The City of Silverton government listens to citizens.	9.3%	20.6%	29.6%	19.8%	5.2%	15.5%

Source: 2010 Silverton Community Survey

Table 3-18. Comparison of statement regarding city government

Statement	Disagree / Strongly Disagree	Neither Agree Nor Disagree	Agree / Strongly Agree	Don't Know
I receive good value for the City of Silverton taxes I pay.	29.2%	35.2%	26.6%	9.0%
	<i>17.8%</i>	<i>40.4%</i>	<i>32.5%</i>	<i>9.3%</i>
I am pleased with the overall direction that the City of Silverton is taking.	26.9%	36.4%	28.5%	8.1%
	<i>25.9%</i>	<i>34.8%</i>	<i>30.4%</i>	<i>8.8%</i>
The City of Silverton government welcomes citizen involvement.	20.2%	29.3%	36.4%	14.1%
	<i>16.8%</i>	<i>30.1%</i>	<i>38.3%</i>	<i>14.8%</i>
The City of Silverton government listens to citizens.	29.9%	29.6%	25.1%	15.5%
	<i>23.9%</i>	<i>27.8%</i>	<i>28.5%</i>	<i>19.8%</i>

Source: 2010 and 2007 Silverton Community Survey

Note: Numbers in bold are 2010 responses; numbers in italics are 2007 responses.

Many of the City services listed below were rated as Good or Excellent by a majority of respondents. Respondents rated sidewalk maintenance, land use planning, and services to youth lower and most selected Don't Know for their ratings of municipal courts, Silver Trolley, CARTS and cable TV.

Table 3-19. Rating of the quality of City services

Service	Poor	Fair	Good	Excellent	Don't Know
Police services	5.3%	13.8%	54.6%	22.5%	3.7%
Ambulance/emergency medical services	0.5%	4.5%	33.4%	37.9%	23.8%
Crime prevention	2.4%	17.0%	50.3%	10.8%	19.4%
Traffic enforcement	5.3%	17.9%	54.7%	14.2%	7.9%
Garbage collection	1.5%	5.5%	48.9%	42.7%	1.5%
Recycling	1.9%	7.3%	45.8%	43.4%	1.7%
Yard waste pick-up	1.7%	6.8%	43.8%	40.3%	7.3%
Street repair	5.7%	26.5%	50.6%	6.9%	10.3%
Street cleaning	2.9%	18.8%	56.2%	18.4%	3.7%
Street lighting	4.4%	20.0%	60.9%	13.3%	1.5%
Sidewalk maintenance	20.4%	40.2%	33.2%	3.7%	2.5%
Amount of public parking	17.6%	35.6%	38.2%	6.8%	1.7%
Storm drainage	10.1%	25.3%	49.2%	4.7%	10.7%
Drinking water	2.3%	12.6%	51.6%	32.8%	0.7%
Sewer services	3.2%	12.8%	60.4%	17.7%	5.8%
Land use, planning and zoning	8.9%	29.8%	36.3%	3.5%	21.5%

Service	Poor	Fair	Good	Excellent	Don't Know
Code enforcement (weeds, abandoned buildings, etc)	13.1%	31.3%	39.0%	4.9%	11.7%
Services to seniors	2.4%	17.0%	42.3%	10.6%	27.7%
Services to youth	10.2%	25.0%	30.9%	4.5%	29.5%
Municipal courts	2.8%	10.3%	24.5%	2.8%	59.7%
Cable television	9.3%	18.8%	28.7%	6.0%	37.2%
Silver Trolley	1.0%	6.2%	27.3%	12.8%	52.6%
CARTS	2.0%	7.2%	23.3%	10.9%	56.6%
Schools & Education Services	2.4%	9.3%	43.0%	26.4%	18.8%

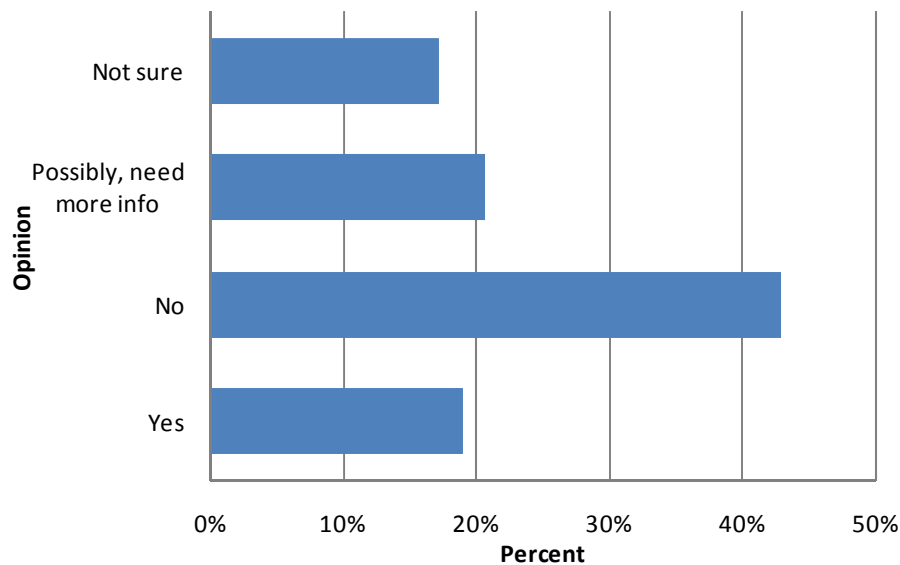
Source: 2010 Silverton Community Survey

Parks and Recreation

The City of Silverton provides public park facilities to meet the recreation needs of City residents and visitors. The 2010 Silverton community survey asked questions about Silverton's parks and recreation system related to management of programs and facilities and the Silverton Reservoir.

Figure 3-2 shows respondents' opinion on the possibility of a parking fee for the Silverton Reservoir. The highest percentage of respondents, 43%, reported that they would not support a parking fee.

Figure 3-2. Silverton Reservoir parking fees

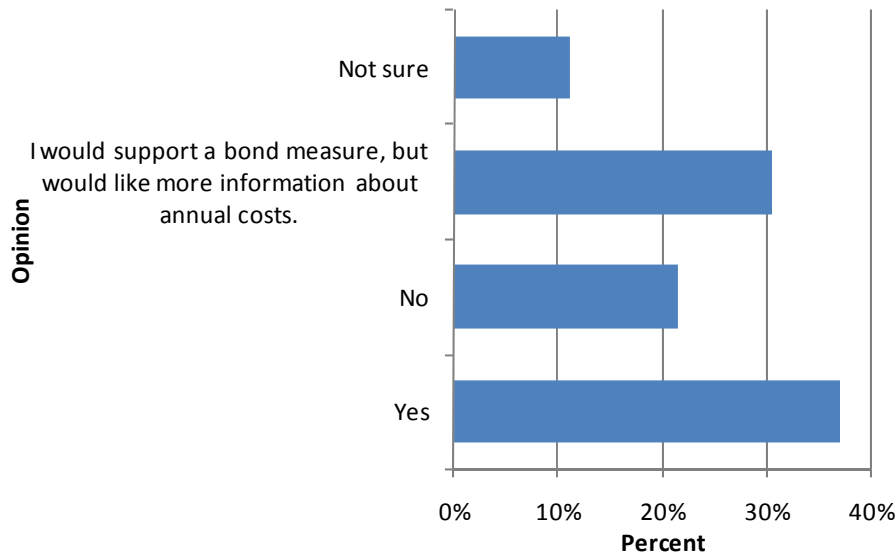


Source: 2010 Silverton Community Survey

Regarding the City of Silverton's recent acquisition of a 40-acre land donation near the Ike Mooney area, the respondents were asked whether they would support a bond measure to turn the area into a community

park. Figure 3-3 shows that 37% would support a bond measure and an additionally 30% would support the measure if they had more information about annual costs.

Figure 3-3. Community park bond measure



Source: 2007 Silverton Community Survey

The next question asked the respondents to provide their opinion on what recreation facilities they would like to see built in Silverton. Respondents were asked to rank the following items 1-8 based on their priority for construction or improvement. The highest priority for respondents was the “other” category where they wrote in answers that included: bike trails, improve existing parks, Rails to Trails, improve parking downtown, tennis courts and an activity center for kids. See Appendix B for the complete list. The next highest priority was a dog park followed by a skate park.

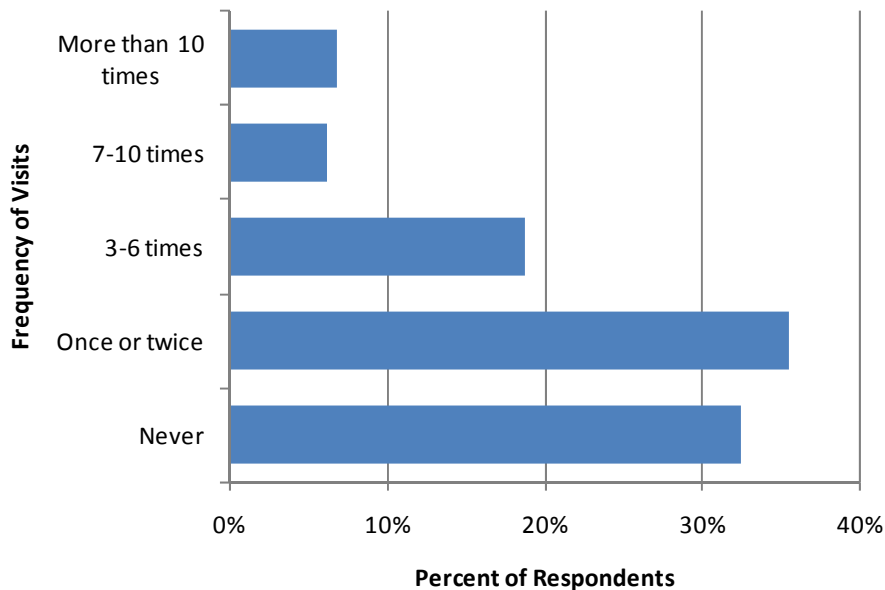
Table 3-20 Ranked preference for recreation facilities

Facility	# of Responses	Weighted Average
Silver Creek Trail System	838	3.56
Pool Improvements	849	3.70
Develop Ike Mooney Tract	843	4.00
Develop Pettit Property	847	4.15
Silverton Dam and Reservoir Expansion	839	4.27
Skate Park	848	4.50
Dog Park	845	5.21
Other	295	5.69

Source: 2010 Silverton Community Survey

Figure 3-4 shows the frequency of visits that respondents have made to the Silverton Reservoir in the last two years. Most respondents (34%) visit the reservoir once or twice a year with the next highest percentage (31%) never visiting.

Figure 3-4. Frequency of visits to the Silverton Reservoir



Source: 2010 Silverton Community Survey

Emergency Preparedness

Questions 20 through 23 asked survey respondents about their level of preparedness in case of an emergency. Table 3-21 shows the majority of respondents are prepared to be without food/water for up to 72 hours and see prepared to evacuate their home safely in the event of an emergency. However, the majority of respondents are not aware of either of the City’s emergency action plans. This result indicates that citizens are taking emergency preparedness on themselves and that the City may not be doing enough public outreach on this topic to inform people of its planning efforts.

Table 3-21. Emergency preparedness

	Yes	No
Prepared to be without food/water for up to 72 hours	65%	35%
Aware of the Silverton Emergency Operations Plan	26%	74%
Aware of the Silverton Dam Emergency Action Plan	32%	68%
Feel prepared to evacuate home safely	73%	27%

Source: 2010 Silverton Community Survey

Silver Falls School District

Like previous surveys, the 2010 Community Survey included a set of questions regarding the Silver Falls School District. Table 3-22 show respondent's feelings of statements about the school district. Results from this table are largely positive or neutral (Neither Agree nor Disagree or No Opinion) with the highest percentage of Strongly Disagree or Disagree (21%) being to the statement *I feel I am well informed about issues concerning the Silver Fall School District.*

Table 3-22. Silver Falls School District opinions

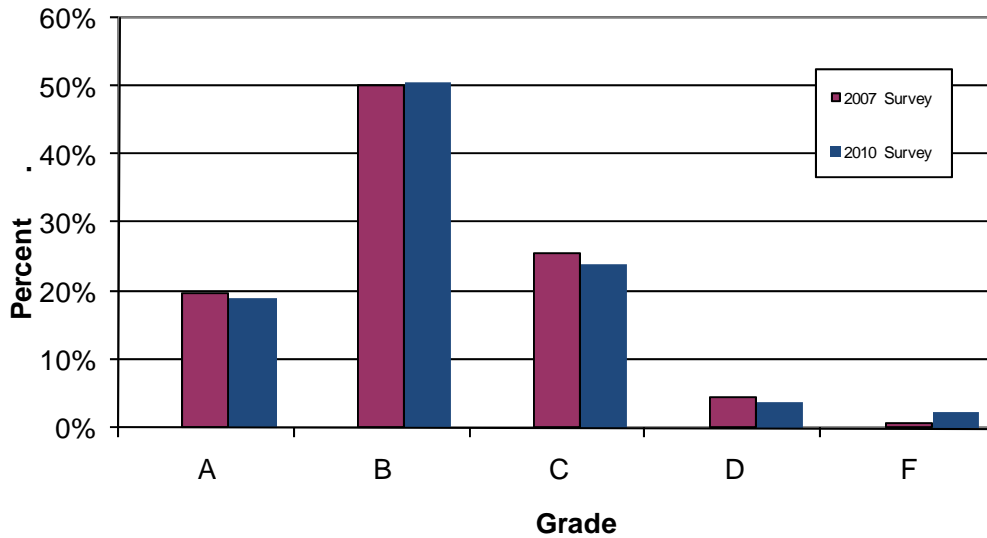
	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	No Opinion
I feel I am well informed about issues concerning the Silver Falls School District.	6.1%	14.7%	20.8%	33.5%	10.7%	14.2%
Students achieve more when their parents are actively involved with the schools.	0.5%	1.0%	4.9%	34.6%	53.4%	5.6%
The school district encourages parents to be actively involved in their children's education at the elementary level.	0.7%	2.1%	10.6%	34.5%	23.2%	28.8%
The school district encourages parents to be actively involved in their children's education at the middle school/ junior high level.	1.0%	3.3%	14.8%	30.0%	15.7%	35.2%
The school district encourages parents to be actively involved in their children's education at the high school level.	2.1%	6.5%	16.6%	26.6%	12.1%	36.1%

Source: 2010 Silverton Community Survey

The Silver Falls School District was interested in respondents' perceptions about the quality of education provided by the District. Figure 3-5 shows that about two-thirds of respondents would give the District an "A" or "B" grade. About 25% selected a "C" grade, and 4% a "D" grade. Less than one percent gave the District an "F" with respect to the quality of education. There were no significant changes between 2007 and 2010.

Respondents that gave the District a "D" or "F" grade were asked to indicate why they gave the District a low rating. A list of comments is presented in Appendix B.

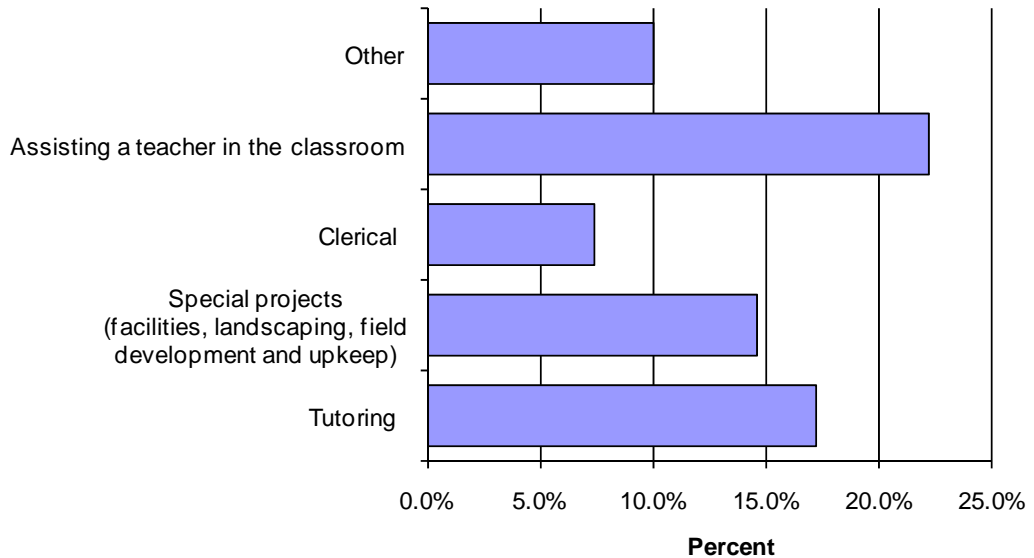
Figure 3-5. Respondents grading of the quality of education provided by the Silver Falls School District



Source: 2010 and 2007 Silverton Community Survey

The remaining School District questions focused on volunteer help in local schools. About one-third of respondents had volunteered in a local school in the last three years while 45% were willing to volunteer in the future. Figure 3-6 shows that the most preferred type of volunteer activities are assisting a teacher in the classroom and tutoring.

Figure 3-6. Preferred volunteer activities



Source: 2010 Silverton Community Survey

Urban Chickens

The 2010 survey included a question about allowing single-family residential properties to have up to three chickens. Table 3-23 shows the results. Almost 40% of respondents support allowing three chickens that are confined to backyards only while 17% are opposed to chickens under any circumstances.

Table 3-23. Urban Chickens

Statement	Number	Percent
I support allowing a single family residential property to have up to three (3) chickens (no roosters) as long as they are confined to backyards only, and located a reasonable distance from any side or rear yard property line.	364	39.8%
I support allowing a single family residential property to have up to three (3) chickens (no roosters) as long as they are confined to backyards only, AND the City issues a permit, AND the person owning the chickens is required to take a class on how to properly care for them.	148	16.2%
I support the City's current regulations that allow chickens on residential lots of 1-acre and larger only AND do not think it needs to be amended.	153	16.7%
I might support the concept of urban chickens on residential lots smaller than 1-acre, but I would need more information on the subject before forming a final opinion.	96	10.5%
I do not support allowing chickens inside the City under any circumstances.	154	16.8%
TOTAL	915	100.0%

Source: 2010 Silverton Community Survey

Silverton Hospital

The Silverton Hospital offers a variety of medical and community services locally. Respondents to the survey were asked to indicate which services they used from a select number listed. Table 3-24 represents the responses, with over half of all those responding stating that the most commonly used service is laboratory services. Diagnostic imaging and the emergency room were also used by about 40% of the respondents.

Table 3-24. Silverton Hospital services used

Response	Percent	
	2007	2010
24-Hour Emergency	38.7%	40.0%
In-patient Hospitalization	18.2%	17.1%
Mammography services	26.6%	29.5%
Laboratory services	53.5%	54.7%
Transportation to medical appointments	4.8%	4.9%
Diagnostic Imaging	41.6%	45.9%
Health Screening Clinics	5.2%	4.4%
Day surgery	13.4%	15.2%
Intravenous and chemotherapy services, wound care	4.0%	4.2%
Community education programs or Health Resource Center	8.4%	6.1%
Other	7.0%	6.9%

Source: 2010 and 2007 Silverton Community Survey

Respondents were asked how satisfied they were with their local medical care. As Table 3-25 shows, almost 80% of respondents were satisfied or very satisfied with cleanliness of facilities and 76% of respondents indicated they were satisfied or very satisfied with the friendliness and helpfulness of staff. The availability of primary care physicians and parking elicited the most unsatisfied and very unsatisfied results with about 12% of respondents each. Respondents also had many write in comments for the “Other” category including: food services, the free clinic, physical therapy and the family birth center. One specifically said, “No OHP services, clinics understaffed and underfunded,” while most of the other comments were not stated in the positive or negative. (Please see complete list in Appendix B).

Table 3-25. Satisfaction with medical care

Hospital Services	Very Unsatisfied	Unsatisfied	Neither Satisfied Nor Unsatisfied	Satisfied	Very Satisfied	Don't Know
Availability of primary care physicians	7.1%	4.8%	13.1%	25.6%	36.7%	12.7%
Availability of specialty care	4.3%	5.6%	14.8%	28.7%	25.3%	21.2%
Quality of physician support staff	2.9%	3.5%	15.1%	32.3%	31.2%	15.1%
Emergency medical care	2.5%	2.0%	10.5%	24.8%	37.2%	23.0%
Overall patient care	2.4%	2.5%	11.9%	34.4%	36.2%	12.5%
Friendliness/helpfulness of staff	3.2%	2.1%	9.4%	31.9%	44.1%	9.3%
Availability of parking	4.1%	8.4%	19.8%	32.2%	27.0%	8.6%
Cleanliness of facility	2.3%	1.2%	8.2%	31.6%	47.8%	8.9%
Outpatient services	2.0%	1.4%	9.2%	25.9%	33.2%	28.3%
Health education programs and community health outreach	2.0%	1.8%	10.6%	23.9%	25.3%	36.4%
Pediatric Services	3.7%	3.6%	8.1%	11.9%	14.4%	58.2%
Other (please specify)	12.4%	2.5%	2.5%	5.5%	14.9%	62.2%

Source: 2010 Silverton Community Survey

Table 3-26 shows a comparison with the 2007 and 2010. A notable increase occurred in the satisfaction with overall patient care from 2007. Respondents indicated increased satisfaction with many of the other hospital services as well.

Table 3-26. Comparison of satisfaction with medical care

Hospital Services	Satisfied / Very Satisfied		
	2007	2010	Trend
Availability of primary care physicians	62.1%	62.3%	No Change
Availability of specialty care	53.8%	54.0%	No Change
Cleanliness of facility	78.7%	79.4%	No Change
Health education programs and community health outreach	48.3%	49.2%	No Change
Overall patient care	66.6%	70.6%	Improving
Friendliness/helpfulness of staff	72.0%	76.0%	Improving
Availability of parking	53.4%	59.1%	Improving
Quality of physician support staff	61.9%	63.4%	Improving
Outpatient services	55.8%	59.0%	Improving
Emergency medical care	58.9%	61.9%	Improving
Pediatric Services	na	26.4%	na

Source: 2010 and 2007 Silverton Community Survey

Almost half of all respondents (49%) left Silverton for specialized health care during the past year. About 43% did not leave Silverton for specialized

health care, which is the same as in 2007, and 8% did not need specialized health care. Of those who received health care in other communities 12% indicated they went to a dermatologist and 8% went to an Ear, Nose, and Throat specialist (see Table 3-27). About one-fifth of respondents left for another service, and the most frequent responses for services listed in the “Other” category were ophthalmology, pediatrics, gynecology, and dental. A transcript of comments is presented in Appendix B.

Table 3-27. Specialized healthcare services used outside of Silverton

Response	Percent	
	2007	2010
Cardiology	8.5%	7.3%
Oncology	4.5%	4.0%
Orthopedics	7.1%	7.7%
Dermatology	9.8%	11.9%
Urology	4.4%	4.2%
Neurology	4.4%	4.6%
Ear, Noise, Throat	6.1%	8.1%
Endocrinology	2.0%	3.3%
Gastroenterology	3.5%	2.9%
Plastic Surgery	1.2%	1.5%
Pulmonary	3.1%	2.4%
Other	20.5%	18.9%

Source: 2010 and 2007 Silverton Community Survey

Table 3-28 shows the types of health insurance that respondents indicated that they have. As in 2007, the most frequent response was for “Other Private Insurance.” Table 3-28 also indicates that the number of respondents who are uninsured and who are using Medicare is increasing slightly but not significantly.

Table 3-28. Type of Insurance

Response	Percent		Trend
	2007	2010	
Medicare	22.9%	24.8%	Increasing
Oregon Health Care	2.5%	3.6%	No Change
Kaiser	10.7%	9.4%	No Change
Other Private Insured	71.8%	70.0%	Decrease
Uninsured	5.0%	6.7%	Increasing

Source: 2010 and 2007 Silverton Community Survey

Information Sources

Table 3-29 shows where survey respondents usually get their local news and city news. Most respondents get their local and city news from print mediums like the Silverton Appeal (39% local, 31% city) and “Our Town” or the insert in “Our Town” (85% local, 63% city). The City of Silverton website is not widely used for local news (2.4%) or City news (3.4%).

Table 3-29. Source of local news

Media Source	% Local News	% City News
Silverton Appeal	39.3	31.4
Statesman Journal	38.7	19.5
Oregonian	13.3	6.7
SCAN TV	3.5	2.2
KBZY radio	1.0	0.6
From the local grapevine	19.9	14.3
Internet	19.3	11.4
City of Silverton website	2.4	3.4
City of Silverton newsletter insert in “Our Town”	30.4	25.8
“Our Town”	54.8	37.6
Other	0.0	0.0

Source: 2010 Silverton Community Survey

In response to how the City can provide better information to its citizens, respondents had numerous comments, many of which indicated the demand for more City news via newspapers. Respondents made many comments about the Silverton Appeal including: it needs more funding, better information, better reporting, and generally needs to be “beefed up.” One suggestion was to include a monthly letter from the Mayor in the Appeal. Respondents also said that more frequent inserts in Our Town or the Silverton Appeal would be desirable.

Other comments to this question were to have city officials attend community functions, have a low-frequency TV/radio station and to put up non-biased bulletin boards around town to disseminate information. (See Appendix B for a complete list of comments.)

Respondents were asked about additional services or information they would like to see on the City’s website. Responses include: events, senior information, church programs, financial information about the City, council/public meetings, job listings and police updates. Some respondents also commented on the look and functionality of the website by saying it could be more user-friendly and attractive. (See Appendix B for a complete list of comments.)

PUBLIC INPUT

The majority of respondents (92%) like that the City periodically asks for their opinion on different issues. Only 2% thought the City does not need to conduct household surveys and 6% dislike answering surveys and do not think anybody really cares what they think.

APPENDIX A

SURVEY METHODOLOGY

This appendix summarizes the methods used to conduct the 2010 Silverton Community Survey. The survey was distributed to a sample of 2,900 household within the Silverton city limits. Potential survey recipients were identified from a database of residences that receive city water. Surveys were also sent to business owners and to owners of property within the City of Silverton, even if the owners lived outside of Silverton. City staff identified households that do not pay City water bills and hand-delivered surveys to those households.

Each mailed survey packet consisted of: (1) a cover letter that explained the purpose of the survey and described the survey incentives; (2) a copy of the survey; and (3) a postage-paid envelope in which to return the completed survey.

The survey was administered in June 2010. Each household received a postcard informing them they would receive a survey in the next week to 10 days. The survey was sent to 2,900 households in June 2010. CPW received a total of 999 responses by the June 29, 2010 cut-off date. This yields a 33% response rate.

APPENDIX B

RESPONSES TO OPEN-ENDED QUESTIONS

The 2010 Silverton Community Survey included a number of open-ended questions. Appendix B presents the written transcript of responses.

Q5. Who do you feel should be working to recruit new business in the City?

