

# 2016 Silverton Community Survey



January 2017

Final Report

Submitted to:

**City of Silverton**

306 South Water Street  
Silverton, OR 97381

Prepared by:

**Community Service Center**

Community Service Center  
1209 University of Oregon  
Eugene, OR 97403-1209  
<http://csc.uoregon.edu/>



UNIVERSITY OF OREGON



# Special Thanks & Acknowledgements

Community Service Center wishes to thank the following individuals for their assistance with this project.

## **City of Silverton**

Dianne Hunt, Administrative Services Director  
Bob Willoughby, Former City Manager  
Christy Wurster, City Manager

## **Community Service Center Faculty/ Staff**

Robert Parker, AICP - Director  
Michael Howard, AICP, CFM  
Julie Foster

## **Community Service Center Research Team**

Sadie DiNatale  
Megan Knox

## **Community Service Center Data Entry Team**

Joseph Pho  
Jacqueline Lane  
Julia McInnis  
Jee Yun Lee  
Connor Shields

## **About the Community Service Center**

The Community Service Center (CSC), a research center affiliated with the Department of Planning, Public Policy, and Management at the University of Oregon, is an interdisciplinary organization that assists Oregon communities by providing planning and technical assistance to help solve local challenges and improve the quality of life for Oregon residents. The role of the CSC is to link the skills, expertise, and innovation of higher education with the transportation, economic development, and environmental needs of communities and regions in the State of Oregon, thereby providing service to Oregon and learning opportunities to the students involved.

# EXECUTIVE SUMMARY

The City of Silverton contracted with the University of Oregon to conduct the 2016 community survey. The purpose of the survey is to gather information from Silverton residents regarding their thoughts and feelings on the quality of life in Silverton, city services and local government, parks and recreation, and informational sources.

The survey was administered during October and November 2016. The remainder of the Executive Summary highlights key demographic and survey findings including comparisons to the previous community survey in 2010.

## Key Demographic and Survey Findings

- The 2016 survey was distributed to 3,415 households; 2,985 households were mailed the survey and another 430 surveys were hand delivered to residents of apartments and mobile home parks. A total of 1,108 households responded to the 2016 Silverton Community Survey, representing a 32% response rate (1,034 mailed surveys and 74 hand delivered were returned). The 2016 community survey saw a similar response rating as the 2010 community survey.
- Overall, survey respondents were over-represented in the 55 to 74-year-old age range (at 50% of total respondents) and they were more likely to be homeowners than the general Silverton population, as reported by the U.S. Census American Community Survey, 2010-2014 estimates (U.S. Census ACS).
- About 18% of respondents indicated that they work in Silverton. Almost 45% of respondents were retired or not employed.
- Most respondents rated Silverton as “Excellent” on all quality of life characteristics. (Table S-1)

**Table S-1. Please check the box that best reflects your opinion for each of the following questions:**

Questions	Poor	Fair	Good	Excellent	No Opinion	Total Responses
How do you rate Silverton as a place to live?	0%	2%	<b>33%</b>	<b>64%</b>	0%	1,103
How do you rate your neighborhood as a place to live?	1%	8%	<b>37%</b>	<b>53%</b>	0%	1,097
How do you rate Silverton as a place to raise children?	0%	3%	<b>32%</b>	<b>54%</b>	11%	1,099
How do you rate Silverton as a place to retire?	1%	10%	<b>33%</b>	<b>46%</b>	10%	1,098
How do you rate overall quality of life in Silverton?	0%	3%	<b>42%</b>	<b>54%</b>	0%	1,092

Source: 2016 Silverton Community Survey, Question 1.

- Despite high ratings for quality of life, most respondents think Silverton is “Fair” or “Poor” with respect to job opportunities (61%) and access to affordable quality housing (63%) (see Table 3-3). These feelings have remained static since the 2010 survey.
- Illegal drugs were cited as “Major Problem” in the community and noise nuisances, unpaved streets, run-down buildings/lots, and unsupervised youth were cited as “Minor Problems” in the community.
- When asked to allocate \$100 to basic city services police received the largest allocation (\$19). The largest percentage of dollars went to police (19%), city utility assistance program (16%), programs/services for seniors (15%), and street maintenance (14%).
- Respondents generally agreed with the direction the City is taking, that staff and Council welcome citizen involvement, and that staff listens to citizens. Respondents were relatively split toward agreement and neutrality that they receive good value for their taxes paid (see Table S-2).

**Table S-2. Please rate the following statements by checking the box that most clearly represents your opinion, 2010 to 2016:**

Issue	2016 Survey			2010 Survey		
	Disagree + Strongly Disagree	Neutral	Agree + Strongly Agree	Disagree + Strongly Disagree	Neutral	Agree + Strongly Agree
I receive good value for the City of Silverton taxes I pay.	22%	33%	<b>39%</b>	29%	<b>35%</b>	27%
I am pleased with the overall direction that the City of Silverton is taking.	17%	33%	<b>46%</b>	27%	<b>36%</b>	14%
The City of Silverton staff welcomes citizen involvement.	11%	24%	<b>49%</b>	20%	<b>29%</b>	23%
The City of Silverton staff listens to citizens.	16%	28%	<b>39%</b>	<b>30%</b>	<b>30%</b>	21%
The City of Silverton City Council welcomes citizen involvement.	11%	25%	<b>46%</b>	N/A	N/A	N/A

Source: 2016 Silverton Community Surveys, Question 7. 2010 Silverton Community Survey.

- Most respondents get their local news from “Our Town” (79%), followed by the Statesman Journal (40%), Facebook (39%), and the Silverton Appeal (31%). Other social media outlets are infrequently used as is the radio (less than 3%). A moderate percentage of respondents use the Oregonian (13%), and the City of Silverton website (16%).

# TABLE OF CONTENTS

<b>Executive Summary</b> .....	<b>i</b>
<b>Key Demographic and Survey Findings</b> .....	<b>i</b>
<b>Table of Contents</b> .....	<b>iii</b>
<b>Chapter 1 Introduction</b> .....	<b>1</b>
<b>Methodology</b> .....	<b>1</b>
<b>Organization of this Report</b> .....	<b>2</b>
<b>Chapter 2 Demographic Characteristics of Respondents</b> .....	<b>3</b>
<b>Demographics of Survey Respondents</b> .....	<b>3</b>
<b>Chapter 3 Survey Results</b> .....	<b>16</b>
<b>Quality of Life</b> .....	<b>16</b>
<b>City Services and Local Government</b> .....	<b>22</b>
<b>Parks and Recreation</b> .....	<b>30</b>
<b>Information Sources</b> .....	<b>35</b>
<b>Appendix A Survey Methodology</b> .....	<b>41</b>
<b>Appendix B Responses to Open-Ended Questions</b> .....	<b>42</b>
Q9: Please use this space to provide us more detailed information on your interactions with city staff: .....	43
Q19: The Eugene-Field property may be sold to a private developer. What kind of development would you like to see incentivized? .....	58
Q26: Do you have any comments or concerns about the hours, schedule or programs at the City Swimming Pool?.....	81
Q31: Do you have a suggestion for how the City could provide better information to citizens? And a suggestion for how to pay for it?.....	90
Q33: What additional services or information would you like to see provided on the City of Silverton website? .....	99
Q48: Please share any other comments you have in the space below.....	104
<b>Appendix C Survey Instrument</b> .....	<b>136</b>

# CHAPTER I: INTRODUCTION

In 1991, the City of Silverton conducted its first community survey. The purpose of the survey was to gather information from Silverton residents concerning Silverton's most desirable and undesirable qualities, city services and program budget priorities, as well as information regarding growth and the form that growth should take. The survey gave the citizens of Silverton the opportunity to convey to City officials their concerns and desires regarding Silverton's future. Issues that were impacted by the residents' input included the development of a strategic plan, the reallocation of budget funds, the securing of over \$1 million in outside funding for local projects, the development and implementation of an after-school program for children, and the development and distribution of a city newsletter.

Based on the success of that and subsequent surveys and the contribution of the residents of Silverton, the City of Silverton has regularly contracted with the University of Oregon's Community Service Center (CSC) to conduct the community survey. The purpose of the 2016 community survey, the seventh survey since 1991 (and first since 2010) is to determine residents' perceptions of issues affecting Silverton including quality of life, city services and local government, parks and recreation, and information sources.

## Methodology

This study identifies attitudes and opinions of Silverton residents regarding various community issues in October/ November 2016. As such, the 2016 Silverton Community Survey presents a snapshot of perceptions at a single point in time.

The primary research tool was a survey mailed to all households that are on Silverton's Water Billing database, and additional surveys that were hand-delivered to apartments and mobile home parks. A total of 2,985 surveys were mailed to residents in the Silverton water billing database and an additional 430 were hand delivered to apartments and mobile home parks for a total of 3,415. CSC received 1,108 valid responses (74 from apartments and mobile home park residents), for a 32% response rate. The response rate for the water bill mailing was 35% and 17% for the hand delivered surveys.

A key concern of organizations that conduct surveys is statistical validity. If one were to assume that the 2016 sample was perfectly random *and* that there was no response bias, then the survey would have a margin of error of  $\pm 2.4\%$  at the 95% confidence level. In simple terms, this means that if a survey were conducted 100 times, the results would end up within  $\pm 2.4\%$  of those presented in this report.

One limitation of the study's methodology is potential non-response bias from the mailed and hand-delivered survey. The survey results represent higher percentages of registered voters, homeowners, and households with higher incomes than reported by the U.S. Census in 2014. Despite these areas of potential response bias,

our assessment is that the results provide an accurate representation of the attitudes and opinions of Silverton residents in 2016.

A more detailed discussion of the methodology of the survey can be found in Appendix A.

## **Organization of this Report**

**Chapter 2, Demographic Results**, describes the demographic characteristics of survey respondents.

**Chapter 3, Survey Results**, describes the responses of the community to several issues in Silverton.

**Appendix A** includes a detailed discussion of the survey methodology.

**Appendix B** contains the comments written on open-ended survey questions.

**Appendix C** contains a copy of the survey instrument.

## CHAPTER 2: DEMOGRAPHIC CHARACTERISTICS OF RESPONDENTS

In this chapter, CSC presents a summary of the demographic characteristics of individuals that responded to the 2016 community survey. Where appropriate, CSC compares the demographic characteristics of the 2016 survey respondents (as reported on the survey) to those of the 2010 survey respondents and to the demographics of all city residents, as reported by the U.S. Census Bureau's 2010-2014 American Community Survey, five-year estimates (U.S. Census ACS).

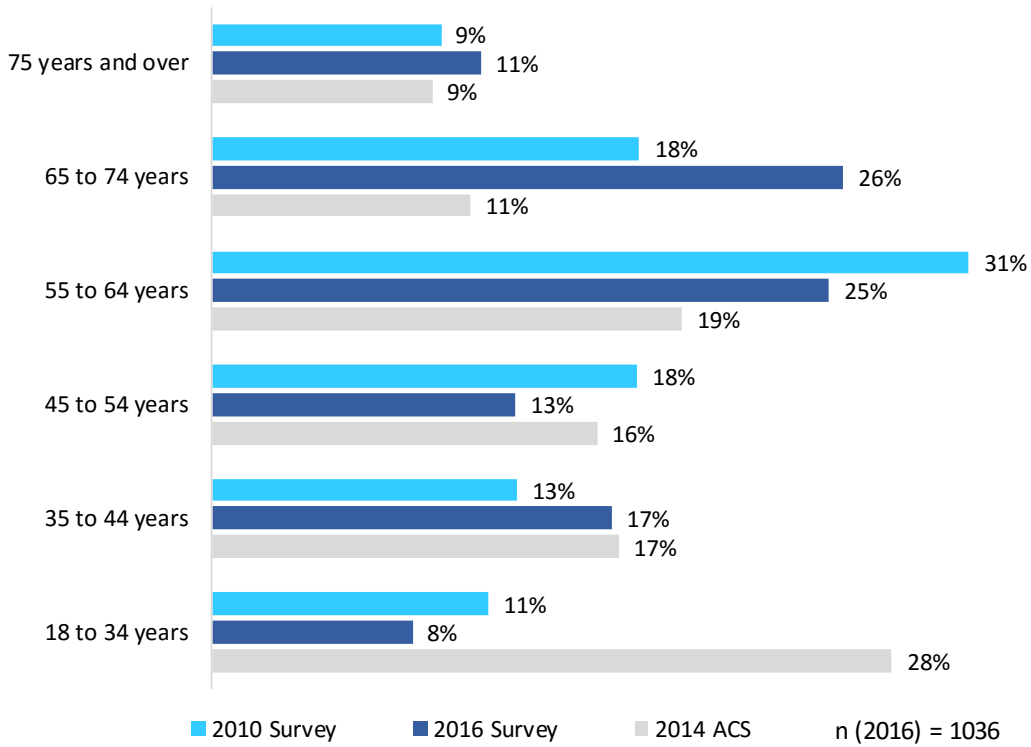
### Demographics of Survey Respondents

In any discussion of survey results based upon a population sample, it is important to identify and describe the demographic characteristics of the sample, and compare them to the characteristics of the entire Silverton population. Significant demographic differences that may exist between the sample and the population could indicate areas of potential bias.

Figure 2-1 shows the age distribution of 2016 respondents compared to 2010 respondents and the general population in Silverton per the U.S. Census ACS. In general, respondents 18-34 were under-represented when compared to Silverton's population. This may be due in part because the survey was sent to Silverton's water billing database. Additional surveys were hand-delivered to mobile home parks and apartment complexes. This may have resulted in a larger proportion of homeowners receiving the survey as people between the age of 18 and 34 are more likely to rent and less likely to own than older age groups. Some landlords pay water; thus, the survey would have been sent to the homeowner, not the renter. Survey respondents were over-represented in the age categories representing 55 to 74 (49%). For the 2016 survey, the over-representation of ages 55-64 and 65-74 was greater than in 2010. The average age of survey respondents is 63 years—slightly older than 2010; the minimum reported age was 18 and the maximum was 94.



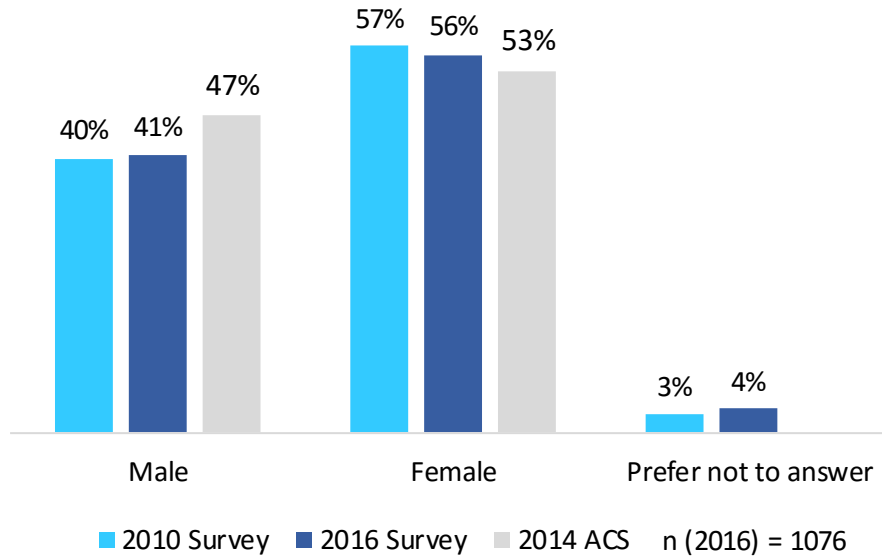
**Figure 2-1. What is your age?**



Source: 2016 Silverton Community Survey, Question 38. 2010 Silverton Community Survey. U.S. Census Bureau 2014 ACS (5-Year Estimates): S0101, Table 8.

The gender distribution of survey respondents was like the gender distribution per the U.S. Census ACS, as shown in Figure 2-2. Women accounted for 56% of the survey respondents and 53% Silverton residents. There was no significant difference between 2010 and 2016 respondents.

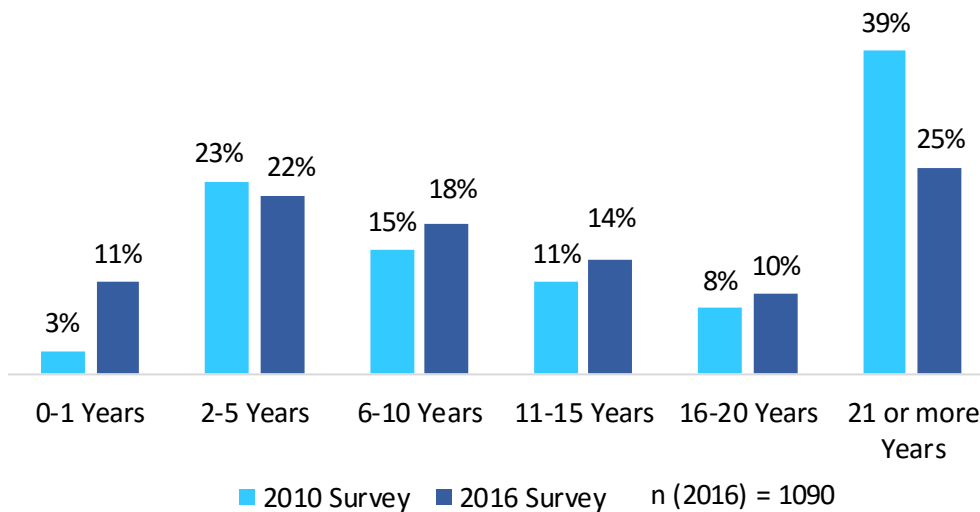
**Figure 2-2. What is your gender?**



Source: 2016 Silverton Community Survey, Question 40. 2010 Silverton Community Survey. U.S. Census Bureau 2014 ACS (5-Year Estimates): S0101, Table 8.

Figure 2-3 shows length of residency of survey respondents. The results have slightly altered since 2010 and indicate that many more long-term residents responded to the 2010 Silverton Community Survey. One quarter of survey respondents have lived in Silverton for more than 21 years, down from almost 40% in 2010, and there was a slight increase in response rate from all categories except for 21+ year residents and 2-5 year residents. The average length of residence in Silverton was 15 years and the median length of residence was 10 years, which is slightly lower than 2010 with 19 years and 13 years respectively.

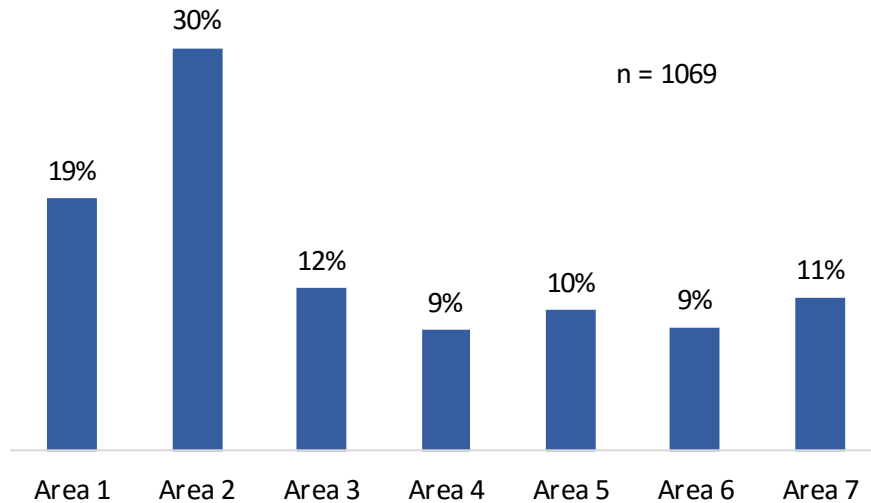
**Figure 2-3. Do you live in the city limits of Silverton? If yes, how many years?**



Source: 2016 Silverton Community Survey, Question 37. 2010 Silverton Community Survey.

Respondents were asked to report where they lived within Silverton. Figure 2-4 shows that 30% of the respondents reported living in Area 2 and almost 20% reported living in Area 1. The remaining respondents are roughly equally distributed amongst the other five areas.

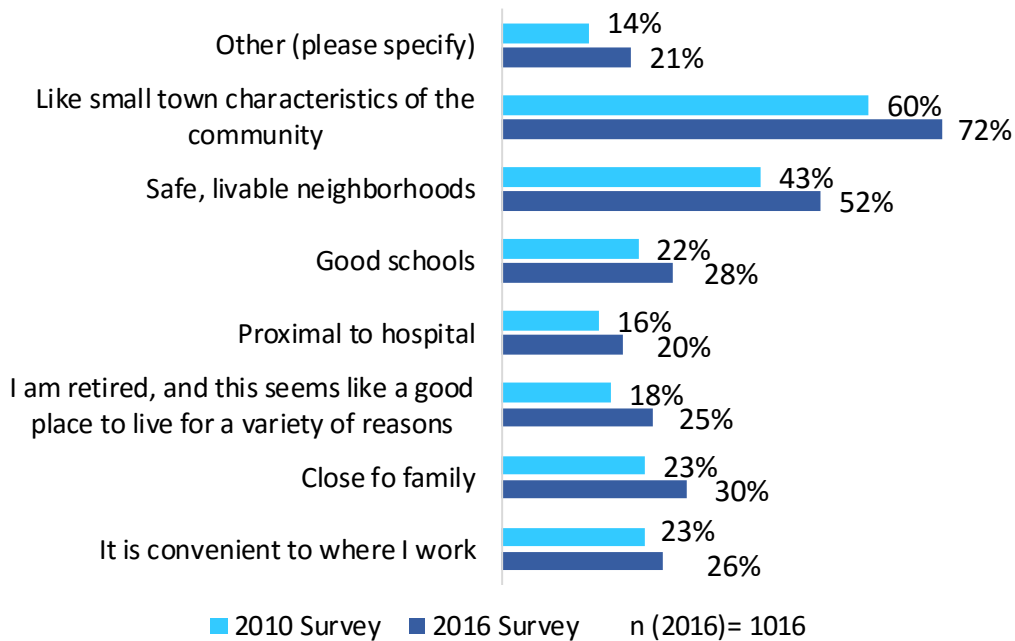
**Figure 2-4. Which of the following best describes the area where you live in Silverton?**



Source: 2016 Silverton Community Survey, Question 43.

Figure 2-5 shows reasons why respondents moved to Silverton. The responses from the 2016 survey are like the responses from the 2010 survey. Most respondents moved to Silverton because they like the small-town characteristics of the community (72%). More than 50% of the respondents moved because of safe, livable neighborhoods. However, many respondents indicated multiple reasons why they moved to Silverton, most of which are the same as the 2010 survey.

**Figure 2-5. If you moved to Silverton, why? (Please check all that apply)**



Source: 2016 Silverton Community Survey, Question 41. 2010 Silverton Community Survey.