Other

- Building owners
- Chemeketa CC, OSU
- Every resident
- Citizens, local business and government setting a target approach, working on tandem
- Community at large (x2)
- Marion County economic development and tourism organizations
- Get government out of the way (Hayek). Read "Road to Serfdom"
- Present accessible community forum and let city residents vote on it
- Don't tax them to death-give good rates on water/sewer or what they need
- Mayor and city commissioner
- Community council
- This should be a collaborative effort where diverse views are represented
- Citizens of Silverton (x2)
- Everyone
- All the above with public input
- Mayor and city council should recruit a Bi-mart to come into old square deal lumber site or Redman Mobile plant site
- Job fairs
- Silverton Hospitals-our largest employer who needs a bigger base of employees with health insurance
- Merchants, developers
- It should be a joint effort with members from all three of the ones listed
- Town hall meeting or survey asking residents what types of businesses they would like to see come in
- All of the above but only with inclusion of citizens groups and neighborhoods affected by business

- Joint effort between city and citizens and outside source
- Anyone who cares
- City of Silverton needs to make sure that whoever recruits wants to keep this town safe and small-keep our values
- Citizen's input
- I would only want it if we had true community input e.g. we don't want a polluting business like the cement factory
- Someone open to employment opportunities

Q7. What types of businesses do you think are most appropriate for Silverton?

- Light manufacturing (x108). 2) Antique shops (x31).
- Affordable clothing, shoes, underwear (x13)(new). 2) Men's store (x4). 3) Music store (x10). 4) Deli (x6). 5) Garden store (x4).
- Clothing (x62). 2) Specialty foods(x2). 3) Tourist attention. 4) Men's store.
- Fast food (x16)-"Wendy's" in particular, Burger King (x3), Carl's Jr., Burgerville 2) Healthy restaurants (x7).
- Tourism oriented (x49). 2) Hotels (x9). 3) Bed and breakfast (x4).
- Restaurants (x113). 2) Beauty salons (x7). 3) Theater. 4) New clothing store (x5). 5) Drug stores (x5). 6) Ace Hardware.
- Concrete MFG plant. 2) Drug MFG. 3) OEM MFG.
- Lumber yard (x15).
- Manufacturing (x59).
- Environmentally responsible local citizens (x2). 2) Target stores (x3).
- Italian restaurants (x8). 2) Fly fishing store (outdoor).
- Retail (x88). 2) Medical/dental/eye care (x8). 3) Service oriented (x5).
- Small local chains/businesses only(x22)(non commercial).
- Business that would appeal to tourism (x19). 2) Nothing that cuts down more forest between here and the falls.
- High tech (x32). 2) Electronics (x14). 3) Cellular companies.
- Dollar store (x14). 2) Payless Shoe store. 3) Sears catalog outlet store. 4) Roller rink. 5) Penny arcade.
- Pharmacies. 2) Grocery store (x31). 3) Variety of food (x11).
- Small business (x16) (retail, light industry (x34)).
- Agricultural (x35). 2) Industrial (x16) (concrete, lumber, construction). 3) Services (x26)(food, bars, etc.). 4) McMEnamin's.
- Department stores (Macy's/JC Penny's) (x21). 2) Dress shop (x2).
- Computer companies (x9).

- WinCo (x9). 2) Costco (x3). 3) Farmer's Market (x6).
- Professional offices (x13).
- Underwear. 2) Dry cleaners. 3) Shoe store (x40).
- Downtown shops/boutiques (x29). 2) An "Oregon" shop (x3). 3) Specialty shops (x7).
- Ross dress for less. 2) Jamba Juice. 3) Community College Annex for adult education (x2). 4) Radio Shack (x2).
- Banks (x2). 2) Doctors/Hospital (x7). 3) Medical (x4). 4) Baby doctor clinic.
- Green business/energy business(x38). 2) Research business (x5). 3) Environment (x3).
- Art galleries (x34). 2) Bookstores (x41). 3) Garden shops/nursery (x18).
- Variety store (x2). 2) Bi-Mart (x28). 3) WalMart (x19). 4) Best Buy.
- Coffee shops (x16). 2) Bakeries (x19). 3) Organic produce stores (x17) (Trader Joe's(x9)).
- Energy-appliances and wood/pellet stove store. 2) Sporting goods (x21) - hiking-fishing-hunting. 3) Home Depot.
- Communications call center (x5). 2) Farm and agriculture electronic system.
- 24 hour restaurant (x5) (Shari's(x5)) by hospital. 2) Office supply store (x6). 3) Food manufacturing (x6). 4) Sports facility. 5) Car rental.
- Healthcare (x10). 2) Urgent/emergency care.
- Business that creates living wage jobs (x13).
- School district/education (x10). 2) Gift stores (x18).
- Childcare/Pre-schools (x6). 2) Teriyaki place.
- Financial services (x3). 2) Christian bookstores and gifts (x2).
- Entertainment (x15). 2) Recreation (x32). 3) Family Activities (x6).
- Community Center (x6).
- Pet store (x8). 2) Dutch Bro's. 3) Transportation services (x3).
- Golf course (x4)(Resort). 2) Campground.
- Night life (x4). 2) Bars (x5). 3) Under 20 dance clubs (x2).
- MFG. 2) Arts & Craft/fabric store (x21). 3) Pawn shop.
- Jiffy Lube. 2) Used book store (x2).
- Children's retail and activities (x14). 2) Malt shop. 3) Boys and Girls Club.
- Hardware store/appliance (x22). 2) Furniture store (x6).
- Tattoo/piercing. 2) Dance school. 3) Taxi.
- Athletic store (x2). 2) Commercial (x5). 3) Distribution center (x6).
- Clean food processing (x6). 2) Assembly (x4). 3) Care/ Wellness center (x2).
- Creative: design architecture, etc (x3). 2) Education: specialized school, trade school, etc (x6).

- Tire store (x2). 2) Ergo-Electric vehicle assembly.
- Less Christmas trees, more strawberries. 2) Fruit stands (x2). 3) Textile industry-wool-fabrics (x2).
- Some sort of youth recreation center (x21). 2) Youth summer camps.
- Boarding school. 2) Elder hostel (x3).
- Solar Company (x10).
- Dog park. 2) Fitness Center (x11).
- Real Estate Office (x3). 2) Internet base (x8). 3) Cable companies.
- Skating Rink (x5). 2) Another movie theatre (x2). 3) Animal park. 4) Animal clinic.
- Family owned restaurants and cafes (x4). 2) Plant nurseries, gardening stores to complement Oregon Garden (x3). 3) Locally owned bars, breweries and wineries (x12). 4) Locally owned grocery, hardware and pharmacy. 5) Nonprofit organizations. 6) Environmentally responsible manufacturing.
- Noah's bagels (x2) (food). 2) Sushi. 3) Family restaurants (x9).
- Cooking shop (classes and supplies). 2) Hobby shop (x3).
- Employment agencies (x3). 2) Churches. 3) Motorcycle sales.
- Auto repair (x6) 2) Auto sales (x6). 3) Car wash.
- Day spas. 2) Banks. 3) Water park (x2).
- Bicycle tours (x3). 2) Hiking tours. 3) Music concerts (x2).
- Vitamin store (x2). 2) Shoe repair (x2). 3) Travel agency (x3).
- No big box stores! (x10). 2) Candy and Ice Cream shop (x8).
- In n' Out Burger. 2) Fred Meyer (x4). 3) Gun store (x2).
- Fresh meat/fish market (x2). 2) Jewelry store (x2).
- Paint/pottery ceramics shop. 2) 7/11. 3) A DMV. 4) Events venue.
- Lower income shopping. 2) Casino. 3) Saddle/Horse Shop.
- Delicatessen (x2). 2) A small big box store like Fred Meyer's (x3). 3) Classy restaurants (x2).
- Hallmark/card shop. 2) Non-industrial. 3) Bicycle/scooter sales and support.
- Indian restaurant. 2) Chinese food. 3) Greek restaurant. 4) Italian restaurant (x4).
- Gas stations (x3). 2) Rite Aid/drugstore. 3) Wilco/farm and yard, etc.
- Small technical assembly. 2) Software engineering distribution. 3) Wooden Moosehead Company. 4) Barbeque outside.
- Roller skating ring. 2) human powered commuter (rail) car to Salem, Woodburn. 3) Palm reader.
- Arcade. 2) Mobile home plant. 3) Walgreens.
- Laundromat. 2) Boys and Girls Club.

Q10. If you had \$100 to spend on basic city services, how would you divide it among the following categories? You can put the entire \$100 into one category or divide it in any combination.

Other

- Programs for youth
- Hire additional language teachers and teachers of other subjects language, science, arts
- Rid the city of deer
- Cut down trees and replant
- Fire (x8)
- Public transportation (x2) and pre-schools
- Historic Silverton refurbished
- 24 hour urgent care clinic
- Promotion of Silverton
- Recreation for kids
- Putting utilities under ground
- Water and sewer infrastructure
- Tax rebate
- Lowering utility rates
- Youth activities area-skate/bike park (x2)
- Library (x3)
- Assistance programs for low-income families
- Programs for dance and socializations at the community center
- Bicycle lanes
- Programs/SVC's for teens
- Aid to homeless, especially teens
- Downtown area improvement
- Water and sewer improvement
- Water/sewer system. Fire dept
- Activities for young adults
- Soccer/Baseball complex
- Food bank
- Deer control
- Job development
- Skate park

- Water prices lowered
- Silverton residential improvement
- Reduce current fees and bring in new companies
- Street-scaping downtown
- Refund taxes
- Community and youth programs
- Bike paths beyond city limits
- Youth programs/support
- Silverton Together Programs
- Subsidies for low income and for subsidy to reduce water and sewage charges
- Silverton Park
- Bike trails (x3)
- Downtown parking!
- Control of wildlife-deer and cougars
- Schools (x3)
- Recreation: we need a department or at least a city level commission for Parks and Recreation. Citizens want to share their expertise/skills/knowledge to make Silverton the best it can be. Current decisions are made “behind closed doors” by city staff and presented as “done deals”. Remote and acquisition for future needs should be “greenbelt” designated. New parks should be within walking distance (1/2 mile) of neighborhoods. As many (most) of Silverton’s children live in the “mill Town” area in higher density housing without front and back yards, a large well cared for park should be located there first. Street Main and improvements-\$10. Sidewalks, bike lanes-\$20.
- Youth program/anti-drug (x2)
- Home owner tax relief
- Clean streets and remove fallen trees
- Put power lines underground!
- Airport

Q18. Please rank the following facilities and parks based on your preference for it to be built in Silverton (rank items using 1 for MOST preferred and 8 as your LEAST preferred).

Other

- Improvement of buildings in the park
- Street

- Golf Course
- Airport
- Sidewalks
- Better information on government for low income housing services like solar insulation
- Tennis Court
- Improve existing city parks (x4)
- Finish Coolidge McClain master plan improvement
- Bike trails (x6)
- Maintain Coolidge McClain park as well 😊
- Ice rink
- Parking downtown (x2)
- Dog trails at Silver Falls
- Improve city park landscaping
- Keep the trees and forest
- Fire station near Ike Mooney
- More soccer fields
- Community garden area
- More small parks/bike trails
- Skating rink
- In town tree preservation
- Tennis court with lights!
- Anything that makes it easier to live here without a vehicle
- Activity center for kids
- Public recreation building: tennis courts and indoor sports
- Rails to trails
- Airplane park to fly model planes
- Area around senior center

Q26. Please explain why you gave this grade.

- The kids in this area are given the tools to become A students
- The opportunity is there if the kids want to use it
- It's just too hard to get help for your student-too much bullying
- They should offer more work related classes
- After school program that can help read, the kids need more help
- I have kids in school, all like what they are learning

- Because of school's report card
- My daughters have much better teachers than they did in California but in my opinion Science/Social Studies education need to be more emphasized especially in K-3
- School system has given all students the tools-if it is not working it is because the students choose to not take advantage of their resources
- Overall good, but needs better music and TAG programs
- I believe it's good-I don't know about great
- Average only-only offer one language. Combine intro classes with advanced classes-how is this possible?
- The amount ratio of grad and non-grad
- Seems like it's about person award pay increases
- Students aren't encouraged to excell
- Budget cuts have cut resources
- I have found the teachers great and my kids learning a lot
- I think they need to prioritize their spending habits
- Based on my own and my children's experiences
- Changed A to B because of aging Eugene field!
- I went through the system K-12th and felt well prepared for a 4 year university (UO) afterward
- Seems like a good school system
- High quality teachers
- From personal experience with family and friends
- Great teachers
- I've been involved for 3 years. Silverton Schools.
- My son graduated from SHS and got a great education
- Graduated from here and was very prepared for college
- Excellent teacher. My children and grandchildren have opportunity to excel.
- I have only heard good things; I am impressed with the amount of kids that graduate and go on to college.
- I think teachers have become complacent and what's up with all of the pedophile teachers...we need more parents involved
- These schools are great, but always room for improvement: i.e. smaller class sizes
- Some good teachers and not so good
- Needs more emphasis on leading children to post-high school education
- Horrible communication, my child has been misplaced twice in one year
- Excellent teachers and facilities

- It has served 3 of my children and many friends as well
- Because that's the grade they have earned!
- Seems like lots of busy work
- Silverton has a good staff of educators
- Very little direct communication with schools; students are "passed" through, teachers are slow to respond
- I work for the school district and know we can still improve
- My children have done so much better between the last 2 years here in SF school district
- The students are offered opportunity and support
- I don't have kids in school-this is what I hear
- Some teachers pick out children to pick on, it's not right or fair
- Teachers are kept at district who are ineffective. Every student is given a chance to reach the middle not teachery for excellence.
- Mostly a very good education with a few exceptions in teacher quality
- No children in the schools based on what I read
- My guess is based upon the kids I know. I have no children.
- All students I have been in contact with appear bright, level headed and well educated
- Lack of communications
- Silverton schools try to meet the needs of all students
- Kids are ill-mannered, foul mouthed, drop trash and can't fill out a job application properly
- Don't really know any kids and the few I like seem to be well educated
- Percentage of graduating seniors and percentage of dropouts
- We have no students in school but have heard you need to be in cliché to get good grades. Teachers are more worried about retirement than teaching.
- They do best they can with the budget cuts
- Because an A would have a no drop out rate
- Not enough classes for advanced students; we only have 5 AP classes. Teachers are incompetent
- Too many half days of classes. Should just be full days and shorter school year
- My daughter received a great education there
- From our own experience with our children
- It is adequate but has room for improvement
- Students have good opportunities and quality, qualified teachers

- Because I think our school district is the best
- I was class of 1970-was pushed through
- School district doesn't have Russian Program, therefore my children go to Woodburn SD
- Every student I know has to get a higher form of education to get a good job after high school
- New to Silverton-information comes from parents of school children
- All 4 of my children graduated from the Silverton school system and received an outstanding education
- Exceptional students (TA, ADHD) fall through the cracks. Replace poor principals with professional people (i.e. Eugene Field)
- I feel that kids should be challenged more in the curriculum
- The school has strong community, teacher support and passion but also isn't the best of the schools out there
- Basic, but good—quality caring teachers
- The school cares about the kids
- A lot of money was spent on the construction of Silverton High; money should have been spent on education not lining pockets
- Knowing students that graduated from there
- Students here gain opportunity to get as much and as high of degree of education as they desire
- More strong support needed to them
- One of the reasons we moved to Silverton was for schools
- Because an "A" would be exceptional and I don't believe that to be true. Teachers need to be invested in students, not in retirement
- I don't think it is at the highest level possible
- Good education and schools, but always room for improvement
- It is not an excellent school system but still good one
- My children do not attend SF schools. Only experience is through nephews
- Great school/always room for improvement
- Lack of AP classes, not demanding academically
- School district provides quality education but not known for an outstanding academic offering
- There is room for improvement at Eugene Field—the principal is very "user-unfriendly"—that affects classes.
- Because only the student and teachers relationship can bring out the best in both
- Based on amount of valedictorians

- Push the kids along even when they don't learn!
- Average but could do better
- Always room for improvement!
- We send a lot of kids on to college, military academies, etc. Lots of good scholarships too
- Information in newspaper
- I do not feel students are adequately prepared for college
- I believe the district did a great job with my kids!
- I know dropouts
- Too many kids still fall between the cracks
- Very good over all—needs to recruit more one-to-one volunteers
- 3 out of 4 of my kids have graduated so far with good grades
- I believe the schools have done a good job in getting the community involved in their child's education meeting those needs
- Need more foreign language opportunities
- Access to good teachers and facilities
- Overall good quality with some areas needing improvement
- Perception
- The opportunity is there but students are encouraged to make the most of it?
- Ratio of cost vs. value record
- Schools are good but could do better depending on schools/teachers. Class sizes are too large at Eugene Field
- My son is doing very well, I like the work he brings home
- They need to rework how they placed non-English speaking children in the classrooms. Divide them up vs. all in 1 or 2 classrooms then the English speaking children feel like foreigners in their own land.
- I am pleased with the concern the schools have
- Always room for improvement
- Schools are good but always need improvement
- I believe our students test high but I think there is always room for improvement
- Teachers are involved with students actively
- Talking to students and teachers
- I think there's always room for improvement (x5)
- More effort to involve teens and their parents needed, need new primary school, more job shadowing for teens
- Quality of education

- The teachers make the difference. Some are good, some not so good
- Teachers are very supportive of all students
- Need more teacher's aides
- Lack of foreign language except Spanish. Sub-par middle school teachers. Very restrictive playground policy at Eugene Field
- High school grad. Programs for disabled and disfranchised
- I have seen a few kids slip through the cracks
- That's just the way I feel
- The high school gives teachers tools to teach well
- Could be better with less mainstream kids
- Silverton supports their schools
- Don't have kids in the school system (x50)
- I believe most children can get a quality education with current facilities and personnel
- High school is all I know—discipline in classes is too loose
- Elementary school exceptional, high school staff too many poor instructors
- Classroom sizes are too big for children to get help when needed. Different learning styles not encouraged or addressed or supported.
- The high school teachers really care
- Some students are lost in the cracks, particularly those with high IQ's
- Not much excitement about children attending college
- Some of the core classes like math are not flexible about the 3 consecutive years of advancement rather focusing on mastering the subject. I would rather have a student respect math class and learn the material than advance on with a C or D and then struggle again on the next level.
- Too much emphasis is put on minority benefit and language, etc.
- Kids who work to achieve can, supportive parents are key! Also, caring teachers!
- Silverton schools are well prepared for all students
- They do a pretty good job, better than average
- Good experience with school system at all levels
- Test grades published ratings
- Seems the school does a good job (paper articles)
- Teachers are great-would like to have another language besides Spanish available in HS
- No child left behind ruins the education the children receive. Once again we lower the standard
- Depends on parental guidance and responsibility

- Too many dropouts
- The quality of graduates
- Teachers seem to be doing all they can within the constraints of budget cuts and pay rate lower than surrounding areas
- My children received quality education
- I have 3 daughters that have graduated with honors
- The programs offered to the Silverton children cover many areas of interest and are high in value from music to swimming to sop and computer and on and on
- Poor selection of electives
- I taught in the district. Goals were well defined, expectations are high
- The graduation rate is too low
- I have a child attending next year but have seen good things here
- Low academics standards and expectations across school districts; nonexistent TAG programs
- I think administratively the schools are weak (principal leadership needs to be well directed, creative, decisive). Too much satisfying the status quo
- Excellent teachers my 2 boys had a great educational base
- Appears to be just average
- It's fairly good
- Always room for improvement but satisfied
- Students have too many days off
- The children I know seem to enjoy and learn from their teachers. My complaint with Silver Falls School District is that they gave no information to parents that a company with a known history of pollution violations was set to start operation right next to Mark Twain Middle School
- Personal experience
- Principal at Butte Creek does not take parents concerns seriously
- Schools in town get an F, outlying schools get an A
- Not the best school district but not the worst
- We have too much good old boy attitude of the teachers so it is the students who have to challenge the system
- Budget reductions have eliminated some courses and programs and increased class size
- Kids are often enabled by programs and lose motivation
- Teachers- here and everywhere- they just do not care
- Too much emphasis on the lower level students not on advanced ones
- Potential for improvement

- Some schools still are below state minimum standards
- Graduation rate, college prep, vocational prep
- Children don't seem to be going to better colleges or aiming for careers. They get low paying jobs
- Class sizes are too large
- Educators work hard to prepare students-dispute continual governmental restrictions and obstacles!
- Teachers too busy, not enough parent/student teacher time available not much "expected" from young students High School just get them through mentality!
- Always room for improvement
- Because I have been involved with school activities
- Could use more time in one-to-one projects
- I don't think Silverton does anything in education that other schools don't do. So they are average or a C
- I have raised kids and currently grandkids for 35 years. The teachers go above and beyond to give a quality education
- Give grades out every couple weeks
- It did not help my child when she went to high school
- Good SD
- Based on parents feedback
- School administration too busy spending money on administration vs. students
- Not every child should be expected to go to college more trade classes are needed
- K-8 schools are great, the larger Silverton schools are a little lower quality
- Thus far-involved teachers, broad based education plan, achievable goals, music, arts, sports, family activities
- Kids seem to be only average with skills
- Quality of kids I have met and talked with
- HS dropout rate is high, many students are bored
- Not enough vocational training
- Currently good but lacks competitive upper level classes at high school
- Families in our neighborhood, private opinion of students
- High school curriculum nowadays is equivalent to 8-9th grade level in 1960's-1970's
- The schools encourage parent involvement and are responsive to the needs of the students

- Word from others
- My son was being overlooked and would not have graduated had I not sent him to DYCP
- General perception
- Contract with district has been positive
- Many teachers in “coast” mode, classes too large, administrators don’t push teachers to excellence and teachers don’t push students
- I think too much emphasis is placed on the school being “friends” with students
- Excellent teachers but course work is average and too much paper of no importance coming home with students
- I think teachers are over-worked and undervalued as a profession
- Don’t know but what I hear is pretty good
- Inconsistencies and favoritism to groups
- I believe the school system works well but could use improvement
- My students are not being challenged. We are homeschooling next year.
- So far so good! 😊
- High graduation rate
- Good services for special needs. Unable to address the needs of the intelligent student-the usual answer is to give them more rather than different work
- Silverton generally rates with similar school districts
- Small district; parental involvement
- I employed SHS grads at entry level employment (gas attendant). 40% couldn’t even count change and could not write coherently
- Tests and dropout rate and the numbers who finish HS elsewhere
- There is always room for improvement (x11)
- I keep reading that they test out poorly
- There are plenty of opportunities in school system
- There is always room for improvement. Funding buildings are a problem. The district works hard to meet the needs of the students.
- I am happy with the education system-however, I think middle class white kids are not that challenged
- From comments by others in the community
- Based on children I’ve known. Teachers and principals I know, what I’ve read, classes offered, opportunities after graduation, success stories, and involvement of my own.
- Graduation rates are sad, academic proficiency ratings poor

- Kids not being challenged in classroom. No emphasis on the arts. Very little emphasis on early language acquisition, large class sizes, segregated classrooms based on race and parents influence in community
- Too many days off! Need more in class time
- They let too many children fall through the cracks (x3)
- Too many illegal immigrants or rich kids-the teachers don't care enough unless you're a valedictorian or salutatorian-you don't get the attention one needs to learn
- My brother received a good education
- HS teachers go for the average norm not about excelling, creativity. College too expensive
- I love Silverton schools
- I have 3 children that attend SFSD and they have gone on to do well in college
- Outlying schools provide excellent education due to more parental involvement-not so for in-town schools
- Silverton has a great education service and teachers
- Have heard only good things
- The younger kids are getting a good start. The Mark Twain and High School kids not so good. They need more individual help
- Missing in almost all public schools is the belief on what this country was founded-"in God we trust". Although not over board SFSD adds a touch of Christianity
- The emphasis is not on doing one's best but to maintain a status quo
- I have heard this is a great school district but I have no children currently enrolled
- Low scores on student readiness
- There are always ways to improve-not sure about qualifications of new superintendent
- When my children were in school I felt they had things better than in Salem schools...above average
- They do ok, good with assisting kids
- Excellent education opportunities but we have not scored high on testing so some kids are falling through the cracks
- It's average
- A lot of teachers burned out and not doing the job they should
- No personal experience but hear great things from parents

- Communication with parents needs to be stronger; education quality also depends on domestic environment, in today's society this varies extensively
- Community roots school
- Adequately funded, good teachers
- Because I believe the teachers need to be evaluated to make sure they actually like kids and teaching
- By comparing other districts in area
- Overall knowledge graduates seem to have
- Too many days off
- Seems to be frequent budget/position cuts
- Heresy (x2)
- My children graduated from SSD and I feel they were not encouraged or prepared by this district to go to college. There was a great little alternative school-Greenfield Day was excellent too bad it's not still there. Schools here are very cliquish/parents also.
- Dropout rate
- Good qualified teachers-an "A" if we weren't so impacted by state and federal regulations
- Adequate but not outstanding
- It's good, not the best, but good!
- Students here want to do well in school
- Average school district
- I have a grandson in elementary and they seem to be very good, heard not so good things about HS
- My wife worked for the district (23 years) and I know the effort they put into their jobs
- School needs to do more to challenge and encourage the brighter students
- Based upon results-graduates
- Most are able to function as adults
- Silverton grads have a hard time getting into top colleges despite SAT scores
- Poor quality teaching methods, poor curriculum, poor quality of teachers due to tenure system
- I feel it's generally good but could always be better
- My child is in special education and I believe there is some improvement that could be made
- I would like to see more foreign languages offered
- They should have a closed campus at the high school
- It's there if the student will take advantage of it

- I have a child in elementary school who is receiving a great education
- Not bad could always be better
- I think Silverton Falls schools are very good, but there is a variation in quality due to the 7/8 outlying schools each of which have individual circumstances effecting their quality of results
- Rural town
- Would like a better building for the elementary students
- No passion from teachers-bare minimum effort given by 95% of teachers. Especially at Jr High and High School levels
- Too traditional
- Comments from parents
- Need more programs (they don't need to cost more!)
- I myself received an excellent education in this school district-went on to college and grad school. It's really noninvolved parents are
- I feel like the children don't get the best quality of education
- I don't have children in school but OR schools in general could do better-but I know Silverton is better than average
- Teachers are more concerned about the union membership than the students
- I have had 2 children and 6 grandchildren in the school system
- HS focused mainly on college-bound students. Need more practical and vocational training
- Observing children we see in town-we have no school age children
- Graduates struggle with basic skills
- Kids receive a relatively good education
- Children with problems are not given the attention needed
- I think the opportunity is there for all kids but a lot of them don't take advantage of it
- HS programs vary significantly in strength
- I visit schools and know staff in all buildings
- Not all students are prepared for a higher education
- I don't know personally just by word of mouth about our schools
- Outstanding teachers, excellent infrastructure
- From past experience, other school districts are ahead compared to Silverton
- My kids are articulate, self directed and lifelong learners, with goals
- Excellent teachers in district and opportunity for one to one interaction
- Academic standards and expectations of students could be more vigorous

- I've seen their job applications
- Too much cell phone use, tattoos, body piercings
- The district office is not friendly to teachers and hoards funds instead of using funds for improvement
- No children (x47)
- Because all my children have loved their teachers and have succeeded
- Four children were educated here
- Prepares students for the future they desire; strides ahead of other school districts
- Commitment of educators and staff
- Have grandchildren in 3 schools
- Not enough diverse programs, especially in languages
- School takes away too many things from parents and tries to do them
- I have taught in the district
- Not enough classes at HS level-kids encouraged to go a half day vs. "extra" classes
- Only have one family member in school K and 1st grade-one very good, one not so good
- All schools excessively spend too much
- They seem average to below average compared to Portland
- Students have poor speaking/writing skills, math and science knowledge
- Silverton has many great teachers but some lack the classroom skills to adequately teach and we are losing too many teachers and staff to budget cuts.
- My children are finishing 3rd and 4th grades and I feel their education in Silverton has been very good
- They need more after school programs/sports to help kids with their school work
- Students need to be brought into building for middle school so they can have access content area specialists-take actual science classes; math taught by math specialists.
- Generally the education is good but could have better programs
- Good schooling, good teachers, kids seem to get a good education too!
- Silverton identifies itself as an art community but cut the ceramics program and has a poorly rated arts program
- The school is awesome and helpful but the elementary school needs work on communication
- Classroom sizes on elementary levels

- Because I went there!
- The teachers we have really work and care for their kids
- My grandchildren received excellent encouragement
- Students have too much release time in HS. Many students are very disrespectful to people and property
- Folks I know have bragged about it
- My daughter went to the high school and the counselor was very unresponsive to my concerns
- Not enough art and music
- My daughter graduated in 2001 and she received a pretty good education
- My daughter has had an unhappy experience particularly in HS. Some teachers are not well educated and resources are very limited
- I've raised 7 children in this city-their education has been great
- Past experience for grandchildren
- The general population is attended to while accelerated students are left to "sit and wait" for others to catch up
- Good schools/good teachers and programs
- I had 5 children attend
- What I read in newspapers on testing scores and dropouts
- I have been in the classrooms and seen how the schools operate
- Good staff. Available to check progress. Good facilities (except Eugene Field)
- Too many budget cuts-overall ok education, could be better though
- Out child has special needs-she exceeds our expectations
- Supportive teachers
- % of students going on to college is sub par
- Students who have gone to the school and their parents
- The students we know are well rounded
- I've seen how hard the teachers work and how the students excel
- I have 4 grandkids in system and all have been motivated by teachers and programs
- When my kids were in school, the school told my son since he was 16 he legally didn't have to go! What kind of support is that?
- My children successfully completed school
- Because there is not as much variety as Salem schools
- We understand the quality is very good. We received an excellent education in the 40's and our daughter and son received an excellent education in the 60's and 70's
- My children seem to have done fairly well

- Good teachers, good services
- From what I've seen I'd say the quality is good=B
- Silverton school is really good
- Had one child they couldn't keep his attention and one that they did
- I think some of the curriculum could be updated and they need to evaluate the principal of the school
- Ok-could be better-smaller classes and more music and arts
- Kids and parents drug use decrease level if possible-C+
- I don't agree with cuts made in school curriculum and activities
- For some time I thought the math and science programs were poor
- I hear far too many children unable to communicate. Math and geography seem to be neglected
- I think SFSD is very good but may have room to grow too
- Kids need to learn basics and they are accomplishing this in large part
- I work for the school district and see how much work and effort the staff and employees give.
- I have smart kids that get dragged down due to elementary educators teaching down to the lowest denominator
- Grand children's comments-sons comments
- My kids are all grown and gone but the education they got here at the time was not great
- No child left behind-what a joke!
- They are still employing poor quality teachers at the High School (some are still there since 1985)
- Talking with parents and with school children
- Excellent staff and leadership and community support
- All I hear is good things about our schools in Silverton
- I know many of the teachers in our community, they are some of the most character and caring people
- We home school-I don't like public education! I'm paying a lot of taxes for nothing
- K-8 schools are doing a better job
- A concerted effort is always prioritized to allow students to succeed and graduate
- Teachers have too much time off
- Excellent administration; competent/caring teachers
- Need more foreign language opportunities
- Some teachers I've met are not quality material

- Community is actively involved: I have no kids in school
- Know teachers
- Parents tell me good and bad things
- Too much money spent on school building vs. teaching
- Silverton school dist has evolved into an excellent district!
- Strong elementary levels/weak at high school with great new facility but few great educators
- I work in the system and know what we offer, kids have to work pretty hard to fail
- We are lucky to live in a district that puts their students first
- Silverton schools are excellent, however, we should always strive to be better
- Lack of communication and low level teachers
- Generally ok-previous experience was not good at middle school level
- Could be better but pretty good
- Not enough resources to assist low-income students
- My daughter is a special needs student and has been made welcome and accommodated
- I see results in graduating students
- School dist does a good job-could provide more college prep classes
- Level of educated students is high
- Nothing terrible-nothing great
- Impression from friends whom I know classes '98-'04
- Feel that Silver Falls School have good education center
- Services are poor for children who are above or below average. Poor response from teachers for help with failing students
- All 3 of my children are TAG and they don't always get that additional challenge and personal attention-time to push them to their limit
- Because there are all kinds of opportunities including both academic and extracurricular including college level courses and reciprocal programs with local community colleges
- I feel they do a fine job even with all the restrictions and bureaucracy
- Personal experience with seniors applying for work. Poor spelling, grammar, geography knowledge, yet 3.5-4.0 students! I don't believe this is just Silverton
- "Good old boys club" running the show-lack of vision for an education that will help children meet challenges of future

- Due to general knowledge about the schools, my child is not old enough to attend school yet
- I feel it's very good but not as good as private school
- I believe Silverton's commitment to education is above average and its utilization of resources well executed
- Some of the outlying schools bring the grade down
- Based on online review
- Facilities are not sufficient for population
- Dealing with people raised in SFSD, they seem educated
- Our schools area safe and clean. The students are offered whatever they are willing to participate in
- Safe schools, good teachers
- I'm going by my own education experience long ago
- The Silver Falls staff from teachers to administrators care about our kids
- Funding has hurt the system, can't lose days
- Haven't seen anything rating a higher grade
- Need to accommodate better for kids that work "outside the box"
- It's a small town, I know at least half a dozen people who either work or have kids in all levels of the school system
- Kids get a good education/need more discipline
- The opportunities are there but a number of children are not sufficiently motivated or encouraged to take advantage
- Offer basics and encourage students to success
- I think they are quite thorough in teaching
- Great teachers-up to date practices
- Excellent in comparison to other schools but the Oregon school system as a whole is bad
- Generally good but smaller schools lack specialists/materials
- Poor grades, high dropout rate, liberal policies (lack of morals)
- My niece and nephew comments (good and bad) as they went through the schools system
- Past experience with my 5 kids
- My kids and friends did great-many went on to college-far superior to private school in Salem I've took them out of when we came here
- I have interviewed many HS students for jobs and found that they are lacking history, geography, literature, and current events
- Advanced classes, graduation rate, college attendance
- Teachers often let kids behave poorly

- Statewide ratings
- Middle of the road students are left to barely succeed
- It seems many programs are in jeopardy and large class sizes
- Do not see enthusiasm or lack of it
- Based on the education available to our granddaughters
- Committed teaching staff, community involvement, Eugene Field needs to be replaced
- Teachers need more control
- SFSD needs more coordination to make sure kids are at grade level before entering high school. The work in PLC's should continue to meet this goal
- Graduation rate, feedback noted in Our Town
- My children recorded a good education-last grad 1999
- Based on reputation of schools
- Have been raising 2 kids a few years apart-quality seems first as good if not better over several years
- Middle school kids don't know how to look both ways crossing the street. Needed new high school because kids were teased they went to an old school
- Recent publication of graduate percentage
- New high school, theatre, coaches, teachers special events, most graduates I have met seem to be doing great
- One of the better school systems in the state
- Students need to be more challenged
- Experiences shared by elementary school teacher friends who have to teach "down" to accommodate all kids in class
- Students we have are smart
- I feel they have too many days out of school
- No early childhood program and only ½ day kindergarten. Lack of creativity in curriculum. Disparities from class to class. Elementary ESL program is not fair. Teachers are not encouraged to go above and beyond or to teach outside the box. Too many worksheets, teachers take too much time off.
- There is need for more minority/special interest need students
- 6 of us attended Silverton schools. I believe we have an excellent school system here
- More charter schools!
- Nothing is ever perfect
- By knowing high school students, number of merit scholars, percentage attending college

- My kids are doing well and they like it
- Leaders need more time to actually teach, less staff being tossed into the curriculum
- Came from a tougher (advanced) school system in NY so I feel everyone else has definite room for improvement
- Our children are on IEP's so not sure of normal classes
- Most kids come from solid families, the school teachers are excellent
- They do as well as they can with what they have to work with
- Friends with children are happy with schools
- Invest more on teacher salaries, less on administration salaries
- Good quality of students leaving (graduating) from grade 12. Excellent, committed teachers
- Heard nothing but good comments from long time residents
- School above average for community
- Test scores are not high enough to give them an A
- High schools need to include more elective classes for college prep
- All the students I've met seem knowledgeable about the world and what they need
- Schools need more PE/recess to encourage healthy weight
- Lot of non-grads/dropouts
- My grandkids (in elementary) live with me and I'm involved. They (the schools) are excellent
- My children's experience
- There are too many short days and too short a school year
- Crowded classrooms and worried more about administration than education
- My nephews are doing well in school
- Because it's between an A and C
- Kids don't seem to be ready to work-need to start young and continue through HS
- Have grandson in high school
- My children all received good college prep. Feedback from colleges. Favorable comparison with my 1st rate HS
- School spending, testing (teaching to the test), graduation rates (GED not considered)
- Silverton Falls does not meet the needs of its talented and gifted students. SHS needs and international baccalaureate program
- The administration should remove poor principals and replace with professional, honest principals. We need a stronger TAG program

- My grandchildren have graduated and are in college
- I've homeschooled and am only viewing as an outsider and as a friend of kids attending school
- It's my belief that sports are prioritized over academics
- My son is in 2nd grade at Eugene Field
- Classes too crowded, not TAG, too much emphasis testing
- Children are not fully prepared for grade level advancement
- Seems students are groomed to pass state test and are moved on without much real education. Teachers should be tested.
- I feel grades 1-8 teachers cared for kids; in high school not so much
- Need to get drugs out of school and be active in getting help for the problem kids not attending school regularly
- Sometimes seems classroom helpers do more work than teachers
- We have children in the school system
- My sons experience at OSU and being prepared for college
- Have school age kids attending SHS
- From what I see and hear from the children that live in this apartment complex
- I know dropouts

Q29. If you answered YES, which type of volunteer activity is of most interest to you?

Other

- Parties, special activities
- Specific programs like basketball, theatre, etc.
- Activities, fundraisers, events
- Mentoring (currently)
- Assisting special education (SLP) program
- Something I could do in the summer
- Help at athletic events
- Read to kids
- Music, drama, theatre (inside or outside school)
- Music teacher
- In my children's classrooms
- Mentor (x8)
- Coaching athletics (x3)
- College application assistance for low-income/minority students

- Local TV production
- Smart program
- Attend special events as work allows
- My kids class
- Field trips/chaperone (x4)
- Hall or student monitoring
- Go on fieldtrips
- Helping in lunch room
- Sports (x2)
- Fieldtrips (x4), parties, dances, etc.
- Trips and activities
- Volunteer at Silverton Christian School
- Community garden
- Site council/union work
- Sub teach
- At risk teens at my shop learning to knit
- Help reading (x2)-those who have problems
- Photography services for promotional use
- Help out at recess and trips
- Coaching basketball and ethics
- Library
- College and career counseling
- Helping kids learn or improve their reading skills
- Arts/Crafts
- Helping with supervising activities (x2)
- Planning
- Wherever needed
- Help with theatre, music
- Safe routes to school, environmental education
- Sports medical standby
- Nursing
- Smart program/SACA/Silverton Together
- Health fairs
- Special projects in the art field
- Reading, spelling, arts/crafts/cooking

Q31. The Silverton Hospital offers a variety of medical and community services locally. From the services listed below, please check the services, if any, you have used in the past year.

Other

- Cafeteria (x4)
- Foot clinic (x2)
- Immunizations
- Hospital fun run, a great community event!
- Lab services
- Daughter had her baby there-maternity
- Classes offered by Wellspring
- Family birth center
- Fun Run (x2)
- Wellspring heart program
- Surgery
- Birthing center (x4)
- Flu clinic
- Grief counseling

Q32. Generally speaking, how satisfied are you with your local medical care?

Other

- Cafeteria
- Need osteopathic physician; lack of support for alternative medicine
- Diagnosis
- Extensive marketing
- Family birth center/babies clinic
- No OHP services, clinics understaffed and underfunded
- I hear great things
- Free clinic
- Space for expansion
- Had a corn removed
- Physical therapy (x2)
- Radiology services
- Babies clinic
- Doctors opinions
- Doctors need to take Medicare patients

- Billing costs
- Food services (x2)
- Hospital costs

Q34. If you answered YES, what specialized service did you use?

Other

- Kaiser (x6)
- Oral surgery, physical therapy
- Vascular Radiologist
- Naturopath(x7)
- Radiation Surgery
- Kidney care (Nephrology) (x3)
- Allergist (x4)
- Optometry surgery
- Surgery-spine
- Physical
- Fertility
- Eye surgery
- Rheumatology(x10)
- Gynecology (x11)
- Internal medicine
- Pediatrician (x10)
- Osteoporosis care
- Ophthalmology (x13) and Lyme disease specialist
- Podiatry (x4)
- Dentist (x3)
- Nuclear medicine testing
- Psychiatric (x5)
- Optometry (x6)
- OHSU/Dornbecher for surgeries, therapy, etc.
- Pain management (x2)
- Consult
- Oral surgeon, women's nurse practitioner
- Vascular (x2)
- Alternative (x2)
- STEPS
- Maternity

- Orthodontics (x2)
- OHSU
- Knee replacement, infusion
- Parkinson
- Vein ablation
- Root canal
- Shingles shot
- Hematology
- Neurology (x3)
- Neonatal
- Hand specialist
- MRI
- Endodontic
- Mental health
- Eye surgery
- Primary care
- Ankle and foot surgeon
- Spinal specialist (x2)
- Cancer
- Sleep disorder
- Chiropractic
- Reproductive Endocrinology
- Midwife (x2)
- Complicated surgery
- Spinal pain treatment
- Cornea transplant

Q35. What type of medical insurance do you have?

Other private insurance

- Salem Health
- United Health Care (x19)
- Blue Cross/BCBS (x117)
- Providence (x91)
- C16NA
- Employer self-insured (x2)
- Health Net (x10)
- Great West (x8)

- Regence (x18)
- Med Advantage (x10)
- Lifewise (x13)
- ODS (x54)
- 1st Choice
- Aetna (x6)
- Physician's Choice (x10)
- GEHA (x5)
- Ph Tech
- PEBB (x8)
- OEBC (x9)
- TriCare for Life (x16)
- Alaska Care (x2)
- Wells Fargo
- Pacific Source (x9)
- Champ VA (x2)
- Mega Life
- Assurant (x4)
- HMA (x3)
- OMIP (x3)
- OPET (x2)
- Met Life
- Cigna
- AARP (x5)
- Secure Horizon
- Sterling
- Masonry Welfare Trust
- ODE
- Samaritan Life
- Military TriCare
- Marsh Affinity
- Employee Painters trust
- Performance Health
- Clear Choice
- UMR
- OEP
- State Farm

- HMO
- Prudential
- MPHP
- Carpenter's Trust of Western Washington
- PPO
- Mid Valley IPA
- MUIPA
- Humana

Q36. What other medical/health services would you like in your community?

- Kaiser Clinic (x2)
- Rheumatology
- Senior citizen exercise classes, etc.
- More geriatric physicians
- The free clinic is much nicer/better than most communities, but still untimely. Like to see more dental care offering payment plans
- Radiation and morpheme pump refill
- A trauma unit
- Cheaper!!!
- Expanded or more than current one's community health care clinic nonprofit
- Female internist
- We need a free clinic for people who do not have insurance
- I'd like to see universal healthcare
- Doctors that care about their patients
- Health fair yearly for education and screening (prevention)
- More general practice doctors that are full time in Silverton
- An affordable Medicare based HMO for seniors
- To be seen by a family doctor everyday of the week
- More 12 step programs, weight loss, diabetic class
- MRI facility (x3)
- Free dental for children and seniors mostly
- More pediatrician doctors! We love Childhood Health Assoc.
- Someone that would accept administrating our CA works comp cases
- Pediatrician-good one
- More specialists-pain clinic

- Regular free screenings for basic concerns: prostate, blood pressure, blood, etc.
- Education and preventative health care services
- Paramedic sus and-ACLS-Defibrillators
- More access to low cost, good quality medical care
- Pediatric naturopath/acupuncturist
- A clinic like the Woodburn Wellness Center
- Orthodontics (x2)
- Looking forward to Senior Community Center
- Health Net to be part of the network of Silverton Hospital
- Low cost health screening, well baby clinics
- Osteopathic physician services
- Pediatrics (x18)
- Internal medicine
- More internists
- Homeopathic
- Planned Parenthood
- Pediatrician, dermatologist—not at Woodburn
- Bike events and bike awareness classes for drivers
- Free clinic with more hours open
- Low income dental
- Some sort of free program or discounted for people who have lost insurance
- Pediatric, psychiatrist, neurologist, rheumatologist
- Lower cost for Wellspring programs, or move to Silverton what were you thinking when you built Wellspring?
- Pain management clinic (x3)
- Wellness Center (x2)
- Drugs and alcohol clinics
- Eye doctor (x3)
- A larger staffed community outreach clinic and more availability for appointments
- Very satisfied
- Immediate care after hours
- Medical marijuana dispensary
- Dermatology (x6) and oncology
- Specialists
- More health practitioners
- Silverton is excellent for such a small town

- Urgent Care- ER too expensive
- Kaiser
- Orthopedics
- Better low income services-free drugs
- Natural remedies, mental health/Spanish speaking education or diabetes prevention; prevention of using emergency room
- Ophthalmologist
- Competent staff in emergency room
- Community fitness center
- Plastic surgery and physical therapy
- My young adult children cannot find cheap or free care and are too old for me to cover and don't work full time so they aren't covered
- Doctors who can take new patients (x2)
- Naturopathic/health and food resources
- Ear, nose, throat, eye (x3)
- Internist, general practitioners
- A decent optometry clinic
- The price for most is too high
- More alternative choices as part of the system instead of just the "cut and medicate mentality"
- Home birth midwives
- Special pricing for people uninsured
- Better building for specialist care, x-ray in the building
- Physical therapy and sports medicine
- Immediate care
- Less expensive, educational
- Wellness programs
- A Wellspring Center in Silverton similar to Woodburn's
- Holistic, alternative, naturopath
- More dental (OHP), naturopathic clinic
- More health insurance availability
- More time options for classes (for those who work M-F/8-5)
- Cancer (x2)
- Minor emergency care
- Affordable office call
- Affordable dental
- Cardiac (x7)
- Support groups

- Outdoor shuffle board and tennis courts and bowling green
- Urgent care clinic (x8)
- Asthma center/obesity care/pain specialists and care
- Sports focused physical therapy with greater patient involvement
- Children's health
- More naturopathic (x3), alternative
- Occupational therapy (pediatric)
- The hospital has shown itself to be very responsive to community health needs-diabetes
- Not sure what is available so don't know what else is needed
- More general doctors
- Continued/expanded access for poor/uninsured
- Hyperbaric chamber
- Health screenings-nutrition
- Exercise class, yoga, tai chi with reasonable prices
- Interests for our aging population
- More dentists to contain costs!
- Permanent rather than visiting cardiologist
- Free/reduced for poor-support/expand existing programs
- More primary care!
- More pediatrics
- More community clinics/free or sliding fee
- Emergency clinic (x2). Transport to Salem hospital included in services
- Internal medicine/pediatrics
- Pulmonary specialist (x2); ophthalmology
- More PCP's
- Alternate therapies i.e. bio feedback
- Care to help parents with disabled children and in home care for seniors
- More advanced neurological services-MRI
- I love what Dr. Grady is doing in McClain St Clinic. More types of help for poor and uninsured
- Nephrology
- Allergy specialist, more counseling services, however Dr. Beverly Micholson is great.
- Affordable healthcare for the uninsured
- Cholesterol screenings such as done in Salem-had one done results in 10 min-had blood pressure, BMI, and bone density screening (no charge)
- Medical services is the best aspect of Silverton

- I want a wellness center here in Silverton. Having the education program 30 min away by car is environmentally unsound!
- 5pm to 8am urgent care for paying customers
- Oncology (x2)
- Plenty of money spent
- Naturopath (x3), massage, alternative
- Seems adequate. There are a variety of natural health care specialists here
- Orthodontics (x2)

Q38. Do you have a suggestion for how the City could provide better information to citizens?

- I think all is being done
- It would be nice if monthly open city council meetings were held on Wed, Thurs evenings
- Silverton TV channel 15 audio needs upgrading-sound is bad
- Better information in the Silverton Appeal-make it interesting
- Get a paper that is not owned and published by gannet in Stayton not locally attuned
- A weekly newspaper
- Website easy to access and read ask question contact persons easy for youth to access for local jobs, recreation etc. park fees, news DARE officers
- Low power TV/radio station
- A decent newspaper that has city news-not the same as in Salem. A good website with community events, school happenings-everything on one website
- They need a call system in the schools that they phone you with
- Neighborhood advisor groups that are fully informed and a part of the decision making process
- Keep fresh, up to date and relevant to the community. Promote the city and events to visitors. Attract tourism
- More frequent inserts or regular column in either Appeal or Our Town
- News letter every quarter to residents
- I enjoy reading the Appeal but I rarely trust what it prints!
- Publish the council minutes. Disclose everything that may be sweetheart deals
- Better newspaper news
- Banner works (use far into as needed-not just events)

- If a citizen wants to they should seek it. Not the duty of the city to inform, just to be transparent
- I would like to know how to connect with carpools to Salem
- Offer free wireless internet (city-wide) with news and info on homepage
- Pay for services online
- Have officials or representatives at functions i.e. Art and Wine festival, jazz festival, etc.
- Internet BLOG
- Monthly newsletter
- City event columns in site. Appeal and statements on unbiased bulletin boards in Safeway, RiteAid and HS Pharmacy with upcoming city events.
- Have a blog or put city newsletter on web site
- Take over Silverton Appeal and make it a Silverton Paper instead of butt wipe
- Web-email
- Beef up the Appeal
- More flyers, banners around town, announcements on the radio, TV
- More information on the Appeal
- Silverton Appeal is mostly non-existent
- Email alerts
- Newspaper large displays, adequate news and announcements on city websites
- Print city/local in the Appeal (fresh news)—all Silverton Appeal articles have already run in SJ
- The mail
- Direct mailers. More info in Our Town
- More info!
- Forum; more information should be informed
- Encourage spending money at the Appeal—I hate to spend money and have to correct every time
- The Appeal used to “really” report local happenings before it became just a filler for the St Journal
- Surveys at local stores
- Run Gannett out of town and get local ownership back at the Appeal
- More info in the Appeal and on the city’s website.
- Actually putting real info into Silverton Appeal
- Email us
- An article in the newspaper with weekly or monthly happenings

- Free WiFi
- Use the Silverton Appeal in a more informative, positive way
- I like the inserts in “Our Town”-cheap. Goes to everyone-it works
- Better city news in “Our Town”
- Local papers
- Daily updates on the website
- Town hall meetings. “Our Town” is wonderful-I know I should support the Appeal by subscribing but we simply don’t have time for daily print news consumption
- Improve local paper
- A semi-monthly newspaper
- More coverage in the Appeal, more availability of the S Appeal
- Fix the website!
- Increase frequency; “Our Town” is only 2x a month
- More press releases sent to the Appeal
- Quarterly newsletter? Something in print-not everyone uses the web
- Communicate! Be humble
- City needs to use internet in a wise and informative manner
- Better Appeal reporting. City council too biased against low income issues
- Newsletter-monthly
- Monthly newsletter similar to Wilsonville and other communities
- Silverton Together program
- Encourage local paper to be more locally friendly
- Make info clear and timely, not higher than elementary level
- Iphone application
- They do enough. Info is there for anyone interested in it
- In case the dam breaks, use the existing horn downtown on full blast till it drowns
- Mail works, but keep small with website (save trees and get more info online or over phone)
- Begin treating citizenry as worthy of respect, willing to share information so as to reach considered decisions
- Monthly letter from the mayor in the Silverton Appeal
- SCAN TV should be improved to include much more than it does-other smaller towns on coast have local channels with pertinent advertisement and info on what is happening
- Email different issues and disputes but not too often
- More Silverton news/information (x6)

- Improve the Silverton Appeal by hiring better reporters
- More detailed info on the events
- Include citizen input through organized neighborhood associations as part of the city government
- City forums
- Silverton Appeal needs better reporting of city council info and school board management
- Silverton section in Statesman Journal
- Strategic placement of local events (including dates) in form of community connection boards
- Same mediums just a bit more complete info
- The city is doing an adequate job of providing information
- Follow up to respond to problems addressed to city
- Send us email-newsletter
- Very much expanded website with thoroughly developed content and monitored decision forums
- Let people sign up for email reminders of meetings with link for agenda
- Make every effort to inform citizens of pending changes where citizen input would make a difference
- Mail/postcards
- Be open and honest per the bias of each council member
- A decent local newspaper
- PBS use for city meetings, assemblies, “open” forum for city meetings where citizens can be open and honest and have safe open dialogue
- Make it cooler to get involved
- How about a health and wellness fair in the park?
- More use of social media. Email news to interested individuals. Email agendas of city council agendas
- Higher quality local community newspaper
- Leaflet box in areas of pedestrian flow and parking lots
- Don’t rely upon the Appeal...it has gotten worse over the past year or two
- It would be helpful to have the Appeal be a true locally owned/operated publication
- Reader board, newsletter. Updated chamber page
- Actual news, info, events
- Publish more info in local papers about city council meetings, proposals
- Help SCAN TV cover more local events. Have it available to non-cable users

- Mail a post card when news needed to be spread and post on city of Silverton website
- Silverton Appeal should focus solely on Silverton-Mt Angel area news not state or country wide
- A good facebook page
- Send home an update with students from school
- A local radio station
- The Silverton Appeal could tell us before not after events-First Friday and the tree lighting are never mentioned until after
- Better newspaper-doesn't give enough local news
- Better local news-nothing really newsworthy
- Have town hall meetings once a year. If you already do, then publicize it more
- TV ads
- Newspaper reports on all tax-supported agencies. City operates in virtual secrecy; no council reports, etc
- Provide less discrecencies because of ethnicity or what park of the city you live in
- Newsletter-monthly or more
- Improve the Appeal. Perhaps run it independently from the statesman. More local news
- Too much Salem news in the Appeal. Appeal needs to be locally owned again!
- Provide grant to "Our Town" to increase to a weekly format
- Chamber blog
- The Silverton Appeal needs better articles, better writing and more city council news. The only reason I subscribe is for the "Police Log" and local school sports info
- Budget cuts are reducing options and opportunities available in the past
- Reader board
- Keep up Our Town, get rid of Silverton Appeal
- Be more immediate and interactive when a major issue comes up; by mail, phone, etc.
- Local TV commercial, bulletin board postings, banners on Main Rd/213, chamber, etc
- Better newspaper-the Appeal has gotten to the point there is less and less newsworthy articles and what is there is usually found in the Stallsman-it's not your small town newspaper anymore!