Of the respondents who indicated “other,” the following was specified:

- Born in Silverton; Born and Raised (16)
- Grew up here (6)
- Lived here all/most my life (6)
- Job (4)
- 4th generation (3)
- Best place to raise kids (3)
- Close to Silver Falls Park (3) and Lake
- Married and moved into town (3)
- A walkable community (2) close to silver falls
- Affordable apartments/rent (2)
- Community activities/events. Also, proximity to Salem/Keizer (2)
- Employed here (2)
- Friendly people (2), music, art, etc.
- Affordable (2)
- My husband grew up here (2)
- A stream running through town
- Active community
- Affordability, access to parks, proximity to outdoor recreation
- Affordable homes for sale
- Always loved Silverton
- At the time the schools were better than where I lived. I think the schools (middle and high) need more

- options for kids now
- Awesome house
- Beautiful town (2), great parks, and public pool!
- Beautiful
- Beautiful area and friendly people
- Beautiful landscape
- Beauty of silver creek
- Because I had a job here 60 years ago
- Bought a business
- Came to visit on vacation, fell in love with Silverton
- Caring community spirit
- Child returning to place parents grew up
- Climate
- Close enough to Portland
- Close to childhood home
- Close to many great locations (Lincoln City, etc.)
- Close to metro news
- Close to Portland theater/music scene
- Close to cascade foothills
- Closeness to recreational venues
- Closer to schools- single parent
- Community events/walking
- Cost of living
- Could build RV garage as part of home
- Dining, movies, location to silver falls nice parks
- Escape intensity of city life (crowding, traffic)
- Father grew up here and we had a farm
- Found a house i liked didn't want to rent anymore
- Found a nice house
- Friends
- Good place to live- especially if you join in!
- Got a good deal on our house and heard the school were good
- Got married
- Grew up & good place to raise a family
- Grew up here and moved back in 2007. Moved inside city limits in 2009.
- Grew up here- moved back to raise my kids here
- Grew up here, friendly people
- Grew up here, moved away and now i am back.
- Grew up here/returned
- Grew up in Mt. Angel- graduated from Silverton HS
- Grew up just outside Silverton - nostalgia
- Had an identity- not suburban sprawl. Had a newspaper.
- Have children in school
- Have lived here my whole life

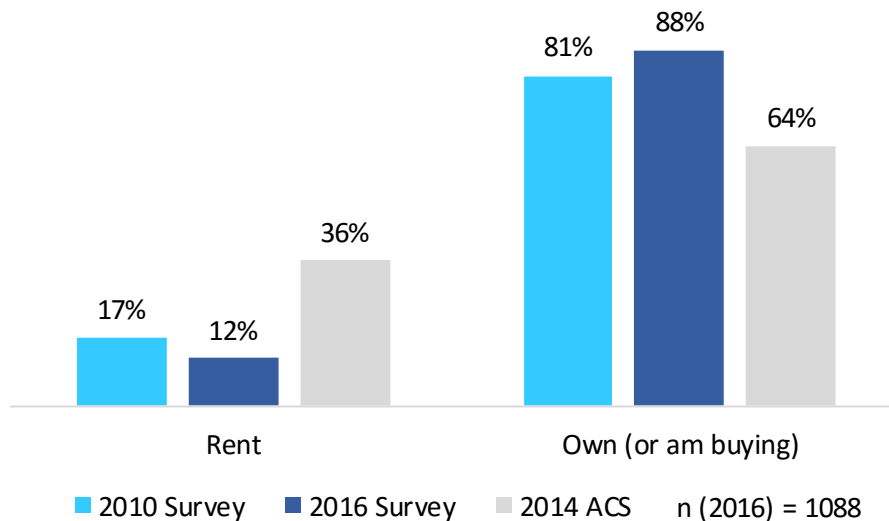
- Have lived in Silverton since 1959
- Hired by school district
- Home
- Hometown of wife
- Hometown/Familiarity
- Housing was more affordable than the metro area
- Housing was reasonable in 1991
- Husband worked in Aurora
- I grew up here, moved from California.
- I liked the house
- I love historic buildings and want them to be kept
- I moved here because we could vote on growth. That was taken away from us. Annexation.
- I raised my kids here so I feel like I'm coming home
- I was hired to work here
- it's a beautiful town, love the trees
- It's beautiful here
- Its quirky but homey
- I've been here since I was 7rs
- Just a lot of things came up in my life
- Less people
- Living here is like a wonderful dream
- Location-PDX-Salem-coast
- Love small town Silverton - My coastal town without the coast
- Low drug use/crime rate
- Maintain stability for child who came after family crisis
- Moved back after growing up here
- Moved back to my roots - was born in Silverton
- Moved to Silverton with my parents
- Moved with family at age 3
- Moved with my parents
- My grandfather grew up here
- My grandparents loved it here
- My job was here
- My parents lived here then moved here- i never left
- My wife wanted to live here
- Native
- Nearby recreation: whitewater kayaking and mountain biking
- Needed to be closer to salem but didn't want to live there
- New job
- Nice Town
- No choice
- No graffiti
- No traffic congestion!
- Noon whistle
- Not too busy
- Open a business
- Oregon Garden

- Originally transferred here by company I worked for - Now retired
- Purchased property from family
- Own a bed & breakfast/ historical home
- Own a home
- Own business here
- Partner and I moved here. He left and I'm stuck here. Hoping to move in a year or 2
- Polite people, low crime, flower baskets
- Property
- Proximity to family
- Proximity to Portland, Coast, Mountains, Recreation opportunities
- Reasonably liberal
- Relative proximity to PDX airport
- Relocated for a job from Idaho
- Relocated for job at hospital
- Return to my hometown
- Return to town where I was born and have extended family
- Returned to Silverton after being away for 20 years
- Returned to where I was raised
- Rural, yet convenient location
- School and stayed because we liked it
- Silver Falls
- Silver Falls Movie Theatre
- Silver trolley system
- Silverton has activities, events and a sense of community
- Slower pace of living
- Smiling people
- The atmosphere of a caring community
- The City respects the history of Silverton
- The many events held; outstanding senior complex
- The natural beauty of the area
- This is where I could afford to buy a home. Canby and Molalla was out of my price range as well as Silverton is a nicer town.
- Time running out to find something. Will be moving out
- To accept employment
- To start a new life journey. It's been GREAT!
- Took over business with living quarters
- Transfer
- Transferred here to work for telephone co.
- Used to live here 25 years ago
- Very affordable housing
- Very clean town, friendly
- Vital, active community

- Volunteer opportunities Oregon Garden
- Walkability, great downtown, good restaurants, and great library!
- Walkable (park, library, downtown...)
- Walkable, no strip malls, Oregon garden, arts community
- We discovered Silverton on a road trip. My family fell in love with her.
- We were able to find affordable home
- Work related but am retired now
- Work transfer and now love this town
- Worked here, retired here
- Would love to see Silverton Grow Bigger

Figure 2-6 shows housing tenure for survey respondents. Out of all respondents, 88% own their homes, compared to the Census estimate of 64%. Only 12% of survey respondents were renters, compared to the Census estimate of 36%. This suggests that, like the 2010 survey, the 2016 survey over-represents homeowners, which is not surprising considering that the mailed sample represents households that pay water bills. As shown in Table 2-6, the percentage of survey respondents who own their homes increased slightly from 2010 to 2016, and the percentage of those who rent decreased slightly.

**Figure 2-6. Do you rent or own the home you live in?**

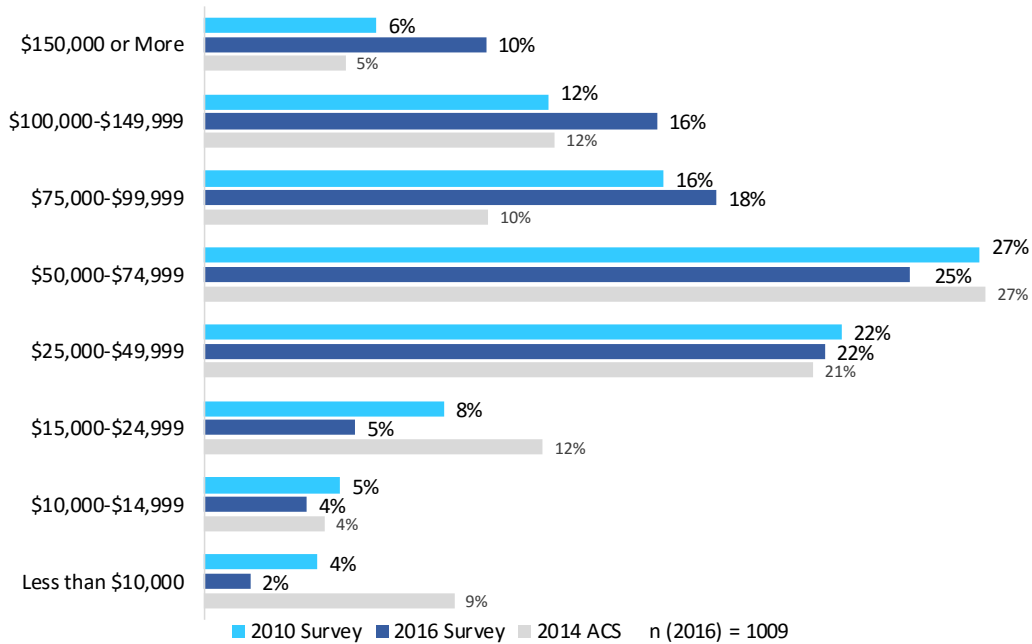


Source: 2016 Silverton Community Survey, Question 42. 2010 Silverton Community Survey. U.S. Census Bureau 2014 ACS (5-Year Estimates), B25003.



Figure 2-7 shows the income distribution of survey respondents. There were more respondents from higher income households than from lower income households. Households with incomes greater than \$50,000 represent 68% of respondent households but only 54% of total households per the U.S. Census ACS estimates.

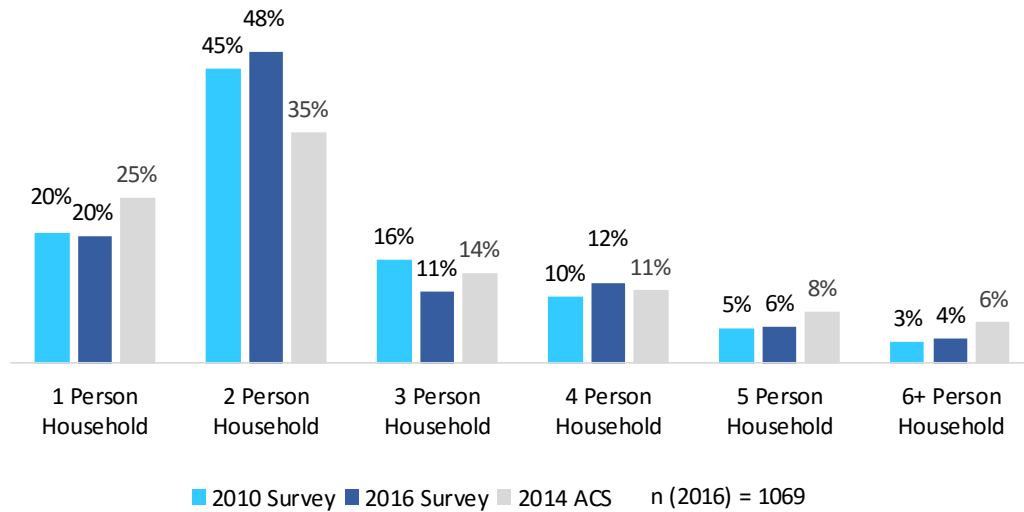
**Figure 2-7. Please estimate your expectant total household income in 2016 before taxes:**



Source: 2016 and Community Survey, question 44. 2010 Silverton Community Survey. U.S. Census Bureau 2014 ACS (5-Year Estimates), S1901.

Figure 2-8 shows the size of households as reported by survey respondents. As in 2010, two-person households were the most common household size for 2016 survey respondents and they are over-represented when compared to the U.S. Census ACS estimates of 2.7 persons per household.

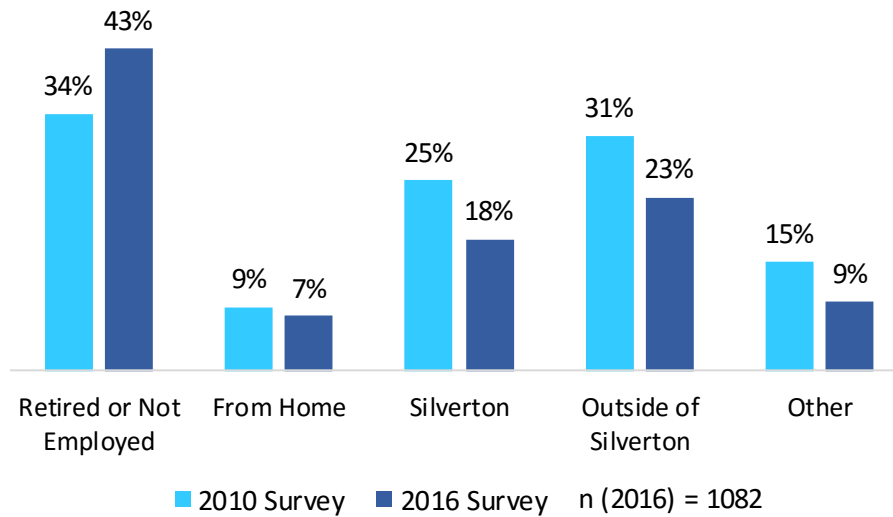
**Figure 2-8. How many people live in your household, including yourself?  
Enter zero if none.**



Source: 2016 Silverton Community Survey, Question 45. 2010 Silverton Community Survey. U.S. Census Bureau 2014 ACS (5-Year Estimates), B11016.

Figure 2-9 shows where respondents work. Nearly 20% of respondents indicated they work in Silverton, while 43% indicated they are retired or not employed. About 23% indicated they work in a location outside of Silverton, and 7% indicated they work at home. Compared to 2010 responses, there was a notable decrease in all categories but for retired and not employed (which saw a 9% increase).

**Figure 2-9. Where do you work?**



Source: 2016 Silverton Community Survey, Question 46. 2010 Silverton Community Survey. U.S. Census Bureau 2014 ACS (5-Year Estimates).

The 9% who indicated that they work in “Other” or a different category, specified the following:

- Artist
- Aumsville (2)
- Aurora (3)
- Canby
- Clackamas
- Clackamas County
- Corvallis (2)
- Disabled
- Farm in Clackamas County
- Harrisburg
- Hillsboro
- Homemaker/ Housewife (2)
- Hubbard
- Instructional assistant
- Travel/ Traveling Sales/ Varied Locations/Etc. (5)
- Mt. Angel (24)
- Newberg (2)
- Oregon City
- Past Blakely Tree Farms
- Self Employed (2)
- Semi-Retired
- Springfield
- State ODOT
- Statewide
- Station
- Stay at home parent (6)
- Stayton (2)
- Student
- Sublimity
- Tigard
- Troutdale
- Truck driver (2)
- Tualatin (2)
- Wilsonville (2)
- Woodburn
- Yamhill County

Of the respondents who are working, a majority work in healthcare (20%), government (14%), education (13%), or professional services (11%). In addition, 14% of respondents mention that they work in an “Other” industry.

**Table 2-10. If you are currently working, which type of business field do you work in?**

Industry	Percent	Total Responses
Health Care	<b>20%</b>	125
Government	<b>14%</b>	86
Other (please specify)	<b>14%</b>	86
Education	<b>13%</b>	81
Professional Services	<b>11%</b>	68
Manufacturing	5%	29
Retail	5%	31
Agriculture	4%	23
Financial	3%	19
Real Estate	3%	20
Transportation	2%	14
Utilites	2%	10
<b>Total</b>	<b>100%</b>	<b>630</b>

Source: 2016 Silverton Community Survey, Question 47.

Respondents who indicated “other,” specified the following industries:

- Aerospace Industry
- Artist (2)
- Auto repair
- Aviation
- Caregiving
- Childcare
- Church
- Civil engineering; engineering (2)
- Creative
- Distribution
- District
- DMEPOS
- Entertainment
- Food and Beverage; Food Service (3)
- Forestry (2)
- Funeral
- High Tech
- Horse trainer
- Horticulture
- House cleaner
- Insurance
- IT
- Janitorial Services
- Laborer
- Legal
- Library
- Lodging
- Logging (2)
- Machine shop
- Manufacturing electronics
- Marketing
- Massage at OGR
- Mechanic
- Military
- Minister
- Nanny
- Nonprofit (5)
- OSL
- Papè sales manager
- Printing/Publishing
- Religious
- Restaurant
- Retired (2)
- Sales (2)
- Sewing business
- Small business - Fundraising
- Social Services (3)
- Software
- State
- Telecommunications
- Union official
- Volunteer (2)
- Wholesale (4)
- Writer
- Yard maintenance

# CHAPTER 3 SURVEY RESULTS

In this chapter, we discuss responses to survey questions related to quality of life, City services and local government, parks and recreation, and information sources. Because of the margin of error inherent in the survey, changes were deemed significant if the difference between the two was greater than 2.4%.

In addition to specific questions addressing the above topics, the survey included several open-ended questions (e.g., questions where respondents wrote in their response rather than selecting it from a list). Responses to open-ended questions are presented in Appendix B.

## Quality of Life

Like the 2010 survey, the 2016 Silverton Community Survey included a series of questions on quality of life. The questions were based on a model community survey developed by the International City Managers Association. This section presents the results of quality of life questions. Table 3-1 shows that most respondents rated Silverton as “Excellent” on all quality of life characteristics.

**Table 3-1. Please check the box that best reflects your opinion for each of the following questions:**

Questions	Poor	Fair	Good	Excellent	No Opinion	Total Responses
How do you rate Silverton as a place to live?	0%	2%	<b>33%</b>	<b>64%</b>	0%	1,103
How do you rate your neighborhood as a place to live?	1%	8%	<b>37%</b>	<b>53%</b>	0%	1,097
How do you rate Silverton as a place to raise children?	0%	3%	<b>32%</b>	<b>54%</b>	11%	1,099
How do you rate Silverton as a place to retire?	1%	10%	<b>33%</b>	<b>46%</b>	10%	1,098
How do you rate overall quality of life in Silverton?	0%	3%	<b>42%</b>	<b>54%</b>	0%	1,092

Source: 2016 Silverton Community Survey, Question 1.

Table 3-2 shows that in 2016, as in 2010, most respondents rated Silverton as “Good” or “Excellent” on all characteristics.

**Table 3-2 Quality of life comparisons, 2010 and 2016:**

Question	2016 Survey			2010 Survey		
	Poor + Fair	Good + Excellent	No Opinion	Poor + Fair	Good + Excellent	No Opinion
How do you rate Silverton as a place to live?	3%	<b>97%</b>	0%	4%	<b>96%</b>	0%
How do you rate your neighborhood as a place to live?	9%	<b>90%</b>	0%	8%	<b>91%</b>	0%
How do you rate Silverton as a place to raise children?	3%	<b>86%</b>	11%	6%	<b>86%</b>	1%
How do you rate Silverton as a place to retire?	11%	<b>79%</b>	10%	11%	<b>78%</b>	11%
How do you rate overall quality of life in Silverton?	4%	<b>96%</b>	0%	5%	<b>95%</b>	0%

Source: 2016 (and 2010) Silverton Community Survey, Question 1.

Table 3-3 presents respondents’ ratings of selected community characteristics. Opportunities to attend community events, sense of community, the overall appearance of Silverton, and ease of walking received the highest percentages of “Good” and “Excellent” responses (corresponds to 2010 responses). Job opportunities, access to affordable quality housing, and access to public transportation received the highest percentage of “Poor” and “Fair” responses (which also corresponds to 2010 responses).

**Table 3-3. Please rate each of the following characteristics as they relate to Silverton:**

Characteristic	Poor	Fair	Good	Excellent	No Opinion	Total Responses
Sense of Community	1%	7%	<b>51%</b>	40%	1%	1,091
Openness and acceptance of the community towards people of diverse backgrounds	3%	17%	<b>48%</b>	25%	7%	1,093
Overall appearance of Silverton	1%	12%	<b>61%</b>	25%	0%	1,101
Opportunities to attend community events	0%	5%	40%	<b>52%</b>	2%	1,099
Recreational opportunities	3%	21%	<b>47%</b>	26%	4%	1,098
Job opportunities	18%	<b>42%</b>	17%	2%	21%	1,094
Access to affordable quality housing	23%	<b>41%</b>	22%	4%	11%	1,092
Access to affordable quality O care	4%	18%	<b>42%</b>	26%	9%	1,095
Ease of car travel in Silverton	9%	25%	<b>46%</b>	19%	1%	1,097
Ease of bicycle travel in Silverton	13%	<b>28%</b>	<b>28%</b>	9%	22%	1,097
Ease of walking in Silverton	6%	13%	<b>41%</b>	39%	2%	1,095
Access to public transportation	24%	<b>28%</b>	17%	3%	<b>28%</b>	1,093

Source: 2016 Silverton Community Survey, Question 2.

Table 3-4 compares the 2010 and 2016 responses. Respondents perception of ease of all modes of transportation in Silverton (car, bicycle, walking, and public

transportation) have reduced some since 2010. Additionally, while job opportunities increased significantly, most respondents still list them as poor/fair.

**Table 3-4. Community characteristics comparisons, 2010 to 2016:**

Characteristic	2016 Survey			2010 Survey		
	Poor + Fair	Good + Excellent	No Opinion	Poor + Fair	Good + Excellent	No Opinion
Sense of Community	8%	<b>91%</b>	1%	9%	<b>90%</b>	1%
Openness and acceptance of the community towards people of diverse backgrounds	20%	<b>73%</b>	7%	20%	<b>72%</b>	7%
Overall appearance of Silverton	13%	<b>87%</b>	0%	15%	<b>85%</b>	0%
Opportunities to attend community events	5%	<b>92%</b>	2%	7%	<b>92%</b>	1%
Recreational opportunities	23%	<b>73%</b>	4%	30%	<b>68%</b>	2%
Job opportunities	<b>61%</b>	19%	21%	<b>77%</b>	8%	16%
Access to affordable quality housing	<b>63%</b>	26%	11%	<b>56%</b>	34%	10%
Access to affordable quality O care	23%	<b>68%</b>	9%	22%	<b>72%</b>	6%
Ease of car travel in Silverton	35%	<b>64%</b>	1%	29%	<b>71%</b>	0%
Ease of bicycle travel in Silverton	<b>41%</b>	37%	22%	34%	<b>49%</b>	17%
Ease of walking in Silverton	18%	<b>80%</b>	2%	14%	<b>84%</b>	1%
Access to public transportation	<b>52%</b>	20%	28%	<b>50%</b>	28%	22%

Source: 2016 Silverton Community Survey, Question 2. 2010 Silverton Community Survey.

Table 3-5 shows respondents' ratings of selected community issues. Illegal drugs, potholes, and traffic congestion were cited as moderate problems. Most issues identified were cited as minor problems.

**Table 3-5. To what degree, if at all, are the following issues a problem in Silverton?**

Issue	Not a Problem	Minor Problem	Moderate Problem	Major Problem	Total Responses
Criminal Activity	11%	<b>58%</b>	30%	2%	912
Illegal Drugs	8%	36%	<b>43%</b>	13%	768
Potholes	8%	<b>36%</b>	<b>39%</b>	18%	1,083
Noise Nuisances	34%	<b>46%</b>	16%	4%	1,049
Unpaved Streets	23%	<b>48%</b>	22%	8%	1,034
Run-down buildings, weed lots, or junk vehicles	16%	<b>49%</b>	26%	9%	1,075
Unsupervised youth	31%	<b>48%</b>	18%	3%	920
Traffic congestion	15%	<b>36%</b>	<b>32%</b>	17%	1,089
Other (please specify)	4%	7%	22%	<b>67%</b>	167

Source: 2016 Silverton Community Survey, Question 3.