- Work more actively to distribute info-don't just do the bare minimum
- Doing just fine. If people want to know go to council meetings
- Our Town is a better source of local information than Silverton Appeal. It would be nice to see the local newspaper be improved upon.
- Scan TV needs more resources. Silver Falls SD website needs current info
- Fund the local newspaper so all articles can get in, making the newspaper a little bit longer
- Disseminate info through local churches
- Monthly city council meetings need better coverage in the Silverton Appeal
- Expand the Appeal, it has decreased in size and quality in the past 3 years
- Develop a plan to keep citizens informed i.e. decide on the most effective sources, use them efficiently, and promote them. Thus, folks will know where to go to be informed
- We need a full service newspaper-more than once a week
- Interactive website. All city documents should be available online and at public library. Councilors and commissioner's email should be accessible online
- Updated information newsletter, not always able to attend town meetings
- I think a lot of people read the Appeal and Our Town so I would put notices in there. Public notices should be written so anyone can understand
- How about a detailed section in the Appeal

Q39. What additional services or information would you like to see provided on the City of Silverton website?

- The website is difficult to use-lots of problems
- Plans for street and sidewalk maintenance improvements
- Keep it up to date
- How to deal with neighbors that have junk in their yards!
- Not current, i.e. when city is hosting wine and jazz festival, Davenport Days, etc. it should be all over the website with event details!
- More info about churches, church services and programs, church youth groups, etc.
- We need senior citizens information
- Sex offender updates
- Financial transparency, government accountability
- Updates via a blog

- Overall the city website it very ugly and not user friendly. The old website looked better, had pictures of murals, gardens, etc. Made Silverton look much more appealing and charming. New website has blah colors and nothing to encourage people to want to see our town
- Links to stores in town, link to library and hours, link to pool, churches, etc.
- Financial information about the city of Silverton
- The city ordained laws
- The Appeal could list website info of when council meetings are shown
- Payment of water bills and fires
- We've only used the city website to research housing codes. Would love to see updates on the newly acquired park. How can I help lay trails, create a dog park, etc.?
- More information about the Senior Center facility
- Consistent info on board meetings, where to stay, eat, shop (tourists), special events
- Functionality!
- Active polling of citizens on issues with transparent results
- Info for code related questions
- I think it is fine for info and services
- Free listings/ads for Silverton local businesses
- Job information (x2)
- Road condition advisements
- Outside pick up of leaves, yard debris for shredding and available for residents to pick up shredded material to use in yards, gardens, etc.
- This website has improved greatly in the past 7 years. Used to be elementary. Good job!
- Notice or a development application for more than one single family residence
- Current and upcoming events including local classes, volunteer opportunities, etc.
- Easier to access- some people don't have computer access and can't get this information so it should be on a wave or SCAN station too
- Clear info about codes, by topic
- Keep web site up to date and local activities and events
- I would like to see the city care person to check more on the weeds, tree trimming and back yard trash laying around that had been there for years
- Recreation calendar
- Upcoming events

- Complete posting of all public meeting agenda items and staff analysis at least 7 days ahead of meeting. (Silverton website search returned no info in issues in this survey).
- Any changes to services. Rentals/phone numbers to reach if from out of town
- Water wage/requirement for lawns and gardens
- A bus to Salem that does not take all day
- More current content refreshed weekly updates of all decisions, meeting notes, decision questions, PDF print outs of city info
- Local and upcoming events
- What's happening and if it's happening
- School concert, sports, drama, etc. schedules
- Stu should have a website where he answers questions submitted by Silvertonians
- Is there a mayor blog? Does Stu have time?
- City police updates similar to Marion County sheriff service
- Listing of business, telephone, cable providers
- City shops recycle: dates, times, types, etc.
- More current events calendar, more links and contact information
- More links to services/events
- Events, disaster info, lodging, shopping, food
- Anything for kids in a year round setting. We have a pool, big deal
- Hire honest PR person
- Senior newsletter or flyers
- Consider a suggestion box and offer occasional contest for best suggestions to make Silverton better-online-promote and respond and update website throughout the day
- Highlight more downtown local businesses
- Bill pay for services (water, etc...)
- Where people should go for help with disabled children/adults (real disabled, not just those who don't want to work)
- More job information
- Mayor contact information
- RSS feed of city information and calendar
- It would be nice to have a place where all commercial property for rent or sale is listed
- City-schools-Scan TV could use one full time employee to keep the three sites current=shared resource

- All developmental proposals at every stage should be scanned onto the city website. Including permits, applications on the website the day they are received
- Keep it updated-some information via the chamber has lagged behind
- Sex offenders in area and where the majority of all crimes are located
- I would like to see more about our police dept. How many employees and what are they doing to keep crime down
- Although computer literates have high speed internet, I've never gone to Silverton's website
- Never been (x34)

Q42. If you moved to Silverton, why?

Other

- Spouses job
- Fantastic community
- With parents
- Library (x2)
- Business opportunity presented itself
- Quality of water
- Large, open areas, proximity to large city
- My wife is from here (x2)
- Proximity to my spouses work
- Got stuck here
- Husband accepted job in Silverton (x2)
- Job relocation here
- Beautiful place to raise a family
- Small town feeling
- Superior to Salem in all respects
- Came with parents (x4)
- Needed to relocate somewhere
- Stu Rasmusson, mayor
- Close to state park and Oregon Gardens, farmers market, local park, library
- Family moved here (x2)
- Community feeling, arts, charming
- My friend bought me a house here
- History of town, Silver Creek, Oaks and Maple trees, downtown charm, friendliness of people, artsy community

- Was enchanted by charming town which has been savagely excavated by city policies since 1990
- Small town identity
- No big box city noise, traffic, safe, clean!
- Trees and forest surrounding
- Because we were born here and moved back
- Nice, quiet bedroom community
- My husband was offered a job locally
- Oregon Garden and Silver Falls Park
- Transferred here by employer
- Wife got a job in Salem, moved here from Ashland
- Married and grew up here
- Native Oregonian hoping to retire but no longer think this realistic cost prohibitive
- Originally moved here with my parents in 1955
- Found the right house (price, size, proximity to town)
- Great schools sealed the deal-especially new high school
- Public library, pool, historical homes
- Clean water and air
- Liked the charming look, narrow streets
- My wife liked the town
- It's a fine "bedroom city" for valley professionals
- Needed to be closer to VA hospital and family was already here
- With family
- We like being able to walk to just about everything we need: grocery store, churches, P.O., downtown
- Wife's job is here
- I feel like I matter here. I feel safe-everyone is friendly. I love this town!
- We moved into our rental property upon retiring
- Purchased small business downtown
- Grew up here and returned after retirement
- Cost of living
- Close to Silverton Falls and State Park
- Husband born and raised here
- To accept job offer
- Climate and local nature
- Creek running through town; very attractive
- Nearby forests, mountains, and coast

- Got a job in Salem. Researched schools, home prices, crime, then visited town and really liked Silverton over Stayton, Mt Angel, Dallas, Monmouth, etc.
- Historic neighbors and community involvement
- I had friends here who made me feel so welcome. I lived in Monitor before so I know the area
- Wanted to get out of Salem
- Welcoming
- Charming
- There are a lot of people in Silverton that did not go to Silverton High School
- My wife was hired here as a teacher
- Better doctors

Q49. Where do you work?

Other

- Remote, travel out
- Molalla (x3)
- Sublimity/Aumsville area
- Scotts Mills (x2)
- Volunteer in Silver Falls
- Gervais
- Used to work in Aurora
- All Oregon construction field
- Eugene
- Stayton
- Canby (x4)
- Willamette Valley (x2)
- Clackamas county
- Mt. Angel (x10)
- Dundee
- Wilsonville (x4)
- Marion County
- Monmouth
- Silver Falls
- Aurora (x2)
- Silver Falls State Park

- Albany
- 25 mile radius
- All over the country (x3)

APPENDIX C

COMMENT RESPONSES

Each respondent to the Silverton Community Survey was given the opportunity to share any additional comments. A total of 302 people provided comments.

- Original high school ballot measure approved for \$22 million was for a high school- not “starter” school. Next ballot measure for high school approved for \$47 million-total \$64 million. West Salem High School built total for less. Why was neither project bonded for performance as bid? Why was outgoing mayor allowed to ram rod through so many anti housing/growth measures during his last month in office?
- I would like to have transportation service to/from Salem during the middle of the day also.
- It would be wonderful to recruit a natural foods store in Silverton. I believe there are a fair amount of people who would shop at a store like this.
- No more bonds, taxes, or increases. Live within your means like the private sector has to.
- Police need to be on Water St for stupidity, especially at night downtown area where people don’t look at the cross walk, not safe for pedestrians.
- I love Silverton. I do not want to see continual housing growth. We have so many empty homes and lots to be built upon-no more annexations! I do feel some people need more of a “push to keep up their yards-free of debris/junk and to mow and weed. I feel very safe here. Great for walking. Kids need more-teens-place to hang out and skate.
- We love Silverton. The schools, community, great downtown, only downside is lack of job opportunities. We were very glad my wife found work so we could stay. The only complaints are minor: downtown traffic/lack of parking, expensive housing, and lack of work options.
- I love Silverton and hope my survey is counted and not too late. The natural and small town feeling are irreplaceable. I will grow old here with my children and grandchildren. I do wish there weren’t so many vacant businesses in town. Is it that hard to “make it” in Silverton?
- Downtown Silverton has relied too much on being a tourist attraction. Oregon Garden wasn’t developed enough and those businesses are long gone. Prime example was a map store! Specialized businesses need thousands of people in foot traffic. Do not waste any funds, grants, loans on impossible dreams! Do keep up work on trying to keep business fronts attractive. I know of employees of businesses who actually use downtown parking spaces and move their cars every two hours! I usually walk just

because finding a parking spot is a hassle. I rarely thought about buying the wonderful bread at Rolling Hills Bakery for that reason and now it is out of business. Access has to be easy or most of us will simply shop Safeway, RiteAid, HiSchool Pharmacy, ACE, or just compile a list and go to Salem every 3-4 weeks.

- I would love a dog park!
- Great Chamber of Commerce!
- Provide a yearly parking permit for residents that wish to buy. I spend plenty of money each year on parking tickets! Assign a "citizen advisory board" to help fill a good business into the Redmond Homes Building. The largest industrial parcel in Silverton, which will offer many jobs. Push some of the haircutters and laundry business and corp. business out of downtown and get some more tourist type shops to allow out of towners the change to shop.
- We recently bought a home on Main Street and are trying hard to fix it up. The house was over grown so one of the first things we have been doing is trying to landscape. However it is so discouraging spending \$ on expensive plants and working hard to get them in the ground just to have the massive herds of deer eat them down to nothing. I would think the city would want to encourage its citizens to have nice yards. One major way to do so would be to "relocate" the deer! I know my husband and I are not the only people very upset about the issue.
- I live on South Water and traffic moves much too fast. All of South Water St should be 30 mph until out of city limits not 45 mph. Please slow down.
- I use the pool and always feel very very lucky. It's a great resource. I recommend it. I like all the events throughout the year. I am really disappointed with the big property "development" near Silver Falls. I am quite sure the land "donated" to the city by our big property developer was a business move with not charitable intention, only appearance. The hazards of the cement bagging operation that was discouraged may have been overstated. I guess I wish I was more informed. Thank you!
- I'm concerned about the ever increasing traffic problems in and coming in and out of Silverton these days. I'd like more access to longer days for the Silver Trolley. But, most of all, I'm concerned that our beautiful little town will be gradually sold off to developers. I believe very strongly in controlled growth, not urban approval (as has happened to Salem in the last 20 years). I want to have a say on what and where housing and development occurs. We've already got an abundance of newly developed areas full of empty houses and empty business storefronts (like right on Safeway Hill).
- I would like to see the city and other responsible agencies seriously address the problems and concerns with the Silver Creek dam and reservation. See <http://www.97381.com/dam/index.html>. The dam is over 35 years old and aged to the point of needing renewal or removal. The threat of dam failure was not revealed to me by my realtor of the city when I purchased this home in 2009. The thought of its failure

is stressful and has caused me to worry. I am presuming a flood policy and cost would be \$1500 per year. I want to see this dam issue resolved.

- Enjoy living in this community-but the taxes (property) are very high- we are paying over \$5000 a year to live in our 36 year old fairly modern home, mostly because of the school bond. Would like to have some of the things asked for in this survey (parks, etc.) but we cannot afford anymore new taxes! Everything continues to go up, but our retirement stays the same.
- Silverton doesn't have affordable preschool and elementary school is horrible at communication. I have tried to talk with principle about my concerns with no reply. I work nights and they don't tell us of events till week of so I don't get to attend. My daughter was misplaced after school and no call for 20 min after. The school lockdown a week ago I didn't get a call till daughter was home an hour after! She rides bus and I called them to find out where she was.
- The economic climate has definitely changed how I view downtown. Its alarming anyone even starts a business or stays in business now. Get the "Black Lily" filled with something eye appealing.
- I work in Salem and drive Silverton Road early AM. The roads in winter are well sanded and de-iced from Oak St to Central Howell. From Central Howell on into Salem not so much.
- I would love to see more involvement of citizens in the schools. Encouraging youth to do community service and make goals toward their futures.
- Silverton is attractive mostly because of the sense of community that is present; people taking care of their town and each other.
- We bought 3.3 acres of land on Woodland Drive and built a home and had a pond put in 1967 or so. We loved living there. My husband died of lung cancer in 1999 and I moved to Mt. Angel Towers. The house is now up for sale.
- Our roads are deteriorating badly. Sidewalks are hazardous. Downtown needs to stay cleaner. Smokers outside businesses create health hazards to others and throw their butts in planters and on sidewalk. Need motorcycle parking (free). Better marketing for events. Need more tourists. "Shop Local". Need better use of Silver Creek (access). Bicycle lanes? First Fridays-need to get people out to outlying businesses. Code enforcement needs to get out more often! Keep our community looking nice. The Garden City?
- Other than our mayor who is such a disgrace, Silverton is a great place to live. The water/sewer bill is outrageous! We all tried to conserve then we were penalized for it by the rates being raised. I wish our family's income could be raised whenever we felt the need. Unfortunately it can't-but the City Council had no problems raising the water/sewer rates.

- I think the public works department needs to be looked at and renewed. They have engineering on staff and still have private engineering firms design projects; too many people on staff.
- Silverton is anti bias. Charge of lease owners should change and let us fill our building with new renters. They are killing us with new taxes and over all charge of use up greater Silverton fee are out to make too much. P.S. I signed up into the air force and went to college after I got out. 1970i had a 4th grade reading level the air force got me help in reading after I was in. I love this town. I have swell rentals too.
- Survey comprehensive but too long; it would be better to do shorter surveys more often.
- I love all the festivals and local activities in Silverton. I carefully read “Our Town” every month. I really think we need a dog park. Lake Oswego has an excellent model we should duplicate here.
- As we moved to Silverton 1 year ago, we found out several things that would be changed. For example, parking downtown is EXTREMELY hard and unsafe, plus not free. I believe these are the main reasons we’ve been only in a couple of stores and 1 restaurant. The parking meters hurt business downtown. We moved from Molalla, there they have organized summer camps for children at very affordable cost. Here, in Silverton, only YMCA organizes these and so far the cost is higher than in Molalla. Maybe organizers should compare the variety of camps offered and priced for the hours with the children. I am VERY pleased with art classes offered by Silverton Arts Association—very affordable and enjoyable. The Silverton library has many programs and children activities over the summer and during the year. Thanks for free lunches during breaks and summer vacation. Thanks to Silverton Trolley for taking my son to pre-school and back. It would be nice for the community to have pre-schools that offer before/after school care. This way many working parents will be able to send their children to pre-school (not just childcare) and the children become better prepared for kindergarten. When pre-school is open (9am-12pm) it makes it impossible for working parents to manage pick up/drop off schedule for their children so they don’t enroll in pre-school.
- I enjoy the historic aspect of the community and hope that area can improve and be maintained.
- I am unaware of any good or important project that the current mayor has provided for the city of Silverton!
- Our only complaint about living in Silverton is our outrageous property tax bill. In 2009, we paid \$4459.58 (\$371.63/mo) in property taxes. We live in the newer subdivision off Ike Mooney. Our house/property is newer, but not large or extravagant. This amount seems WAY overboard. I would really like to see the tax burden spread out more evenly over the city, with older and newer homes paying equal shares. We do value all the

services provided by the city and love living in this community, but always feel taken advantage of in this area. We are highly educated, strong supporters of the community and schools. We contribute to this community in many ways and truly do not mind paying our fair share of taxes, but this is ridiculous! In fact, when recently refinancing our mortgage, the banker commented on our high property taxes and noted that we pay a similar amount to Lake Oswego residents. There must be a way to spread this burden among residents, not just people with newer homes! I wouldn't even mind paying this high rate if I knew that all property owners with similar lot size and square footage were doing the same, not just newer properties.

- Property taxes too high. No more bonds/burdens on the home owners!
- We live on the North 2nd Street which has heavy pedestrian traffic and we have NO sidewalks on either side of the street. 2nd Street has a ton of cars going in excess of the 25mph posted speed limit (especially with the opening of the 7 Bride's Tap Room)...Lots of cars, busy street, with NO sidewalks makes for a pretty unsafe neighborhood and forces people to have to walk through our yard to avoid walking in the middle of the street. We NEED sidewalks. We also live next to a "city maintained" access-way/alley. The city has not been maintaining this at all. We mow our section of the alley because the city rarely ever does. And now, people have dumped garbage in portions of the alley. It would be nice if the city either maintained it adequately or abandoned it and allowed the land to be added to the neighboring households. Many houses in our neighborhood do not maintain their yards and have vehicles parked everywhere. It would be nice if code enforcement started fining these residences. Our neighbor has had the same broken down car parked in the same spot for weeks. Also, our neighborhood has a lot of dogs that are unleashed-specifically pit bulls. I have been hesitant to walk my dogs in our neighborhood because on most occasions that I have walked them, I have encountered dogs roaming freely in our neighborhood. Pro's Custom Cabinets should have been required to have a sidewalk in front of their business. During their renovations that business dug up part of the street and never returned it to the original condition. Also, it appears that they just filled in the drain ditch in front of their business with dirt instead of an actual drain system under the dirt.
- I have lived in Silverton for 20 years. The quality of life has diminished here. The police are out of control. City council is a freak show. City government is always trying to scam us for more tax money whenever they can. This was a nice place to live at a time but time moves on and so am I!
- I have found that this survey is very leading with the city pointing question to get the answers they want to hear and therefore find this a total waste of tax payer dollars.
- Actually I don't have enough information and I don't know how to get that information. Please let me know the specific data about the city of Silverton. After I catch up with that kind of information I can share my opinion.

- I think the vacant buildings downtown are an issue. Understanding the economy is not good, I have talked with business owners who say the city is difficult to work with or has rules and regulations. I am not a business owner so I don't know how the city is to work with but perception is reality. And the reality for us it that we see a boring, vacant, old, the same looking downtown and have gone elsewhere, driven miles to go out and to eat, spend money, enjoyed a Friday night out, or other, many times with our neighbors. Silverton is unique in the area as it has a downtown core, with an expanding rural area. The downtown core or option is what is attractive to someone looking to move from the city, but have a sense of somewhere to go on the weekend, a night they don't want to cook, or to walk and check things out. But yet live in a small town and enjoy the many things this offers. I would focus on the downtown core and make it a destination, enjoyable, business friendly, people friendly. Repair past sour relationships with vacant building owners even if it costs the city money, pride, or hurts someone's feelings. Otherwise you're going to have a lot of people living in an area that will go elsewhere and not support the development, city, town, or other.
- Our police force needs to be great quality, not "just barely passing" and certainly need to be put on a leash as far as the language they use when involving the community. It would be good to see a cadet program brought back though I'm not sure young men will want to be involved if they've never had any contact with some of the more pompous officers.
- I wish the city would keep offices located downtown and any money spent on the new project to be used to lower sewer and water rates. City taxes are too high. City street cleaner should not be running around at 4am on Friday mornings!
- I'd like to see enforcement of codes for the run down, trash filled yards and homes. The Main St. and South St. area, especially. I'd love to see a walking/bike trail through the city. Less cheap looking housing trick. Clean up local coffee houses. They're good but dingy. Love the covered bridge park. Love Saturday market. Yea to the hospital for the Care Van.
- Silverton has been a place where I was pleased to raise my children. They have all gone on to do good things with fine education all the way. Only two how chosen to raise their children here but the others are doing very well elsewhere. I'm pleased to see a Senior Center developed and am sure it will serve a great need as does the old swimming pool with its cover for all ages. I call Silverton a progressive small town community. I can say stay that way with planning as well as develop light industry if land is available the industry can be encouraged.
- The whole chicken debate is stupid. Let people have a pet chicken if they want one. Chickens are clean, fun, and productive. Cats are crapping all over...that's another matter! Build a bridge over Silver Creek at Salamander Island to complete the walking path through Coolidge Park. Next, build a stair case up the hill from Coolidge Park. Next,

develop a marketing plan to promote Silverton as a walker's paradise. A destination point for Portland, Salem area people to come for either a nice walk or vigorous exercise (try the Olsen Road stairs!) Bring revenue for local business. Don't bring in a bunch of new houses. Keep Silverton livable!

- Council members need to consider opinions of resident and be open to change. Mayor is doing a great job. Property taxes are too high. It's a struggle for many people to buy homes. Certain members of police force need to stop hassling/harassing young people.
- Traffic congestion in Silverton is awful. One-way streets are totally unnecessary in town. Delivery trucks would have no problem delivering on a two-way street. Silverton needs quality restaurants with a good bartender. The restaurants in town don't get it. I don't care where the food is raised but it needs to be quality not pricey. I have read to 6 years economic development program with not rewards in sight. One of our longer business's just closed due to the program's lack of commitment (Black Lily). Empty store fronts do nothing got appearance of a city. There is not adult recreation to speak of. The fitness center is there but the owner can't/won't fix equipment in a timely manner. The Oregon Garden should utilize the music arena more often and the resort better get real signage before it totally dies. If locals can't find it—that's a problem! They have absolutely no lighting at night. Thank you!
- I enjoy the cultural diversity of Silverton. I think it adds to the overall "vibe" of the city. That said, I do have concerns that the leaders of our city (mayor) remain respectful of acceptable and established codes of conduct, appropriate dress, etc. for all of us in the work force there is a separation of what is appropriate in our personal lives vs. our professional lives. Introducing too much of our personal lives into our professional lives can distract from the business at hand and interfere with getting the job done! We need to be respectful of the beliefs, etc. of all our citizens, no matter what they might be—conservative or liberal.
- Code enforcement good or bad should not be the most important care when many people are out of work or working jobs that pay less than they are used to. Times are hard. You do not always have money for selfish things like landscaping and so on. Just as an example of what's important, pumping a little more into Saca and agencies that actually help someone get back on their feet might actually improve the town. Also maybe business like realty should do a better job before the average Joe. Thank you.
- They need to work on the roads and put in some more lights in downtown. The stop sign intersections are terrible at 7-8am, 4:30-5:30pm. Thank you for asking us to participate.
- Our sewer costs have quadrupled in the last four years. It is ridiculous considering our water usage has never increased. I think I would like the city to explain why and how where that money goes. If it was for water upgrades to the sewer treatment plant, then after upgrades were completed costs should have been readjusted. No one should pay \$20 a month for water and \$70 a month for sewer. A sliding scale based on use is much

wiser. More money should go to undergrounding the utilities when updating streets and sidewalks. The city should put more effort into recruiting volunteers to offset budget shortfalls. Youth would be more likely to want to keep clean a city they volunteer in and feel proud of. A lot of people have a lot to offer our community outside of volunteering for the hospital or at the food bank. Think outside of that box.

- I am from the private sector and am performance oriented. You send me a survey every year or so. I am paying taxes for you to perform, not to study and re-study. I hope your surveys are not a government excuse to avoid performance i.e. doing something. Please change your building code for porch railings to 8" from the current 30" which is very unsafe. You woe the home owners on this one, not the developers and home builders. Water and sewer bills are too high, triple what we paid in Roseburg.
- I came back to Silverton after 10 years in the Portland area (brought my husband with me) because of what Silverton means to me, it's a special small town but still exciting and fun with lots to do. I would hate to see quick growth decisions make without very careful consideration to the impact on that "feeling" that Silverton has. I work the majority of the day in the Portland area now. Whenever I mention to clients that I live in Silverton, they mention what a beautiful town it is. I am proud and excited to be a Silvertonian again and to see my nieces and nephews enjoying the same childhood I had here. We rent a newer duplex off of Monitor Road until we can buy a house. Just as we will carefully consider which house to buy and where, we hope that city leaders will take the same care in making decisions regarding Silverton's future. It's a feeling of making your own way, reaching your community with an entrepreneurial spirit of building a future, passing values on to children of making your own dreams come true because no one else can make them happen for you. And how much more satisfying life is when you built your family, life, and future for the good of everyone around you. That's what Silverton "feels" like to me and I want it to stay that way.
- We moved here a year ago and have found the community to offer diversity in children activities. The YMCA has been a wonderful find although sporting events are a bit expensive for struggling families. In those families the children could benefit from finding an "out" in a sport that they are good at. I'd like to see the city help to offset some of those costs so more low income children could take part and feel like they are special and good at something. I wish the schools would offer a Spanish class for K-3 grades. That is the age for them to learn a second language! We also were drawn to this community because of the beauty and how the member of the community take pride in how it looks. We love all the summertime events for families.
- You want to know where we get our info about the city. I said that it was mostly from the Appeal but that is no longer true. I have subscribed to the Appeal in the past. I have not for a few years. I used to read it at the library each week (takes about 3 minutes). About 18 months ago the Silverton Library took the Appeal off of the regular newspaper

rack because it was being stolen. I never experienced a problem with this. Now it is behind the desk and patrons have to ask for it to read a current issue. So I no longer read it. I really know very little about local issues unless they affect me somehow. I walk and run a lot so the condition of the sidewalks and streets I experience every day. I swim a couple times a week at the pool so the operation and lack of interaction that the pool seems to experience from city maintenance staff is frustrating to me. Last year the pool was closed for 3 weeks in the spring to take the winter cover off. When it opened it was still on. The “roof” came off in July. No one at the pool ever seems to know when or what the city maintenance people will show up and perform what they are supposed to do. I voted against the new Senior Center because I do not know what purpose it serves. Last week I spoke with an acquaintance who is on the board of the Senior Center. Why have it? Why isolate seniors from the general population? Why build it on the edge of town (like the proposed police station) rather than replacing the core of the town where seniors can walk to it?