Respondents who indicated "other," specified with the following:

- Aggressive police
- All streets having sidewalks

- Appearance of post office
- Bicycle safety
- Burning and air quality
- Business opening without ease of access/ leaving into traffic congested areas
- Church street houses are junk filled eye sores
- City does not mow often enough open fields, school property, city property
- City employees
- Code enforcement
- Completed sidewalks
- Construction work hours
- Cost water/major sewer problem
- Cut Streets
- Decaying infrastructure
- Deer numbers
- Downtown parking
- Drivers dont stop at crosswalks
- Drugs and alcohol
- Drugs in schools
- Excessive sewer rates!! When your paying triple in sewer than what you are using in water!!
- Expensive water
- Feral cats (2)
- Fluoride in water. Old System? Needs to be updated please
- High cost to rent
- High property tax
- Homeless/Transient Population (9)
- Homes not keeping up yard & home/ Junk & garbage in yards/ Junk in yards. 10 cars at a house (3)
- I would like to see more sidewalks
- Lack of police traffic control (aka speeding trucks and cars in 25mph zones)
- Lack of traffic stops controlling speeding
- Lack of bike trails and lanes
- Lack of business development
- Lack of crosswalks on busy highways specifically 214/jefferson
- Lack of maintenance of public facilities
- Lack of parking enforcement
- Lack of police enforcement
- Lack of primary school/space/proper buildings
- Lack of public restrooms
- Lack of sidewalk/ continuity/ curbs (8)
- Lack of traffic law enforcement
- Lack of trails
- Leash law loose dogs in park
- Loud car stereos
- Main & water, low of pedestrian/ traffic control in town especially during 1st Friday
- McClaine road
- More visitor accommodations



- Need cross walk or light at 214 near Hebart or Jefferson
- Need to register people who have dementia (Husband). 2 times visited Silverton Police
- Neighbors' trees overgrown
- No bus-taxi
- No more fast food
- No place for homeless
- No sidewalk up Main St
- Not enough bike lanes
- Not enough trees and shade downtown
- Not nearly enough sidewalks
- One way streets (2)
- Outrageously high water/sewer bill
- Over zealous cops
- Panhandlers-bums
- Parking availability
- Parking, worn out street signs
- Pave McClain!
- Pedestrian cross walks
- Pedestrian Visibility
- Police arrogance and macho attitude
- Police chief who advises officers not to enforce the noise ordinance as it applies to barking dogs
- Poor communication between law enforcement and public
- Poor street drainage
- Proactive education and outreach
- Property taxes
- Public parking
- Road edges
- Road maintenance
- Roads are in poor conditions, in need of repair and sidewalks.
- Run down neighborhoods
- Safe sidewalks
- Selling pot in town
- Services for homeless population
- Sewer repair
- Sewer/water too many new houses for infrastructure for example
- Sidewalk, Sidewalk safety, to and near schools, crossings (6)
- Small business presence in Downtown
- Small intersections
- Smoking Downtown
- Smoking within 10 ft of businesses needs to be reinforced and enforced
- Speeding/ dangerous driving/ in School Zones/ in neighborhoods/ on 1st street past Eugene field approaching C St./ down 2nd and Jefferson (10)
- Spraying of pesticides/herbicides the world health org. has declared this to be cancer causing. Silverton's environmental quality is very poor.
- Storm drainage on streets
- Stray pets

- Street and road quality
- Streets Need pavement
- Streets repair - Jersey St. and McClaine St.
- Streets w/o curbs
- Too many stop signs
- Too much construction at one time (poor planning)
- Traffic flow poo at various times of day unsafe
- Traffic offenders (2)
- Traffic pattern
- Trash left in yards
- Trying to walk down east main street, "danger hill"
- Unable at times to get mail because parked cars block mail delivery car
- Unleashed Dogs (2)
- Unoccupied business property downtown
- Vehicles driving too fast
- Water bill/ costs
- Water Co. Billing
- Water disbursement related to lack of sewer (Pine & James)
- Water pressure
- Water rates
- Water rates outrageously high
- Water sewer prices
- Weekend Traffic
- Wifi signal
- Wildlife, unsupervised pets
- Zoning

Table 3-6 shows a slight increase in the perception of problems from 2010 to 2016. Illegal drugs, run-down buildings, and traffic congestion are up as a major problem.

**Table 3-6. Comparison of select community issues, 2010 to 2016:**

Characteristic	Not a Problem		Minor Problem		Moderate		Major Problem	
	2016	2010	2016	2010	2016	2010	2016	2010
Criminal Activity	11%	9%	58%	52%	30%	30%	2%	1%
Illegal Drugs	8%	5%	36%	30%	43%	38%	13%	9%
Noise Nuisances	34%	39%	46%	43%	16%	12%	4%	3%
Run-down buildings, weed lots, or junk vehicles	16%	19%	49%	51%	26%	23%	9%	6%
Unsupervised youth	31%	22%	48%	45%	18%	17%	3%	4%
Traffic congestion	15%	19%	36%	40%	32%	30%	17%	11%

Source: 2016 Silverton Community Survey, Question 3. 2010 Silverton Community Survey.

## City Services and Local Government

The 2016 Silverton Community Survey included questions regarding the respondents' opinions on Silverton's city services and local government.

Respondents were asked to provide their opinion on eight statements related to city services in Silverton. Table 3-7 shows the results, ordered by percentage who strongly agree. These results indicate that respondents want strong environmental policies for the City, policies that encourage independent living facilities, and policies that encourage the revitalization of downtown. Respondents did not agree with the statement that the City should reduce business and residential development fees or that the City should not do anything to increase economic development.

**Table 3-7. Please check the box that best represents your opinion on the following statements.**

Issue	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	No Opinion	Total Responses
The City should have strong policies to maintain environmental quality	2%	4%	13%	<b>46%</b>	33%	2%	1,096
The City should develop policies that encourage an independent living facility for seniors and other senior housing	2%	7%	25%	<b>41%</b>	21%	5%	1,095
The City needs to develop policies that encourage the revitalization of the downtown	2%	7%	18%	<b>50%</b>	20%	2%	1,098
The City should adopt policies that will create more affordable housing	6%	16%	23%	<b>35%</b>	17%	3%	1,098
The City should spend money to actively retain businesses	4%	12%	21%	<b>48%</b>	13%	2%	1,093
The City should spend money to actively recruit businesses	6%	19%	24%	<b>39%</b>	9%	3%	1,093
The City should reduce business and residential development fees even if this increases costs for existing residents	23%	<b>43%</b>	18%	8%	4%	4%	1,096
The City should not do anything to increase economic development	20%	<b>47%</b>	18%	10%	2%	3%	1,095

Source: 2016 Silverton Community Survey, Question 4.

Table 3-8 shows how respondents would divide \$100 among basic city services. Police and Street Maintenance and Improvements received the largest percentage of allocated money. Code enforcement received the least allocated funding.

**Table 3-8. For every \$100 of spending, how would you divide it among the following programs and services? Changing this directly impacts service levels to citizens.**

City Service	Average Allocation	Total Responses
Police	<b>\$20.63</b>	1,097
Street Maintenance and Improvements	<b>\$14.43</b>	1,096
Sidewalk Maintenance and Improvements	<b>\$10.20</b>	1,096
Recreation (includes Silverton Municipal Bond)	<b>\$10.03</b>	1,096
Parks (land acquisition, development, and maintenance)	\$9.86	1,096
Programs/Services for Silverton senior adults	\$7.75	1,092
Land Use and pUblc Facility Planning (zoning, government buildings, etc.)	\$6.76	1,094
Transit Services (Silver Trolley)	\$6.00	1,091
City Utility Assistance Program through SACA	\$5.93	1,089
Code Enforcement (nuisance, parking, etc.)	\$5.72	1,094
Other (please specify)	\$2.69	990

Source: 2016 Silverton Community Survey, Question 5. Data normalized to \$100.

Respondents who indicated “other,” specified with the following:

- 25 Walking/Biking trails, connect subdivision roads to downtown core
- Additional Wi-Fi signal
- Advertisement (2)
- After school programs
- Answers or help form city hall
- Assisting Students with Studies (after-school program)
- Bike path; bike lane (5)
- Boys & Girls Club (2)
- Bring in a good restaurant ie Elmers or Dennys next to Roths
- CARTS bus more often to Salem
- City communicate with residents (2)
- Community Pride and Activities
- Create a pool to cover extraordinary expenses
- Debt reduction (2)
- Decoration for each holiday downtown Silverton
- Deer eradication in city (2)
- Downtown Improvement Association
- Downtown streetscaping, periodical lighting
- Downtown Revitalization & Cleaning
- Drug enforcement
- Economic development
- Emergency/ disaster recovery

- Environmental services, bike and walker extensions, creating a trail system along river thru town
- Fire and medical emergency services
- Fire department; fire services (4)
- First Fridays/Festivals/etc
- Fix Melaine and other roads
- Get cars off the students
- Give back to taxpayers (2)
- Hobart truck route
- Homeless (2)
- Increase Cell Tower Resources
- Infrastructure and upgrade
- intercultural outreach
- Invest in active recreational attractions (parks, community sports and interests)
- Library; Library Support (4)
- Live theater, music showcase, public auditorium
- Lowering water bills
- Maintenance of Oregon Gardens
- Making streets more bike friendly
- McClaine St improvement-resurfacing
- More CARTS transport
- More money for all
- No smoking downtown
- Other areas of need
- Other infrastructure
- Parking in core
- Path's for children that cannot connect downtown and Park
- Pave all streets, especially McClaine St.
- Pipes
- Planting trees downtown
- Programs for children/teens (6)
- Programs to attract tourism
- Promote small business, encourage tourism and downtown development, discourage urban growth
- Public information and beautification
- Public service employee recognition
- Public Transportation to Salem, Woodburn (2), etc.
- Put underground utilities Downtown. Wires are an eyesore
- Rainy day fund (3)
- Recreations, seniors, parks, assistance programs, etc. could become community projects
- Saving for unforeseen happenings
- School (5)
- Senior center should be a public park program
- Sewer and water, tax and fee rebates to the poor
- Side streets
- Small business development, incentives, retention (6)
- Speed bumps in residential area

- Storm drainage improvement
- This question should be asked differently - the general person has no idea how much this thing cost
- Traffic speed enforcement
- Tree trimming power lines
- Urban improvement (Downtown) /Volunteer Coordination
- Utility assistance for all
- Utility maintenance/repairs
- Walking paths (2) and safety zones
- Water and sewer (8)
- Water Quality, Youth Services, emergency funds
- Where ever needed
- Youth services & emergency preparedness & communicate with citizens

Using the same technique to divide \$100, respondents were asked how they would spend Urban Renewal dollars. Results indicated that respondents were most willing to allocate dollars for critical infrastructure, followed by streetscape improvements. The least amount of funds was allocated to install high speed internet to downtown and the industrial park (Table 3-9).

**Table 3-9. For every \$100 of spending for the City’s Urban Renewal District, how would you divide it among the following projects?**

Projects	Average Allocation	Total Responses
Critical infrastructure such as street, sewer, and water projects within the Urban Renewal Boundary	\$ 23.87	1,089
Streetscape improvements, such as widening sidewalks, benches, curb extensions, street lighting	\$ 13.36	1,086
Undergrounding of Utilities	\$ 12.05	1,086
Potential new Public Space/Plaza at the Eugene Field Site	\$ 11.50	1,082
Funds to attract new businesses to locate in Silverton	\$ 9.28	1,082
Increase Downtown Parking	\$ 9.16	1,082
Funds to make aesthetic improvements to Downtwon buildings	\$ 8.79	1,083
Funds to existing business for expansion	\$ 6.68	1,082
Install High Speed Internet to Downtown/Industrial Park	\$ 5.31	1,079

Source: 2016 Silverton Community Survey, Question 6. Data normalized to \$100.

About 65% of the respondents reported that they had in-person or phone contact with an employee of the City of Silverton within the last 12 months (including police, receptionists, public works or any others). Table 3-10 shows respondents’ impression of employees of the City of Silverton during their most recent contact. In general, most respondents reported the knowledge, responsiveness, courtesy, and overall impression of City staff was either “good” or “excellent.” Despite the high ratings of most respondent’s interactions, between 5% and 13% indicated that their interaction was either “poor” or “fair.”

Question 9 asked respondents to provide detailed information on their interactions with City staff. [See Appendix B to view the responses.](#)

**Table 3-10. If you had an in-person or phone contact with an employee of the City of Silverton within the last 12 months, what was your impression based on the following criteria (If none, skip to Q-10).**

Criteria	Poor	Fair	Good	Excellent	No Opinion	Total Responses
Knowledge	5%	13%	<b>37%</b>	25%	21%	709
Response to my issue	11%	11%	<b>33%</b>	24%	20%	706
Response time to handle my issue	11%	10%	<b>30%</b>	26%	22%	703
Courtesy	5%	8%	32%	<b>36%</b>	19%	705
Overall impression	7%	13%	<b>34%</b>	27%	19%	704

Source: 2016 Silverton Community Survey, Question 8.

Table 3-11 shows that from 2010 to 2016, respondents' impression of City employees knowledge, response to issues, and level of courtesy has decreased. Since 2010, there has also been a large increase in "no opinion."

**Table 3-11. Comparison of City employees, 2010 to 2016**

Issue	2016 Survey			2010 Survey		
	Poor + Fair	Good + Excellent	No Opinion	Poor + Fair	Good + Excellent	No Opinion
Knowledge	17%	62%	21%	17%	78%	5%
Response to my issue	23%	57%	20%	20%	78%	2%
Response time to handle my issue	21%	57%	22%	n/a	n/a	n/a
Courtesy	13%	68%	19%	17%	82%	1%
Overall impression	20%	61%	19%	19%	80%	1%

Source: 2016 Silverton Community Survey, Question 8. 2010 Silverton Community Survey.

The survey requested respondents to indicate their level of agreement with several statements regarding city government. Their responses, shown in Table 3-12, suggest that residents hold different perceptions specifically in regards to receiving good value for taxes paid, belief that City of Silverton listens to its citizens, and belief that City Council welcomes citizen involvement.

**Table 3-12. Please rate the following statements by checking the box that most clearly represents your opinion:**

Issue	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No Opinion	Total Responses
I receive good value for the City of Silverton taxes I pay.	4%	18%	33%	34%	5%	6%	1,061
I am pleased with the overall direction that the City of Silverton is taking.	3%	14%	33%	42%	4%	4%	1,063
The City of Silverton staff welcomes citizen involvement.	3%	8%	24%	41%	7%	16%	1,063
The City of Silverton staff listens to citizens.	4%	12%	28%	33%	6%	17%	1,061
The City of Silverton City Council welcomes citizen involvement.	3%	8%	25%	38%	9%	18%	1,064

Source: 2016 Silverton Community Survey, Question 7.

Table 3-13 shows changes in these perceptions from 2010. Survey respondents agree more with the statements listed in the table below than they did in 2010 indicating the City has made progress in these areas.

**Table 3-13. Comparison of statement regarding city government, 2010 to 2016:**

Issue	2016 Survey			2010 Survey		
	Disagree + Strongly Disagree	Neutral	Agree + Strongly Agree	Disagree + Strongly Disagree	Neutral	Agree + Strongly Agree
I receive good value for the City of Silverton taxes I pay.	22%	33%	39%	29%	35%	27%
I am pleased with the overall direction that the City of Silverton is taking.	17%	33%	46%	27%	36%	14%
The City of Silverton staff welcomes citizen involvement.	11%	24%	49%	20%	29%	23%
The City of Silverton staff listens to citizens.	16%	28%	39%	30%	30%	21%
The City of Silverton City Council welcomes citizen involvement.	11%	25%	46%	N/A	N/A	N/A

Source: 2016 Silverton Community Survey, Question 7. 2010 Silverton Community Survey.

Many of the City services listed below were rated as “Good” by respondents. Respondents rated street parking, amount of public parking, code enforcement, storm drainage, and bicycle facilities lower than others.



**Table 3-14. How do you rate the quality of each of the following services provided by the City of Silverton?**

Services	Poor	Fair	Good	Excellent	No Opinion	Total Responses
Park maintenance	1%	12%	<b>57%</b>	20%	9%	1,049
Street cleaning	4%	16%	<b>54%</b>	22%	3%	1,060
Water services	9%	23%	<b>51%</b>	13%	4%	1,052
Sewer services	9%	21%	<b>50%</b>	12%	8%	1,052
Traffic enforcement	6%	14%	<b>47%</b>	17%	16%	1,047
Storm drainage	10%	28%	<b>47%</b>	5%	9%	1,053
Services to senior adults	3%	18%	<b>41%</b>	8%	30%	1,056
Amount of public parking	17%	<b>37%</b>	<b>38%</b>	4%	4%	1,060
Street repair	16%	<b>39%</b>	<b>37%</b>	5%	3%	1,052
Police response to emergencies	1%	4%	<b>35%</b>	34%	27%	1,060
Services to youth	6%	23%	<b>33%</b>	5%	<b>33%</b>	1,051
Code enforcement (weeds, abandoned buildings, etc.)	16%	<b>29%</b>	<b>32%</b>	4%	20%	1,052
Land use, planning and zoning	11%	<b>27%</b>	<b>32%</b>	4%	27%	1,047
Silver Trolley	1%	7%	28%	10%	<b>54%</b>	1,050
Investigation of crime	2%	7%	27%	13%	<b>50%</b>	1,052
Bicycle facilities	12%	21%	24%	4%	<b>39%</b>	1,050
Municipal court	1%	7%	20%	3%	<b>70%</b>	1,043

Source: 2016 Silverton Community Survey, Question 10.

Respondents were also asked how they would rate the quality of services provided by other government or private entities. Table 3-15 presents these findings. Most respondents rated these services as “good” with response to medical and fire emergencies as “excellent.” Respondents gave the most “poor” and “fair” ratings toward high speed internet, cable television, and services to youth.

**Table 3-15: How do you rate the quality of each of the following services provided by other government entities or private utilities?**

Services	Poor	Fair	Good	Excellent	No Opinion	Total Responses
Portland General Electric	2%	8%	<b>56%</b>	31%	4%	1,090
Garbage collection	1%	6%	<b>52%</b>	39%	2%	1,089
Recycling	3%	8%	<b>50%</b>	38%	2%	1,088
Yard waste pick-up	1%	6%	<b>48%</b>	37%	8%	1,090
Northwest Natural	0%	5%	<b>46%</b>	29%	19%	1,082
Schools, education services	4%	12%	<b>41%</b>	23%	20%	1,080
Telephone	5%	15%	<b>39%</b>	12%	28%	1,074
Ambulance/emergency medical services	0%	4%	<b>38%</b>	26%	33%	1,081
Services to senior adults	2%	14%	36%	8%	<b>40%</b>	1,084
High Speed Internet	17%	28%	<b>33%</b>	7%	15%	1,080
Services to youth	5%	19%	32%	5%	<b>39%</b>	1,079
Response to medical emergencies	0%	2%	<b>30%</b>	<b>35%</b>	<b>33%</b>	1,079
Response to fire emergencies	0%	1%	29%	<b>34%</b>	<b>35%</b>	1,085
Cable television	13%	22%	26%	5%	<b>33%</b>	1,086
CARTS intercity bus system	3%	11%	21%	5%	<b>61%</b>	1,082
Silverton Access Network (SCAN-TV)	3%	6%	18%	5%	<b>68%</b>	1,075

Source: 2016 Silverton Community Survey, Question 18.

Respondents were also asked a series of yes or no questions regarding city service options. Table 3-16 shows that most respondents would support all policy considerations except for using a local gas tax—in which respondents were slightly against the local gas tax.

**Table 3-16: Synthesis of City Service Options**

Policy Consideration	Yes	No	Total Responses
Would you support a ban on smoking in parks?	<b>73%</b>	27%	984
Do you support continuing to add fluoride in the City's drinking water?	<b>73%</b>	27%	937
Would you support a ban on smoking on public sidewalks in the downtown core?	<b>70%</b>	30%	1,000
Would you support a ban on food grade Styrofoam in local restaurants and grocery stores?	<b>66%</b>	34%	940
Single use plastic bags often cannot be recycled. Would you support a ban on retailers' use of non-recyclable plastic bags in Silverton?	<b>59%</b>	41%	980
State funds available for road maintenance are declining but the costs for road maintenance are increasing. To help fill this funding gap, would you support a local gas tax?	<b>49%</b>	<b>51%</b>	1,083

Source: 2016 Silverton Community Survey, Question 12, 13, 14, 15, 16, and 17.

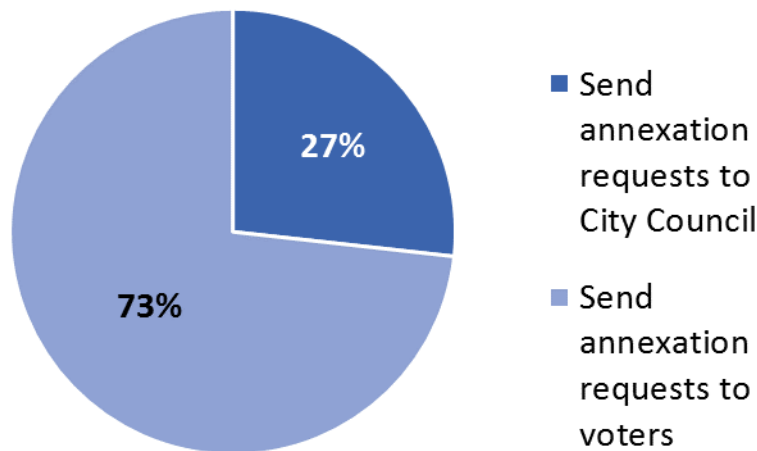
Of the respondents who would support the gas tax, 45% indicated they would support \$.02/gallon, 30% indicated they would support \$.03/gallon, 5% indicated they would support \$.04/gallon, and 20% indicated they would support \$.05/gallon.

Respondents were additionally asked what policy option they would support regarding recycling (Question 11). Of those that responded, an 89% majority indicated they would support keeping the existing bi-weekly recycling service while 11% indicated they would support returning to weekly recycling pick-up, even with an increase in cost.

Question 19 asked respondents what kind of development they would like to see incentivized on the Eugene-Field property. [See Appendix B to view the responses.](#)

The final question (Question 20) to the City Services portion of this survey asked respondents who should be responsible for new property annexations over 2-acres into the City of Silverton. Of those who responded, 27% indicated that annexation requests should be sent to City Council and a majority 73% indicated that annexation requests should be sent to voters.

**Figure 3-17. Preference on Annexation Requests**



Source: 2016 Silverton Community Survey, Question 20.

## Parks and Recreation

The City of Silverton provides public park facilities to meet the recreation needs of City residents and visitors. The 2016 Silverton community survey asked questions about Silverton’s parks and recreation system related to management of programs and facilities.

The survey asked respondents to provide their opinion on what recreation facilities they would like to see developed or improved in Silverton. Respondents were asked to indicate a priority level for each construction or improvement project. Table 3-18 presents these results ordered by High Priority. The highest priority for

respondents was for the City to focus on maintaining existing facilities. This was followed by the “other” category where they wrote in answers that included: bike trails, improve existing parks, Rails to Trails, improve parking downtown, tennis courts and an activity center for kids. Projects that received the highest percentage for both “high” and “medium” priority was: maintaining existing facilities (94%), improving Silverton Municipal Pool (77%), and developing Silver Creek trail system and additional trails and paths (both at 67%).

**Table 3-18. Please indicate how high of a priority the City should place on development and/or maintenance of the following park and recreation facilities.**

Facilities	High Priority	Medium Priority	Low Priority	Not a Priority	No Opinion	Total Responses
Focus on maintaining existing facilities	<b>54%</b>	40%	4%	0%	2%	1,087
Other (please specify)	<b>52%</b>	5%	0%	1%	42%	93
Silverton Municipal Pool Improvements	29%	<b>48%</b>	16%	3%	5%	1,088
Silverton Dam and Reservoir Expansion	24%	<b>41%</b>	20%	6%	8%	1,079
Silver Creek trail system	27%	<b>41%</b>	19%	7%	6%	1,084
Additional trails and paths	28%	<b>39%</b>	22%	7%	4%	1,082
Development of the Pettit Property	18%	<b>34%</b>	24%	11%	12%	1,083
Development of Ike Mooney tract	7%	22%	<b>32%</b>	21%	17%	1,078
Frisbee Golf Course	3%	16%	<b>37%</b>	<b>35%</b>	10%	1,085

Source: 2016 Silverton Community Survey, Question 21.

Of the respondents who indicated “other,” they specified the following:

- 18-hole golf course
- A playground in the monitor rd. neighborhood
- Add hot tub to pool
- Better bike path
- Bicycle paths (12)
- Bike path to Mt. Angel
- Bocce ball court
- Boys and girls club for kids after school
- Clear homeless from existing factories
- Complete skateboard park (2)
- Create larger P&R district
- Develop parks (3)/community center
- Dog Park
- Downtown is looking run down
- East bank esplanade
- Eugene Field (2)
- Golf course
- Improve drinking water
- Jogging/walking paths
- Keep Silver Creek Clean

- Kid friendly neighborhood
- Maker space
- Making sure new subdivisions/housing has adequate parking
- More "green space"
- More! More!
- No pesticides/herbicides
- Parking
- Parks play structures
- Paths along river
- Pave the rail system for multiuser path
- Picnic/beach area of reservoir
- Pool
- Rails to trails on existing RR line
- Running paths
- Schools-primary
- Soccer golf
- Splash pad (2)
- Stop development in town until we figure out roads, traffic and infrastructure problems
- Trail from Park Res Silver Falls
- Trail system through undeveloped area from Ike Mooney subdivisions along base of hills to downtown

A range of questions were also posed to respondents to inquire about Parks and Recreation pool facility services. The first question involved inquiry into the 2012 special levy tax that was passed by voters to fund the operations at the City pool for five years. As the levy is almost expired, respondents were asked what they wanted to do next. Most respondents (58%) indicated that they would support renewing the levy for another five years, 4% indicated they would support the closing of the pool once the levy expires, and 45% indicated they would like to see the City explore other options.

Table 3-19 showcases these “other options” as well as indicates the respondents’ preference toward an option.