- Thank you for allowing me to participate in this and future surveys—I love my town and enjoy having input.
- We have neighbors in the back of us who like to stay up late and party half the night. We tried talking to them but all the male owner does is yell at us and cusses us out. We’ve call the police twice on them but are afraid to call more times because we think he’s psycho. We like where we live except for this neighbor and don’t think they will be moving anytime soon. They have two dogs that get let out of their backyard and they sometimes run into our yard while we’re out there. Should I be calling dog control on them? We’re at loss as to what to do. Thanks for listening to my ranting.
- I have been hearing stories about Silverton police that disturb me. They are becoming very heavy handed. A teacher was stopped from not using a turn signal while travelling on Mill St. new Mark Twain. A school board member was bothered by police while walking home after drinking at Mac’s. A group of 20 year olds were walking home and stopped by police—one kid ended up getting tazzed while he was on the ground. One cop asked the other if he should taz him and the kid on the ground said “no”. 3 squad cars plus one Mt. Angel cop and 2 state cars arrested a group of kids playing air soft on private land (with permission to be there). Unsubstantial rumor has that the cops had machine guns. The kids were forced to the ground and handcuffed at gunpoint. The cops were swearing and ridiculing the kids throughout. The pattern of abuse is disturbing.
- We love Silverton. Heard a rumor they are not taking the cover off the pool this summer-that is the best thing about the pool-being able to use it in the winter but having it uncovered in the sun in the summer! Please take it off!
- Just a little personal gripe-lots of people in Silverton walk for exercise-the intermittent sidewalks are a pain. 22 years and we still can’t get down danger hill on a sidewalk. It

seemed to take forever to get one on Oak St. but really appreciate it now that it's here. Steel hammer is just plain scary-can't something be done with SD fees collected from Ult. High and A. Heights? But all and all great place to live ☺

- 3 surveys were sent to me at the same name and address. This is a classic example of how the city wastes our tax dollars.
- Our property taxes are maxed out and should go no higher. Silverton is a wonderful community to live in because of the good people and their children who live here. We should not encourage illegal aliens to locate here-they will bring gangs and graffiti and crime if they come-legal immigrates should be welcomed-they keep the laws, speak our language and work to be part of the community and build productive lives. Stop printing city publications in Spanish! There are more Russian speaking people here than Spanish speaking and I don't see everything printed in Russian-everyone needs to speak English for us to have a community. We have a lot of police that are highly visible-good! But they need to be more friendly with the 15-20 year old demographic as I have witnessed some intimidation and harassment as a tactic to dealing with them. I think the police should reach out to the youth and win them over as allies not adversary.
- We need a new mayor—one who will have a better commitment to our town. A mayor who will not be promoting his personal agenda instead of our towns.
- Too many illegal alien babies (anchor babies) born at Silverton Hospital.
- City services-water and sewer rates are constantly being raised. There should be provision for services we have no raise in social security payments. Garbage rates just were raised again. Property taxes are too steep for seniors living on social security. GERS payments are out of sight and must be handled or the city and state will soon have money for no services as they are forced to service PERS.
- The city needs to reevaluate its goals. The number of city employees and their ongoing costs are beyond the ability of current taxation and will require additional taxes in the future. The future obligations for benefits to the public employees could bankrupt the city. The reservoir is a back up drinking water supply. Why would the city allow people access to it? The dam is a high hazard to life and property. I disagree with people surviving in both the Abiqua and Silver Creeks above the municipal intakes. The city should seek protection of the watersheds including restrictions on any further development. The police dept should be eliminated. The status quo of “we did it by the book and that's why we do things” attitude needs to change.
- Need a dog park. Need a warmer pool or therapy pool in Sr. Center.
- I have an issue about developers obligation to plant so many trees along walkways and in front of new homes. The trees that Noble Builders planted were not in good health at the time of planting now 4 years later most have died. The homes on Jodi-Travis Drive and Ryan are not without healthy thriving trees. The soil on those strips are laden with gravel far below the surface. There seems to be a disregard by some builders toward

this obligation. This is cut cost at all cost. If the trees die in a year or so two so what! Are these folks at Noble Built Homes obligated to plant healthy trees in good, rich soil? I am concerned. I understand that Silverton is known as the Garden City and what better way to display that beauty than by planting trees. The red leaf plums that were planted in our garden were bargain trees. That is what our neighbor told us. They were a “good price” and our builders bought the whole lot of them. Some died the first year. It took others longer. Of all the trees left there are only a few that are still healthy. One of mine is dead the other is well on its way. The soil that was left behind on those strips of land are also poor in quality. So together weak trees plus clay and gravel equal death to the trees. Our development needs trees. Let Noble Builder know about this. We have made calls.

- Silverton is a mixture of picturesque and seedy. Our un-swept sidewalks, empty and dirty storefronts, and our peeling building facades look unkempt and rundown. We have too many areas with no sidewalks or broken sidewalks. Overall, Silverton looks tattered and dirty. Our murals, however, are wonderful. City parks are very nice and new street lights are nostalgic and in keeping with the age of the town. We need enforced ordinances for un-mowed or weedy lots and lawns. And for old cars which should not be allowed to sit in the streets. Many people complain (and I agree) that our police department profiles those who are poor, those who drive old cars, or those who look “counter culture”. Our police officers target those people and harass them. We desperately need a police force with less of a chip on their shoulders and more of a friendly, positive attitude. We also do not appreciate hiding police cars who “trap” cars (particularly on Oak St.).
- I lived in Silverton during my high school years (89-1994) and found the community closed minded, bigoted, and unwelcoming of those who did not conform politically or socially. It has been such a joy for me as an adult to reconnect with this community- where my parents still live-to find that Silverton has become a tolerant, vibrant town with a bustling arts scene and a spirit of civics. I love being able to walk to the Palace Theatre, wine bar, coffee shops, and restaurants and inevitably see someone I know. The one area where I feel the community has failed is embracing the Hispanic/Latino community. I’d like to see more cultural events that honor Mexican and other Latino traditions. Furthermore, the Silverton rural project has conspicuously omitted Latino culture as a topic. We have Norman Rockwell paintings, homage to Silverton’s astronaut, and the rodeo tradition-all of these subjects are white. Given the significant contribution immigrants have made to the agricultural vibrance and other parts of this region, they deserve a mural! I love Silverton and would be happy to elaborate/explain these survey responses.
- Keep a balanced age group interested in living here (younger<>older). Get some bike paths/systems throughout the city (see Corvallis, OR). Green space corridor

circumventing city (10 mi loop). River's edge pocket development with copper statutory. Keep the pool progressing/parks too. Keep parade/events programs stable-don't overdo. Get sidewalks complete to downtown from East Hill and lower Steelhammer to downtown. Otherwise-city is fabulous with lots of great, hardworking, caring, committed people!

- Regarding the current mayor: the selfish attitude, anti-business platform and disgusting behavior (especially around our children) that this mayor has exhibited are, in my opinion, detrimental to our livability, quality of life, image and economic development. I look forward to the end of this mayor's embarrassing term.
- Great place to live. Quaint, historic, small town feel, excellent educational system, great family activities.
- I think that the city of Silverton needs to focus on future growth and more on relocation of the economy. The coming years will see increased energy costs, which will dramatically affect the cost of most of our commodities, as most goods are shipped vast distances and their price depends on how much it costs to ship. This "centralized" approach to our daily needs is flawed and doomed to fail as it is based on non-renewable resources, planned obsolescence and unsustainable growth. Our community is blessed in that we are located in an area of the world that has the potential to be self-sufficient in regards to most of our day-to-day needs. Instead of hoping for some whiz-bang clean industrial operation to come to town to employ our youth, increase the tax roles and not pollute the environment, we might be better off supporting and encouraging our existing businesses, especially those related to the manufacturing of basic commodities and agriculture. The city should also encourage neighborhood associations and other local endeavors that will help us deal with the coming lean years. Prior to WWII, this and many similar communities were pretty much self-sufficient. Our town boasted its own manufacturing, food preparation, transportation, and hospital systems. We still have the hospital, but they seem more concerned with extensive marketing campaigns to promote their extracurricular activities than with the community well-being. Everything else, with few notable exceptions, are trucked in. However, society as a whole, is slowly moving towards a re-localization paradigm, even if many city planners fail to recognize it. We see this in our grocery stores with their ever-expanding range of local organic produce; in our vibrant Farmer's Market and in the creative ingenuity of many of our citizens. We will also see less growth as folks will have to weigh the options of long commutes to distant jobs versus living in a "cute" community. We will no doubt see a rise in folks that live here and telecommute via technology. Which is why it probably makes sense to put resources into broadband telecommunications instead of more asphalt (which requires massive amounts of oil). Our society has grown up around the paradigm of cheap energy and rapid mobility. This is changing. But like a thick growth of blackberry vines left untouched for years, we have

a very challenging defoliation process to transform our community into something that will continue to prosper and remain an excellent place to live and work. Time to get out the clippers.

- Stu is a laughing stock of a politician with his complete lack of professionalism this town will not be taken seriously in any political/social/economic matter. Being such an intelligent individual it amazes me the he needs to hide behind this street walker persona. The Silverton school district has failed in my educational needs; it failed to adequately prepare me for community college. Pushing me through the system with no standards allowing me to “pass” with minimal English skills, math skills, writing, social economical awareness. I have found that most immigrants that I have met have more historical knowledge than I ever acquired in school. Sadly a diploma from Silverton is a joke.
- Better sidewalk development is needed that links the newer neighborhoods (Pioneer, Webb Lake) with downtown. Children cannot walk on State Street and Hobart without sidewalk and the poor shoulders.
- Silverton is not pedestrian friendly. Would like to see sidewalks on streets where there are none now and more attention and prompt repair of sidewalks with problems. Would prefer a mayor who does not focus on self-promotions, push a personal agenda, or embarrass our town.
- Silverton police are not unlike SS Troops of the past. Targeting citizens deemed “suspect” such as teenagers, anyone of color, cars with our of state plates, people waling at night or early morning, people on bikes, parents, grandparents, uncles, aunts.
- I am not pleased with the response I get from some people when I tell them where I live. They always say something negative about the mayor. Even though I voted for him, I find myself embarrassed by him. I am very sad to see how many empty store spaces are downtown. Some of the most beautiful old buildings have not been kept up.
- I would like to see Silverton become “famous” for something other than the mayor. I’d also like to see it stay small enough to keep its uniqueness and character.
- More positive attention is needed for Silverton teens. They are bored and so get into trouble. They are harassed by the police. Only the bike shop seems to come to provide some activities. Too many teens are dropping out of school. Without an education they are doomed to the lowest wage jobs. I’d like to see community mentors volunteer at the high school to help these kids find what they are good at and encourage them to stay in school. Silverton has the finest HS I’ve ever seen. A community wide attitude to promote education would really benefit the kids and the town. The kids are the town’s future and need to be treated as important. They could be dreaming up the next new businesses!
- Silverton is a beautiful place to live!

- I feel like one of the main issues that needs to be addressed by the city is the safety of the Silverton Dam and potential for flooding downtown Silverton destroying this beautiful town. “Emergency preparedness” does not prevent or reduce the risk of destruction, though it hopefully would reduce the loss of lives. The inadequate infrastructure of the dam itself is the problem. It needs to be rebuilt, reinforced, or removed!
- I think we should put an emphasis in improving the green space and “walkability” of the town. People enjoy walking by the creek and just walking around the town in general. It would be great if people could easily walk around the entire reservoir. There is no path around it at this time. I think that when lots become available next to the creek the city should buy them with the ultimate goal of being a green space from the reservoir to downtown. Also if we had a few camping spaces at the lake I think it would bring in a lot more tourism dollars. Maybe the state could turn it into a state park. Silver Creek is beautiful we need to capitalize on it. The Garden City should also be the greenest and the best livable.
- Noise ordinance or enforcement on corner of Main and McClaine due to muffler noise
- Put sidewalks everywhere- this is a wonderful city for walkers but is not walker friendly. Is becoming more dangerous to walkers with increasing growth/cars. Develop tourist activities. Fond memories bring people back to town for a visit or to live here. A trail along the creek (2-4 miles) or any attraction which one could hop out of the car and get to would be wonderful. Winter is loooong here! An indoor family related attraction-a draw for outsiders would/or might keep people coming here year round. Bolster police and crime prevention. We should remain one of the safest cities. Keep leases and taxes low for business owners. Encourage light manufacturing of green (future) enterprises to locate in Silverton by assuring long term low leases and taxes in exchange for job creation. Advertise (Buy Local) everywhere.
- Streets and sidewalk should receive a lot more attention. We love living in Silverton and proud to call it home. We have lived all over the world-this is best.
- Would like the area to bring yard debris and later return for compost.
- If I didn’t fill out this survey I would be bombarded with paperwork mailed to me instructing me to fill it out, as has happened in the past, even though this is supposed to be a confidential and voluntary process. I take exception to the whole process and regard it as a big waste of time and money.
- Water and sewer tax is too expensive need to keep those costs down!
- Great police chief-needs more training on non-violence interaction with community. Friendly like Terry Murphy. Needs to continue Silverton Together for connecting families to resources and info. Needs more parks. Great YMCA programs for young kids-need more for teens. Too much development for marrow streets. Needs alternative routes around city.

- Downtown empty store fronts need to be utilized before new buildings are put up. New structures are not an economical way of using people's money or making the town appear thriving and a desirable place to be. A compact "full" downtown area is more inviting place to shop.
- I agree with the overall direction of improving sidewalks, streets, parks, etc...and attracting small businesses while limiting development and growth. Thank you to all the friendly city workers!
- Silverton is the highest priced place to live-you can save close to 30% if not more by going out of town to shop. Water and sewer is the highest compared to other cities! Silverton seems to penalize residents for the city's poor judgment on finances-water and sewer rates increased because the town was conserving water. Building was going in so to stop it they increased fees? School can't handle parking and can't buy paper or ink because they can't afford it. Silverton charges averages for vacant property to the owners? I think Silverton needs to review their actions and replace some folks with new ideas and openness.
- This is a great town and we need more parks
- We are extremely disappointed with the job our mayor is doing. It seems he is more concerned about causing problems and creating turmoil than about finding solutions. Ever since the council placed his "two way street" agenda as last priority he has taken on a very negative, combative stance on almost every issue. The dress code issue brought up earlier this year regarding an outfit he wore to present to a room of children was an embarrassment to our community. And some of his interview comments to the media were far out of line, vulgar, and distasteful. It's sad to see such a wonderful community tainted by such a poor leader. We are looking forward to the next election, hoping to find a mayor that will put the interest of the citizens above his or her own agenda.
- "Government is not the solution to our problems. Government is the problem". "The problem is not that people are taxed too little, the problem is that government spends too much". "How do you tell a communist? Well it's someone who reads Marx and Lenin. And how do you tell an anti-communist? It's someone who understands Marx and Lenin". Ronald Regan. "Most of the energy of political work is devoted to correcting the effects of mismanagement of government". Milton Frudman. "All schools, all colleges, have two great functions: to confer and to conceal valuable knowledge. The theological knowledge which they conceal cannot justly be regarded as less valuable than that which they reveal. That is, when a man is buying a basket of strawberries it can profit him to know that the bottom half of it is rotten". Mark Twain.
- This is not the time to begin new projects. Money on hand should be used judiciously and spent only on necessities; maintenance of infrastructure (roads and sidewalks in particular).

- A dog park is unnecessary in a community where most people still have a yard. It makes sense in an urban setting where everyone lives in apartments but here it is a waste of resources. I like this small town and the good community feel but good jobs aren't readily available here. Rental prices are good but home sale prices seem high. I don't really want to see the town grow too much but we need to start filling the empty buildings and get some better paying jobs.
- I love the small town atmosphere of Silverton but wish air downtown was vitalized (like downtown Canby) and get rid of one-way streets!
- Thank you for asking the opinion of the community. I support this approach. Although I always try to support local businesses, I often have to make the short drive to Salem for purchases not available here in town. I don't mind that because I enjoy the small town feel of Silverton, and think it should stay that way. However, I do recognize that it seems difficult for many businesses to stay in business here. The city should support efforts to retain and attract businesses while maintaining the quality of life a small town provides. Thank you!
- Silverton had many very cool businesses in the past 18 years since I first came here. They were good for the downtown charm, offered visitors and residents great shopping and food and activities. But most of them are gone and so are the jobs they provided in addition to what I stated above. Attracting new business would be great if it doesn't overly compete with current businesses that are probably already struggling and if there is a way to foster this community of businesses to succeed. I feel consumers need to be reminded, if not educated, that by going out of town to dine or shop is not saving them money. Gas, time and the way it affects Silverton restaurants, galleries, gift and clothing and jewelry stores and salons, etc. is a big loser. The 3/50 project was good-do more like that. Support businesses that are here now. If they fail-no one else will com risk it. Fill storefronts permanently. Business is hard due to payroll, taxes, etc. Hard to staff adequately when unsteady consumer base in community.
- Silverton needs bike paths and bike boulevards to allow safe passage for bicycle commuters. It also needs clearly delineated bicycle stalls downtown for parking so that sidewalks don't need to be obstructed. As the "Garden City" the city needs to focus on more gardens within the downtown area, considering roundabouts with gardens instead of more traffic lights. Remove some old asphalt lots and plant gardens. Beautify the lot at Water and "C" streets with gardens. Convert the downtown into a pedestrian zone. Sidewalks need to be extended to connect newly annexed neighborhoods such as Ike Mooney and Webb Lake. City politics/ school board politics- the dialogue is controlled by the established families of Silverton with little to no input from outsiders. The school district needs to begin teaching foreign languages in the elementary setting as well as music instruction.

- Silverton was a good place to live but after 8000 residents it's become a joke. "outsiders" laugh when we say we live in Silverton; it's expensive, there's no place to shop for everyday necessities-we go to Salem or Woodburn. We don't eat out in Silverton (too expensive and not good food) and worst of all- Stu has made a national joke of your small town- our relatives on the east coast hear about the him/her. There's few employment opportunities: our grown children graduated from SHS and cannot get jobs or housing but we put food drives for the Mexicans and illegals that don't belong here. They get more help than our kids who grew up here. Medical care is also a joke; hospital is a business not a service to help or care. We just can't afford to leave this town.
- Sidewalks are a serious problem. Downtown so many in dangerous disrepair (Main between 1st and 2nd or Southside). Owners need to repair their walks all over. Steps north of hospital potentially dangerous for city. Street cleaner way too loud every night. City maintenance in congruous lack of trimming and mowing (apparent cutback) with "Garden City" image. Need access to afterhours pharmacy. Discharge from hospital ER after 9pm-wait until 9am for Rx to be filled locally or drive to Salem.
- I have only lived here for one year but have felt welcomed by neighbors immediately. I love this town!
- Characteristics: areas listed as poor. Need affordable housing-Silverton is too expensive! Ease of car travel; it's a bad street system that makes no sense. All traffic has to go through narrow downtown streets. Ease of walking: not nearly enough cross walks and lack of sidewalks and sidewalks in bad condition. More cross walks and pedestrian signs are needed. Traffic speed should be a lot slower. Despite the hours, automobile traffic definitely dominates-especially trucks.
- No fault on Silverton but I am saddened that so many businesses have closed downtown. I am hopeful new ones take a chance on a town that will grow. It is encouraging to see new light manufacturing companies start (7 Brides). We need business that not only employs people of Silverton but also draws people from out of town.
- City services: the pool should be open for kids first set hours for daily use, no changes, so the kids will know when the pool is opened every day. The current system changes monthly and is very confusing. Street lights: the lighting at Silverton's main intersection at Water and Main is bad, very poorly lit. also, when walking my dog, I have almost been run over many times by people not looking to the right before turning right onto Water St from Main St. Parks: 2 years ago the parks dept put in containers for hot coals from the bbq's-this happened after I mentioned the need for containers near the bbq's. There is one container at the back of the park and no way to move the hot coals to it. I care about Silverton and I believe it is a great place to live. Thanks for allowing me to have input over the last 6 years.

- Work with county to get bike/pedestrian path (not lane as part of highway) to Salem- providing for future energy limitations on travel between the two communities. Biking and walking alongside Silverton Rd is very dangerous. Keep Silverton small! (Small town environment). Longer hours for access to public transportation. More community policy/humaneness from police-too much of an overbearing pressure-take away their guns. They are too scary with them! Keep downtown area vital. Get rid of the stop lights! I deserve the gift certificate just make it happen!
- I, and my family, enjoy the small town convenience and atmosphere of Silverton and hope there will not be any large changes with that condition any too soon. Thank you.
- I would love to be able to use the Medical services in Silverton. However, all doctors last fall anyway had closed procedures.
- Do away with meter maids and issue courtesy cards about the need for short-term parking.
- Keep as much natural areas as possible. Don't buy into private or corporate greed. Make natural areas accessible only by foot or bikes (Good off road trails). Don't harass our young people. Design opportunities for teens and young adults to be employed through up keep of trails and perhaps climbing walls-guided tours-fish day events, etc. We have too many undirected good youth-they need opportunities.
- Would like to see repairs of downtown streets. Would like to see more concern for making people clean up their yards of debris and junk. Would like to see sidewalks kept free from tree branches and other obstacles. Would like to see enforcement of eliminating over grown grass and weeds on home owner properties and along city streets and businesses. Would like the city government to make sure flags are shown on recognized patriotic days. Advertise "The Oregon Garden" better. I seldom see any brochures in travels around the state, plus we don't even have any available in our state capitol. We are Oregon's Garden City, we should emphasize the fact in how our city looks and how it is promoted.
- We ought to tear down Eugene Field and build a new city hall and police complex on the site. We need to get rid of the traffic island by the Chase bank. We need to adjust the traffic light by the rail road/Goodwill so you can actually see it southbound on Water. We should get rid of parking on one side of Water Street and First Street and put in diagonal parking on the remaining side of each street. Bring back movies on the park. Move farmers market to lot by Subway restaurant. Enforce walking of bikes on sidewalks in downtown business district.
- The new Silverton high school is beautiful but I believe very "over the top" for a small-town school. It looks like it belongs in San Diego, California, not a small community like ours. I also am furious it was so expensive-too much- as our individual property taxes are \$500 a year to pay for this!! Very poor planning.

- When answering these in the past I have pointed out the same thing-our roads are terrible and some are not even paved. We are past the horse and buggy stage-please pave and fix our roads!!! I would like to see Silverton become a tourist town by encouraging arts, galleries, glass blowing, wine tasting, microbrews, restaurants, bed and breakfast, etc. Dog park is needed. More soccer and playing fields for the kids. Downtown parking is a problem-businesses can't survive without parking. Better park then Coolidge-not enough room and grass there. Water park?
- We recently had a family member sent to the emergency room at Silverton hospital from an elderly facility in Woodburn. The ER checked him out and released him, however, the care facility where he came from would not take him back and the hospital would not keep him. I understand both sides, he was too much to handle for Woodburn and if it is not a life threatening situation in the ER they can't keep him either. But the irritating part is that it occurred at 10pm. Can't the hospital make exceptions in these rare instances? I would also like to comment on the ER. I have witnessed this at Silverton hospital and also at Meridian Park (maybe this is human nature; but if it is it sucks). When people go to the ER, they are in a heightened state of worry and fear and they are looking for answers. The impressions I get from the staff in the ER is "don't make eye contact I might have to answer a question". No advertising or promotions to get business to come to Silverton. The city speaks for itself. If you build it they will come, I know it sounds corny, but it's true. We lived in Canby for almost 40 years and moved to Silverton almost 5 years ago. Within the first week of being here I noticed how strangers walking down the street would smile and wave (you don't see that too often anymore and you can't put a price on that), it's nostalgic and heartwarming. If a city grows too fast then you end up with businesses that deteriorate the community. Silverton screams...family, home values, community pride, family faith and education, go ahead and throw in mom's home cooking and apple pie. Silverton should grow but please don't lose sight of the treasure that this city is, once you lose that you'll never get it back.
- Truck route needs to be rerouted from Monitor Rd to Mt Angel-Scotts Mills Rd. Our roads are too narrow along this route, no sidewalks and trucks drive too fast considering the growing number of children/pedestrians in this area. There is a general lack of speed enforcement by the police in the whole of Silverton. This tends to limit pedestrian and bicycle usage. Oak St- Hwy 213 stretch is dangerous to everyone, including those who drive and go the speed limit! We pay a lot for our police department. Where are they? They don't seem to be a part of the community!
- The property taxes are too high for our income. Too much money was spent for the new High School.

- I would really like to see better infrastructure for bikes and walkers. The sidewalks around town are abnormal, especially for people with strollers. Bike paths would be nice. People like to bike here but it would be nice if it were safer for kids.
- The Silverton Reservoir is beautiful and needs a beautiful name as well as more areas to sit and eat. Needs a hiking trail around the reservoir.
- We really enjoy living in Silverton. We feel safe and enjoy our neighborhood. We walk a lot and feel that Silverton is very friendly to walkers. If we could request one thing be added to Silverton we would say an additional park area with an “off leash” dog area to take our dog. To play fetch. Living in town we don’t have a big enough backyard to exercise her properly. We currently drive to Willamette Mission or Minto Brown Park 3-4 times a week to exercise her. We would love to have a local option which would allow us to stay in or close to town to spend time outdoors with her.
- I believe we need a stronger employment base in the community before we can successfully grow a healthy retail community. People tend to shop where they work. I believe our planning commission needs to establish and enforce very specific guidelines for new commercial construction and renovations of existing commercial structures so that they do not detract from the historic character of our community. This should include a reasonable range of acceptable colors when painting exteriors so we avoid looking like “clown town” with bright or gaudy color combinations. I feel that more needs to be done to “embrace” the Oregon Garden as a major attraction in our community. I’m not sure how that plays out in reality-but we do have a vested interest in the Garden’s viability and success. Perhaps one area would be to attempt to change the “Oregon Gardens” exit on the freeway to the Keizer exit instead of Brooks! Why is it at Brooks? No one gets off the freeway at Brooks to come to Silverton. Many sidewalks are in need of repair. My wife fell over a severely uneven walk over 2 years ago. It was reported to the city and as yet nothing has been done about the walk (she broke her hand). Can anything be done about the permanently vacant storefronts on Main St? it is a real “blight” on our downtown business district.
- Silverton should continue to improve existing neighborhoods. Silverton should not continue to grow significantly.
- Need to slow down the expansion of new homes and live with what we have. Let another community destroy itself not Silverton.
- Recently there has been a lot of publicity about the new beer company in town. I appreciate new businesses opening in Silverton but the promotion of alcohol in this town is excessive. You go to Roth’s and there are samples of wine, First Friday stores have wine, every time you turn around the Garden has some alcohol based event. But then we tell our kids-don’t drink, don’t drink and drive, don’t do as I do-do as I say. I’m tired of it. I’d rather see more events based on promoting good health, healthy foods and exercise.