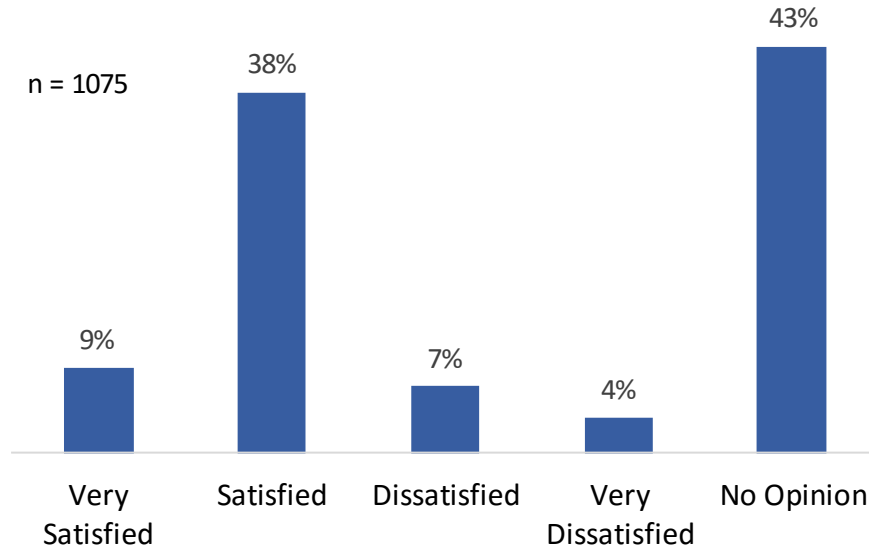
**Table 3-19 What other options for pool operations would you prefer? Please check all that apply.**

Options	Percent
Exploring the costs and potentially reduced levy for a seasonal pool.	31%
Support the creation of a new pool district using the city limits as a permanent tax district.	9%
Support the creation of a new pool district using an area larger than the city limits (which could spread out the financial burden over an area that better represents actual users) to create a permanent tax base.	<b>72%</b>
<b>Total Responses</b>	<b>960</b>

Source: 2016 Silverton Community Survey, Question 23.

The YMCA operates the City swimming pool under contract, respondents were asked how satisfied they were of this system. Generally, respondents indicated that they were satisfied, although 43% of respondents had no opinion (Figure 3-20).

**Figure 3-20. How satisfied are you with the YMCA’s operations of the City Swimming Pool?**

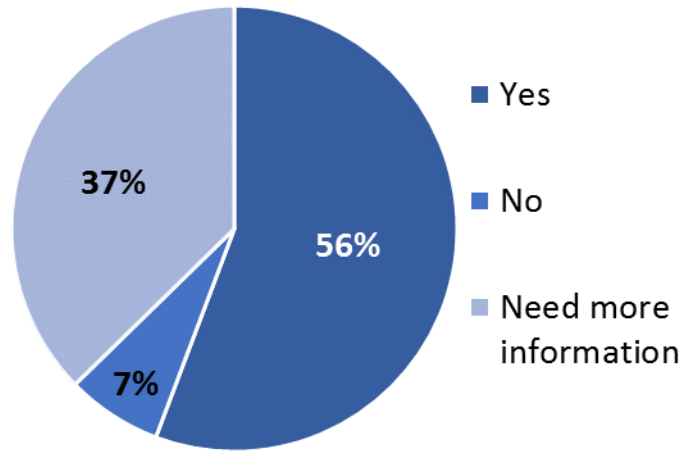


Source: 2016 Silverton Community Survey, Question 25.

Question 26 asked respondents to provide comments about the hours, schedule, or programs at the City swimming pool. [See Appendix B to view the responses.](#)

The City of Silverton is also curious whether citizens would support a taxing district (larger than city limits) to provide funding toward parks and recreation functions more generally thereby spreading the financial burden over an area that better represents actual users. Most respondents (56%) stated they would support this permanent tax district, 7% indicated they would not support it, and 37% indicated that they would need more information.

**Figure 3-21. Preference on Taxing District for Parks and Recreation**



Source: 2016 Silverton Community Survey, Question 24.

Finally, respondents were asked about potential amenities at nine acres of City-owned land dedicated for a new park. Table 3-22 presents these results organized by high priority. Hiking/biking trails and picnic areas were ranked as highest priorities. When combining High Priority and Medium priority projects, hiking/biking trails and picnic areas received 83% of respondents vote, a fishing area received 63% of respondents vote, and a swimming beach received 53% of respondents vote.

**Table 3-22. Please indicate how high of a priority each of the following potential amenities are for future park development?**

Amenities	High Priority	Medium Priority	Low Priority	Not a Priority	No Opinion	Total Responses
Hiking/Biking trails	50%	33%	8%	5%	4%	1,059
Picnic areas	42%	41%	9%	4%	4%	1,063
Other (please specify)	27%	14%	5%	9%	44%	128
Fishing area	24%	39%	21%	11%	6%	1,050
Swimming beach	23%	30%	21%	19%	7%	1,048
Athletic fields	11%	30%	31%	22%	6%	1,043
Sports courts	10%	28%	33%	23%	7%	1,046
Camping for bicycles	8%	24%	28%	32%	7%	1,046
Frisbee golf course	7%	22%	33%	31%	8%	1,042

Source: 2016 Silverton Community Survey, Question 27.

Of the respondents who indicated “other,” they specified the following:

- Amphitheater for outdoor education/performance
- Boating

- Botanical garden
- Camping
- Children splash pad (2)
- Concessions
- Covered Area
- Covered gazebo for events
- Dog area and pet accessible trails
- Dog Park (7)
- Exec/par & gold
- Fine Pit Area
- Gardens
- Golf
- Horse shoes
- Kayaking (2)
- Keep it simple = less money
- Maintenance of this area
- Nature preserve with no improvement
- Nature/birding
- Nonmotorized boating, small store (ie: cmap sherman, honeyman state park)
- Paddle boats
- Park maint.
- Parking (3)
- Performance area for concerts etc
- Pickleball court
- Play structure; play area (3)
- Playground (2)
- Restrooms
- Running trail (2)
- RV dry camp
- Tennis court
- Trees (2)
- Walking/biking (2)
- We have enough parks to maintain
- Youth oriented activities

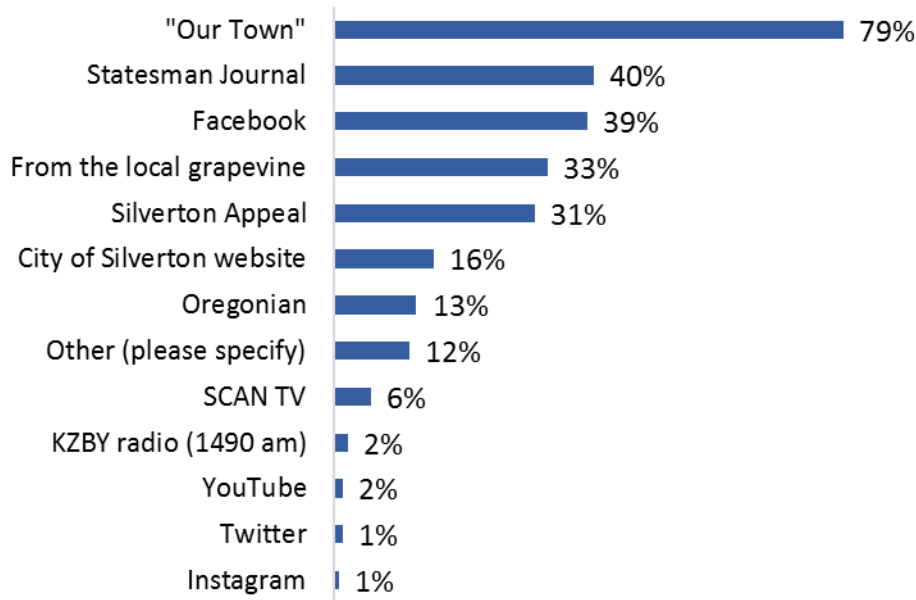
To develop the community park discussed above, respondents were asked whether they would support a bond measure. Most respondents indicated that they would support the bond measure to fund community park amenities (62%) while 38% indicated they would not support a bond measure.

## Information Sources

Figure 3-23 shows where survey respondents usually get their local news and city news. Most respondents get their local news from “Our Town” (79%), the Statesman Journal (40%), and Facebook (39%). Most respondents do not get their news from other social media outlets, YouTube, radio, or SCAN TV.



**Figure 3-23. What do you rely on as your local news source?**



Source: 2016 Silverton Community Survey, Question 29.

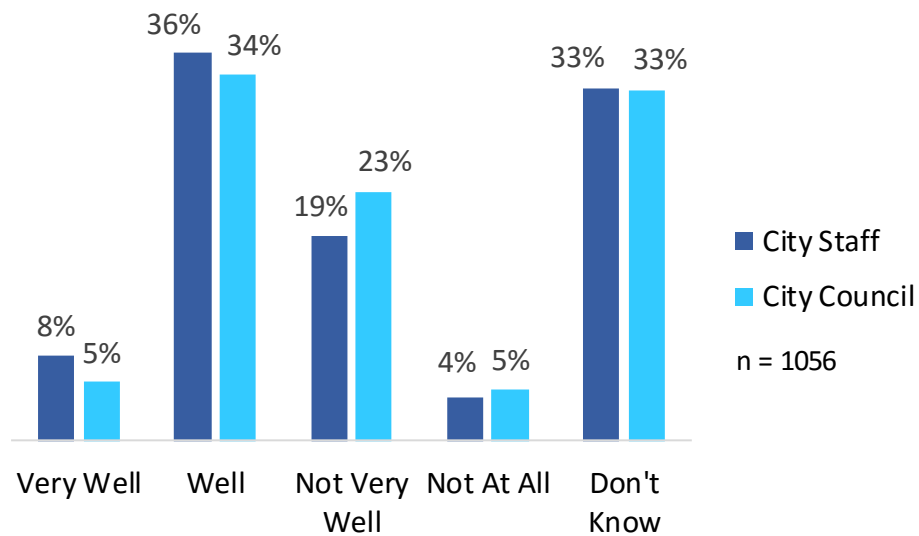
Of the respondents who indicated "other," the following was specified:

- 1430 AM (2)
- Alerts from city
- Broadcast news (2)
- Cable (2)
- Chamber of Commerce (4)
- Channel 12 fox news (6)
- Channel 2 (2),6 (2), 8 (2) TV news
- City council persons
- City of Silverton News Letter
- CNN
- Coffee shops (2)
- Council meetings
- DPB
- Drudge Report Fox News
- Economist
- Facebook (Silverton connections)
- Friends
- General online articles
- Google (2)
- Gossip (2)
- I don't
- Internet (10)
- K2 news
- KATU
- KBOO
- KGW Ch. 8 (3)
- KMUZ
- KMVZ radio
- KOIN TV
- KPJC 1220
- KPTV (4)
- Library
- Local news
- Local Social Spots
- Mt Angel shopper (2)
- My wife
- News channel websites
- News radio (2)

- None listed
- NPR (8)
- OPB (4)
- Other radio (2)
- Personal observation
- Portland TV News (3)
- Radio stations, news
- Satellite Radio
- School district email and announcements
- Shopper
- Silverton connection (8)
- Street sign at oak & water
- TV (16)
- TV PBS
- Word of mouth (2)
- WSJ

The City of Silverton is concerned whether its citizens find their method of communication effective. Most respondents indicated that City Council and staff do “well” with communicating important information to them (Figure 3-24).

**Figure 3-24. How well do you think the City of Silverton staff and City Council communicates with its citizens?**



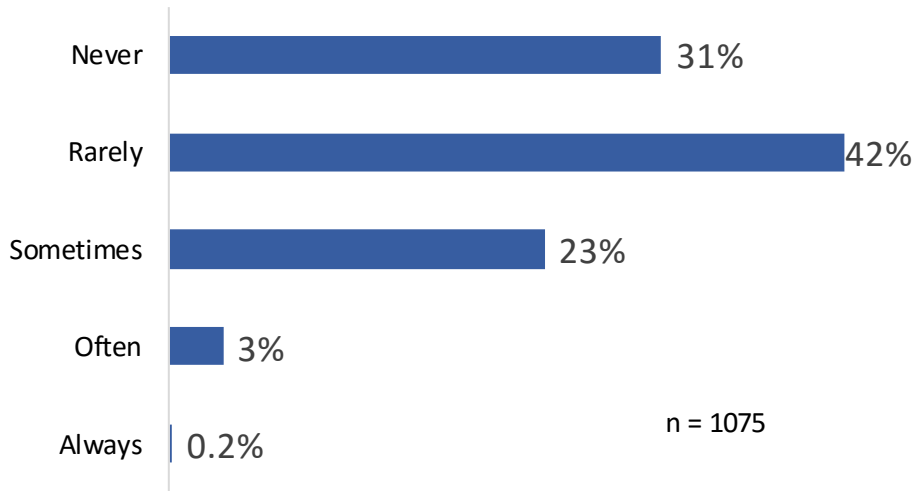
Source: 2016 Silverton Community Survey, Question 30.

Question 31 in Appendix B provides full commentary on how the City could provide better information to citizens. [See Appendix B to view the responses.](#) A few suggestions include:

- A Facebook page similar to Silverton Connections but for City Council announcements.
- A newsletter inserted into Our Town monthly – a capsule report from members & departments of the City of Silverton & the Council.
- Send a monthly e-newsletter to citizens.

In general, citizens do not use the City’s website to access information (Figure 3-25). Approximately 73% of respondents “rarely” or “never” use the City website.

**Figure 3-25. How often do you visit the City of Silverton website (www.silverton.or.us)?**



Source: 2016 Silverton Community Survey, Question 32.

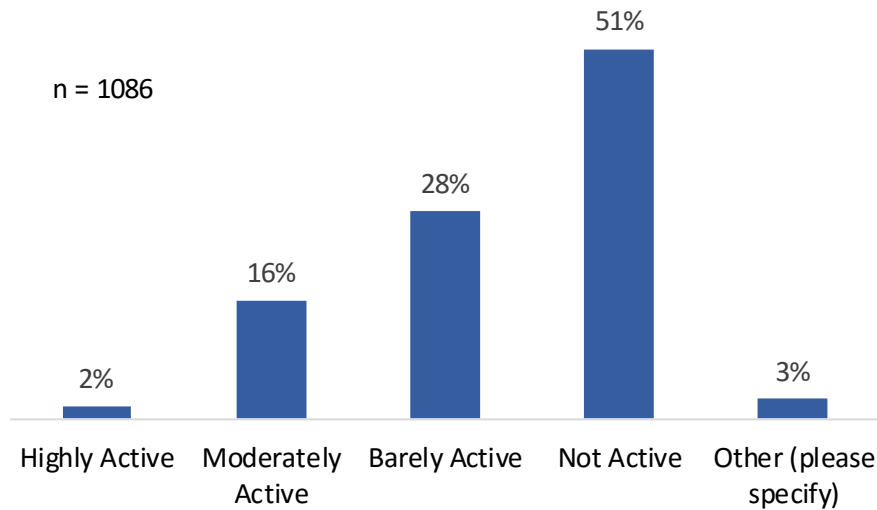
Question 33 asked what kinds of information or services residents would like to see provided on the City website. [See Appendix B to view the responses.](#) A few suggestions include:

- Specifics about road and sidewalk projects planned and in process (which streets, blocks, timing);
- Current minutes of city council meetings;
- A community calendar;
- Full financial disclosures;
- More citizen opinion polls.

In addition, many respondents addressed a need for continued maintenance of the site (updating the website to ensure relevancy).

One possible reason that respondents are not using Silverton’s website frequently is that respondents are generally inactive in Silverton decision making (51%). Only about 2% of respondents consider themselves “highly active” (Figure 3-26).

**Figure 3-26. How active are you in helping make decisions in the City of Silverton?**



Source: 2016 Silverton Community Survey, Question 34.

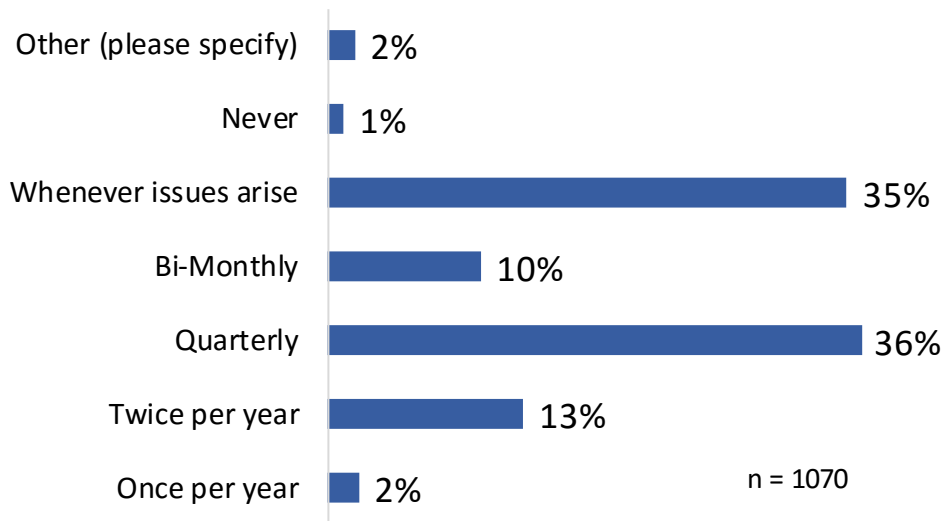
Of the respondents who indicated “other,” the following was specified:

- 100% focusing on my young family at the moment but I look forward to becoming more involved in the coming years.
- Active when an important issue comes up
- Board VP for Silverton indoor park
- Can not attend city council meetings although we would like to, because we work mon + tues past 8 pm
- Can't say
- Did do CERT - recommend an emergency group in each area of town
- Do not live in city limits
- Interested in participating but haven't yet
- Just moved here (9)
- Not active but i am interested
- Not enough advance notice of big issues up for discussion
- Occ. Management
- Plan to attend
- Used to be highly active, became frustrated with unmanaged public processes
- Volunteer 1200 hours/yr. at Oregon Garden
- When i retire i will have more time to be involved
- When it affects me or people I know I'll get involved
- Work on special projects, Silverton murals
- Years ago moderate... today above barely

To engage citizens in the decision-making process Neighborhood Associations are being considered as a participatory tool by the City of Silverton. Accordingly, respondents were asked whether they would join a neighborhood association if one was created in their neighborhood. Most respondents (70%) indicated that they would join a neighborhood association while 30% said they would not.

Respondents were also asked about the frequency of Town Hall Meetings. Respondents were relatively split between holding them whenever issues arise or quarterly (Figure 3-27).

**Figure 3-27. How often do you think the City Council should hold Town Hall Meetings to share information?**



Source: 2016 Silverton Community Survey, Question 36.

Of the respondents who indicated “other,” the following was specified:

- Monthly; Once a month (11)
- Don't Know (2)
- 2x the amount less long hours
- I do not like town hall meetings- too easy for one side to take over and intimidate others- they can derail the process- the streetscape effort of some years ago comes to mind. Ugh! Horrible experience.
- No opinion
- Other ways to share information

Question 48 asked respondents to provide any additional comments they wish to provide. [See Appendix B to view the responses.](#)

# APPENDIX A

## SURVEY METHODOLOGY

This appendix summarizes the methods used to conduct the 2016 Silverton Community Survey. The survey was distributed to a sample of 3,415 households within the Silverton city limits. Potential survey recipients were identified from a database of residences that receive city water. Surveys were also sent to business owners and to owners of property within the City of Silverton, even if the owners lived outside of Silverton. City staff identified households that do not pay City water bills and hand-delivered surveys to those households (renters of apartments or residents of mobile home parks).

Each mailed survey packet consisted of: (1) a cover letter that explained the purpose of the survey and described the survey incentives; (2) a copy of the survey; (4) a raffle entry form, and (3) a postage-paid envelope in which to return the completed survey.

The survey was administered in October and November 2016. Each household received a postcard informing them they would receive a survey in the next week to 10 days. The survey was mailed to 2,985 households in early-October 2016 and hand-delivered to 430 apartment and mobile home park households in late-October 2016. CSC received a total of 1,108 responses by the November 22, 2016 cut-off date. This yields a 32% response rate.

# APPENDIX B

## RESPONSES TO OPEN-ENDED QUESTIONS

The 2016 Silverton Community Survey included many open-ended questions. Appendix B presents the written transcript of responses.

**Appendix B Responses to Open-Ended Questions .....42**

Q9: Please use this space to provide us more detailed information on your interactions with city staff:..... 43

Q19: The Eugene-Field property may be sold to a private developer. What kind of development would you like to see incentivized?..... 58

Q26: Do you have any comments or concerns about the hours, schedule or programs at the City Swimming Pool?..... 81

Q31: Do you have a suggestion for how the City could provide better information to citizens? And a suggestion for how to pay for it? ..... 90

Q33: What additional services or information would you like to see provided on the City of Silverton website?..... 99

Q48: Please share any other comments you have in the space below.104

**Q9: Please use this space to provide us more detailed information on your interactions with city staff:**

- 0005 – Called and said there is a piece of metal sticking up in the street (1”) in front of my driveway. Landscapers said it has been there for some time. I didn’t want to remove and damage the pavement. 3 months later, nothing. Saw a city worker and over to him, and he removed it. Kids could have been hurt by it. City worker thought it was insignificant???
- 0006 – Code enforcement has not been able to resolve the problems with 7 feet dry grass most of the summer, next to our house. It still has not been resolved!
- 0012 – Slow to return calls. Also to take action.
- 0013 – Went to see regarding issues, and was courteously treated and everything well explained to me.
- 0015 – I received license bills for three years after calling two years in a row that husband was deceased
- 0016 – That I have recently had have been good. Sylvia, the code enforcement person in the past was a nightmare – slowed to make up rules and very rude. New person seems nice.
- 0018 – Water leak, the way I understand it is the city of Silverton allows landscaper to install back flow device in irrigation system, not plumbers so when it is down wrong it’s not a problem that they will take money off the water bill because of the type of leak.
- 0026 – Called to set up water.
- 0027 – I always hand deliver own water bill each month. All staff are pleasant and helpful – when we had a leak in the water line, they noticed the increase and called immediately.
- 0030 – During our most recent “ICE Event” I contacted the city three times because my street was not sanded or de-iced. I finally reported the situation of to all because of the danger involved (16% grade). The city truck finally arrived and attempted to spread sand on the street. Because of over 2” of ice accumulation and the steep grade, the truck slid sideways down the street crashing over the curb and a tree. I think they now understand the importance of street maintenance.
- 0034 – I live on N. 2<sup>nd</sup> St. from north end to junction with Oak St. There are 2 speed limit signs. It is over 1 mile. This street is a main through fare. From the rear parking lot of Roth’s to Oak St., it is residential in nature. Speed limit is 25mph. Cars travel much faster. Some respect speed limit. When I went to city to ask about additional speed limit signs, I was basically told I could not tell that cars were speeding and that police were not going to patrol by sitting on Park St., no more speed limit signs would be installed – Also house across street from my home is unsightly mess.
- 0037 – After repeated interactions with the police, regarding nuisance dogs within the city limits, I was eventually regarded as the “problem”. I was told to “give them a break”. However, the police haven’t increased patrols adequately to encounter the blatant disregard of the law. The problem with this neighbor continues to this day.
- 0045 – Have not had any.