- Silverton has a deer problem. It needs to have a hunt or trap and relocate the animals (deer!). if there is a hunt-give the meat to SACA!
- Cut taxes. Lower water and sewer rates. Cut spending.
- The community has need of less policies and more engaged citizen forums. We have tried the current city system forums and there is a sense of “good old boy” mentality and although appearances are such they act and display agreement. There is never any actionable items from suggestions, requests, etc. Less government, more people involvement and engagement is what the community needs. Less taxes or better distribution of taxes to most important issues of the community. Submit to a nonbiased audit and publish the results for public to see where the money and taxes are being spent. This is 2010 and we have only one cable/ISP provider. Wave cable should have to improve annually or reapply for the right to provide services to Silverton. Encourage competitive technology like ISP, cyber space, etc.
- I’ve heard a number of families complain that their grown children cannot afford to live in Silverton. Affordable housing for working people on low or fixed incomes is a great need for our town. The issue of the dam’s safety needs to be clarified. If the dam safety is a problem, alternatives should be then brought to the community for resolution; the spectrum appears to go from do nothing to a bond measure.
- Silverton is, overall, a delightful community. I suspect that our minority populations feel disenfranchised and excluded from community governance. The celebration of white, middle-class culture of the 1930-1960 period must make the community feel less than welcoming to minorities.
- Please come fix my curb. Truly it is a eye sore. Also I am near old high school and the kids mess with pieces-chunks of concrete. The curb got destroyed by people parking against it during high school functions, via games, recreation, assemblies etc. Tennis court. thank you!
- This is a wonderful town to grow old in. My parents grew up here and my late husband and I raised our kids here. I am very very angry about the attempt to make us a larger city. The traffic lights are horrible and who was the genius who decided to put a curb down the middle of C St? Come on people! We don’t need to grow-we need to stabilize what is already here.
- The deer are becoming a very real problem-unsafe-run into the street and out of control. Consider sharp shooting a percentage and giving meat to Salvation Army or food bank like in other communities across the U.S. Developmental fees to build or remodel are too high for average persons to do anything. Police could be a little friendlier.
- Library should be open Saturday and Sunday. If necessary close during the week. Expanded hours during school breaks. Survey seems to have a pro business bias. City does not need to actively recruit business. Need more opportunities for kid activities.

New high school is an incredible facility and is a tremendous asset to the community. Oregon Garden, Silver Falls, Silverton Reservoir are great attractions. Stu is awesome.

- The only things I feel Silverton is lacking are more local employment, bicycle paths/right of way, jogging paths, sidewalks, natural/organic food store/coop.
- Get rid of one way streets! Time for new city manager. Traffic signals could be more pedestrian friendly. Allow crossing while green though button pushed late. Actuate in favor of walker (as we are standing in the heat/cold, wind, rain, etc not a warm/cool, dry auto). Police need to do lots more traffic watches as regards pedestrians in crosswalks; especially at Main and Water. Autos putting walkers in danger! Issue temporary business licenses! We should not need to wait 2-4 weeks while staff signs off on it!
- I would like to see pot holes or other road problems corrected as they are detected, weed control does not seem to be working.
- Fix the pot holes. Get rid of one-way streets.
- Silverton's cheap assets are its lovely environment. The narrow streets are appealing and its proximity to the creek is a definite asset. The acquisition of the city square park was a good one. Pioneer Village area needs that park badly! And better traffic options. Water Street is the only route into town, perhaps Ike Mooney Rd needs to be improved to offer better access on Evans Valley Rd.
- Confusing one way streets-why?
- There are all kinds of adult activities not available in Silverton or handy to all. Many people go home and sit in front of the boob tube. Some do booze, some do drugs, and some just vegetate. They would all be healthier if induced to participate in healthy activities! Children should be welcome too! 1. A biking club. 2. A camera club. 3. A miniature golf course. 4. A bowling green. 5. An outdoor shuffle board. 6. A community gardening program. 7. An archery compound. 8. A shooters club (NRA). 9. A nature preserve. 10. A bird watchers park. 11. An ecology club. 12. A botany club (indigenous wildflowers). 13. A Make Silverton Beautiful Club. 14. A full time recreation director. 15. An annual outdoors mans market-weekend. 16. Covered picnic areas. 17. Horseshoe diamonds.
- We need sidewalks!
- I would like to see a skating rink for children here in Silverton and can be for adults too.
- I really didn't want to move to Silverton years ago but would hate to leave now. I've seen an improvement in Medical in past years. Liked the schooling for most part. Overall it's a great place to live.
- Urban renewal should be focused on economic development primarily and secondary on improving appearances of city. Using urban renewal on improving city properties or city programs such as the Senior Center is wrong. We already pay taxes for general fund activities and should be using urban renewal dollars to attract business and patrons

which improves the local economy. The Senior Center will never contribute any revenues to improve the city's economic situation. The urban renewal district should have declared sunset date which would cause the city council to stay focused and get something done. Seven Brides is the first apparent effort...almost 12 K in garbage cans, really?

- Don't mind occasional surveys but not sure how effective they are. Takes longer than 20 minutes.
- As a small town community, Silverton is very livable-employment is tough-especially for young people...so they generally leave. We end up with a missing and vital demographic element. Silverton is full of young families and retirees-20, 30 singles are gone. Most people if they work it's out of town. Downtown is dying. Businesses that are making it are the groceries, gas stations and the hardware stores...and the bars. Don't know what to tell you, tough all over these days. Thanks for asking.
- I would like to see something done about the dam at Silverton Reservoir. It has been deemed unsafe and in need of replacement. Is that going to happen? Our mayor sent letters about this issue during the election and I have heard nothing more about it since then. I am concerned.
- I would like to see local government focus on improving livability through controlled, careful land use planning and controlled growth. Livability includes pedestrian and bicycle friendly, as well as open space/green space. Preservation of historical structures. I am not opposed to regulations that improve the scenic and historical features. I believe business are attracted to communities that are livable with open spaces, good schools, access to parks, pedestrian trails, bicycle trails. I don't think it is helpful to lure business to a city that doesn't value these things. Attracting business comes from improving livability, not offering financial incentive to lure them through reduced taxes and development fees. Silverton is a special place let's keep it that way.
- Please tell the city to cut taxes and spending. Please reduce staff cut budgets and stop raising sewer and water rates.
- Thank you for the opportunity to share our thoughts. I have always found city officials willing to listen-I know they can't always do what I want-but they listen. This brings me to downtown parking meters! I hate them-even the penny ones! A viable downtown is dependent on accessible parking. And I think I've said this on every survey! Again-thank you-Silverton is a great place to live.
- It is time the noon siren is silenced. Silverton has a rich history which is well displayed in the numerous murals and statues. The siren doesn't ass. It is so loud I can't talk on the phone when it's going off. It drowns out the lovely church bells. In a word it's awful!
- I really dislike our one-way grid. I am appalled at all of the illegal lefts from Main to First and from Oak to Water. I do not really appreciate having the bicyclists clogging the

streets in town on their “special events”. First Friday traffic is unbearable. They should reroute traffic and close down to all but pedestrian traffic if possible.

- Expand hospital services. Need more job opportunities. Fund the schools. Grants for businesses.
- Lived in Chicago, Boston, Cleveland, Denver, Sanibel Island and lastly in Bend. Before moving to Silverton-Silverton could learn a lot from understanding how Bend evolved- this city does not have or doesn't enforce codes that regulate upkeep of private properties-I live in Abiqua Heights that does have regulation and it's a pleasure to live here-but the upkeep of many Silverton homes is atrocious. No better than junk yards. The empty storefronts downtown is also disheartening. Buildings rundown, streets unpaved, streets in disrepair. We spent \$50,000,000 on a school bond issue. It's a joke- paying for the pension fund of the teachers union-we didn't need a new school-not for this size community. We should have applied that money to address the above issues and to attract new businesses. If I could sell my house I'd be out of here in a nanosecond.
- Perhaps a bit more lenient on traffic tickets? Never had one in 25 years. Been pulled over twice in 2 months in Silverton. Single mom with infant waiting 4 months for Canada to send funds down and got nailed with \$350 ticket.
- We moved to Silverton from the Portland area and I love the “small town feel. The one observation I have concerning “long time” residents of Silverton is their aversion to change. Change can be good for a community! I would love to see a more vibrant downtown with no empty buildings. The remodeling of the Wolf Building is a great example of what can be done. Someway, somehow, something needs to be done to not only encourage tourists but also local residents to frequent downtown business. First Friday is a great start toward that goal. Homer Davenport Days, the Art Show, and other community events really help bring people into town. It may also be a good idea to do functions in conjunction with the Oregon Garden-the Garden and the city need to work together and support each other's functions fully for the benefit of both.
- Enforcement officer needs to walk the streets of Silverton to get a good idea of codes not being enforced-over grown trees/shrubbery blocking full use of sidewalks-debris on sidewalks-get out of your car and walk to see what we have to contend with. South St (North side), McClain St-South side across from car wash, W Main-East side.
- Water and sewer rates are ridiculous! For a retired senior, \$100 and over per month is out of line-even in winter, charges don't drop much below \$100 mo. I felt the city did not respond fairly to requests to keep up to 3 chickens (in a responsible way) in a residential backyard.
- There are empty warehouses on the NE sides of town-get a company to put them to work! Manufacturing? What do those large radars/satellite dishes do? Anything? What about some way to invent a “battery” storage system for “solar”? Ask SSI in Wilsonville

to bring their shredder here? What about a way to produce plywood? Pressboard? Sheet rock? A fish hatchery? Community college? Vo-tech capacity? Come on get downtown on track again-Fredericksburg, Texas-a destination point! Motorcycle rally in Oregon Garden!

- General pro's for Silverton: 1. Quaint, intriguing downtown. 2. Community oriented. 3. Volunteering is active. 4. Proximity to "destination" sites-OR Garden, Oktoberfest, State Park. 5. Many festivals put on by counties-nonprofit. 6. Beautiful location. 7. Friendly, welcoming community. Cons: 1. Very few places to walk without being on city streets unless you drive somewhere. 2. Not bike friendly. 3. Too many people shop outside the community. 4. City discourages too many business possibilities from coming to town. 5. Not enough interesting things for kids to do. 6. Does not utilize the relationship possibilities with the "destination" sites. 7. Sewers.
- Increase meaningfulness to the teen's activities outside school. Increase monetary support/advertising for small businesses already in Silverton-grants, small loans. Continue painting, fixing downtown buildings to upgrade look and signs. More street cleaning and city beauty awnings/overhangs upgrades clean, fresh. Redo sidewalks-they are ugly, dirty, disgusting. Traffic congestion everyday at 5pm move traffic through town faster. Increase lighting downtown. Monetary incentives to businesses downtown who stay open late for a trial period/year. City sponsored building spray wash (gentle) window cleaning-deck on creek building incentives.
- Would like Silverton to be more business friendly and better support moral family values
- As I noted in Q7 more antique stores would bring in tourists and establish an antique Mecca like Aurora.
- The Silverton Appeal is always short on local news and must require the purchase of ads before covering upcoming events. It is sad to see so little pride in the wonderful local happenings. Reading about events such as fundraisers after the fact does no one any good. Thank goodness for "Our Town". They tell us all the reasons we want to live in this community-the good news. The lack of sidewalks in the East Hill area limits the walk ability of the residents. E Main and Steelhammer are very dangerous for pedestrians. Narrow, ditches, no sidewalks and nowhere to go in the traffic.
- It would seem that all government entities (district, city, county, nation, schools, etc) proceed with tax increases. Certainly some could stay with the status quo and with some expense cutting taxes might be kept at a reasonable rate. Just because you can, doesn't mean you should.
- Getting the new high school built was a great thing-not only is the school an outstanding facility but having the sports field is excellent too. It's nice to have enough practice space for teams and I appreciate that the school seems to embrace youth teams using the space. Would be nice to see more empty storefronts used by business both

downtown and in other spaces. Some of the rookie police officers need some lessons on not being dicks!

- Great to have a survey-it would be nice to love give the survey results to all who were surveyed as to what the survey responses were and what the city planned to do. Without a response from the city, the survey is a waste of everybody's time and a waste of dollars spent on the survey.
- I think our mayor is a disgrace and puts a very poor image of Silverton in the minds of outsiders. No matter where I travel, when people find out I'm from Silverton, their reaction is immediately negative. Having my business letterhead reflect a Silverton address has also drawn criticism. I've thought of moving my business to Mt Angel or Salem to avoid the stigma Stu has given our great town. Because he was elected by a majority people assume everyone in Silverton must be like Stu. I hope the next election will correct this black eye the city received. Our downtown needs to be revitalized with the types of stores you would expect to see in a major tourist area. We have the major attractions of the Gardens and the State Park to get them here but once they're here our quaint downtown is a real let down. I've heard this from everybody that's visited us from other areas. In the words of our daughter who comes down from Washington, "our downtown sucks". We have such a great opportunity here why aren't we taking advantage of it? We should focus on improving downtown with period lights, street-scaping, and business conducive to the tourist trade.
- This town would do itself a big favor by getting activities year around for youth here. We had a skateboard area for a while which worked great for kids after school to hang until parents got off work. Ten more places like that would do more for this town than almost anything else could do. Kids are the future-a computer lab with qualified assistants open for free to the citizens of this town is just one of the ten things needed.
- Closer monitoring of county's subsidized housing. i.e. parking, fire code, etc, working with property managers.
- Sidewalks! Street gutters! Better info in newspaper! I have no confidence this city will do anything as a result of this survey!
- I am concerned about city streets. Too many pot holes. I see city employees filling holes with gravel etc. just looks like a temporary job to me. Go to the front of St Paul Church on Grant St. what was a small hole years ago is now much bigger. I know we cannot fix them all at once but why not just do a few and fix them the correct way. I live on Florida Dr. Every year when we get a big rain fall the drain in front of 1107 Florida Dr overflows into the street. When the rain stops the water in time will flow out to the corner of Grant St. I have seen city works put out signs saying "street flooded". What does this cost every year? I would think that we have competent people who work for the city who could solve this problem in 34 years.

- I and my wife are citizens of the USA, I would like to see English as the only language taught and spoken in our state. We as a nation, state and community need to adopt laws and attitudes where only citizens and those that are legally here and speak English are welcome, and encouraged to grow and help the USA to prosper. Send the illegals back to their home. I do not want my country to become Mexico or any other country. And I'm willing to fight to help it free from outside influences!
- The city shops and maintenance do a wonderful job responding to neighborhood needs. Streets are always kept clean. A skate park is a must. Families have united a long time to see this happen. Silverton Reservoir needs a better plan for safety and usability. Alcohol and vulgar young adults keep me from taking my family there. I was not happy that the Webb Lake community was able to bully the cement packing plant out of our community. They built and bought homes next to an industrial park what did they expect? Now the city has fewer jobs to offer and less business income...and what business is likely to move in? Thanks for keeping the discount water rate for summer. The green Garden City will live up to its name.
- Share results of survey with the public
- Don't see need for left turn lane at TNT market it just takes you back to shopping center from South instead of North. Better use of 2 lanes would be either 2 straight/right turn. Or 1 straight and 1 right (to Salem). Divider by Chase Bank makes it impossible to turn in to bank from the West without going around a block or 2. Could also use left turn lane going toward Mt Angel. I just don't understand (or see) any possible logic in these two traffic patterns!
- The city big drive to allow more housing has caused real problems with traffic. If you want to pave all of our green spaces then at least make sure that the traffic infrastructure is there to support it. I don't know many long term residents who are happy seeing all the beautiful hills logged off, and their pristine views replaced by roof tops. Secondly, I am very dissatisfied with the way so much money was wasted in the building of the new high school. Way too much fancy amenities and wasted space.
- Fix the lights in the park. Some have been out for 5 years. Others 1-2 years. There's at least 3 out in the main park and one out on the other side of the creek located between the pool and library. I would think a new light bulb is all it would take on a few of them. I do appreciate the city provided "rover bags" to pick up after one's dog. But whoever loads the container always puts them in wrong, most of the time, showing they don't give a damn, reflecting back on the city. "Come on strap side out", otherwise they can be much too difficult to pull out. Clean up and fix the concrete at the creek access area under the bridge. I know you got to deal with other agencies but with broken concrete, someone's bound to get hurt and the city sued.
- Your fees are high for building permits. We struggled with the idea of building in Silverton because of that.

- I would like to see the pool made more user friendly, and I definitely want the cover off in the summer. I've heard through the grapevine that they plan on leaving it on. I use the pool everyday and I have seen so many problems arise about a pool in small town. How about filling the holes in the street with something that lasts longer than a year. It seems the same holes come back every year. Numerous houses within walking distance to downtown are still on septic tanks including myself. I would like to see more infrastructure.
- I feel fortunate to live and work in Silverton. My children were grown by the time we moved here-but I would not have hesitated and in fact might have preferred to raise them here if circumstances had allowed. Silverton needs to embrace the creek and stop turning its back and pretending it isn't there. It is a hidden treasure that we should respect and enhance and enjoy. We need to encourage walking and biking and getting out of our vehicles. Now is the time to be plotting a trail system to circle the city, bisect the city, and connect the city. Property taxes, sewer and water rates are very high-building permits are high-be extremely careful if you consider raising them-you may end up losing more than you expect to gain. We should be developing ideas to encourage donation of property and or easements for trails and parks. I believe many citizens would volunteer time and expertise if there were a concerted effort by city, chamber, etc to develop trails and parks.
- Keep putting more effort into local homegrown business. Would like to see more corporate offices to keep educated people in town and not having to commute (financial district) (business park). Not heavy industrial.
- One level housing in a retirement community with walking trails and close to town would be a desirable addition to Silverton. Crosswalk designations are needed around hospital area. Speed zone needs to be reduced in that area as well.
- Dead end roads like Orchard St in Stu's backyard need to be paved.
- I feel that our parking meters should be removed and diagonal parking worked into our downtown area. We need to encourage people to come to the downtown area.
- I don't know what types of businesses would work here! Other than the hospital and grocery stores, few have been successful. It would be nice to be able to shop for clothes and gifts (other than second hand) and eat at nice restaurants without having to drive to Salem. But all attempts at these types of businesses have or are failing. Maybe we're just not quite big enough. Maybe we need to bite the bullet and agree to grow a bit. Otherwise I fear it's just more of the same: new business starts, then new business closes and then we have more ugly, vacant, storefronts downtown (and in shopping center). These are so discouraging and really drag the image of our city down.
- Two years ago the city "rolled out the red carpet" for Quikrete, a concrete packaging company with a history of toxic emissions violations across the country. The location was adjacent to Mark Twain Middle School and 3 local neighborhoods. The citizens in

these neighborhoods were not informed nor were the parents of the students. The citizens banded together and appealed this decision to LUBA. After 5 months Quikcrete left for a different location before the case was heard. During this entire episode the citizens group were a direct witness to incompetence, stonewalling, and outright corruption from the city council and city of Silverton government. This sort of closed door, small town politics must change for Silverton to retain its charm and livability.

- The cat problem: it's a health issue. People are allowed (and often praised) for taking stray cats in. the problem is they do not keep them at their home. They are neighbors' problems then. Cat fecal matter is throughout the lawn even, not to mention the flower beds. Impossible for children to play in the yard. Every possible cure has been proposed, implemented, and failed. Extra food is put out for the great number of cats so raccoons and skunks are an additional problem. Ordinances allow 6 cats but when questioned "it's not my cat". Still they are dumped off, she feeds them, and they stay. Ordinances should address housing and food left out for animals. If her intent in taking in strays is to find them homes, they should be confined and she should be actually seeking new homes and placing them. Neighbors cannot leave garage doors open even long enough to unload groceries. Cats come in and urinate on toys, etc. This seems like a minor issue but it is not for anyone who lives close to such a person. Caring for animals is one thing, but what about your neighbor's rights?
- I just learned the city council voted long ago to allow rates on water usage to be discounted over a certain amount of usage to encourage people to water their lawns (in keeping with the Garden City image). I was appalled-here I am trying to conserve water while the city is directed by the council to encourage higher water usage. In this age of water shortages and more awareness about the impacts of using water from our rivers and streams to water lawns, I would think council would recognize how outdated this policy is. I love the city parks! Ivy is trying to take over-we need to get some restoration efforts together. Silver Falls School District seems very focused on a narrow, skills based teach to the test vision of education...I want my children to go somewhere with a more innovative, deeper view of education. Many landlords in our neighborhood do not maintain the houses they rent out. Use land already zoned for light industrial (Redman Homes) instead of finding new land. Please fix streets and put in sidewalks S side of town. So many good people trying to make/making great things happen here.
- Yards that are not taken care of lowers Silverton's standard of life. Sidewalks downtown need repair. Dogs that are not on leashes! Big problem. Thought I'd be able to walk up and down danger hill without being harassed by unleashed dogs. Residents get upset with you when you confront them. Recently a dog ran across the top of danger hill in front of our car and my husband stopped to let the dog go across and told owners about leash law-only to be swears at f-word and finger showing. Man is about 50-65 years old. People feel they can let dogs go loose as police don't stop it!

- Please give high priority to repaving/surfacing the two downtown one-way streets, especially Water Street from C to Main. Can the storm sewer on S Main be repaired to allow spring water to plow in the drain, not up out of it?
- It is my belief that the downtown economic problems will not be solved until parking issues are solved. It is not practical to enjoy browsing in a few shops, get your hair done, perhaps have lunch, and return to your vehicle before your 2 hour meter expires. Shop owners park in front of their businesses and employees working downtown use the most convenient parking. The city has many good qualities and seems productive in many areas and responsible in forward thinking. However, the Silverton Police Department seems like rookies in training. Over inflated egos and intimidating young people have more of an agenda than fighting crime and keeping peace.
- What has the mayor accomplished since his election?
- Water and sewer is too expensive.
- Make a dog park.
- Please fix the sidewalks and street crossings. Enforce traffic stops, especially where crosswalks are located.
- Need to watch for speeders at James St Bridge. Need to watch illegal parking on North Water blocking driveways. Need to watch for cars abandoned in alleys. No more multiday helicopter rides over city. The 7 Brides Tap Room lasted from Thursday to Saturday-50 trips over my house per day-low flights-just like life flight (which I don't mind, at least it is for a good cause)-this was awful to have to go through. I can't believe the city allowed this to happen, and I will never give any of my money to that business or recommend it to anyone. I know the city got complaints, apparent city did not care about those of us who live in flight path. Whoever picked out those high end cost stoplights made a huge mistake with our taxes. The one at C and Water has been broken for years (voice doesn't work and we did not need talking walk boxes-what a waste). Stop the development-you're ruining the town. No more strip malls. Stop increasing water and sewer fees.
- I do not like the fact Silverton has a transvestite for a mayor. He is one strange person and gives our community a reputation I wish we did not have. Too many businesses are closing their doors lately. It would be good to have a business like Rolling Hills Bakery back.
- I would like to see a better bike path going out S Water St to the new development. I also think the speed limit could be lower for this area, but with a bike path in place. I might not feel that is necessary. It would also be nice to see a park established in this new development on Pioneer. Even an area for soccer or other sports would be enough. The other problem that should be addressed is tree planting in the parking strip of the new developments. Developers need to be responsible for trees in this strip. It is impossible to have healthy trees growing in gravel that was left in the strips.

- We enjoy living in Silverton but feel our property taxes are extremely high.
- I feel that there is more of a police presence than there needs to be in such a small, quiet town. Young people often feel harassed by the big city attitudes of some of the officers. There needs to be more community outreach and non-controversial communication between police and the citizens.
- If the police or code enforcers would ticket more illegal parkers and traffic violations the city could generate quite a bit of revenue. Peach and Madison parking both ways under 0 parking signs and 0 tickets? 0 stopping at stop sign on Peach? Drivers going way into crosswalk before stopping?
- I feel the city council, except for the mayor, are a bunch of “good old boys” who are (borderline) crooks at best and look out for their and their friends’ interests. Rules and ethical behavior are for everyone else. Silverton is controlled by a small inner circle who serves themselves and friends, not the regular resident.
- My wife and I enjoy living in Silverton with some exceptions. The example in our mayor’s lifestyle.
- There has been too much development in Silverton over past few years. The economy has slowed it somewhat. There is enough land already set for housing development. I would oppose further annexation of land for the purpose of housing and commercial development.
- In general I love Silverton. I wish houses were more affordable-I know a lot of people who’d love to live here. I am sad to see more and more of downtown businesses disappearing. With all the empty buildings and offices I wonder about the affordability of renting-wouldn’t something be better than nothing? We live near the park/pool and I am always surprised about rumors and statements about “all those bad people that hang out there”. There are lots of families and young children, walkers, animal lovers, and teenagers and most all of them are awesome. Although we live in a diverse town with a lot of open-mindedness-there is also a lot of negativity towards youth (teens) in general, Hispanics, and the “bad” side of town, Milltown. We lived on Whittier St 7 years and it was a quiet, safe, friendly area. We often took walks at night and we always felt perfectly safe. I would love to see more diverse people groups-African Americans, Asians, etc-move into our community. One of the things I hear the most complaints and questions about are our police...getting stopped all the time for nothing? My husband and I have been stopped countless times (I haven’t had any driving violation for 30+ years!). And when stopped there are over reactive bullying attitudes that make no sense. We one got yelled at for pulling forward 5 feet in order to safely pull over out of the line of traffic on a busy, narrow street-because we didn’t stop immediately. On the other hand we are aware of lots of drug activity-much of it within a few blocks of the police station-that goes unattended. What’s the deal? People love our town but groan about having to deal with our police-these are out of towners who come to the Falls or

Gardens or just to hang out and shop and eat. Of course we need good law enforcement but a lot of adult-regular working, upstanding citizens- wonder about our department. Overall, we all small town life, the surrounding mountains, farm fields, yet close proximity to Salem or Portland.

- The city needs to enforce its rules against large commercial trucks taking “short cuts” through residential streets. Example: North Water Street has become a through lane for 18 wheelers. The city should enforce the noise ordinances prohibiting high decibel noise from cars, trucks, and motorcycles. The city should enforce a “tree ordinance” protecting large trees within the city limits from unnecessary tree surgery and removal. The city should enforce a “sign ordinance” requiring that all political signs can be posted only in a period of 30 days before an election and 5 days after.
- Silverton pool is wonderful for families, kids, and seniors. It fosters a sense of community and supports well-being. Silverton needs sidewalks. There is not sidewalk in front of our house and we live in town-downtown. Jogging/walking for recreation and transportations could be improved by adding sidewalks. Our mayor, Stu, agrees. Stu is a good mayor. The city needs to properly dispose (recycle) their light bulbs. I have seen city workers put the fluorescent bulbs in the dumpster!
- We love our mayor!
- Don’t appreciate the Silverton sign ordinance.
- The downtown area of Silverton could be a showcase and model of revitalization if more funds and effort were put into it. Some of the 2+ story buildings could be converted into living spaces on 2nd floor.
- Overall, living in Silverton with the small town feel has been very enjoyable. My disappointment has come mainly with city services such as police and code enforcement. Code enforcement seemed to be confused about their statutes, rules, and policies and how to respectfully enforce them. the police dept seems to have strong leadership in terms of the chief but my experience with others has been less than satisfactory in terms of ethics, enforcement, and knowledge about what “community policing” really means. At (1) time 2006-2007, tickets were written for parking, traffic that was the equivalent of half of Silverton’s population. It makes me wonder if there is a quota system that drives these numbers up. Either that or half the population is careless or laws are not clear. My other concern is with the storm drainage and our street/sidewalk maintenance. It seems city funds all go to one source at the detriment of others.
- Think city spends too much money on “consultants”, need something for kids to do (and places they are safe) to go after school, evenings, weekends! Police need to enforce “dogs on leash” ordinance-too many dogs turned loose in parks. Clean up residential eyesores and businesses run in residential areas-Ex: 2 junk business houses on Church St. Auto work or sales? On fifth far too many vehicles hauled in/out there and on

adjacent property (homes) constantly. Put up a decent basketball net at Lincoln Street Park, plant more trees. Take better care of city owned property-most outside of formal areas engulfed in noxious weeds like English ivy. Garden City or Noxious Weed Friendly City? Build some community gardens for SACH and for residents needing garden space. Strict tree ordinance-to stop cutting down mature, diverse trees. Quit spraying the harmless, tiny, native plants around trees in Coolidge and McClaine park-repair columns at entrance to Coolidge and McClaine Rocks (missing rocks). What does "Oregon Garden City" mean? Allow a bit more time (9 days) to complete and get survey mailed in. if you try to mail in a survey with thoughtful responses it take longer than 15-20 minutes.