- 0046 – Called to find out about permitting for a remodel to my house. The lady returned my call quickly and was able to answer my question completely. Very nice and helpful!
- 0047 – I called the Police Dept. to check someone milling around in our neighborhood. They were here in 5 minutes. Did a thorough job of investigating and gave me a full report when they were done!
- 0059 – Actually my only interaction has been when I pay my water bills. Lovely ladies.
- 0061 – The city planner and public works directors have been helpful and responsive to various questions that I have asked them.
- 0065 – I was seeking information about water quality during one phone call. During another phone call I was seeking information about downspouts. City personnel were very helpful
- 0067 – Any contact with admin have been handled very professionally. Interactions with the city water employees were frustrating. They are condescending with dealing with these situations but I feel this might come from pressure from management. Where is enforcement of neighborhood covenants?
- 0080 – None in the last 12 months.
- 0084 – Extremely nice and helpful public works crew helped me with a water and sewer issue when my husband was gone. Above and beyond the call of duty.
- 0086 – Poor use of city staff to send Sean (code enforcement) to new neighborhood to cite homeowners for size of street trees – due to “neighborhood complaints” – a colossal waste of resources/time.
- 0089 – Employee at city hall in turning on our water – very nice and helpful.
- 0093 – Called to ask about removal of tree limb that fell in the street.
- 0098 – I have noticed that the public restrooms in the downtown are not always open during regular hours (8:00 AM to 8:00 PM). I am a senior (71, male) who regularly walks for exercise and to do business in town. I usually walk starting at 8:30-9:00 AM, but frequently I find the restrooms unopen earlier than 9:30 AM. I brought this to the attention of the public works office. My call was handled courteously, but I’ve noticed no real change in when the restrooms are open.
- 0121 – I’ve found staff to have a lot of excuses for why they cannot do what they should be doing. Blaming their inaction on lack of staff, lack of funding, lack of time. Hard to accept when I pay almost \$8,000 in taxes each year and receive very few city services.
- 0123 – called 3 times over last 6-8 month about tree donor & blocking silver creek at silver & alder streets with rain water rising concerned about flooding with winter. Still nothing done
- 0126 – tree trimming
- 0130 – discussions with police officers; water department
- 0135 – they let people have junked up yards and porches eyesores and do nothing- drops value of homes
- 0148 – very pleasant and helpful folks down at city hall
- 0150 – When I complained about having the poison “fluoride” put inot my drinking water (against the Constitution to mandatorily, put posion in my

water) I was basically ignored – the Harvard Study stating that the toxin destroyed 8 IQ pts. In children was published at time I called way over a year ago. There is damage to the organ and brain by poison.

- 0155 – Public works have responded promptly to street coater drainage and lead removal. They are excellent!
- 0156 – Rick Lewis responded back quickly and respectfully while fully answering my question. I like that they are approachable and accessible.
- 0158 – reception desk at police dept. Helped me figure out how to get permission to park in city lot during survey seal project. Made calls to find out, then called me with answers. Very helpful, very cheerful. Thank you!
- 0159- Silverton police are approachable and easy to talk to.
- 0161- Our street was being paved before the dates we were told it would be. The supervisor was very patient and helpful at that time.
- 0167- I never received a response to my question regarding the City of Silverton requesting the ODOT complete a review of S. Water Street on moving 40 mph speed zone out of residential area and speed control.
- 0168- I haven't had any.
- 0171- I have a sewer problem. They put me on the 3 month check. They inform me when they arrive. They have been prompt and understanding of my sewer needs due to the fact I have a home that was built in 1920 as well as part of the problem is the cities.
- 0174- Permits need to be able to be paid by credit card at time of service.
- 0175- Most staff I've spoken with are good people with good attitudes. I feel like our police officers do good work and I respect them but are not friendly (overall). They still appear to have an "everybody's a bad guy until proven otherwise" attitude. Just could improve common respect & manners. I feel it's based on the recruitment process that looks for these "types" of officers as I've met many officers more friendly. Police should be happy to work in our town & not the kid that got picked on in school & grew up to prove something.
- 0176- Schedules day for inspector. Took time away from work inspector never came. Lady at the desk was nice but appeared that she did not know what was going on. I even triple checked the date with her.
- 0178- Building permit, the staff was extremely courteous, friendly, helpful and knowledgeable. When paying water bill, etc, your ladies are beyond any expectations.
- 0181- Sean Farris followed up re: garbage nuisance of a neighbor. He emailed me in a timely & professional, communicating he is involved in the issue.
- 0182- I had to attend a planning commission meeting for change of land use for a building on my property. Everyone was very courteous that I interacted with.
- 0184- We had an A/C unit installed at our house and needed to have it inspected. I called the inspection phone number and left a message. The message machine states and inspector will be contacting you within the next day. A week later I still didn't get a call. I ended up calling the city at a different department and talking to a live person. We got it taken care of, but the expectation was set on the message machine, then left me disappointed.
- 0189- Our water was badly discolored they came and solved the problem we had a leak under the approach to our church they dug it out and patched the pipe.

- 0196- Call re: abandoned car. Removed next day. Call to pick up dead animal in street- removed very soon.
- 0201- Staff seemed like they were too busy and my issues weren't important to them. The staff member had other priorities besides me.
- 0210 - found an item of value and took it to the police station
- 0213 - Paid my water bill but was \$27.00 after the bill. I had not yet received the bill guessed when paying it because we were going on vacation. I got a late notice and I disregard it thinking they hadn't received my payment yet. Because it was \$27 short they shut my water off and charge me a \$40 fee. Never would have expected something so drastic over \$27. We are never late either. Call to complain, they transferred me to the manager. Left a message, got a call a good week later. They acted like they didn't understand my frustration. Basically deal with it kinda attitude. Lived in Keizer before and btw, the water/sewer bill there is half the price of Silverton. No joke!
- 0217 - I called to report a code violation. The staff was very polite - we contacted the violator, giving a time frame for necessary action. But never followed up to ensure action was taken (which it was not). I called back 2 more times. Ad apparently before I moved into my house the neighbors had been attempting to get the problem taken care of for years!
- 0220 - Friendly, polite, helpful
- 0222 - 1) A person entered my house and stole some items. Quick response from officer and he was helpful in keeping me informed. 2) Officers responded to a 911 call because neighbor was causing a disturbance. Handles well.
- 0224 - The City employee that we spoke to frequently changed his answer to our questions, making our attempt to build hard and costly.
- 0229 - Reserved a picnic spot in the park
- 0236 - Incompetent! Not all but most of them
- 0237 - I've only been in to pay bills but not always acknowledged in a timely manner. On the phone is fine.
- 0238 - Had a sewer issue on a weekend. Issue was addressed in a timely manner, staff was friendly and very helpful.
- 0241 - Maintenance of sewer line at rental property. Very timely in fixing problem
- 0245 - I've left messages at the City phone/voice mail asking who to call about parking issues. No call back!
- 0247 - They are courteous and helpful
- 0250 - Basically going in to pay City bill
- 0252 - Admin. In the public office are very rude. The older lady with the short white hair was the worst!! They are not adaptive to people with city problems.
- 0254 - Helpful when reviewing Inspection Codes and why an occupancy permit was approved when a retaining wall is failing on our property line with the house behind us.
- Still needs attention and looking at to take to a Civil Suite at this time if the original contractor, Vossa, does not correct.
- 0255 - Unwilling to tell me all I needed to know to solve my problem
- 0260 - Sarah and her staff are very good and take good, quick care of issues
- 0262 - Too many, always a positive experience. City workers in the park and street maintenance always friendly, helpful. City ships and main office always

- informal and responsive. (Interactions are always a two-way street - treat others with courtesy and respect and that's the response you get).
- 0268 - Water dept. I had an issue due to the City putting in water meters. They ended up giving me a credit but I was not sure how they came up with the amount.
  - 0269 - We recently moved to a home in city limits. Staff providing new utility information were very informative and kind. They provided us with everything we needed to get our water/sewer services started without an issue.
  - 0270 - Totally professional!
  - 0274 - My only interaction is with the office staff when I pay my water bill. They are always helpful and courteous.
  - 0278 - Called with a smoke issue in my home - police, fire responded immediately with care for me and my home. Explained the issue to me. Called 911 to report domestic violence possibility at neighbors home. Responded well. Makes me feel safe and that is #1. #2 is education for our kids.
  - 0293 - Building inspector/ planning department.
  - 0311- Water dept- I questioned billing.
  - 0316- In my experience city employees have always been very helpful and courteous.
  - 0320- Jason G. answered questions and listened on my concerns @ flag lot at Center St w/ 2 houses. Even though it's a done deal and legal (ugh) he listened. Question to police @ curfew- courteous.
  - 0324- I was asking about sewer and zoning issues. They helped me. It went well.
  - 0325- I just have never felt the staff have been especially friendly.
  - 0328- I had a concern about proposed design review for construction. Employee did not encourage community participation or input. Had obvious bias toward developer. He gave impression I was wasting my and his time. He was not willing to provide information (public) prior to public hearing. Detailed design plans submitted by developer: material provided was illegible.
  - 0335- I interacted with a city employee to get new water service started. The person was very helpful.
  - 0342- I have never had any interaction with the Police but their overall reputation is horrible- petty, dismissive and arrogant. We have too many officers, too much expenditure of public \$ on police. They need to be trained to interact in a more appropriate manner from all that I have heard.
  - 0344- re: SHS students parking on residential streets, the supervisor I spoke with was not knowledgeable about amount of student spaces provided now was he responsive or willing to investigate. Thankfully after talking to Kyle Palmer, he has worked with our school superintendent and new principal about student parking.
  - 0353- Planning staff is not neutral.
  - 0370 – We stopped by city hall to ask to have a stop sign at the corner where we live straightened. It's leaning over quite a bit. It hasn't been addressed. We called the city shops to see if our backflow report had been filed with the city. The lady we talked to was very courteous and tried her best to help us deal with a difficult company. We called and asked the police to come file a report about a car that slid into our yard during an ice storm. The officer wouldn't get

out of his car and come look at the scene. Apparently it too icy. I had to walk down the street to him. He told me he was going to go get the kid owned the car and bring him to the house instead he called with the kid's phone number and told me I needed to handle it.

- 0371 – Concern is usually cost of water/sewer. Staff always is always helpful
- 0373 – The Silverton employee was administering the street developer caused a verbal altercation with neighbor. He then called police and caused panic in our neighborhood. Silverton employee had poor conflict management skills and even reacted to sortation at the expense of the Silverton tax payer.
- 0375 – Setting up account for water bill.
- 0379 – The few times I've had to get to city hall, everyone seemed nice. I didn't see any problems I did get to one planning commission meeting, and it seemed well run and concerns were dealt with professionally and efficiently.
- 0380 – City staff has always been very satisfactory.
- 0381 – Had contact with police chief and also city manager.
- 0384 – Very knowledgeable and helpful
- 0386 – All were helpful and knowledgeable – Public works, park staff, building inspection, street sweeper, and police.
- 0390 – I do not believe the “whole” city population is empowered of proposed issues i.e. marijuana rate. I would have liked to be on committees on city issues, but did not know of any such opportunity. I wish I could have learned city council members reasoning at meetings on: industrial park – we were not allowed to ask.
- 0391 – I called the city because our water was full of rut and sediment. I was directed to the appropriate department. They came out immediately and flushed the lines. Came by the house and explained what the issue was and how they would fix it – then came back to check that it was fixed.
- 0396 – Sat in on some city council meetings. I think that some councilors are knowledgeable and put in the work, while others come in with their ideas and don't look at data/listen. Overall very happy.
- 0398 – I'm not successful trying to optaib documents such as hydrology charts (maps) of the Silverton reservoir. It's like a secret you don't want any one to know. Just what is the problem there of didn't you do any prior onsite engineering and prep.
- 0399 – Three incidents: one was polite and informative, but “take it or leave it” attitude on developing a property based response. I bought in Salem. Second interaction with front staff reminded of the word “disdainful” in the planning office. Third: with public utilities. They've been awesome and very accommodating.
- 0400 – I emailed Jason G. with my interests in urban/regional trails. He responded quickly and invited me to join the citizen Adv. Comm. for the Trans. Plan Update
- 0403 – 1. Weed abatement 2. Project to retrofit inflow pipe in detention pond to stop neighborhood flooding.
- 0407 – Just stopped in with a permit sign – also stopped by with thank you and pizza for police.
- 0408 – I had questioned the responsibility of an bsentee landlord in regard to maintaining his rental property's yard (landscaping).

- 0416- I have purchased transient business licenses and I bring my water bill monthly.
- 0417- The pump station in the front of our house was clogged. It was late at night and the city staff member responded to our house quickly to fix the issue. He was friendly and could not have been nicer.
- 0418- I had to call to switch up my water service switched. The lady was very helpful. She was able to get me the deposit back that I didn't need to pay. She was also helpful when my water still was not on after it had been turned on by the city.
- 0422- The city staff are the kind of people that make you feel at home here. They do good work, say hi, and smile a lot.
- 0425- They gave fast courteous answers and signed off appropriate paperwork ASAP ☺
- 0443- Good. We need bike and walking trails and recreation for youths and adults.
- 0460 - It was a building issue and the staff at City Hall was awesome. Helpful and they processed my paperwork with no problem.
- 0461 - Over the last 2 years Silverton Police has worked with me and my neighbors to bust a cock fighting setup on Hobart. Lt. Baldrige was excellent and kept me informed of progress of investigation. I appreciate him and his entire staff!
- 0464 - Staff helpful. Building inspector services could be improved.
- 0467 - Employees receive good results for doing what they're paid to do.
- 0471 - 1) City Engineer explain impact and expectations for water line upgrade  
2) City Planning providing information around tree removal from easement. 3) Interactions with City Council during "land vacation" public hearings.
- 0472 - Had water line leak on city street, middle of street. Public works located and repaired immediately. Very courteous staff, hard working, nice, etc. However, I called City Manager as listed in phone book, he told me to call 911! If you don't want emergency calls, don't list your number!
- 0477 - Although they weren't sure about answer to my question, they did offer ideas and other people to contact.
- 0488 - I asked about a project on Main St. for small houses, gave me Jason's number.
- 0492 - My water bill tripled in size one month. I was contacted by the City and the office worker was very helpful. However, there had been a water leak on the city line at that same period of time and the city workers told the office worker it did not affect my water bill. Too much of a coincidence and I feel like I got ripped off!!
- 0497 - City Hall has it all. Good response, courteous pool staff—great!
- 0498 - When changing billable bank accounts for water/sewer bill.
- 0501 - Only when paying water bill, all interactions are good.
- 0502 - My impression is that the current City Manager and the City Planner are in way over their heads. i think it will be good to have in place new personnel to build toward the good staff that the former Mayor harnessed into departure.
- 0505 - A simple request for a water report has yielded no results for almost 1 year. Staff at City Hall directed me to the person who handled these things. But

3 emails, 2 phone calls and several messages were not enough to get the report. Very disappointing.

- 0506 - My interactions have been with the City Hall employees. I had several uses with my water bill and last time they provided prompt, excellent, courteous help and resolved my problems.
- 0524 – We should use URF to purchase Eugene field and put in free public parking and park.
- 0526 – Felt a little like they were doing me a favor just talking to me. Almost like they were king and I was nothing.
- 0530 – Recent contact with the water department to arrange for autopay for my water bill was handled quickly by knowledgeable and courteous workers.
- 0535 – All I can say they were very helpful and friendly.
- 0536 – I interact with city employees regularly (3-4 times a week)
- 0537 – Have lived in Silverton for over 50 years and the current City of Silverton are not getting a hint of the needs nor its ability to grow unchecked. Costs to weigh, services not met and overcrowding our present facilities.
- 0538 – I have had email correspondence with city staff and they were friendly, helpful, and informative.
- 0546 – The city does what the city wants. When something is brought up or changed, we are not informed or allowed to vote- they do it anyway (park modular bathroom/play structure/changing traditions- (garage sale sign postings))
- 0550 – I felt I got passed on rather quickly to a phone message voicemail but once I did get a call back the person was able to answer my simple zone/code question. I felt like the meeting I attended for a potential subdivision the commission didn't really feel I should speak.
- 0553 – 1st receptionist guarded suspicious- got staff. Staff into not up to date on state laws/backpedaled/avoided reality. Missed the opportunity to really work with a neighborhood re: danger hill sign.
- 0559 – Borderline rude.
- 0568 – During the past 12 months our experience with the police and utility departments has been positive. The staff that met with the homeowners on our street concerning improvements were both courteous and knowledgeable. However; we wanted to divide our 1 acre parcel so that our son could build on the back half and that was quite an experience. The stipulations that the city required before we could divide the property were nothing short of blackmail! Then when our son was trying to build it was one issue after another. It seemed like one department didn't know what the other was doing or they couldn't agree... conflicting answers, beating around the bush, etc. They asked for bids for the house from several different builders and found that some builders would not build in the city limit and after going through the whole process we can see why.
- 0573 – Very friendly and competent.
- 0575 – I have talked to the city water dept. office worker who seemed knowledgeable and helpful. I have also attended a city council meeting and found it to be very fair and they took time to listen to all and also seemed knowledgeable.

- 0576 – Compliments to the city manager and phoning level staff. Public works employees could use training in courtesy and follow through.
- 0583 – Fire Dept personnel responded to a medical emergency at the Oregon garden. There was a timely response, and the medical personnel were professions and quick to assess the situation.
- 0584 – In the time we've lived here, we've had a bicycle and generator stolen and were disappointed by the police's lackadaisical response to property crime. They really didn't seem to pursue the thefts with an eye to recovery, despite our detailed information. Otherwise, we're satisfied with policing and other city staff interactions.
- 0585 – Police involvement, code enforcement.
- 0590 – Mike Dahlberg – My wife called to see if we could get new gravel on our road. It was looked into and dealt with within a reasonable time. Mike was courteous and helpful and pleasant to deal with.
- 0592 – When I stopped by the city Planning Dept. to register my concern about the bright industrial lighting being installed around the parking lot of the new MAPS credit union, I was treated like a trouble maker rather than one who might have something worthwhile to say about nighttime illumination in our city.
- 0599 – City staff just needs to remember who pays their salary. They work for the citizens of Silverton.
- 0601 – Police officer- Wish I knew his name. He was so kind. Police office staff- courteous, helpful. Water department workers- wonderful.
- 0603 – As an employee, this does not apply.
- 0609 – Lack of direction in problem solving solutions.
- 0611 – New to area, city clerk office very helpful explaining billing process and providing contact info for various services. Bldg dept also helpful.
- 0614 – My husband was contacting someone to take care of a car parked in one place for too long.
- 0616 – The residents of Ike Mooney have been petitioning Bob Willoughby to do something about the speeding issue we have. In response he provided a condescending letter and has done nothing since to address or investigate the issue. His retirement cannot come quick enough, hopefully he'll be replaced by someone competent.
- 0631 – I have called and had some concerns about certain issues... and they (the police) have done a very good job! Thank you!
- 0634 – Pot business in town... increase tourist... we do not need that type of visitor.
- 0635 – I am a new resident in Silverton as of Sept 1st. I had questions and work that needed taken care of pertaining to sewer/h2o. The staff was knowledgeable and responsive.
- 0637 – Paid my water bill
- 0640 – When my basement flooded I got no help. They couldn't tell e who to call or what to do. And not sympathetic to problem.
- 0650 – I don't like voicemail- there should be specific times where employees are available to answer question ie 9-10 am for example.
- 0657 – Very courteous to people in group however did not respond to my individual questions or make any attempt to return contact.



- 0659 – Cultural and generational norms do not emphasize warm public interactions in general; especially with younger staff. Some older staff could use a refresher course in good public relations and practices.
- 0660 – Mostly the city hall, water company. The staff are rude, unfriendly, and treat you like white trash!
- 0665 – Talked with a city maintenance worker about a burn out street light on my street and getting it fixed.
- 0666 – Water billing issue
- 0672 – Property owner parking problem. City unilaterally made decision without even notifying either the tenant nor the owner. No willingness to discuss or compromise.
- 0674 – Went to city hall to pay water bill once, was great service.
- 0681 – At Oregon Garden Foundation meetings.
- 0683 – Setting up a H2O/Sewer account and then having a billing question. Both times the person was knowledgeable and helpful.
- 0687 – Filed a complaint about a safety issue w/ vegetation and was contacted right away. Problem was quickly solved.
- 0694 – They did a great job on my street improvements and helped trim curb vegetation.
- 0695 – I had an issue with a water bill and the ladies at the finance dept did a great job to resolve my issue. Also, my interaction with the police officers has also been a highly professional and enjoyable experience- they are doing a fantastic job!
- 0697 – I spoke with Jason (not sure of last name) about checking property lines about a problematic tree. He was very dismissive, though the city took care of their problem (a month later). It left a bad taste about working with the city on such matters.
- 0699 – I have found it very difficult to communicate with city staff. It seems as if very minimal information is given, and often opinions rather than policy. Multiple emails were required with probing questions, and answers were not given to my very specific questions. It seems as if Jason works only for a few, not for the public. Customer service at the city leadership is awful!
- 0700 – Very pleased with the public works crew. The crew at the PW shops.
- 0701 – 1. Need to repair my water line from meter to house. Maintenance worker stopping by to do locates and give advice. Friendly, courteous, professional. 2. Street sweeper let me move my car from curb, appreciate the cooperation.
- 0702 – A house across the street caught fire and was destroyed. Instead of rebuilding, the family is now living in the shed. It's been over a year now. Nothing has been done and numerous neighbors have complained to the city. The property looks dumpy surrounded by well cared for historic homes and we're downtown! Great impression to give visitors to Silverton (sarcasm).
- 0705 – Mayor Rick is very nice and helpful. The city people I run into are very nice/friendly.
- 0708 – My home is on the nat'l registry of historic places. Applied for a grant with another friend whose home is also on the registry. We received a grant for bronze plaques to be presented to all 8 of us eventually. Nothing has been done with the grant money. This is a disgrace!

- 0709 – Code enforcement. Took forever for a response and follow up. Not pleased that it was handled. I cannot believe the city has no ordinance about one property owner being allowed to have their property drain onto a neighbor's yard.
- 0712 - Code enforcement is too lenient. Within our neighborhood we have had people who park their motor homes on the public street indefinitely. Although my neighbors and myself have filed the complaint consistently I'm assuming that they were notified to remove their RV from the street, but there was no follow up or months lapsed before code enforcement returned. Still a problem after 3 years. These people should be fined after 2 warnings.
- 0725 - Called about a broken curb by a mailbox to get it repaired as it is a trip hazard. City would not repair as it is "property owner's". If City would have made new development have proper drainage maybe curb wouldn't have broken. Nobody owns home closest to the issue.
- 0726 - Called to ask why the meadow behind us has not been mowed this was during the HOT weather (fire hazard). I'm not sure if these land owners are fined for not mowing the meadow. Still not mowed!
- 0730 - Contractors were building a home next door. They put their Port a Potty on the sidewalk in front of my place. I called to see if that was ok because I hated it! The gal said it was against code and she would have it removed. A few days later I called to see why it was still there. She said she had a call into the contractor! Days later it was still there. I called back and was told she had talked to the contractor and they would move it. By this time it had been there 2 weeks/ They never did move it until the house was sold.
- 0751 - Downtown congestion people are using gravel road as a quick shortcut and only oil once in summer. Pave other roads that don't need it. Won't even look at paving. Want homeowners to pay for road when we pay our taxes for roads. New apartments are going in and won't even prepare for that new traffic coming through gravel road.
- 0755 - Dealt with police department. Excellent.
- 0756 - It had to do with my sewer bill. There was nobody living in my house using the inside facilities for months and my sewer part of the bill was very high. They politely said too bad, pay it.
- 0767 - Paying my water bill
- 0769 - Has always been very good.
- 0783 - Any time I have called to talk to someone about our water bill, the ladies have always been super nice and helpful.
- 0791 - We had just moved to Silverton from Alaska. We had many questions and when I contacted the City I was welcomed and helped with all of my questions.
- 0797 - Please have utilities department take payments over the phone using credit cards or debit cards. All other companies do this.
- 0802 - I came in to inquire how my sewer bill could be triple the amount of my water intake – no satisfactory answer.
- 0804 - When I moved here and later moved to another location in the town. Always friendly, always takes care of me.
- 0811 – Coming in to pay my water/sewer. Very friendly and helpful.

- 0815 – City staff: they are not personable. They are short. They want to handle your problem promptly (and cold), and get you on your way.
- 0816 – During a downpour – street flooded. Initial call to city was courteous and helpful. Next call to maintenance and left messages and never received a response.
- 0823 – Difficult getting to the right person who can answer particular concerns. Who is in charge of what? No return calls from those I've left a phone message for.
- 0839 – I have not interacted with them in the past year.
- 0840 – Called to ask about finding water shutoff outdoors and learned that I'm on land that's private.
- 0844 – I avoid them as much as possible.
- 0846 – People at the city hall don't follow through. City needs to grow a backbone and find these people who hoard things and lower the value of property and land value. Grow a pair.
- 0847 – Called police department re: questions called city water department Re: ?s
- 0848 – Daryl is very friendly and knowledgeable; easy to work with. Permit Department was awesome. Staff at city hall for water bill payment are great. However, received an email from Sue DeVore regrading construction that was RUDE and UNPROFESSIONAL! I was embarrassed for my city that my building would receive such a message... I serve the public and would be fired if I sent an email like that.
- 0850 – Jan. 2015 – sent letter to city manager about house at 114 S. James St. No reply (see attached letter). Summer 2015 – Black berry vines – vacant lot next door – coming thru hedge and climbing my garage. Went to city to get name of owner. Told city would contact owner but could not give name. Summer 2016 – Blackberries cut down by person owning property who told me had never been contacted by city
- 0851 – Jason F. Said "Hi"
- 0862 – I have had dealings with the City Council and the planning comm. I do not believe the city council is looking out for all citizens. They seem to work on the "buddy" system and vote on items even when they have a financial interest-DANA SMITH for example.
- 0864 – In planning department, staff were helpful but seemed overloaded. An error was made but reasonable correction followed.
- 0865 – City parks/maintenance personnel.
- 0870 – It was in reference to a tree that required trimming. A tree that in fact is fine.
- 0875 – Live in town. Neighbors had 17 chicken and 3 turkeys in their backyard. Took more than 4 phone calls before chickens were gone. Had to resort to reverse racism before anything was actually done. They weren't ever fined were given the entire summer to get the chickens and turkeys gone. My backyard was smelly and not a nice place to be.
- 0876 – Had a question about our water/sewer bill. She was not sure of the answer so asked others in the office to find out. She went above and beyond to help us.

- 0877 – I had an interaction with a parks employee and found them somewhat helpful in regards to a concern I had about poison oak in the city park. I was however, not impressed with his professionalism,- smoking while on the job and very unkempt in appearance.
- 0878 – There is a rain water drainage grate between my property and another. It requires constant maintenance and tending to prevent and fix clogging. Street rubbish flows directly into this grate. No permanent fix has been achieved, for whatever reason. Public utilities are good about coming out and fixing it (usually with the suction truck) again and again.
- 0882- The city of Silverton used to take good care of South Fourth St. I has not been done much in the past year and it makes it very difficult to drive. Also, there is a resident in this area who needs to remove her outside junk from her numerous properties. It is a ridiculous eyesore for her neighbors.
- 0885 – I've already use up my time filling this out, only to Q 9!
- 0887 – Staff is good at providing quick fixes to immediate problems. 0 response for long-term issues. Bob Willoughby gets a poor rating from me.
- 0888 – Counter staff is friendly and tries to help. Higher up, I have found people willing o listen, but unwilling to change their mind. They tend to be dogmatic, negative toward new ideas and anything out of their norm. Yards, streets, neighborhood in Seattle and Portland have artistic variety. Here, everyone is expected to conform- rather like Stepford.
- 0891 – My neighbor has a broken down vehicle in their front yard for months! I called multiple times about it and after several more months finally saw some action taken.
- 0896 – They were dismissive and spoke in a tone that was demeaning.
- 0898 – We bought a house in May after not living in Silverton for 23 years. Getting the water turned on was simple and we were given info on all the other services we'd need to contact.
- 0907 – A year or so ago there was an opinion thing about Silverton. This was on the internet or something. I don't have a computer so the person in the office for the five or six sheets with Q's on them. Hey- folks- this is a small town. Let's keep it that way and stop your nonsense!
- 0911 – I had a water issue/question, public works staff were very helpful.
- 0917 – Rude, uncaring, unhelpful
- 0927 – Complained about excessive street lighting next to my house. Was told shield would be installed but no action was taken. Employee answering phone about backflow testing was not helpful or particularly courteous.
- 0928 – I have interacted with Chelsea Starmer on Community Center rental questions- she is very responsive, friendly, and knowledgeable! Sarah Crofts is the gem of the finance office! She helped me register my business license with the city this summer. A very pleasant process w/ Sarah in the lead.
- 0933 – Council does not listen to citizens- side for developers and out of area interests. Listen to the people! We do not wants another Newberg or McMinnville! We want slow growth.
- 0934 – Communication and action needed to provide City with proof of homeowner's insurance for loan received to rehabilitate home.

- 0941 – Contact with Public Works director about signage for new Freedom Memorial Plaza. Was promised signage at four City of Silverton right-of-way points. Still not installed, however, after 6 months.
- 0943 – Contact police (Silverton) regarding (???) list. Polite, fair, but not such program exists to register my husband. Walks out of the house at night, need to contact someone personally for help with night time occurrence. I’m his co-caregiver wife with 36 hours of care.
- 0948 – So the “City” or “City Council” needs to listen a lot more of the citizens of Silverton. I personally have lived here since 1980! That’s 36 years in downtown Silverton we are I think a cool town, but we have a lot of issues to address. So 1) water and sewer increase has to stop! 2) Our streets and roads need paved and fixed badly! Have to find another solution than raising taxes!
- 0958 – Had a question about new so-called affordable housing project. Went to city hall, supposed relevant city official obviously could not be bothered to leave his office. Instead he gave a post-it to another employee with a phone number to call. That proved a total waste of time. Contact experience with city mgmt. totally negative- very arrogant person.
- 0967 – Sean dealt with my matter immediately, He was very knowledgeable and kind.
- 0969 – Talking to several employees I’ve always felt the care, concern and their involvement in the community.
- 0971 – Horrified by new development in pioneer and off steel hammer. No new houses until sewer/water enlarged and paid for.
- 0972 – Paying fines, polite service
- 0978 – I have had none!
- 0986 – I found the city manager and pool staff very difficult to deal with when I asked to deal with the excessive noise from the pool music. I had to move out because the noise was too loud! The pool staff and the city does not seem to care about the residents in the neighborhood. They need a building in the neighborhood. They need a building around the pool! My noise meter had noise at 89 decibels! EPA standard for industrial zones is 60! They refused to have it tested themselves.
- 0998 – Poor courtesy in explaining water/sewer rate increase.
- 0999 – My husband called the city to find out when the city was going to pave a certain road. The fellow he talked to didn’t even know the name (number) of the road and was rude to my husband.
- 1001 – Staff person called to tell us our water bill was unusually high which gave us chance to locate a leak and correct it promptly
- 1009 – Timely and competent response to my needs
- 1019 – Only paying my water bill
- 1025 – Emails not prompt
- 1027 – Most of my interactions have been with building dept. personnel.
- 1028 – I have been informed that because of where I live, there are essentially no limits on noise, hours of operation, fumes, etc. Despite city code and OARs to the contrary. I feel like city staff focus their efforts on more affluent neighborhoods and have little regard for mine.
- 1043 – Many dealings with the building department. Satisfied with the response to questions both over the phone and in person.

- 1051 – Some places are overall impression some are not.
- 1058 – We were new to Silverton and the person at the desk answered all of our questions and especially cordial. Very pleasant visit.
- 1060 – Always very good contact with public works and economic development people.
- 1061 – Good survey but 11 pages look way more than 20 mins to complete. More like 2 hours. If I was still working it probably would have gotten recycled.
- 1063 – Over the years have had numerous contacts.
- 1064 – All professional!
- 1068 – I appreciate their honesty and friendliness.
- 1073 – City police- stopped for over the speed limit, very courteous, and only gave me a warning and said “we don’t want you to get hurt.”
- 1075 – I had received a tree trimming notice on my homes door. When I called in, the first time I never received a phone call back. I called in a second time and still no call back. When I finally spoke with someone, they said that someone would call me back. It never happened!
- 1083 – Said they would remove late fee off water bill but did not when billed.
- 1091 – emailed the captain and he answered quickly, friendly, and professionally.
- 1092 – We called the police for a minor thing and they were great, no one got shot.
- 1096 – Had question about water/sewer bill. We are new to city life and feel Silverton is very high priced to live here. Our taxes were very high this year!! Privatize public works.
- 1097 – Paul, in the public works department, solved a problem quickly and courteously. Thank you!
- 1101 – Enjoy the cohesiveness of the current City Council and really like our new mayor.
- 1102 – I have found all city staff to be helpful, knowledgeable, courteous, good listeners, and problem solvers.
- 1104 – Setting up my new utilities! Very friendly- got back to me.
- 1106 – We didn’t know we had a leak and a rental property and received a phone message alerting us to that. They were also very helpful with helping us reduce the bill by deducting sewer charges.

**Q19: The Eugene-Field property may be sold to a private developer.  
What kind of development would you like to see incentivized?**

- 0001 - A wildlife refuge for migrating birds and other wildlife.
- 0002 – Housing, recreation, retail
- 0003 – Mixed housing and shopping
- 0005 – Walmart
- 0006 – Small shopping mall
- 0007 – Community gathering spot – restaurants, community center, etc.
- 0008 – Music venue, public services (e.g. police/fire)
- 0009 – Had to call about a fence I was going to put in.
- 0009 – I don't really care the type of business as long as structurally they look like the rest of the downtown district.
- 0010 – Seems like the only direction the downtown core could expand towards. More shops and stores and a small sitting plaza with a fountain and stage area for community gatherings for summer concerts, plays, etc. – a bakery – clothing store (like the old JC Penneys).
- 0012 – None – developed on their own.
- 0013 – No opinion
- 0014 – Bi-Mart and/or retail store where I can buy clothes and other necessities.
- 0015 – McMennamins; Indoor kicks park, ball courts, or climbing gym.
- 0016 – Something that doesn't increase traffic and congestion which is already bad. We need parking so maybe somehow incorporate a parking garage.
- 0022 – Community Center, Youth Center
- 0023 – Park. No big box store.
- 0024 – Relook at ground level and apartments above.
- 0025 – Senior center living – independent, assisted, nursing, memory care!
- 0026 – Maintain the current building and renovate into a public space.
- 0027 – I would hope that some of the historic building could be kept and used to enhance whatever the builder plans to do with the property – hopefully not a mall type of development.
- 0032 – McMinnamins/park/splash pad
- 0033 – Senior housing and north end, small business, public parking!
- 0034 – I would like to see a plaza and individual homes for seniors (55 and older). With walking access to downtown and no other facility in town, this would make sense.
- 0035 – Whatever the new landowner desires. It is his property.
- 0037 – Seniors housing w/ walking plaza and shops so they can easily get groceries, etc.
- 0039 – No chain store businesses (Walmart, grocery, auto, etc.) I think need for Bi-Mart is there.
- 0041 – Wellness Center; community exercise, health and cooking classes, preventative healthcare, a holistic approach etc.
- 0043 – Good looking – well maintained. Something new – we don't really need 2 auto parts stores!
- 0044 – Quality condos with some commercial use.
- 0045 - Destination like a McMinemans

- 0046 – Bring more tech and professional business to Silverton. There are more service and manufacturing type jobs here but less for skilled professional workers.
- 0047 – McMenamins would be great! Would add business to our area!
- 0048 – Park
- 0049 – Expand downtown for business or park and recreation
- 0050 – Public square with kid friendly water features
- 0051 – One that would provide employment opportunities
- 0054 – McMenamin’s hotel and restaurant with park and playground so kids have a second option.
- 0055 – Let the city decide
- 0057 – None.
- 0058 – An aesthetic landscape/business
- 0059 – I would support something that would enhance our downtown area – an indoor year-round farmers’ market?
- 0060 – Senior housing
- 0061 – Maximize the amount of money from this property and return to school district. Schools and youth programs are severely underfunded in Silverton.
- 0062 – Senior/retirement healthy living
- 0063 – Mixed use with affordable and market rate housing with shops and offices on the bottom and a community plaza. OR new civic center with city offices, police station, recreation center and community plaza.
- 0067 – Do we have a choice? Appears that most decisions have been made prior to citizen input on most processes.
- 0070 – Park area. Small retail – tailor the look like downtown. Parking. No housing/condos/apartments – no.
- 0071 – Senior housing or trade school or convention center
- 0072 – Senior and disabled housing such as that which is across the street from Home Place’s back parking lot.
- 0073 – Public spaces, combined street retail with housing above. Mcmenamin’s style development
- 0076 – Businesses
- 0077 – A use for families and students. Affordable housing for families.
- 0078 – Public use space – ark, etc. and or downtown parking – even metered; just to have more parking spaces.
- 0079 – Parking, small business
- 0080 – park; environmental project
- 0081 – A business that has a track record to be environmentally friendly.
- 0082 – McMenamin’s?? Keep the integrity of the downtown. Attract more out of down \$. In our experience McMenamin’s honors the local culture.
- 0084 – Continued use of the historic building.
- 0085 – Would rather see city hall/police station
- 0086 – Senior housing with onsite caretakers, cottages for independent living as well as a “unit” for those who need more care on through nursing/extended care.
- 0087 – Senior living
- 0088 – Businesses, services for community.
- 0089 – Boys/Girls Club – keep it for the kids. Fed \$ should be available.
- 0090 – Restaurant(s), park/plaza, children’s museum, activity center for kids



- 0092 – I feel the city should have bought it for future city hall/police and government offices to support Silverton
- 0095 – Apartments you can own
- 0096 – Restaurant/hotel. Park.
- 0097 – High end housing/retirement
- 0098 – Lodging and dining – Get McMenamin’s to do what they’ve done in other communities. They do an excellent job of repurposing public and historic buildings and draw visitors to them.
- 0099 – Burrito King
- 0100- Possibly retail stores. Can’t imagine residential apts/etc. on that stretch of Water St.
- 0101 – Retail stores
- 0102 – Restaurants, jobs, enhance downtown
- 0103 – None, make it into a city park.
- 0104 – Don’t know.
- 0105 – Business – good jobs
- 0107 – I like the idea of a park or youth facility.
- 0109 – Motel
- 0121 – Turn it into a McMinamins similar to Kennedy school in Portland
- 0122 – city park we don’t need more retail stores right now with empty retail shops now available. Not more real estate offices. We want to support our local stores that we have now.
- 0126 – no incentive – not with public funds
- 0129 – combinations of public & private (both commercial, retail & residential)
- 0130 – small retail stores: clothing, shoes, books
- 0133 – mixed need: downtown commercial was bad!! Fringe makes more sense
- 0135 – bi-mart
- 0138 – something that does not compete with existing small businesses in Silverton
- 0143 – Indoor marketplace (like Portland Sat. Market or Eugene 5<sup>th</sup> St. Market) or recreational space for kids or athletic complex or Mcmenamins style lodging & pub
- 0144 – a fine restaurant with old school appeal: a jazz club or similar kinds of unamplified music, sound-proofed so diners could actually have a conversation without bellowing/a nice 49 seat live theater for multiple uses ... plays storytelling open mic, lectures, readings, music, presnetations opera ... whatever else that might draw visitors and make silvertons downtown area a little more of a destination for an evening subdved, reserved, culturally appealing small shops, gallery, bank of America, book & magazine store, public parking city hall police dept fire dept
- 0146 – restaurant, more parking for city
- 0147 – in-door mini golf & batting cage
- 0148 – local business/retail area
- 0150 – multi-business plaze/shops/educational/debate clubs
- 0151 – While it is difficult for small businesses to grow and thrive, Silverton still lacks a restaurant that has very late hours with consistently good affordable food. I would love to see McMinamins purchase it and also add a venue for music & dancing with rooms for overnight stays.
- 0154 – McMinaman or some type of mini-mall

- 0155 - commercial
- 0156 – parking, business with historic looking building (food carts?), plaza, courtyard w/ giant tree, splash pad & small play ground
- 0158 – I think it should be a public park. Plan B would be more hotel rooms & maybe another nicer restaurant.
- 0159- A place for all youth ages, after school, during breaks & vacations.
- 0160-Maybe something along the lines of a market place closed off to traffic, with some parking though. There were talks before about closing off one of the downtown streets, this would be a better area for that.
- 0162- Community center, entertainment, restaurants.
- 0164- Shopping plaza
- 0165- Senior living facility. This property's location would be perfect. Central location. Close to shopping, medical, dental services.
- 0167- Co-op (food) or retail shops for clothing, shoes, etc. or addition to YMCA facility for fitness and indoor games.
- 0168- More shops, restaurants, parking, etc
- 0169- Housing perhaps, but no "incentives" tear it down and build a park before giving a developer incentives (read taxpayer money)
- 0171- I would like to see a McMenamins fill the space or a Whole Foods grocery store.
- 0175- Hotel – McMenamins style, meaning more than just a hotel. Something that attracts "staycations". Bonfires for groups, something that includes the arts & involves youth.
- 0176- Prefer not private. No apts or multifamily dwelling (retail okay) make it the hub of Silverton (city hall, police, other needed city offices) it should be the gateway.
- 0179- Small shops for local vendors & coffee/cafe
- 0181- Senior living- apartments or townhouse
- 0182- Variety of small unique businesses around a public plaza would be good.
- 0183- retail
- 0184- McMenamins! If not a McMenamins, it would be cool to see the playground used as a public area.
- 0185- Local. Maintain historical architectural quality, like McMenamins
- 0186- McMenamins or a local "Mom & pop"/ small business mall.
- 0187- Restaurant or grocery store
- 0188- Another school for k-6
- 0190- Senior citizen housing
- 0191- Small areas for small businesses
- 0193- Public parking is in much need for downtown.
- 0197- A store like Bi-Mart would be good. Not housing.
- 0198- Combination of downtown parking and condo-like apartments.
- 0201- Community center- a place for teens- dances, open gym, art classes, video games. Adults- Art classes, bingo, games. New business- shopping.
- 0204- Parking garage & shopping.
- 0206- Multi-use. Not a strip mall.
- 0207- Year round farmers market- fresh produce, butcher shop, fish market.

- 0208- Educational and cultural venue, meeting space, concerts, dog park, farmer's market location.
- 0211 - Multi-use, housing, stores street, parking underground
- 0212 - Long John Silver's! Buffet with a great, healthy salad bar
- 0213 - Courtyard style, matching old town style buildings, apartments on top floors with a range of business down below. Courtyard would invite community. Range of business, variety. Apartments housing with downtown personality.
- 0214 - McMenimans
- 0215 - Public space + parking-monitored toll
- 0217 - NO chain retail stores. Recreation facility
- 0218 - Parking lot for downtown, no stores.
- 0220 - Senior residence
- 0221 - Some kind of public space w/ shops, etc. Tennis courts, basketball hoops, etc. NO apartment buildings! NO section 8 housing!
- 0222 - Whatever happens should have adequate parking
- 0223 - Something that generates revenue for private + public use.
- 0224 - Something that would benefit the whole community.
- 0225 - 1) Not something that brings a lot of traffic. 2) A new recreational center pool, like Kro.. Center.
- 0226 - McMenamins Brew Pub, Bi-Mart, Cabelas, etc...
- 0228 - City park, landscaped for both beauty and parking
- 0229 - Mixed use - housing/public space for performances/business incubator?
- 0231 - A business that would attract tourists and fit the downtown core without taking away from other businesses.
- 0232 - McMenamins development
- 0234 - Something to fit in our small town - NOT a chain store of any kind. An arts center, local boutique mall, space for events since our city park is so small - or whatever creative use other than chain stores.
- 0235 - Boys & Girls Club - or sports complex that youth can use for activities like basketball or other athletics.
- 0237 - Indoor activity gym - rock climbing, etc. Affordable space to lease for small businesses.
- 0238 - Condos or town houses
- 0239 - Office space, ground floor. Low-cost housing, 2nd floor. Keep mature street trees, playground area to have additional City/business parking - no higher than 2-story structure on property.
- 0240 - Public square and performing arts center
- 0241 - Community center
- 0242 - No housing! Traffic horrible now.
- 0244 - youth/family recreation. Gym, larger YMCA, childcare
- 0245 - McMenamin's type of mixed-use property
- 0246 - Anything that will generate tax revenue
- 0248 - Commercial w/ some housing and a public gathering place (park setting). Off street parking required.
- 0250 - Thought McMenamin's restaurant already bought it. Is that a rumor?
- 0251 - One that keeps with the historical nature of the town (unlike O'Reilly's Auto Parts)

- 0252 - A children's museum with a focus on Silverton history. Park setting. McMenamins's.
- Anything but another BIG BOX!
- 0253 - Food services
- 0254 - Mixed-use retail/housing. Food co-op - Saturday market - food carts with venue for music.
- 0255 - City park
- 0256 - Cabela's outfitters. Nike store
- 0261 - Senior living complex
- 0262 - Combination residential/commerce - with parking. Reetain as much of original structure as possible. Enough to keep the character of this historic site.
- 0261 - None
- 0263 - None
- 0265 - Arts, recreation
- 0272 - Park or plaza. A place for the people to eat and outdoor space for dogs and kids.
- 0273 - Community building -- meeting rooms for businesses to use, gyms for kids sports to help with the overcrowding issue.
- 0274 - Mixed use plaza in city center
- 0276 - Hotel/restaurant/quality shops
- 0277 - Homes and small businesses
- 0278 - Daycare for children
- 0279 - No incentives
- 0279 - Extra parking for downtown/seating (benches), fast food restaurant.
- 0282 - Sorry to see it go away for a school.
- 0283 - Community college classes
- 0284 - A place for locals and tourists. I like McMenamins, that would be a good spot for one. I understand that is not desirable probably to the other hotel/restaurants but competition is good.
- 0285 - I would like to see a playground and green space developed there. This town has trouble supporting the existing retail shops. I would be fearful if new retail shops came into town they would be empty.
- 0286 - Restaurants and shopping
- 0287 - Downtown parking lot
- 0288 - Motel/hotel, apartments, church
- 0290 - Bi-Mart shopping
- 0292 - Business where people would be active patrons, such as: retail, restaurants, hotel, etc. It's a must that the historic structure remain intact, restored when needed.
- 0293 - Low income housing, green space, small businesses
- 0294 - Part of it into a park (Northern). Part of it into parking, a fountain and a few businesses (4-8).
- 0295 - Shopping
- 0296 - Restaurants or small shops. McMenamins-type pub or theater.
- 0296 - Businesses that support Tourism
- 0299 - Private school
- 0300 - Retail business

- 0302 - Public space -- covered basketball court + grassy area with benches and trees.
- And parking structure with meters to support Main St. area economically.
- 0303 - Something that ties in with the arts and/or alternative medical services available for a small town, we have amazing artists and attentive medical providers.
- 0304 - Include retail/office space ground floor and residential above. Save some open space for park and for parking.
- 0305 - Mixed use -residential/commercial with plentiful parking. Some police areas and facilities (restrooms, etc.).
- 0308 - Useful business that keeps me from having to go to Salem all of the time. Cute is not convenient -- enough with the boutiques.
- 0309- High end apartments
- 0310- City park for everyone to use, or something that will benefit the community.
- 0311- Something like 5<sup>th</sup> street market in Eugene.
- 0313- Senior living facility or McMenamins destination- restaurant, bars and gathering place.
- 0314- Believe it or not- an orphanage. Keeping them gym and playshed. Make the rest into living quarters plus kitchen and dining room. Hire only well-screen caring workers. Help solve the HUGE problem of abusive, mean spirited foster parents.
- 0315- Retail with some housing.
- 0317- Downtown development, park, recreational opportunities.
- 0318- McMenamins, community activity center of some kind, community arts center/performing arts/magnet art schools, alternative middle school for arts and science. Natural food store/co-op. No big box stores or chains please!
- 0319- A place to home senior citizens.
- 0320- Not a brewery- have enough. Not marijuana related. Fitness.
- 0321- Manufacturing
- 0322- Senior housing
- 0323- Tourist related. Lodging, entertainment, dining etc.
- 0324- McMenamins style hotel development.
- 0325- Hotel/Motel restaurant
- 0327- Community center, youth center, indoor athletic center for families and all to enjoy. Willing to pay a monthly family fee to enjoy.
- 0328- Public space or plaza OR McMenamins type business that would enhance tourism and/or livability. I do not want to see box stores, office space or drive though. Would consider portion for park, plaza as enllevance to downtown core.
- 0329- Small local business
- 0330- A few more businesses, a public space and a food cart lot.
- 0331- McMenamins
- 0332- Community center
- 0333- A park or civic center. Also heard McMenamins was interested. We approve.
- 0334- Something similar to the Eugene fifth street public market.
- 0336- Strip mall.
- 0337- Senior citizen housing/community
- 0338- Boys and Girls club rec center
- 0339- Downtown space with ½ dedicated to free Saturday-Sunday parking. Free use Saturday for Farmer's market. Restroom facilities.