- The police in Silverton are out of control. They are way too paranoid and trigger happy. Every time my family has come in contact with them it has been a nightmare. Everyone else I talk to has the same kind of stories. They lie and make stuff up so they can harass the citizens. One of them pulled a gun on my while I was putting mail in the mailbox after dark. When we first moved here they made up a story about having our license plate reported as someone who robbed a store just so they could harass the new people in town. I have lived a few different places and have never seen the police so overzealous. Something needs to be done about them. We are good upstanding citizens and I have always respected the police and supported them but here in Silverton we actually live in fear of them and are disgusted with them the way they treat the citizens is not right. When my one year old was learning to walk we were at the city park and her was holding on to some chain link fence put up around the picnic tables and a police woman came running up with her gun out. When she saw it was a family with a little kid she holstered her gun and said "oh, well I just saw some subjects back here". The police called the citizens suspects and subjects; we are not real live people to them, we are all criminals in their eyes. We have lived here 3 years but we are moving away as soon as possible because of only one reason: the harassment of the Silverton police.
- Last year we had a problem in our neighborhood which was called to the attention of code enforcement. The service provided by Mahoney was less than adequate. This dept did not respond promptly to the many complaints submitted, was not knowledgeable about correcting the situation, did not follow through with the time sensitive warnings and did not return phone calls. Therefore the situation took months to terminate with the persistence of our neighborhood when in reality it would have been taken care of within a few weeks. It is very disappointing to have seen Elaine featured in the newspaper giving a resident a citation for having flowers flowing onto the sidewalk but when it came down to a critical element she could not handle it sufficiently.
- Expand bicycle lanes into the surrounding area this is an excellent way to showcase the area

- Library grounds need maintenance. Reserve street has old cars and trailers blocking street. Creates a hazard for drivers.
- I think the two biggest needs in Silverton are; business and job development with non-financial support for business success and stability. Develop downtown as regional destination for retail and tourism.
- Police-too many vehicles for a town this size. Police should be more visible; get out of your car and walk around town-not just for refreshments. Encourage more to be involved with county and government committees. Put more citizens on committees-they have knowledge.
- Need more parks-do not need to be big or extravagant. Many small parks within walking distance of each main neighborhood. We've stopped going to the pool due to the freak who runs it (I've forgotten her name). She has become a running joke-everyone we know calls her "the pool nazi". We would very much like to support that facility but not until it's under new management that understands that it's a place for families to come play.
- Don't let Silverton Together Program go for lack of money! They are always struggling for grants etc. and are having to let go of some services as a result. Feel that is a big mistake. They do an excellent job reaching young families, and all families for that matter. They are the real face of Silverton, people coming (moving) into town often comment on the quality of their Parenting Education Program-they reach families of all socioeconomic levels. Something to be very proud of! Really shows that Silverton really puts their money where their mouth is when they say they care about kids and family. Help them! Very happy to see we put Seniors up there with the new building of the Senior Center! What a great town. Seniors deserve to feel important. Would love to see the Reservoir improved. Stopped going there several years ago with my kids as the crowd there seemed to get rougher and rougher. So sad to me as I feel that area is so beautiful and would have loved to boat and picnic more with my kids there. Have found fossils there, got to show my kids a working beaver dam. So sad that it's destroyed by drinkers and partiers. I know it's hard for police to patrol there all the time. Wish there was a solution. Excellent doctors in this town, can chose from so many! Dr. Beverly Micholson also a huge asset to this town. Would love to see more like her. Education from Les Keele, Andy Bellando, and Dr. Linda Brown also excellent assets to this city. Silverton known in other cities to really know that they're doing with special education kids also. Work well with ESD.
- I've been a taxpayer in Silverton for 16 years. Think you would put my name in correct order. Made my first name last and my last name first!
- We love Silverton and appreciate being surveyed for input. Thank you!
- I live on Main St. near McClain (3-way stop). My greatest dismay in terms of Silverton quality of life is the unnecessary backfire and muffler noise from vehicles starting up from that 3 way stop. I believe there is a noise ordinance in Silverton and I would like to see it enforced. If there is no such ordinance I would support efforts to enact one. And

just so I'm clear the ordinance should be enforced city-wide, not just in my neighborhood.

- As a business owner, my primary complaint is as follows: one-way traffic on Water Street greatly hinders shoppers from finding my shop. If they travel East/West on Main St or Oak St they will have no visual contact with my shop which is North of Oak St. No signage in town directing visitors to shopping district North of Main St. No benches provided by city for patrons to sit and rest. Streets are in state of decay...dirty sidewalks and broken curbs; unappealing to tourists. Inadequate parking/too many loading zones. If shoppers cannot find convenient parking, they drive away, never to return by foot. Loading zones are not used daily and take away valuable parking for patrons.
- After a lengthy period of research we decided to purchase a home in Silverton last year to reduce my husband's commute to a new job in Salem. We moved here from Portland. Although we have enjoyed a quieter way of life in Silverton, we have found that the school system has many flaws, and our new neighborhood is still lacking the family conveniences that were advertised. Our biggest concern with the elementary school (Eugene Field) is the lack of leadership. The principal is not visible which conveys a certain level of apathy toward parents. She is not present in the classrooms and has little to do with coordinating what goes on inside each classroom. Her lack of presence interferes with positive relationships between parents, teachers and students. I also am disappointed in the district's strategy in dealing with ESL students. Placing those who have the most deficiency with English into separate classes taught by bilingual teachers sets up discrimination, and increases disparities between the classes. It is a form of segregation and I am appalled that it is going on. Not only does it set these children up for failure but it negatively affects all the children who are placed in those classes. Creating culture insensitivity through placing children into one classroom per grade is not going to ensure a positive outcome. Lastly we have lived in a newest portion of the Pioneer subdivision for a year and there is no sign that the city park will be developed anytime soon. In addition, traffic on Ike Mooney does not obey the 25mph speed limit. We feel that speed bumps should be installed to slow traffic. Please develop the city park and hiking trails soon!
- For the 6th time Silverton police need to get out of their patrol cars and become more visible and more acquainted with the citizens. Right now they are like anonymous ghosts! Over the years I've seen small, loud groups deny access to Silverton to either: new employers who want to come here; or existing employers who are forced to leave. Somehow the city council needs to find a little more backbone if they want to see this community continue to prosper!
- The city has grown in population considerably in the last 10-15 years. People have moved here because of the kind of small town we were. Good schools, low crime, well cared for homes. Everyone needs to remember those reasons, especially those pushing for more growth, more business, more construction. I feel about Silverton like our great governor Tom McCall-come visit but don't stay. I don't want to be Tigard or Beaverton or a Wilsonville. Wish I had a flag to fly that says "Remember why you moved to Silverton".

- We see an evident barrier in progress due to the councils inability to work with Mayor Rasmussen. We voted in the mayor and the council should understand that we want our city to be led with his ideas. Efforts should be made to have better communication. The beauty of our city is key to tourism and economic gain. More attention should be paid to beautifying our city. Thank you for all your hard work!
- I really wish Silverton would look at vanpools to Salem weekdays and really wish we could get some decent bike trails. It is treacherous to have to bike with no shoulder on roads. I also wish we would clean up the messiness when arriving in town from Salem. The trailer park looks trashy.
- It would be especially nice to develop some hiking, walking trails locally.
- If it were just me I wouldn't be so negative but I have a 6 year old and no transportation-and we have no way to get new clothes and shoes as needed or more than a specific amount of groceries I can carry 3 miles once a week. I'm tired of antique stores, specialty stores, 2nd hand stores,, Asian and Mexican deli's and restaurants. I miss A&W, 7/11, a comprehensive craft store, Greek , Italian and all you can eat restaurants. We're bigger than Stayton and they have a DMV? Cops have nothing better to do than harass single grieving mothers on bicycles when we're having frequent lockdowns on kindergartens, rampant drug abuse, gangs, domestic violence, sexual abuse, etc. Even though I have a degree it would be nice to have more factory jobs that don't involve highly specialized skills or deal with customer services (we may be smart but not everyone can deal with pressure or people). Some sort of cheap public transportation just for Silverton and more and cheaper cars to Salem, Woodburn, etc because 4x a say at \$2 a pop ain't cutting it. Besides, not only would it help the tragically trapped and poor like myself, but more people could reasonably commute and save the planet. I could go on and on but there's no more paper and no more time and you've caught me in a particularly bitter time in my life.
- Silverton for all its assets, has the worst streets of anyplace I have ever lived. They are rough, have pot holes, uneven, and leave a negative impression on anyone who passes through.
- Pretty lengthy survey with some duplications; could be more concise.
- The downtown streets in Silverton are really in need of repair.
- Silverton needs to allow us to have chickens-they provide fresh eggs and are easy to keep ☺ we love chickens.
- The city needs to focus on promoting the downtown as a destination retail, dining, etc. Need to make downtown parking very accessible to shoppers. Everything possible to help downtown merchants needs to be done. Do not rely on the Chamber. It seems to lack vision and creativity in the area of downtown. "First Friday" is good, but only a start.
- If we control the deer population will come fewer cougars coming down the creek.
- Silverton has potential. But even though the economy is poor they still could do more to entice all purpose businesses. Too many specialty businesses don't last, too many

second-hand stores. There are no men's stores, no electronics. Silverton is very poor at code enforcement particularly homes that have debris (cars, weeds, junk).

- Friendlier city officials aka (water dept). Would like them to take accountability for their actions when they need to make repairs to water or sewer they should have to contact the owners.
- It's a wonderful place to live in.
- The city needs something about the ratter deer which carry disease, eat vegetation, cause car wrecks, and attract cougars.
- We know that cities/ towns want to continue to grow but Silverton is a "small town" for a reason. That's what we like about it. The small town feel, the lack of heavy industry, community events, etc. the recent attempts to bring heavy industry into Silverton has angered many, especially in the manner in which the city tried to accomplish this goal. Politics played a role and that is something that Silverton has largely avoided in the past from what I've heard). Again, I understand the need for economic growth in a small town, but we can do better than relying on any sort of heavy industry. The industrial park is slated for light industry and that is the way it should stay. People bought homes in this area with that knowledge and were fine with how it is/was. But trying to exploit this area by trying to change it to heavy industry goes against the well being of the area both environmentally and economically.
- Q 14: The city refuses to adhere to the Oregon Open Meeting and Oregon Public Records laws. No recourse for citizens except civil lawsuit. Q 15: The police need to get out of their cars and "walk their beat", get to know the citizens and be accessible. They seem to have little to do but harass teens and young adults. Parking (public for cars) lots. Very few quality bike racks are located in downtown Silverton. Many of the racks are not attached to the concrete and/or are located in dark alley's which is unsafe for women. Silverton trolley-hours are chosen for convenience of senior citizens and unemployed 9-3 M-F. The name "Silver Trolley" gives the impression the bus is only for seniors and the handicapped. If the bus service was to expand their hours to until 7pm or so, many students could participate in extracurricular activities (and become involved citizens), as they could catch a ride home with the Silver Trolley. There seem to be an abundance of police officers with little to do. Police should get out of their cars and walk/bike the beat. The city has not addressed the 'accidental' killing of a mentally ill young man in 2008. Silverton City Council should hold/sponsor and attend informational/educational meetings about "living with mental illness" (in your community). The experiences I have had with city government are consistently negative. The members of the City Council and Planning Commission are rude and resistant to any public comment. The decisions seem to be made before the public is invited to comment. Why show up to be abused? The city has consistently ignored the Oregon Open Meeting laws and Public Record law-insisting that they do not have to publish all

upcoming meetings of the governing body in the local paper and/ or include agenda in sufficient specificity that a citizen can tell if a topic is of interest to them so they can plan to attend! Silverton Trolley should be outfitted with bicycle racks so citizens can ride bikes) downhill to work and catch the bus back instead of having to drive a car both ways and park downtown.

- Traffic is terrible-adopt roundabouts, make nice parks and help with pedestrian crossings. Parking is terrible-build a parking structure. Public transportation is unusable-it simply cannot get you to work and home reliably. Need more paved/bark/compacted/blacktop-walking routes and biking routes, crossing Mt Angel Hwy would be very difficult for anyone with a mobility problem. Need well marked crossing or two with protected center islands. Combine public transport and school bus system. Consolidate Mt Angel School District into Silver falls to reduce management overhead and facilities.
- I believe government should tread lightly at all levels. Too much government is creating problems rather than solving problems. Look at the Federal level-the bigger it gets the less effective, I think, it is.
- Need to work on the drug issue-too many kids have easy access to drugs (based on my kids in/or graduated from high school). See stoned kids all the time. Wage war on meth dealers/eliminate meth houses. Some undercover work would sniff out some of the problem area. Also-gangs becoming a problem in our area-example-recent gun incident at middle school. Enforce laws dealing with illegal workers (aliens-if they are legal-if not deport). Taking jobs from legal citizens. Silverton police should enforce laws (traffic) but practice some common sense. Too many times I see police targeting good kids and leaving picky citizens when the encounter could be better handled with a warning. Some of the younger police with attitudes-looking to ticket any kid who stops across the line-power tripping. Don't need this kind of attitude from those that are to serve and protect. Develop petit park/reservoir-it will bring in money. No more chickens!
- Regarding our ridiculous water and sewer rates, I am disgusted that the employees of the Finance Department preach to us that if we want to lower our bill we must conserve during the sewer averaging period. After so many of us spent 4 months conserving every drop we (the city residents) are informed that there is a deficit in the water fund because the residents didn't use enough water so the city has to raise the rates on use again! Why are we as residents being punished for conserving water? We are not going to pay even more money for less water. Frustrating! I believe the results of this study should be published and then a follow-up report should be put out after 6 months explaining how the city has implemented the resident's suggestions. \$10,000 bonus's to the city manager need to stop. He already makes \$90,000 something so the bonus (which governments shouldn't give) should go to city programs that benefit residents.

- People have chickens, always have, always will. In most cities it's legal so let's stop being stupid and get it passed. People's cats crap everywhere, dogs bark, crows squawk; I'd rather have chickens. The city needs to do something about all the raccoons. It's getting to be that we can't even leave a window open. Some are being very aggressive. They attack dogs and cats and aren't scared of people. A class on how to care for chickens? How about a class on how to pick up cat crap or make the neighborhood dogs shut up. That's what's needed. Get real. Don't forget, this is a small country town. That's why we live here and not in Manhattan or Portland (both of which allow chickens, FYI). I've never had a chicken bark all night or crap on my car. Permits? Stop being big brother, give me a break.
- One of the beautiful aspects of any city is its trees. So when 100 year and older trees are cut down the city should be able to stop it. In our neighborhood (Oak and 5th), three trees, a fir, cedar and oak, all very old and healthy, were cut down while two dead trees remain. There are entwined in power lines and have been a long Oak St for decades. To maintain a healthy environment and its beauty this city should get involved in the removal (or not) of trees.
- Would like to see Hwy 213 traffic diverted around the middle of town. Need a hiking trail along Silver Creek.
- Even in the short time I have lived in Silverton, I have been able to watch the steady deterioration of our once beautiful city. At first, I described Silverton as "a coastal town without the coast". Now I think we are just another little town. What happened? No one in our city hall seems to notice that the pride in our town is no longer present. There is no "pride in ownership" for our homeowners. People park their cars on the sidewalks or on their front lawn. Lawns are totally uncared for and cluttered with unsightly and inappropriate trash type items. I don't have the answers but what we are doing isn't working. Thanks for listening.
- Does anybody read the written info or is this just put through a machine to check answers?
- The sewer line on S Water is off. If you drive down the street up to Olson Road you can see many houses that have had to dig up their yard to try to fix their backed up sewer line. On almost any given day you can see a sewer truck or rotor rooter in front of somebody's house. Why is this not taken care of?
- Tourism is a big part of Silverton and should be pursued for economic reasons and to preserve this pristine community.
- Hyperbaric oxygen therapy paid by OHP and city government grants to provide treatment low income households.
- Lower water bill! One person \$40 is too much.

- I live on Koons Street which is unimproved with no storm drains. What sidewalks there are often outgrown with shrubbery. There are no curbs. This is a busy street. The condition it is in is detrimental to property values (drainage is bad). My other concern as an elderly person on a fixed income is the increasing costs of owning a home. I am very hard pressed to keep up with increased costs of utilities, taxes, and food. I know I'm not alone in this. I very much like living in Silverton and like its spirit.
- Would really like more job opportunities in Silverton that pay enough to make it possible to own a home in Silverton and to work in Silverton.
- Why is my water bill more than my electric and gas bill combined? When I first moved here my water bill was reasonable for the past five years or more it has tripled.
- I have a serious concern about the dam safety. I think a warning system is a waste of money. What is the dam's purpose? For water? For recreation? Every time I read of an earthen dam giving way and the result I cringe. Is the value of the dam greater than life and property? I swim daily. If the city is not willing to remove the cover in the summer certainly the people that made it know workers who will. When the cover was purchased it was to make it a year round pool-uncovered in the summer. The city council needs to listen to the citizens and do their homework.
- I just want to see Silverton stay small and safe. If we bring business in we need to use the buildings we already have and make sure the businesses will employ locals first. We need to make sure there will be no harm to the community (like cement ordeal). I do not want to become a trendy tourist joint or just become part of the I-5 corridor and grow big and unfriendly. I want this to be my family's home forever. I am concerned about the uninsured getting healthcare. Rent here is extremely high and there are not enough rentals. Property Management (a local real estate co.) does not keep up their homes. I think we need business that does not all require a degree.
- The city does not need to grow-there is too many housing developments in the past several years.
- Would like to see sidewalks fixed on S Water Street. Maintained bike trails along Silver Creek. Get rid of carp in Silver Creek and restore and protect native fish populations.
- I'm glad that our mayor did not continue with the reality TV show idea (as far as I know). We don't need a circus at city hall.
- Stu, my thinking is you are doing a good job as mayor and a business person. But I feel you should do more to encourage more family involvement and entertainment as we are losing our youth to larger cities.
- If city manager's yearly bonus check was returned to the city it would go a long way towards investing in the community. \$10,000 can do a lot! That times how many years?
- When I grew up here the police were part of the community. Now they act like we are the enemy. I think a foot patrol would help bring that back.

- I have not lived here long enough to have any input on the city government, the schools and a lot of the issues, sorry.
- I work for a state agency and filled out a similar but more extensive survey-the changes that took place due to the results of the survey were negligible to none.
- To make Silverton more attractive we need to put the power/communication lines underground. To encourage children to work, perhaps more options could be offered...light industry training or career tracking-do the students take the work preference or aptitude exams during their school career? Do talents have merit? Are they discovered and encouraged? Could Silverton develop light industry such as a solar power assembly or wind generator plant that would be used by the city thereby advertising training the workers, putting them to work, and using the products. Do we train construction workers or supervisor or entrepreneurs? Thanks for reading my suggestions.
- I would like to see our one way streets returned to 2 way. One ways are inconvenient so people drive on side streets too fast and they (the streets) are narrow. I suspect, but do not know for sure, that there are rules and regulations requiring updating on old building downtown for example earthquake codes. I suspect this is very expensive. As no building can be 100% fire proof I do not agree with bringing old buildings up to same earthquake code. This will discourage business and our old storefronts downtown will remain empty and ugly. Please ease or provide funds. I'm done, thank you!
- The city needs to do a better job listening to citizens when it comes to the development of the Ike Mooney tract/park area. The McClain park is lacking a lot of details for families with children. There should be good play structures, not just the one that come from a grant. The city ignored the parents recommendations on this and really missed the boat. This new park has the potential to draw people to town. Don't waste this opportunity to do it right. Take it slow and use the input you get.
- Our mayor is an embarrassment.
- Silverton should absolutely have a mail-man/lady who is delivering the mail to the houses not just to the flimsy mail-boxes out in the street where the mail is getting wet. When one is older than 84 years and has to get the mail by rain and wind or storm and icy streets in winter or feels sick, this is unbelievable. In McMinnville and Corvallis the mail is brought to the house! The power lines could be made as the Silverton Garden e.g. establish a little river with some enclosed boats for little children (for instance, 3-10 years old). And how about some pony-rides. (The farmers and the garden would earn some money). Also a pond with plastic numbered fishes would be fun when the children could catch some with a pole and would be rewarded with ice-cream or cookies or donated books, etc. What fun! A small dance-bar where older folks could drink tea or coffee, etc and have fun dancing in the evening until 10 or 110pm with music. There is so much one can do but must have good ideas. P.S. At about Christmas time here some

Santa Clauses ride around the garden with some decorated reindeers. What fun this would be! Don't obey talk about employment, do something!

- Expanding bike paths to outlying recursion circles would be great, especially if there could be a safe path from town to Silver Falls. Very happy with ideas of expanding recreational land use. Would love to see a Community Center.
- I would like to see better enforcement of nuisance laws like barking dogs in neighborhoods. Also some research on the amount of deer living within the city limits and possible control of their growth.
- Why would we look to attract new businesses to Silverton when the current businesses can't stay in business? Businesses that attract visitors to the community not the following: realtors, insurance, medical, dental, CPA's, ATTY's, etc. If you have a strong retail and service sector all of those services will fall into place. This is the other problem; note my building in the downtown. My building currently has a tree in front of it; a beautiful historic building that's right behind a tree! Infested with ants. Get rid of the trees or take care of them!
- My biggest priority for the near future is the development of a park on the Ike Mooney property. The seniors now have their own, new place and our children need a decent park. The police in Silverton are a bunch of idiots who have no respect whatsoever for the town or its citizens.
- I love Silverton. I want to move out because of the high water and sewer rates and high property taxes. City government should not restrict chickens that provide food and destroy bugs-it should restrict dogs to being unseen by neighbors or from the street...just because you like them doesn't mean you need to make our lives miserable.
- A Silverton ordinance prohibiting leaf blowers (noise, pollution). A Silverton ordinance prohibiting the sale or use of scented-anti static clothes dryer enhancements.
- The plan (?) for schools keep changing. We feel lied to. Get rid of Eugene Field as a school and turn it into the new city hall. Get rid of one way streets. Install lights instead of stop signs. Fix sidewalks downtown. Get rid of meters and make sidewalks smaller to allow wider streets/parking. Police Chief needs to be approachable during city meetings. "Make an appointment" is not friendly and respectful. Police need to walk a beat downtown not just ride in their cars. Be more approachable.
- Overall Silverton is a great place to live, just a little expensive.
- I live off Liberty behind me is a field "industrial park" I am fed up with the fact that field is never mowed they told me it was no longer a "wet land" so who is responsible for the 4-5 feet of grass? I have to keep my property up also the field next to Mark Twain at the end of Liberty "school property" has 3-4 feet grass why are there no rules for these fields-there should be.

- My husband and I enjoy the small town atmosphere of Silverton and hope it doesn't change. Has a wonderful library for its size-we need it serviced.
- As a homeowner next to the Industrial Park I was very upset to see Quickcrete coming in without letters to the immediate community. I have a direct line to the Industrial Park and would like to know what kind of businesses are going to go in the Park-since we live right next to the park, I think it is very important we know these incoming businesses. Very happy Quickcrete is not upwind of my house! P.S. This survey is too long!
- Sidewalks on Main St up Danger Hill and Steelhammer! Dress code for city employees!
- Hopefully the next mayor election will vote in a new mayor that Silverton can respect.
- We watch year after year of sidewalk building or repairs. When will the lack of sidewalks be addressed on the end of James St? Lots of kids going to and from school use this area. Plus I see lots of joggers and moms with strollers trying to maneuver the rocky mud mess. It's very uneven ground and unsafe to say the least. Can we quit having to walk out into traffic on our bikes or strollers? Thank you. P.S. Also the crosswalk on C Street is not very safe. We watch time after time someone trying to cross and cars are oblivious to them. Lots of kids heading to Robert Frost as well as people trying to get across C Street to little convenience store.
- I think more places for kids to hang out or play would be a good idea. Why does the bus have to stop to pick up kids every 50 feet? Older kids should have bus stops. This creates traffic. Thanks, Colleen at the chamber is wonderful and always helpful.
- Why are there several residential streets unpaved in the city of Silverton? Why hasn't the drainage off of Welch and Main Streets been addressed? Any chance of Spanish language classes available at the elementary school level?
- I am concerned about the amount of development that has occurred in Silverton without requiring the developer to pay a development fee to schools. We need an ordinance. I am concerned with changes in the look of the town. One thing that makes Silverton unique and attractive is the old town feel. I believe we should have an architectural code for all business regardless of location. Strip Malls, McDonalds, KFC could all be developed with old town America look-we need an ordinance.
- Unhappy with mayor and city councils private battles. Nothing is getting done. City council does not appear open to anything but their own opinions. The "social set" in town discusses how city should run over cocktails and that is what happens. It is fabulous to live here if you are part of the crowd that makes the decisions. Police need to be more helpful instead of cruising for things to act important over. They never smile, they never step out of their vehicles to help anyone. They are not friends of the citizens. They are distant and cold. Mayor is a disappointment-has only used his office to further his personal transgender agenda-do some work!

- I think Silverton needs to be geared more toward youth activities and business that will offer something for kids to do. A bored teenager is more likely to get into trouble. Especially with the lack of parental supervision in this community.
- Overall Silverton is an excellent place to live. The employees are generally courteous and knowledgeable and I enjoy interactions with them. However, we most recently have been contacted by the code enforcement officer regarding property we own. This is a bare lot we hoped to build our downsize house on. The CE officer has been rather over-zealous and adversarial in his method of dealing with some property owners. The code states that vegetation can be no longer than 10". We mowed the grass when requested then a couple of weeks later we received another notice from them to have the contractor do it again. We feel singled out for some reason. Other properties exceed 4 feet and apparently they haven't received notices of this nature.
- Silverton should have its own operating municipal court-traffic enforcement should be stressed. Family responsibility for children should be more closely monitored either the schools or law enforcement. Property maintenance should be more closely monitored. It used to be ordinance enforced but this has been down played due to lack of staffing.
- It is sad that such a wonderful city provides so little for retirement citizens, we need retirement communities!!! Otherwise those of us who reach retirement will look at other areas to relocate to have this deserved life style. Within the next few months my mother will move to Salem into a Senior Citizen Community. I will live alone! We need development to keep our seniors here in Silverton and the stable neighborhoods they provide and financial security. To Silverton. Please hear my plea! I want to retire here among my age group and enjoy fellowship and community. Otherwise like my mother...I will also move away.
- Silverton is a great the way it is! Lets not encourage lots of new business. Growth should be extremely small and controlled if at all! It is a beautiful city now, without lots of new housing and congestion. Keep it the way it is! Focus on the downtown area for small businesses not industrial parks and no big box stores.
- With regard to small business development the city planning department regularly imposes conditions which make potential projects financially untenable.
- Improve the strip of land between Silverton Rd and Rainier Ave. It would greatly improve the look of the city!
- The one way streets are ridiculous! They are confusing for visitors and are one of the main causes of traffic congestion downtown we are too small of a town for one way streets, please get rid of them!
- The one way streets are very inconvenient.
- I hate the parking meters downtown. We have out grown our roads and traffic can be bad at certain times.