- 0341- Retail
- 0342- Services to the poor.
- 0343- Mixed use, Low cost housing, retail, public plaza, performance space, or combination.
- 0344- Condos with parking garage, senior housing with parking garage, McMenamins
- 0345- Condos with senior adult access with community areas for parks, parking and farmers market.
- 0346- Public park, senior living
- 0347- No incentives, refer sale to voters.
- 0348- Big box store?
- 0353- Private school, art academy.
- 0357- Condos on upper levels with two parking spaces per unit with retail on street level. A small park area would be nice. Underground parking would be the best option and most secure for business and residential tenants.
- 0358- A new swimming pool (year round and covered, maybe)
- 0361 – Mcmenamins
- 0363 – Hotel
- 0365 – Mixed use, preferably continue the aesthetics downtown.
- 0366 – Maybe a McMennamins type place – food/pub/recreation
- 0367 – None. Leave it up to developer with no city funds involved.
- 0370 – Don't know
- 0371 – Senior housing units
- 0373 – Restaurants! McMenamins???
- 0374 – Parking entertainment/business
- 0375 – 1) Modern stores: Dollar Tree?? Or 2) create a place for youth to gather. 3) Affordable housing.
- 0376 – Something that would bring the community together: restaurants, music venue, galleries, cultural center, school
- 0377 – Office space used for business recruited by city to the area. High tech business park.
- 0379 – Similar to McMenamins in Bend. I think it is old St. Francis School?
- 0380 – Senior housing or condominium with nice landscaping and walking paths.
- 0383 – Retail Entertainment
- 0384 – Shopping/restaurants/entertainment. But must blend with the small town feel.
- 0386 – Residential housing and retail sales on street level.
- 0387 – Any businesses that bring jobs to Silverton, preferably not hospitality or service.
- 0388 – Either small stores in one location or some kind of living space – short-medium time.
- 0391 – Park area with play equipment in open land next to old school. Not crazy about the idea of condos or townhouses or mall type businesses. Would like to see architecture that matches existing buildings.
- 0392 – Put city hall and police there or Bi-Mart – so on, need more to choose from.

- 0393 – 1. McMenamins 2. Farmers market, food banks, bakery etc. set up like a smaller version of Unica Station. Place to gather, share food, family, and community.
- 0395 – I would be happy with affordable apartments
- 0396 – Family friendly. Something social.
- 0397 – Small manufacturing
- 0398 – Condos while maintaining the street and scape. Also make a historical site on the 1 cent parking meter across the street.
- 0399 – A greenhouse/natural farm for sale of products right within Silverton.
- 0400 – A McMenamins – Style hotel – restaurant – bar style would be ideal. Or a walkable square with local retail and food carts. Just NO big box stores – preserve the downtown character
- 0401 – Keep old school as is!!
- 0402 – Downtown parking
- 403 – City hall
- 0404 – With our limited budget, city funds should not be used to incentivize private development.
- 0405 – Mixed use – retail down living above.
- 0406 – I do not know.
- 0407 – Something that would support tourism – we want tourists to visit our city and garden. I also would like to see some nice gifts stores return.
- 0410- Public park, community center, activities for kids
- 0412- The school district should sell the parcel to the developer who will pay the most to the school district. The developer should then be free to develop the property as he/she sees fit provided it meets the city's and ODOTS requirements for development.
- 0413- Increased job opportunities
- 0414- Retirement/assisted living facility
- 0416- A recreational use area with a track and covered picnic area.
- 0417- Mixed use building with apartments/condos on upper floors and businesses/office spaces below. Perhaps there could also be a park/courtyard space w/ and outdoor movie screen.
- 0419- One that we don't already have. We don't need 2 parts stores.
- 0420- Retirement home, nursing home, like Mt. Angel Towers.
- 0421- Our family had tossed around the idea of a McMenamins in McMinnville sort of idea. Movies/restaurant/hotel/etc.
- 0422- Private school
- 0423- Retirement center, professional mall ie health associated businesses
- 0424- Parking lot
- 0425- Turn into an indoor/year round mall
- 0426- McMenamins, green space- park, event gathering space.
- 0427- Green space!
- 0428- A pool or rec center, a park, a quality hotel.
- 0430- Shopping center with stores we need! Clothing, shoes, restaurant.
- 0431- No incentives.
- 0432- Use a small (equivalent to Towne Park) with restrooms. Possibly an area for food carts, drive off road, with adequate parking.

- 0434- Possibly assisted senior care facility. For the field, a public workout course would be good for the community.
- 0435- Variable income housing with a courtyard or public space incorporated into the project
- 0437- Business, retail, restaurants.
- 0439- Community Attraction
- 0442- Rec Center
- 0443- Not sure. Something new- we have plenty of antique shops and yarn sotres. We need new business.
- 0460 - I like the idea of housing — apartments would be great.
- 0461 - Affordable housing
- 0462 - Parks
- 0463 - Shopping, entertainment venue for local products and artists — public gathering spot
- 0464 - Keep the playground as a park. Mixed use — housing on top, businesses below. Recreation space would be great.
- 0465 - Youth center, Farmer’s market, Cottage industry mall
- 0466 - Unique vendor shops
- 0467 - Gambling casino, whore house
- 0468 - Something to bring jobs
- 0469 - Something that would attract outside visitors to our community as well as providing entertainment and/or educational opportunities to local residents. The Sitka Center for Art & Ecology would be a good example.
- 0470 - Something pleasing to the citizenry — something useful to us who live there — and a proper tribute to those loyal Eugene Field students who hated to see it become something else...
- 0471 - McMenamins (similar to Kennedy School)
- 0472 - No strip mall
- 0475 - A men’s clothing store or sporting goods store
- 0477 - Does incentivized mean that the City would give money to developer? Then nothing, I don’t believe in developers getting public funds for their private developments.
- 0478 - Affordable housing
- 0479 - Mixed use
- 0480 - A year round craft and food market sort of like Portland’s Saturday Market
- 0481 - Retail, public parking
- 0482 - Bi-Mart
- 0485 - Housing
- 0486 - A public use park with a running track around the perimeter, tennis courts in the middle, public bathrooms and the field adjacent to be a public use soccer field. Coolidge/McLane Park does not provide our community with these resources. This would be an amazing addition for the community which would increase wealth and well being for residents. A safe place for parents to exercise while their kids play without having to pay for a gum with daycare options available – centrally located park would be ideal.
- 0487 - Development and restoration of current building (eg. McMenamin’s, Kennedy School in Portland)



- 0488 - Condos, senior housing, arts school
- 0489- Additional FREE public parking
- 0490 - Nothing too modern. Good place for art colony, music, etc. – no high rise apartments or low income housing – not a good fit for downtown.
- 0491 - A unique restaurant, like McMenamin's.
- 0493 - Something that is clean "green" and provides jobs.
- 0494 - A shopping mall
- 0495 - Something like McMenamin's
- 0497 - McMenamin's
- 0501 - Bi-Mart
- 0502 - My preference is for no incentives. I'd like to see teen-related businesses below with housing on stories 2–3.
- 0502 - McMenamin's
- 0503 - McMenamin's; brewery, pub, hotel.
- 0505 - Maybe a hub for microbreweries with facilities to produce beer, taprooms, and restaurants.
- 0505 - A public space for gathering. A combination of apartments and stores.
- 0508 - More activities for kids.
- 0524 – Again, we as a town should acquire Eugene field and use as... 1/3 park, green space, 2/3 free public parking (no overnight parking- lot closes 8 pm – 9 am!)
- 0525 – Bi-mart
- 0528 – Redo the elec + sewer + water. Get rid of the dust carpet. It would be perfect for a nursing home which is much needed.
- 0529 – More restaurants or retail
- 0530 – General merchandise
- 0531 – Anything local owned that somehow keeps the building shell
- 0532 – The city should not spend any money – just allow a private party to develop
- 0533 – McMenamins type restaurant and hotel and a park
- 0534 – Like the idea of a plaza or professional services offices.
- 0536 – McMenamins hotel and brewery
- 0537 – Some business that will be an asset to Silverton- not a collection of business that don't have a failure built in- no junk booth etc. One that will employ jobs that pay a decent wage. Even a entity that manufactures.
- 0538 – A park.
- 053 – Park
- 0540 – Shopping center. There aren't a lot of places to buy clothes or household appliances here in town.
- 0544 – Something that creates jobs.
- 0545 – Business, parking, park
- 0546 – Open area for things like Saturday Market, sit and visit, open convention center, downtown park setting.
- 0547 – Small shop with an environment that draws people like a park like atmosphere.
- 0548 – Senior housing- low income.
- 0550 – No marijuana. Small to medium shopping center with youth opportunities.

- 0553 – Public athletic facility with a gym, pool, court, hot tubs, for all. Like other countries provide, people old and family would move here. Create bike/walking paths all over downtown to access.
- 0554 – No low income housing at this location. Something the whole community can use.
- 0555 – Another park.
- 0556 – No apartments! Park, gathering spot, no industry!
- 0557 – Open town plaza space included in development.
- 0558 – Multiple uses would be attractive to visitors – Restaurants, grocery store even I specialized, a showcase for local products- Willamette Valley pie shop?
- 0559 – Mt Angel Towers type assisted living. Public Parking. No strip mall types.
- 0561 – Fred Myers to come in.
- 0563 – New business offering employment. A nice restaurant would also be good.
- 0565 – Senior building, public use for city needs.
- 0567 – Youth program – recreational center. Free or easy scholarships.
- 0568 – Businesses, park, small shops, offices, but people friendly.
- 0570 – I'd like to see development that mirrors what's currently on the other side of N Water St: buildings that at least look like houses, with businesses in the front and living space in back/upstairs.
- 0571 – Fred Meyer, bmart, Costco, Dollar store.
- 0572 – Anything but a huge restaurant. School district office or other affordable professional space.
- 0574 – Park and/or amphitheater. Dog park.
- 0576 – Mixed use housing
- 0577 – Turn into small shops
- 0579 – Food co-op or SACA
- 0580 – Bed and breakfast, restaurant, hotel, sports facility.
- 0581 – A playground for youth, a fountain and sitting area for seniors.
- 0583 – Senior housing development!
- 0584 – Small retail, office. Not big box or other chain.
- 0585 – Community centered.
- 0586 – Senior living, like the one in Canby (Hope)
- 0587 – McMenamins, senior living condos.
- 0590 – Local or Oregon based business. Something fun for downtown. Perhaps a McMenamins type B&B with a brewpub.
- 0591 – Business and maybe more parking. You want us to buy in Silverton we need business to be able to buy stuff, not more antique shops even tho they are fun! I have to go to Salem and would like to buy here instead
- 0592 – The school district made a tragic mistake in closing Eugene Field School. It was the joyful heart of downtown Silverton. The school should be remodeled, refitted for earthquake safety, and reopened as a private academy.
- 0593 – Something that fits the zoning.
- 0594 – It would be a great location for City Hall and the Police dept. Next choose a good family restaurant, local clothing, Bi-Mart, dollar store.
- 0595 – Mixed use- housing, retail
- 0599 – 4 over 1 mixed use building. Public parking a must.
- 0600 – Something that will improve downtown and office job opportunities.

- 0601 – community bldg./ homeless help/ SACA? Youth Center.
- 0602 – Combine commercial/retail with housing options.
- 0603 – Tasteful condo type housing with off-street parking.
- 0605 – Combination of commercial/retail and housing options.
- 0606 – Finally!! Somebody asks!! It's time for the city to help its seniors. I would love to see a "senior village" along the lines of Hope Village in Canby. These are progressive facilities for seniors- from independent homes to space necessary to meet health needs. No chapter 8! 55+ only.
- 0608 – No big box companies
- 0609 – Public park, dog park
- 0610 – A family restaurant such as Elmer's also a Bimart or Target
- 0612 – Bed and breakfast, hotel/motel, lodging, McMenamins facility
- 0613 – Public recreational use? Town concerts, classes, gallery. We really enjoy the Lincoln City Cultural Center that uses the old school and has events, classes, and concerts ongoing.
- 0614 – Small business development space that provides a membership based technical space and project development area.
- 0616 – Shops, restaurants, bars
- 0617 – Restaurants and shopping plaza.
- 0619 – Multi-use retail/housing project
- 0622 – Condos/urban living
- 0623 – McMenamins, Restaurant/Hotel, community center/park.
- 0625 – Active living for retirement (condos, not nursing home)
- 0628 – Aesthetically pleasing community facility. Something that will benefit all ages. Ex: restaurant or rec center.
- 0629 – Senior housing
- 0630 – A city park
- 0632 – Some parking
- 0633 – I would like to see something that would attract tourists to stay in downtown more, something cultural or art based- a food co op?
- 0634 – Retail and housing
- 0635 – Development that promotes the "small town, old time" character of Silverton. Additionally, the promotion of the agricultural community that surrounds Silverton. Both valuable commodities that we cannot afford to lose to commercial development.
- 0636 – High end condos and boutiques
- 0638 – Indoor activities, roller skating rink for example or McMenamins facility.
- 0639 – Family and youth center- seniors too.
- 0640 – Something pertaining to the history of Silverton
- 0641 – Not city own or run.
- 0643 – Mini-mall apartments- low rent.
- 0644 – Retail
- 0646 – Inside skate rink with shops surrounding mall.
- 0647 – Well-built comfortable affordable high density housing. Well thought out planning, green space, and parking.
- 0649 – It could be a perfect place for something like a McMenamins- lodging or even a mutli-use shopping center w/ offices, possible apartments.

- 0650 – No city or urban renewal money.
- 0654 – Recreational
- 0655 – Access to small businesses and affordable healthcare services.
- 0656 – Restaurants, shopping
- 0657 – Goes with character of downtown core but also provides shopping for items of clothing, household etc rather than just antiques. (Good example is cannon beach)
- 0658 – It should be someone who would keep the personality of structure while still maintaining the ideals of the city.
- 0659 – Possible downtown parking lot (City of Silverton) Dollar Tree business.
- 0660 – Dance hall, bands could play like the crystal ballroom in Portland. Not every adult like a bar scene, could also hold other events.
- 0663 – More businesses NOT antique stores. Clothing stores make it so we don't have to drive to Salem.
- 0664 – Quality affordable housing or parking or a nice retirement complex.
- 0665 – Small business or park/recreation
- 0666 – Family oriented space
- 0667 – Restaurant, apartments, small businesses
- 0668 – Community college courses, meeting rooms for rent, leveled and made into a city park with picnic/BBQ areas.
- 0670 – Public market, art studio.
- 0671 – Town square type condominiums complex
- 0672 – Professional offices/services.
- 0673 – Senior assisted living- free dental service- teeth cleaning- annual free eye glasses and exam.
- 0674 – McMenamins!
- 0675 – Thought it would be a central location for the new Police Station. Oh well! Perhaps a park, family gathering place. The building should go!
- 0676 – You shouldn't have let the building become so dilapidated that it couldn't be fixed. Everyone involved in the school Silverton should be fired.
- 0677 – Town square, plaza, something similar to the Pine st market in Portland, Food co-op
- 0678 – Small shops- No ugly big rite aid or Oreileys. Parking areas.
- 0680 – None! This should be developed as a core destination/attraction.
- 0681 – McMenamins!
- 0684 – Hotel
- 0685 – Com. Res. Mixed use w/open space and existing trees protected.
- 0687 – Mixed use, residential/commercial.
- 0689 – We need more hotels/motels/food services. It needs to be a place that attracts visitors.
- 0690 – Something that provides environmentally responsible tourism to town. Something healthy and recreational. Something family/youth oriented.
- 0691 – Private enterprise – parking – retail – hotel – upper level 2-3 story apartments 2<sup>nd</sup> floor and up.
- 0692 – Let developer choose.
- 0694 – A good family restaurant or a recreation facility for kids.
- 0695 – Business first- then something that would benefit the most citizens.

- 0696 – Parking for all of downtown maybe all the business would be busier if there was more parking.
- 0697 – Like a McMenamins- Bar, restaurant, hotel, etc. Something to bring people to the area and to downtown for dining and entertainment.
- 0698 – Public square with kid friendly water features.
- 0699 – Park, public space, recreational areas, skate park, enclosed area for public recreation.
- 0700 – Mixed use; retail, office, multi-family.
- 0701 – Not quite sure. I've heard of kids becoming sick attending E.F. my question is: is this true? If so, what's causing it? Mold, mildew, lead residue, asbestos dust?
- 0702 – Nothing related to a chain store or big box store. Something that introduces downtown, something historical.
- 0703 – Retail, Trader Joe's, \$1.00 store.
- 0704 – Small business or community center.
- 0705 – Something for our youth!
- 0706 – Destination development (lodging, food, shops)
- 0707 – Multi-use = residential and business.
- 0708 – Repair the building and use it.
- 0709 – Move City and Police functions to this location.
- 0710 - Downtown commercial/park, area to socialize/downtown living – main floor living for seniors.
- 0712 - One that includes retail businesses, restaurants, bakery and galleries
- 0713 - Anything beneficial to the community as a whole but NOT more of what we already have. So much of downtown is already dedicated to tourism vs. community need. Requiring dollars to be spent OUTSIDE of town.
- 0715 - McMenamins
- 0716 - Either park/public space or restaurant/food cart area.
- 0717 - Building structure consistent with quaint downtown. Clothing boutiques, restaurants, gift shops that are not quirky. A town square with activities for youth. No franchises!
- 0718 - Plant some trees.
- 0719 - Affordable retail spaces (not a strip mall) that fits with the charming old-building atmosphere of downtown with a plaza.
- 0721 - Antique mall or Bi-Mart
- 0722 - Something tourism based, creates more tax revenue for City
- 0723 - Attractive housing that reflects Historic Downtown Silverton aesthetic
- 0724 - A Silverton downtown events area. It can also be used as a Farmer's Market spot.
- 0725 - How about a McMenamins'. A building that has restaurants and shops that are comparable to what is in the downtown core.
- 0726 - Something fun for youth to keep them out of trouble. Something for the City like theater-roller rink – brings jobs and revenue.
- 0727 - Grocery store
- 0729 - Low income housing and parking
- 0731 - Something like McMenamins'. (Hotel space, restaurant, music venue)
- 0732 - Something with open spaces! A place for community gatherings.
- 0738 - Brewery/restaurant

- 0739 - Something attractive with ample open space or with sidewalks.
- 0740 - Blend in with downtown. Architectural detail. Public open space.
- 0741 - Not housing (especially low income housing or apartments). Park-Garden – to tie in with Oregon Garden. Fountain? Plaza?
- 0744 - Festival Hall. Farmer’s Market. Band stand with summer concerts.
- 0745 - Space for green/sustainable business. Open public area. Area to support Silverton Food Co-op.
- 0746 - Something to create jobs and help make Silverton unique.
- 0748 - Something the public can enjoy together – all ages. Attractive to the eyes and senses would be a plus. I would love to see a live theater venue/garden area. Theatrical performances are now limited to the high school and that horrible, no indoor plumbing building for Brush Creek Theater.
- 0749 - A garden center cooperative (after all we are the garden city) made up of local restaurants, garden art, food co-op.
- 0751 - Fred Meyer, arcade, Chipotle, In N Out Burger
- 0753 - Commercial/retail
- 0754 - McMenamin’s
- 0755 - Must enhance the downtown core. Attractive
- 0756 - McMenamin’s type restaurant like the Kennedy School. No big box stores.
- 0760 - Parking lot, outdoor basketball court, tennis court
- 0761 - Clothing, shoe store (for adults and children) – I buy online or go to Salem
- 0764 - Park/promenade for businesses. Public use year-round (fountain, benches, tables, restrooms, playground, landscaping), covered areas.
- 0765 - A multi-use, architecturally compatible development.
- 0766 - I would like to see shops with public space – the Bridgeport Village would be a good model to follow.
- 0767 - I want it to be kept by the City and developed into a public space.
- 0768 - Green space. Some parking, trees, trees, trees, and grass. Well lit for nighttime use. Dog friendly, children friendly.
- 0769 - How about a public fountain. Maybe businesses downstairs and upper class housing upstairs – maybe some parking. We already will have enough low-income housing.
- 0770 - Makerspace
- 0771 - McMenamin’s!
- 0772 - Teen activities
- 0773 - Bi-Mart
- 0774 - Skating rink
- 0775 - City place with indoor Farmer’s Market (gym) and multi-business occupancy. Coffee/restaurant/bar plus shopping options.
- 0776 - More housing
- 0777 - Roller-rink, indoor roller skating facility for children’s healthy and safe activities. Burger King!
- 0778 - Sell it to McMenamin’s as a hotel, like the Kennedy School in Portland.
- 0779 - McMenamin’s
- 0780 - Affordable housing condos/townhouses
- 0781 - Some kind of gym where you could play various sports
- 0782 - Shopping plaza

- 0783 - A group of small businesses. More healthy food choices! No fast food! No big box stores!
- 0784 - Bi-Mart, Shari's Restaurant, Dollar Tree
- 0786 - Green space! Park with trails for walking, please do not build more housing.
- 0788 - Townhouses/condos with ground floor frontage on Water St. retail space
- 0789 - 1-2 nice restaurants, small businesses
- 0790 - Not sure something nice I guess
- 0791 - Park
- 0792 - Senior citizen housing
- 0793 - Something for youth to do. A Jack N a Box would be nice.
- 0794 - Stay out of it.
- 0795 - City parking for businesses. Retail business small with lots of easy parking.
- 0796 - Mixed use: commercial, retail, residential, small park.
- 0798 - No low-income housing or big box stores
- 0800 - A cultural center like the one in Lincoln City.
- 0801 - Multi-use shops, crafter's mall, antiques, restaurants. McMenamin's with hotel.
- 0804 - McMenamin's
- 0805 - Arts center
- 0806 - Nothing that would compete with or take business away from current businesses. Parking, park, green space. Small business shopping mall (NO CHAIN STORES).
- 0807 - Condos, retail shops, civic auditorium.
- 0810 - I like the idea of having more options for community engagement. I think a McMennamins would bring in more money from tourism.
- 0811 - Small retail shops or restaurants. Public space. Hotel (not a chain). No big box stores - no chains.
- 0813 - Something that will provide services/benefits to local residues and at the same time, have a positive impact on increasing visits to Silverton.
- 0814 - Some kind of entertainment/amusement i.e. roller coaster or a skating rink.
- 0815 - No residential → too many (potential) water pressure complaints and other issues; potential lawsuits. I recommend a commercial building: community center/youth center (one owner versus dozens of residential owners).
- 0816 - Entertainment, restaurant - music - lodging and gaming facility.
- 0817 - Housing - Fast food joints. Pool.
- 0818 - Youth based program.
- 0821 - First story retail along Water Street. 2<sup>nd</sup> story professional offices along Water Street. Condos/Townhomes along 1<sup>st</sup> Street. Parking has to be included.
- 0823 - No retail. Condos for 55+ with a city park-like look and feel
- 0824 - Hoped the site would have become a new City Hall, Police, community center etc.
- 0825 - Small business mall with a variety of shops, year around craft & art shops. Year around farmers/crafts market
- 0926 - Town plaza walking only - no traffic
- 0830 - McMenamins
- 0831 - Maybe senior center? Something aesthetically pleasing.
- 0832 - Affordable senior living facility

- 0833 – Retail
- 0834 – Recreational, Community based business – co-op. Environmental
- 0835 – A McMenamins because they restore to original beauty
- 0836 – Mixed use. Some studios, affordable housing, good housing for young people. The open field would be a great city center park
- 0839 – Gathering spaces. Accessible education opportunities. Homeless/mental health facilities.
- 0840 – Something that will serve and benefit all of us here in Silverton.
- 0842 – Affordable housing that fits the charm of the city
- 0843 – Small business in existing building, place for youth and family, do not want the building torn down
- 0844 – Not happy with the school closure.
- 0486 – Single-family housing and businesses or parks. No apartments, duplexes, multiplexes, etc.
- 0847 – I am not sure. I encourage business and developments but love our small town feel and do not want a major increase in downtown traffic.
- 0848 – Something that captures and celebrates historic Silverton. Perhaps 50% small business/shops/restaurants and the other 50% as a public square or meeting space.... Carousel?
- 0849 – Parking open pedestrian mall; high end retails restaurant.
- 0850 – Privately-owned, not subsidized by government – possibly an affordable motel. The only motel now in toen is over-flowing during evens and some weekends, and costly.
- 0851 – Housing with 1<sup>st</sup> floor business
- 0854 – Upper-end apartments for rent of purchase with retail space below
- 0855 – Youth activity center. Just don't tear down
- 0856 – Don't really know
- 0857 – Place to hold farmer's Market, small business pop-up market. Venue for small concerts, performances.
- 0859 – A company like McMenamins that would utilize building
- 0860 – Bi-mart, target, co-op building, food – Area community spot (food cart, fountain, benches, vendors, etc.) Fun downtown!
- 0861 – I'd like to see half or a quarter of the property to a child education facility. This keeps the marijuana dispensaries out of downtown proper. Then a quarter to small business, then the rest to a very good park: structures, grass, splash pad and parking.
- 0863 – Bars, restaurants, shopping. Some kind of Plaza?
- 0864 – Free parking. Nonprofit nongovernment human services.
- 0865 – Small business/mixed use.
- 0867 – Anything to fund the education of the elementary students and middle school students that were excluded when it closed.
- 0870 – Multibusiness shopping center.
- 0871 – Small local business. Community center. Park/plaza.
- 0872 – New businesses
- 0873 – Public use areas/park
- 0874 – A private non-religion based school
- 0875 – One that would provide an actual living wage to the employees.