- A near great depression type current deep recession must be considered when raising city services rates or allowing private city franchises to raise their rates in this current economic time! Common people that are the back boned of Silverton community now living on less income will get squeezed out of Silverton. Moratorium on new projects during bad economic times.
- Eagerly awaiting the new Senior Center! Love Silverton except Silverton Hospital ER- Twice took my husband and they over medicated him so I could hardly get him home and once had to call a transport service to take home and he didn't remember coming home-Got the hospital to pay for transport service but we now go to Salem ER and have had no problems. Very disappointed as one of the reasons we moved here was the Silverton Hospital and "Top 100". Otherwise we love Silverton!
- Did not receive Survey by mail. Suspicious at best! Not against IP expansion-don't want the city council to railroad its residents with ridiculous "500 feet rules" as all are impacted. Some MOU with roads being deemed "Truck Routes" keeping what was Fair Road noise away from certain housing areas. Any IP business must be environmentally safe! We all know some "standards" aren't safe. The beautiful city of Silverton should market us as "Earth Friendly" no one should have to endure constant, chronic, health worried noise or air pollution it's not what Silverton is or ever has been about. Council members should care and listen to the community especially those areas with the exposure to the IP areas. Some council get blinded by money versus their concern for residents-we need earth friendly, economic friendly and community oriented business-we are a small town family friendly place by allowing everyone to have notice of IP business, adequate hearings and council to listen. We can bring in businesses by choosing who Silverton as a community would welcome for "a lifetime" it is possible hope someone's listening.
- Awful city attorney! Unprofessional and very rude!!!!
- I admire police a lot: what they do but the police in this town could be a lot more courteous and smile once in a while. The hoops to which the city makes new businesses jump through is excessive. I know of 2 people interested in opening separate businesses who got so fed up with the city requirements re: signage, ramps etc. the changes had nothing to do with federal or state codes. Both people backed out. How many other businesses is the city losing because of excessive fees and requirements? Why do I see city maintenance workers standing around a job and no one working? We have a deer problem in this city. Not everyone can afford to fence a garden spot. They are destroying people's borders and gardens. The city won't allow fences to be over 6' which is no problem for a deer to hop over. This needs to be addressed. Backyard chickens are very important to allow. They provide a huge benefit to the families who own them and with a 3 hen maximum there are few potential harms.

- Need a living old person and nursing home. Need something the kids do. Skate park that had a Grant to build it but the council won't let them.
- Since you asked, we like the diversification Silverton offers-the community of responsible people. We do not want industry to come into Silverton. It has neither the roads nor the work force to support industry. Bringing industry may make a few people richer but can destroy the quantities of the town are devaluing our home. Please if this survey is about justifying bringing folks like QuikCrete to Silverton please know that our household is 100% against such a move. The industrial park is close to a children's school and pollution potential to young growing bodies cannot be overlooked by responsible people making decisions that affect the growth of this town. Quaint unique one-of-a-kind businesses are what support this town's growth and bring visitors to spend their money. Please do not let big business come in and ruin our town. Thank you.
- The police need to stop acting like everyone is a criminal. Public works is a complete joke from top to bottom. From administration to police to public works. All need to get off their hind ends and do a honest day's work! You cannot stop growth so stop trying. Set the standards and stop changing your minds and fixing them every week. Have responsibility and care about the job as well as the people who live here for a while! That would be a positive change.
- Public works-have not repaired dangerous water drainage issues on Water and Main or Steelhammer and Oak (freezes in winter). They know about it yet do not repair. Code enforcement –weeds-public enforcement notice in appeal but do not correct situations. Reserve and Steelhammer now so high it impedes traffic vision. Other piles of debris on reserve. I've seen Public Works vans go by-do they not see these problems? We made a written request to code enforcement-no answer.
- Need more and better sidewalks to encourage walking. E Main and Steelhammer are especially dangerous, with no shoulders to walk on and no sidewalks for long distances. Ordinances don't allow chickens but they are not being enforced. Many questions on this survey are redundant. Entire survey is too long and should be shortened. I don't believe my comments will have any effect on decisions made by council.

APPENDIX D

SURVEY INSTRUMENT

The following pages present the survey instrument that was administered to Silverton residents. The survey includes percent responses for easy reference to the results.

Instructions:

Please take a few minutes to fill out your community survey. The survey will provide the City of Silverton with information that will help us better serve you in the future. The survey focuses on growth, quality of life, transportation, recreation, city services, the School District and Silverton Hospital. It should take about twenty minutes to complete. When you're done, please return the entire survey in the provided postage paid envelope by **June 29, 2010**. Thank you for helping make the City of Silverton a better place to live.

Your participation is voluntary. If you have any questions regarding the survey, please contact Amanda West at the University of Oregon (541-346-3615).

First, we would like to ask some questions about the quality of life in Silverton.

Q-1 Please circle the number that reflects your opinion for each of the following questions:

Question	Poor	Fair	Good	Excellent	Don't Know
How do you rate Silverton as a place to live?	0.1%	4.2%	38.3%	57.3%	0.0%
How do you rate your neighborhood as a place to live?	0.6%	7.5%	43.0%	48.5%	0.4%
How do you rate Silverton as a place to raise children?	0.8%	5.0%	35.4%	50.8%	0.9%
How do you rate Silverton as a place to retire?	2.4%	9.0%	35.7%	42.1%	10.8%
How do you rate overall quality of life in Silverton?	0.4%	4.2%	47.7%	47.5%	0.2%

Q-2 Please rate each of the following characteristics as they relate to Silverton:

Characteristic	Poor	Fair	Good	Excellent	Don't Know
Sense of community	0.8%	8.2%	56.0%	33.9%	1.1%
Openness and acceptance of the community towards people of diverse backgrounds	2.4%	17.8%	48.1%	24.3%	7.3%
Overall appearance of Silverton	1.1%	13.7%	56.9%	28.3%	0.0%
Opportunities to attend community events	0.2%	6.8%	43.6%	48.4%	0.9%
Recreational opportunities	3.3%	26.6%	47.4%	21.1%	1.6%
Job opportunities	34.4%	42.3%	6.9%	0.8%	15.6%
Access to affordable quality housing	15.0%	41.1%	30.3%	3.4%	10.1%
Access to affordable quality health care	5.1%	16.9%	39.6%	32.3%	6.1%
Ease of car travel in Silverton	6.2%	22.7%	49.8%	21.0%	0.2%
Ease of bicycle travel in Silverton	8.8%	25.3%	34.3%	14.6%	17.0%
Ease of walking in Silverton	3.4%	10.9%	44.6%	39.8%	1.1%
Access to public transportation	22.0%	27.9%	21.1%	7.0%	22.0%

Q-3 To what degree, if at all, are the following issues a problem in Silverton?

Issue	Not a Problem	Minor Problem	Moderate Problem	Major Problem	Don't Know
Crime	8.8%	52.1%	29.9%	1.4%	7.9%
Drugs	5.1%	29.9%	37.9%	9.3%	17.8%
Gangs	33.2%	32.0%	7.5%	1.0%	24.1%
Noise	39.1%	43.1%	12.3%	3.1%	2.4%
Run down buildings, weed lots, or junk vehicles	18.7%	51.4%	22.6%	5.6%	1.8%
Taxes	11.0%	20.9%	32.7%	28.0%	7.5%
Traffic congestion	18.7%	40.3%	29.8%	10.7%	0.5%
Unsupervised youth	21.7%	44.9%	16.8%	3.9%	12.6%
Housing prices	9.5%	18.7%	42.7%	21.8%	7.2%

Next, we would like to ask some questions about job creation and economic development.

Q-4 Many cities have economic development programs that affect the rate of business and employment growth. Please check the box that most closely represents the approach you think the City of Silverton should take with respect to economic development.

- The City should encourage rapid business and employment growth (try to get more sooner) **8.5%**
- The City should accommodate business and expand employment opportunities **28.6%**
- The City should target specific businesses and types of employment that the community deems appropriate (targeted growth) **45.7%**
- The City should discourage business and employment growth (try to slow it down) **3.8%**
- The City should offer incentives and programs to help expand existing businesses **11.3%**

Q-5 Who do you feel should be working to recruit new business to the City? (Check all that apply)

- The City of Silverton **66.5%**
- The Chamber of Commerce **63.6%**
- Strategic Economic Development Corporation (SEDCOR). **49.4%**
- Nobody--let the market work on its own **14.9%**
- Other (please specify), **6.1%** _____

Q-6 Please check the box that best represents your opinion on the following statements about what the City could do to increase economic development.

	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	No Opinion
The City should not do anything to increase economic development	34.4%	39.3%	14.3%	5.7%	4.1%	2.3%
The City should actively recruit businesses	4.9%	9.1%	16.7%	44.8%	22.3%	2.1%
The City should reduce development fees	7.8%	13.1%	21.3%	32.3%	14.3%	11.2%
The City needs to have more land for light manufacturing	5.4%	26.1%	22.1%	28.7%	1.8%	15.9%
The City should have strong policies to maintain environmental quality	0.7%	4.9%	8.9%	53.2%	29.3%	2.9%
The City should streamline the development permitting process	4.7%	10.8%	15.6%	43.1%	9.6%	16.3%
The City currently has an adequate employment base	9.1%	41.5%	17.7%	12.4%	1.9%	17.5%
The City should provide financial incentives to attract new businesses	5.3%	22.3%	21.0%	37.6%	5.8%	8.1%
The City should encourage development of neighborhood commercial centers	11.4%	35.7%	18.5%	20.6%	2.0%	11.8%
The City should adopt policies that will create more affordable housing for workers	6.0%	21.9%	22.3%	37.0%	5.6%	7.3%
The City should take steps to retain and expand existing businesses	1.5%	5.6%	11.8%	60.5%	16.5%	4.2%
The City should encourage new businesses to locate downtown	0.9%	6.0%	11.0%	60.5%	18.9%	2.7%
The City has a well-educated labor force	1.2%	1.2%	22.8%	31.8%	4.0%	28.8%
The City needs to market itself better to attract new businesses	3.0%	10.6%	19.6%	47.4%	9.7%	9.7%
The City needs a business park that includes flex space for businesses	2.9%	10.3%	19.2%	46.2%	9.5%	9.5%

Q-7 What types of businesses do you think are most appropriate for Silverton? (List up to five responses)

1. _____
2. _____
3. _____
4. _____
5. _____

Q-8 The City established an Urban Renewal District in 2004 for the purposes of expanding employment opportunities, funding infrastructure improvements, and improving historic downtown. Please indicate your level of agreement or disagreement with the following statements on how urban renewal funds should be used.

	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	No Opinion
The City should provide grants and loans to existing business/property owners that either expand jobs or make existing commercial/industrial buildings and properties more economically viable	3.9%	10.2%	16.8%	52.5%	12.0%	4.6%
The City should use these funds to provide grants and loans to attract new businesses to Silverton	4.7%	15.4%	17.6%	50.4%	6.4%	5.5%
The City should use these funds to improve the aesthetics of historic downtown Silverton for such things as façade improvements, wider sidewalks, street trees, benches, kiosks, improved crosswalks, and better signage	3.0%	15.2%	14.7%	45.0%	17.8%	4.3%
The City should use these funds for critical infrastructure such as street, sewer and water projects within the urban renewal boundary	1.2%	10.5%	11.9%	53.1%	17.6%	5.7%

Q-9 The City is interested in commute times of residents of Silverton. What is your average commute time to work?

- More than 60 min, **3.1%**
- 30-60 min, **20.4%**
- 10-29 min, **21.9%**
- Less than 10 min, **32.1%**

Now, we would like to ask some questions regarding your opinions on City services and local government.

Q-10 If you had \$100 to spend on basic city services, how would you divide it among the following categories? You can put the entire \$100 into one category or divide it in any combination.

City Services	Amount
Police	\$ 22.60
Recreation (includes Silverton Municipal Pool)	\$ 14.37
Programs/Services for Silverton senior adults	\$ 10.68
Parks (land acquisition, development and maintenance)	\$ 13.78
Land Use Planning	\$ 6.01
Code Enforcement	\$ 5.77
Street/Sidewalk Maintenance and Improvements	\$ 22.81
Other	\$ 3.97
Total	\$ 100.00

Q-11 Overall, how would you rate the quality of services provided by the following governments?

Government	Poor	Fair	Good	Excellent	Don't Know
The Federal Government	19.2%	31.9%	27.7%	1.8%	19.4%
The Oregon State Government	15.0%	34.6%	31.9%	2.4%	16.0%
The Marion County Government	7.9%	35.4%	36.3%	1.9%	18.5%
The City of Silverton Government	5.2%	20.6%	54.2%	8.6%	11.4%
Silver Falls School District	4.9%	16.6%	38.1%	18.1%	22.3%

Q-12 Have you had any in-person or phone contact with an employee of the City of Silverton within the last 12 months (including police, receptionists, public works or any others)?

- Yes, **66.1%**
- No (**IF NO, SKIP TO Q-14**), **29.2%**

Q-13 What was your impression of employees of the City of Silverton in your most recent contact? (Rate each characteristic below)

Characteristic	Poor	Fair	Good	Excellent	Don't Know
Knowledge	4.4%	13.1%	46.7%	31.1%	4.7%
Responsiveness	7.0%	13.0%	42.7%	35.2%	2.1%
Courtesy	7.9%	9.4%	37.0%	44.8%	0.9%
Overall impression	7.4%	11.8%	45.1%	34.5%	1.2%

Q-14 Please rate the following statements by circling the number that most clearly represents your opinion:

Statement	Strongly Disagree				Strongly Agree	Don't Know
I receive good value for the City of Silverton taxes I pay.	7.6%	21.6%	35.2%	20.9%	5.7%	9.0%
I am pleased with the overall direction that the City of Silverton is taking.	5.0%	21.9%	36.4%	23.1%	5.4%	8.1%
The City of Silverton government welcomes citizen involvement.	5.7%	14.5%	29.3%	27.1%	9.3%	14.1%
The City of Silverton government listens to citizens.	9.3%	20.6%	29.6%	19.8%	5.2%	15.5%

Q-15 How do you rate the quality of each of the following services in Silverton?

Service	Poor	Fair	Good	Excellent	Don't Know
Police services	5.3%	13.8%	54.6%	22.5%	3.7%
Ambulance/emergency medical services	0.5%	4.5%	33.4%	37.9%	23.8%
Crime prevention	2.4%	17.0%	50.3%	10.8%	19.4%
Traffic enforcement	5.3%	17.9%	54.7%	14.2%	7.9%
Garbage collection	1.5%	5.5%	48.9%	42.7%	1.5%
Recycling	1.9%	7.3%	45.8%	43.4%	1.7%
Yard waste pick-up	1.7%	6.8%	43.8%	40.3%	7.3%
Street repair	5.7%	26.5%	50.6%	6.9%	10.3%
Street cleaning	2.9%	18.8%	56.2%	18.4%	3.7%
Street lighting	4.4%	20.0%	60.9%	13.3%	1.5%
Sidewalk maintenance	20.4%	40.2%	33.2%	3.7%	2.5%
Amount of public parking	17.6%	35.6%	38.2%	6.8%	1.7%
Storm drainage	10.1%	25.3%	49.2%	4.7%	10.7%
Drinking water	2.3%	12.6%	51.6%	32.8%	0.7%
Sewer services	3.2%	12.8%	60.4%	17.7%	5.8%
Land use, planning and zoning	8.9%	29.8%	36.3%	3.5%	21.5%
Code enforcement (weeds, abandoned buildings, etc)	13.1%	31.3%	39.0%	4.9%	11.7%
Services to senior adults	2.4%	17.0%	42.3%	10.6%	27.7%
Services to youth	10.2%	25.0%	30.9%	4.5%	29.5%
Municipal court	2.8%	10.3%	24.5%	2.8%	59.7%
Cable television	9.3%	18.8%	28.7%	6.0%	37.2%
Silver Trolley	1.0%	6.2%	27.3%	12.8%	52.6%
CARTS intercity bus system	2.0%	7.2%	23.3%	10.9%	56.6%
Schools, education services	2.4%	9.3%	43.0%	26.4%	18.8%

Next, we would like to ask some questions about parks and recreation.

Q-16 Would you support a parking fee at Silverton Reservoir?

- Yes, **18.6%**
- No, **41.9%**
- I would support a parking fee, but would like more information about costs, **20.2%**
- Not sure, **16.9%**

Q-17 The City recently received a 40-acre tract of land donation near the Ike Mooney area. Would you support a bond measure to turn this land into a community park that may include amenities such as hiking trails, picnic areas, athletic fields, sport courts, a dog park and other recreational components?

- Yes, **36.0%**
- No, **21.0%**
- I would support a bond measure, but would like more information about annual costs. **29.8%**
- Not Sure, **10.8%**

Q-18 Please rank the following facilities and parks based on your preference for it to be built in Silverton (rank items using 1 for your MOST preferred and 8 as your LEAST preferred).

Park	Priority
Silverton Municipal Pool Improvements	3.56
Silverton Skate Park	3.70
Silverton Dog Park	4.00
Silverton Dam and Reservoir Expansion	4.15
Development of the Pettit Property (80-acre parcel including a 20-acre reservoir located southwest of the Oregon Garden)	4.27
Development of the 40-acre Ike Mooney tract	4.50
Silver Creek trail system	5.21
Other	5.69

Q-19 How many times in the **last two years** have you visited the Silverton Reservoir?

- Never, **32%**
- Once or twice, **36%**
- 3-6 times, **19%**
- 7-10 times, **6%**
- More than 10 times, **7%**

Now, we would like to ask some questions regarding your Emergency Preparedness.

Q-20 Is your household prepared to be without food and water for up to 72 hours?

- Yes, **65%**
- No, **35%**

Q-21 Are you aware of the Silverton Emergency Operations Plan?

- Yes, **26%**
- No, **74%**

Q-22 Are you aware of the Silverton Dam Emergency Action Plan?

- Yes, **32%**
- No, **68%**

Q-23 In the event of a natural disaster do you feel prepared to evacuate your home safely?

- Yes, **73%**
- No, **27%**

Next, we would like to ask some questions about the Silver Falls School District.

Q-24 Please indicate your level of agreement or disagreement with the following statements.

	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	No Opinion
feel I am well informed about issues concerning the Silver Falls School District.	6.1%	14.7%	20.8%	33.5%	10.7%	14.2%
tudents achieve more when their parents are ctively involved with the schools.	0.5%	1.0%	4.9%	34.6%	53.4%	5.6%
he school district encourages parents to be ctively involved in their children’s education at the elementary level.	0.7%	2.1%	10.6%	34.5%	23.2%	28.8%
he school district encourages parents to be ctively involved in their children’s education at the middle school/ junior high level.	1.0%	3.3%	14.8%	30.0%	15.7%	35.2%
he school district encourages parents to be ctively involved in their children’s education at the high school level.	2.1%	6.5%	16.6%	26.6%	12.1%	36.1%

Q-25 How would you grade the quality of education students receive in the Silver Falls Schools?

- A, **19.1%**
- B, **50.7%**
- C, **24.1%**
- D, **3.7%**
- F, **2.4%**

Q-26 Please explain why you gave this grade:

Q-27 Have you volunteered in one or more of the Silver Falls Schools during the past three years?

- Yes, **29.5%**
- No, **70.5%**

Q-28 Would you be willing to volunteer on either a one time, intermittent or regular basis in one of the local schools?

- Yes, **44.7%**
- No **(IF NO, SKIP TO Q-30), 55.3%**

Q-29 If you answered YES, which type of volunteer activity is of most interest to you? (Check all that apply)

- Tutoring, **17.2%**
- Special projects (facilities, landscaping, field development and upkeep), **14.6%**
- Clerical, **7.4%**
- Assisting a teacher in the classroom, **22.2%**
- Other (please describe), **10.0%**_____

Now, we would like to ask a question about urban chickens.

Q-30 The City Council has been asked by a group of citizens to consider allowing single-family residential properties to have up to three (3) chickens (no roosters), where not already prohibited by neighborhood Codes, Covenants and Restrictions (CC&Rs). Please indicate which statement below best describes your feeling on the subject:

- I support allowing a single family residential property to have up to three (3) chickens (no roosters) as long as they are confined to a chicken tractor/coop located in backyards only, and located a reasonable distance from any side or rear yard property line. **39.8%**
- I support allowing a single family residential property to have up to three (3) chickens (no roosters) as long as they are confined to a chicken tractor/coop located in backyards only, AND the City issues a permit, AND the person owning the chickens is required to take a class on how to properly care for them. **16.2%**
- I support the City's current regulations that allow chickens on residential lots of 1-acre and larger only AND do not think it needs to be amended. **16.7%**
- I might support the concept of urban chickens on residential lots smaller than 1-acre, but I would need more information on the subject before forming a final opinion. **10.5%**
- I do not support allowing chickens inside the City under any circumstances. **16.8%**

Now, we would like to ask a few questions about the Silverton Hospital.

Q-31 The Silverton Hospital offers a variety of medical and community services locally. From the services listed below, please check the services, if any, you have used in the past year. (Check all that apply)

- 24-hour emergency department, **40.0%**
- In-patient hospitalization, **17.1%**
- Mammography services (including stereotactic breast biopsy), **29.5%**
- Laboratory services, **54.7%**
- Transportation to medical appointments, **4.9%**
- Diagnostic imaging (e.g. X-ray, CT scan, Nuclear Medicine, Ultrasound), **45.9%**
- Health screening clinics, **4.4%**
- Day surgery, **15.2%**
- Intravenous and chemotherapy services, wound care, **4.2%**
- Community education programs or Health Resource Center, **6.1%**
- Other (specify), **6.9%** _____

Q-32 Generally speaking, how satisfied are you with your local medical care? Please circle the appropriate response for each category (1 – Very Unsatisfied to 5 – Very Satisfied)

Hospital Services	Very Unsatisfied					Very Satisfied Know	
	1	2	3	4	5	6	7
Availability of primary care physicians	7.1%	4.8%	13.1%	25.6%	36.7%	12.7%	
Availability of specialty care	4.3%	5.6%	14.8%	28.7%	25.3%	21.2%	
Quality of physician support staff	2.9%	3.5%	15.1%	32.3%	31.2%	15.1%	
Emergency medical care	2.5%	2.0%	10.5%	24.8%	37.2%	23.0%	
Overall patient care	2.4%	2.5%	11.9%	34.4%	36.2%	12.5%	
Friendliness/helpfulness of staff	3.2%	2.1%	9.4%	31.9%	44.1%	9.3%	
Availability of parking	4.1%	8.4%	19.8%	32.2%	27.0%	8.6%	
Cleanliness of facility	2.3%	1.2%	8.2%	31.6%	47.8%	8.9%	
Outpatient services	2.0%	1.4%	9.2%	25.9%	33.2%	28.3%	
Health education programs and community health outreach	2.0%	1.8%	10.6%	23.9%	25.3%	36.4%	
Pediatric services	3.7%	3.6%	8.1%	11.9%	14.4%	58.2%	
Other (please specify) _____	12.4%	2.5%	2.5%	5.5%	14.9%	62.2%	

Q-33 Did you leave Silverton for specialized health care in the past year?

- Yes, **48.9%**
- No (IF NO, SKIP TO Q-35), **43.4%**
- I didn't need specialized health care (IF NOT, SKIP TO Q-35), **7.8%**

Q-34 If you answered YES, what specialized service did you use?

- | | |
|--|---|
| <input type="checkbox"/> Cardiology, 7.3% | <input type="checkbox"/> Ear, Nose, Throat specialists, 8.1% |
| <input type="checkbox"/> Oncology, 4.0% | <input type="checkbox"/> Endocrinology, 3.3% |
| <input type="checkbox"/> Orthopedics, 7.7% | <input type="checkbox"/> Gastroenterology, 2.9% |
| <input type="checkbox"/> Dermatology, 11.9% | <input type="checkbox"/> Plastic Surgery, 1.5% |
| <input type="checkbox"/> Urology, 4.2% | <input type="checkbox"/> Pulmonary, 2.4% |
| <input type="checkbox"/> Neurology, 4.6% | <input type="checkbox"/> Other (please specify), 18.9% _____ |

Q-35 What type of medical insurance do you have?

- Medicare, **24.8%**
- Oregon Health Plan, **3.6%**
- Kaiser, **9.4%**
- Other private insurance (ODS, Blue Cross, etc) please specify, **70.0%** _____
- Uninsured, **6.7%**

Q-36 What other medical/health services would you like in your community?

Next, some questions about information sources.

Q-37 Where do you get *most* of your local news and city news?

	Local News	City News
Silverton Appeal	39.3	31.4
Statesman Journal	38.7	19.5
Oregonian	13.3	6.7
SCAN TV	3.5	2.2
KBZY radio (1490 am)	1.0	0.6
From the local grapevine	19.9	14.3
Internet	19.3	11.4
City of Silverton website	2.4	3.4
City of Silverton newsletter insert in "Our Town"	30.4	25.8
"Our Town"	54.8	37.6
Other (specify)	0.0	0.0

Q-38 Do you have a suggestion for how the City could provide better information to citizens?

39 What additional services or information would you like to see provided on the City of Silverton website (www.silverton.or.us)?

Q-48 Please estimate your total household income in 2009 before taxes:

- | | | |
|---|--|--|
| <input type="checkbox"/> Less than \$5,000. 1% | <input type="checkbox"/> \$15,000-\$24,999. 8% | <input type="checkbox"/> \$75,000-
16% |
| <input type="checkbox"/> \$5,000-\$9,999. 3% | <input type="checkbox"/> \$25,000-\$49,999. 22% | <input type="checkbox"/> \$100,000-149,999. |
| <input type="checkbox"/> \$10,000-\$14,999. 5% | <input type="checkbox"/> \$50,000-\$74,999. 27% | <input type="checkbox"/> \$150,000 or more. |
| 6% | | |

Q-49 Where do you work?

- | | |
|---|--|
| <input type="checkbox"/> Retired, or not employed, 32.1% | <input type="checkbox"/> In Woodburn, 2.7% |
| <input type="checkbox"/> At home, 4.3% | <input type="checkbox"/> In Portland area, 4.7% |
| <input type="checkbox"/> In Silverton, 22.7% | <input type="checkbox"/> Other (specify), 14.3% _____ |
| <input type="checkbox"/> In Salem / Keizer area, 19.2% | |

Q-50 Please share any other comments you have in the space provided below

(one page of space was provided in the actual survey)

Thank you for filling out your community survey! Please mail your answers back in the postage-paid envelope provided.