- 0877 – Another park facility would be nice- right in the heart of downtown. I would love to see another track built- the single track at the old high school is unusable to the public for much of the year as students are using it for sporting events and parking.
- 0878 – Office space, restaurants, open space.
- 0879 – Commercial at ground level (variety of shops/merchants) with condos above. Courtyard in center.
- 0882 – Shopping mall, community arts center
- 0884 – Pub- microbrew destination pub or retain facility as community center.
- 0885 – One that fits in with Silverton. Why not fix up or repair the school? You would have another tin can here.
- 0887 – Remodeling existing building- 1<sup>st</sup> choice. New building retaining historic character with open space (less than 70% building/parking). Good location for an active senior community.
- 0888 – Public use cycling and walking friendly. Make connecting pathways and facilities to encourage visitors touring by bike or ??
- 0889 – Shopping plaza w corporate shops and restaurants- like Red Robin or Olive Garden and great stores like Target, Home Goods; maybe even a movie theater like Cinetopia. We don't need low level stores like dollar tree or bimart.
- 0890 – It would be my preference for the structure to be saved and used for shops but I don't know if that's financially or structurally possible.
- 0893 – Condominiums (high end)
- 0894 – Restaurant – not fast food. (Brewpub, kid friendly)
- 0895 – City owned paintball park, profits split between city and school district and paved parking for downtown- increased revenue for all downtown businesses by increased convenience- badly needed!
- 0897 – Senior housing
- 0898 – Turn into low cost housing for seniors.
- 0900 – Mixed use development that is in keeping with the building style of the old downtown and period homes. Appropriate added parking.
- 0902 – Senior housing
- 0903 – Senior housing.
- 0905 – Do we need more decent restaurant spaces? I know a guy that wanted to open an Indian restaurant but couldn't find a workable space. A plaza for concerts outdoor would be nice.
- 0907 – A private school. Developed as older homes.
- 0908 – Senior apartments with businesses on first floor. 55+
- 0910 – Peoples' square, public stage, trees
- 0912 – A city park, gathering area, a place for summer music concerts, parking.
- 0913 – Either 1) A single business (restaurant?) with adequate parking and open space for public use (such as a "pocket park") or 2) A public park including small off leash dog park (we're known for our pet parade, so let's live it! Not multiple businesses such as a strip mall.
- 0914 – Multiuse- retail/housing
- 0915 – Something benefitting our town and the downtown area. I know I would NOT like to see a strip mall, condos, or other such nonsense. Maybe an art school o include music, dance, painting, literature, etc.
- 0917 – Hotel, dining

- 0918 – Indoor mall/commercial, Education e.g. Private/vocational school, Medical office, Financial, No residential/apartments.
- 0919 – Low income housing for seniors. City doesn't control who purchases or what they will do with it.
- 0922 – No opinion other than not a strip mall. Plus the City doesn't control who purchases or what they will do.
- 0923 – Shopping mall, specialty shops, parking.
- 0925 – Whatever the private developer will pay for, privately.
- 0926 – Senior housing
- 0927 – A McMenumins style pub/hotel
- 0928 – Multi-use shopping/housing, retail, food, housing.
- 0930 – Animal rescue
- 0932 – A park for downtown on the unbuilt land. Commercial, restaurants, sores, retain charm of Silverton. High quality construction and aesthetics.
- 0933 – Public plaza with stores, restaurants, and open space for city citizens.
- 0934 – Low income housing with a party/public area. Police. NOT strip mall type shops!
- 0937 – Small apartments for singles and/or low income.
- 0938 – Only public development for park/plaza
- 0939 – Hope to see a beautiful park- no private development.
- 0941 – Mixed use development including plaza. No big box store.
- 0948 – A bi-mart! We need one desperately!
- 0949 – Affordable housing for seniors- near stores, one story. Park area.
- 0950 – A community center for our youth.
- 0951 – Outdoor/indoor recreation, not exercise machines.
- 0953 – No mini-mall! Nice city park for seniors, children, and tourists to enjoy.
- 0954 – Public park with plants and benches and curving paths (no cement)
- 0957 – Business and housing mix.
- 0958 – Not for a business developed there. Rather the city needs more open spaces.
- 0961 – A public/private combination – park/plaza/retail
- 0965 – Downtown parking
- 0967 – Senior living. Assisted living. A new senior center retirement community.
- 0968 – 1. Hotel including nice restaurant; 2. shops with affordable apartments on two top floors – replicating “old style” architecture of Silverton; 3. Attractive parking lot to draw visitors to shop/visit Silverton.
- 0969 – Room for parking. A restaurant like Chili's, Something mid-range. A Bi-Mart would be nice.
- 0971 – Education, arts, teen center, homeless center. No more big box stores!
- 0972 – Mixed use and parking
- 0973 – Maybe a Dollar Store and more fast food restaurants.
- 0975 – Shops that would draw visitors, tourism.
- 0977 – Parking
- 0978 – More shopping stores for the people. Walgreens, Dollar Tree, Bi-Mart
- 0979 – Bi-Mart, Dollar Tree
- 0980 – Land use that would benefit the downtown core.
- 0981 – Walmart store or Dollar Tree

- 0984 – McMenamins style overnight accommodations/eatery
- 0985 – I have no opinion on this subject.
- 0986 – As long as it blends in with community all is well – Some kind of youth center would be nice. The kids in the town have nothing to do.
- 0987 – Something that would help support other local businesses.
- 0988 – Office, retail, housing (including low income), parking space, parking.
- 0989 – City hall, police station, aux. fire station, community center, meeting rooms, SACA. Plus green space.
- 0990 – Public space/plaza with some parking would be good.
- 0991 – Family friendly entertainment, not a chain or restaurant, we need more things for youth. Keep them busy and out of trouble.
- 0992 – Mixed use, small business, small retail. No big box stores or high density residential.
- 0993 – Mixed use. Small park
- 0994 – Not sure, small restaurants and stores
- 0995 – Park with underground parking.
- 0996 – Community area/plaza. YMCA/After-school programs. Museum/Cultural historical center
- 0997 – Natural environment
- 0998 – McMenamins' center for youth activity like an arcade/skating rink, diner, something safe for teens to do.
- 0999 – City services – Police, fire, city services. No new buildings for any of these.
- 1000 – A youth based program like a boys and girls club. There's a gap between daycare and older kids staying home alone. Age of gap 9-15 or so. Options to cover no school days, vacations, summer break
- 1005 – Farmers market place – co-op mall
- 1006 – Park – public space – play area for kids – green space.
- 1007 – Reuse of existing building, developed as McMenamins Kennedy school was in Portland. Offbeat hotel in a restored elementary school with an outdoor pool, a movie theater, and multiple bars. Lets ask the McMenamins Brothers to consider Eugene Field!
- 1009 – Part commercial, part city recreation – park with playground
- 1012 – Small shops/ local business spaces
- 1014 – Local business
- 1016 – Tax paying business – Industrial office park? Retail/restaurant mix?
- 1017 – Small shops and business offices (mixed use) restaurant- McMenamins etc. Additional parking.
- 1018 – I would like to see some type of commercial business or small business that would help create employment opportunities and more retail shopping to better make the case of this, shop, work in Silverton. Some type of regional destination/attraction business would be nice as well. High speed internet, allow Silverton to be a rural tech development city would be great.
- 1019 – Shops on lower level/condos on top levels or housing w/ plaza or public event space.
- 1021 – Restaurants, shops (local businesses)
- 1023 – I like the idea of a public space for people to enjoy.

- 1024 – An industry that provides more local jobs but doesn't hurt the quality of life now competes unfairly with current businesses.
- 1025 – If it goes to a developer nice brownstone condos in the historic look!
- 1026 – City should have bought it for future police/city hall/ community center. What a waste and short-sighted!
- 1027 – Mixed use, including retail/light commercial and housing at multiple price points, including affordable housing.
- 1028 – Something similar to McMenamins or use the site/remodel/rebuild the city for city hall, police, etc.
- 1030 – retail stores (large portion) parking (small portion)
- 1034 – Would like to see apartment complex to help alleviate housing problem, something affordable.
- 1035 – Like to see Bi-Mart, K-Mart, Target
- 1036 – Commercial and community use
- 1037 – Retail that doesn't put current businesses out of business! Good quality- like a Bi-Mart
- 1039 – We don't need any more restaurants or drive-up coffee spots. If rent isn't too much, perhaps small retail shops.
- 1040 – Brew pub, shops, lodging a la McMenamins
- 1042 – Park
- 1043 – Mixed use/lodging
- 1044 – I am not qualified to give an opinion.
- 1045 – Let them pay for their own development!
- 1047 – Parking structure on Downtown side. Sports- skating/rock climbing/etc. clothing/retail shops and meeting rooms.
- 1048 – Live/work urban development. Residential upper floors. Business ground floor.
- 1050 – Commercial
- 1051 – Low income housing, apartments, new businesses.
- 1053 – I don't have an opinion on this other than to have its use be benefitting of our lifestyle here in Silverton and to promote our quality of living here.
- 1055 – Either a charter school or something for youth.
- 1057 – Public auditorium/city hall
- 1058 – Mixed use w/ commercial and retail.
- 1059 – Anything that would add additional parking even if it was metered.
- 1060 – Italian restaurant, wine bar
- 1061 – Small multi-store shopping area with at least one public access facility, i.e. teen center. All public access: Library, teen center, theater (playhouse), tourist office, etc.
- 1062 – Community center.
- 1063 – Anything but low-income housing, worker housing, or high density farm labor housing. All these = more crime. We need a park and smoke-free community center. We need housing open to all!
- 1064 – Restaurants, retail opportunities
- 1066 – Theater, hotel, restaurants, college/classes. NOT antique or used stores.
- 1067 – School
- 1068 – Some residential/recreational facility.

- 1070 – Community focus- Arts, outdoor stage for performance, space for farmers market, food carts, bike park/rental. No strip mall, no more Rite Aid/Dutch Brothers type business.
- 1071 – I don't know but this town needs something other than just antique shops and art galleries.
- 1072 – Restaurant (family friendly), locally owned retail (Bi-mart) recreational facility.
- 1073 – Senior living – I rent – No asbestos apartments
- 1074 – McMenamins
- 1075 – Retail/business for healthy food products. More parking. Maybe a dollar store or Trader Joes.
- 1076 – Bigger rec center. Indoor sports etc. Community center is too old.
- 1077 – Super Fred Meyer or Target
- 1079 – Multi-level building. Top level, housing. Main level, businesses. Underground, parking structure.
- 1081 – Something to bring the community together. Community space, recreational activities for all, youth activities (music, art, dances), classroom/education/incrustation space for all.
- 1085 – Turn it into a McMenamins property similar to the Kennedy School or Edgefield properties in Portland and Troutdale. Celebrate the past, but also encourage tourism activities.
- 1090 – Motel/Hotel Pub/Resturant
- 1091 – Community center
- 1092 – McMenamins, Shared space for artists/foot carts, park.
- 1093 – No big box stores- park like setting with small shops.
- 1096 - Sell to private developer
- 1097 - McMenamins/Office space
- 1099 – Something family oriented
- 1101 – A waterpark
- 1102 – Mixed use- senior housing, public meeting/performance center, small business retail, parking, section 8 housing.
- 1103 – Parking, kids after school activities and meals (youth center) spots to rent out to small businesses, indoor farmers market, special education, reading, arithmetic, writing, language, skills building, classes for children.
- 1104 – McMenamins- bring food- entertainment and hotel space and they like to keep the building in great shape.
- 1106 – McMenamins would be AWESOME. Want it to remain and not be torn down. Would frequent it for shopping or eating it if is developed in that direction.
- 1107 – More downtown parking, Family fun facility of some kind.

**Q26: Do you have any comments or concerns about the hours, schedule or programs at the City Swimming Pool?**

- 0001 - I am new here in Silverton, and I'd like to see swimming opening of the pool year round some day
- 0003 – Early lap swim would be nice for those of us who commute to Salem for work.
- 0005 – Do not nor want to use a PUBLIC Pool!
- 0008 – Would appreciate more lap swim hours – especially in the summer
- 0016 – I wonder if the school system is contributing since students use the facility.
- 0018 – It needs to be open to the public more.
- 0034 – I have not lived here long enough to have formed an opinion
- 0037 – The pool needs to be kept at a consistent warmer temperature, especially when uncovered spring and fall. It's too cold a lot of the time so many users are switching to Stayton or Salem. Also, the kids turn blue.
- 0041 – Yes, I am an elderly woman with limited mobility and would like to swim for range of motion and it's not clear when I could go and not feel insecure about children around me.
- 0047 – We don't use it.
- 0050 – YMCA puts more restrictions than a community pool would have, they have inflexible rules. For instance, not allowing swimming lessons in the pool unless it is through them.
- 0051 – We pay a fee for an aerobics instructor. The pool only provides an instructor 3 of 5 days. Either hire an additional instructor o lower the cost on the other 2 days!
- 0054 – Since many people live just outside the city limits, I believe they should share in city functions and expenses. (Pools, park, trails, sidewalk...)
- 0065 – I would use a new pool with a salt/chlorine system. The present pool is not warm enough and too chlorinated for me to use.
- 0080 – charging \$2 for parents/grandparents watching their kids learning/having swimming lessons because on person had her feet in the water!! Get real! Get real! No one to open/be life guard at assigned time. Loud music during laps.
- The hours are horrible and do not provide enough flexibility for the working-commuting class. I would like to swim from 0500 – 000 and 1900 – 2100. I would like more water aerobics and would love to see water yoga and/or SUP board training. I also want to see water polo as a sport for our youth.
- 0088 – There are not enough lap swimming hours. As we age swimming is going to be one of the best ways to improve wellness.
- 0093 – I don't use the pool. I do not know the hours, schedule, or how many people use the pool. I would guess more people use the library. A larger parking lot is needed in that area.
- 0096 – Need to train swim instructors on how to deal with children – use positive reinforcement and praise.
- 0098 – I was surprised to see a few charges for people accompanying a swimmer to the pool, but who don't swim themselves, especially since children under a certain age (don't recall the age) MUST be accompanied by a responsible person.
- 0102 – Very few swim times. Swim lessons are hit or miss. Staff not helpful. Online schedule is hard or impossible to find.

- 0141 – I would like to see later options for adult classes like aquasize for people that have to work
- 0146 – not big enough in summer, summer programs, daycares bring big groups & take over
- 0151 – I wonder if there are enough folks using the pool thru the winter to justify it remaining open. Also the early morning hours, are there enough to conceivably keep the pool open? I am posing the question as I don't know first hand but wondered
- 0157 – Closed on all holidays, not all of us go out of town.
- 0161- I think it unfair to charge \$2.00 for a person sitting at the pool watching his/her children.
- 0168- I don't use the pool
- 0169- One never knows when the pool will be open which makes it difficult to plan activities.
- 0171- I don't use the pool
- 0174- My children barely learned anything in swimming lessons. Find a better program & teachers.
- 0176- We should make back to summers only. I do not know enough about the YMCA operation to comment. If swim team needs the pool and we need it to be year round for this the swim team should fund some of the use.
- 0179- They care about our community.
- 0184- During the summer, I think the pool should be open later than 5 pm. At least on very hot days.
- 0192- I have never used the pool. I go to Salem- Court House.
- 0201- The pool is closed often. Repeated repairs. Was told there's now a charge for parents to go in and watch their children swim. That is a ridiculous fee! I am responsible for my children, but I'm not using your services.
- 0217 - Extended lap time swim
- 0225 - I swim daily and my son worked for the pool for 4 years and paid for college. I have no complaints about the pool. We are very fortunate to have the pool! Brandi and the Y staff are a positive reflection on the Y and our City.
- 0236 - Facilities are poorly managed. I will never use them because of it.
- 0237 - Don't know enough about it but it would be great to have open swim - adult only hours
- 0241 - Information is sporadic and often confusing
- 0244 - Programs lack organization. Leaders of programs/ YMCA lack knowledge and professional skills. The programs do not do a good job of marketing other programs like sports.
- 0246 - Very limited open swim time. Poor class structure for swim lessons charging parents to watch kids swim..not acceptable.
- 0252 - Having the pool open 1-3 in the afternoon and put the tent on Sept. 1st.
- 0265 - I recently had surgery on my knee. For one year before having that surgery the only exercise I could get was in the pool. I am very grateful for the citizens of Silverton for keeping the pool open and to the YMCA for supporting the aquacise classes. I had a super successful operation. I give a large part of credit for the success to the fact that I was able to exercise in the pool when I was incapacitated.
- 0272 - Yes weekend hours in SUMmer need to be expanded.

- 0273 - It seems very disorganized and the staff is not informed. It seems all questions must be directed to the Manager -- even the simplest requests.
- 0274 - I love the pool and use it 2-3 times a week. It seems to be very much of the time.
- 0278 - There needs to be more options for long term memberships at reduced rates. Better locker facilities. 1 week closure at beginning of October and beginning of May for Cover to be put on and off.
- 0279 - very small area to swim in, needs a high dive or slide
- 0301 - The swimming lessons are great
- 0302 - I never use the pool but my grandchildren do. Please keep it in good shape for them. Think about the future.
- 0304 - Limited open summer hours.
- 0311- Removal of diving board was mistake- dividing into three areas- mistake. Need more open time for junior high and high school age.
- 0320- Just glad to have it- it's not perfect but glad it's available.
- 0327- As parents of a swim team member and USA swimmer, we value the pool and all that it offers both our daughters but us as parents who enjoy lap swimming to stay in shape love the fact we can lap swim while our other children play and have fun. It's a great family activity year round!
- 0336- Dislike having to pay \$2 to supervise (sit on the deck) my children swimming at the pool.
- 0337- I think it could be better utilizes with longer hours and more programs.
- 0349- Our family uses the pool daily through the summer.
- 0353- The Y is erratic, complacent, arrogant and nonresponsive.
- 0358- LOVE our pool! The AquaX classes are wonderful with great teachers. The lifeguards are awesome. Swim lessons are a must! 😊
- 0361 – Poor service, kids are on their phones.
- 0364 – Love swim team!
- 0373 – The Silverton swim team was not able to use pool at times due to YMCA's schedule. Believe school functions/needs should be priority over old lady water aerobics.
- 0375 – Could've rebuild a larger interactive pool somewhere else? Like the Kroc Center?
- 0379 – I had an issue with lessons. The instruction was not good. Everything else is ok as far as I can see.
- 0380 – Doing fine
- 0399 – No, although it's one of the few places a kid can learn to swim in a safe environment, so a full program offering is important.
- 0400 – Programs are improving buy still a bit disorganized in the planning, info sharing, and implementation.
- 0403 – The pool seems to be used by all age groups. Increasing the duration the pool is open should be a priority.
- 0406 – I usually do not use the place.
- 0407 – I don't use the pool, but I like that it is there
- 0410- Outside cover needs to be placed over earlier in the fall.
- 0419- I think having the pool is a wonderful asset to the community.
- 0428- It needs to be fully covered for year round use



- 0437- Lifeguards goofing off, not paying attention
- 0442- It should be open 7 days a week during summer. If not rented, it should be open to public.
- 0443- We need to keep the pool.
- 0461 - Utilize "Our Town" cost covered by advertising
- 0464 - Keeping the pool open year round is essential. The community needs the pool! Pool needs good management regardless of who uses it.
- 0465 - I believe that the pool should have longer, 7-day hour schedules during the summer and longer evening hours to accommodate working adults. These times would make the pool more attractive to adults.
- 0468 - They charge parents to come in and watch their kids. That's ridiculous.
- 0469 - The pool hours work well for me (early mornings)
- 0471 - Offer more programs (fitness, seniors). Expand hours on weekends (open on Sunday, full day Saturday)
- 0486 - The fees do not seem reasonable for patrons who are signed up for their swim team. During swim team season practice should be free for swim team members any hours the pool is open. This was the policy in the past.
- 0490 - Would like it open year round with all normal classes in session.
- 0496 - There are 81 high school students who would like to be on the swim team 2016. It would be a shame if the pool was only open in summer and these students would not have a practice facility.
- 0505 - Not open enough in the summer season
- 0505 - The pool is an excellent source of fun and physical fitness. We should improve the facilities and add more choices of classes.
- 0532 – There should be fees paid by users to cover all costs of the pool. Taxpayers who don't use the pool shouldn't have to pay.
- 0535 – Don't use the pool!
- 0536 – The "public pool" (when it is open) usually is scheduled for some specialty group (ie swim team, etc.) When it is open for public swimming it is only for a couple of hours and overcrowded.
- 0546 – Advertise better for days/times in newspaper (Our Town/Appeal)
- 0550 – Every time I go to use it, it's either closed or has a class going on. Seems like It needs to be joint user friendly.
- 0552 – Not a lot of free swim options in the summer when kids want to swim.
- 0553 – Pool operation is ok but the Y has left town in terms of their offerings-classes, exercise, yoga which affects Y memberships and limits Silverton members to the park only. They could do a lot more here. We have become a token location.
- 0555 – Keep it open as much as possible.
- 0565 – Don't use pool never have.
- 0567 – I have never taken my family there because it is a very small pool. I can take them to the Kroc Center where there are more activities for \$7. I say we make it more attractive to kids afraid of water.
- 0573 – Would prefer more open swim hours.
- 0584 – I might like to see the cover put back on sooner.
- 0590- I would support a tax increase to subsidize pool use for low income families.
- 0592 – I have never used the pool, but I agree that it is much used by children in this town.

- 0599 – We love the pool but the people working there need to change
- 0601 – Please keep pool open year round!
- 0613 – In this age of American obesity I think it's important to have a pool for adults and children.
- 0614 – I actually drive to Woodburn for their pool services because Silverton's does not compare.
- 0619 – The cost to taxpayers should be minimized and the users should pay fee for each use.
- 0621 – Generate additional funding for both pool and parks through actual user fees instead of represented actual user tax base.
- 0628 – Would like to see a diverse water based exercise program i.e. aqua Zumba, deep water class, aqua yoga.
- 0633 – I would like to see the schedule listing in Our Town
- 0637 – Should have more time for open swim.
- 0640 - Some info on pool i.e. cost, etc?
- 0642 – No, we don't use the pool
- 0644 – I appreciate that it is open to the public even non-YMCA members.
- 0645 – The schedule is confusing and changes too often. Schedules should cater to kids not adults or swim teams.
- 0650 – Limited times for lap swimming.
- 0654 – Schedule more time for free pool
- 0660 – Don't use the pool it's too cold. Don't like walk outside to get to pool and back to locker room.
- 0664 – A city email newsletter might be good.
- 0675 – Don't know. As of yet, haven't yet used this wonderful opportunity here in our community.
- 0677 – No, but would hesitate to vote for anymore improvements to city pool. The cover failed to so soon to justify the cost to taxpayers.
- 0678 – I love our pool and its offerings!
- 0690 – Seems like it is under-utilized in the off months
- 0691 – It needs to be open from early am 0500 – 10 pm every day. Cost to use facility should be free to indistrict. Fee based for classes and out of district. Make it more fin for youth. Community hot tubs would be nice.
- 0696 – No I don't go anymore every time I did I always got a cut on my foot.
- 0697 – I think the pool is fine, however, I'd like to see more done (classes, etc.) with the community center across the street.
- 0699 – Such a great resource for our community, but hard to find hours!
- 0701 – My only comment is that everyone that uses the pool should help pay for its upkeep (taxes)? If someone lives outside the city limits and uses the pool, are they paying taxes to help maintain it? If not, they should be.
- 0703 – Our Town is very good like small town feel.
- 0704 – Would like more evening hours for adults only. Maybe a women's only night "ladies night" or men's night. Something for working people to enjoy without kids. 60's, 70's, 80's music w/ games- volleyball. Open swim and classes for adults.
- 0705 – Free swim days/hours for Silverton residents.
- 0706 – How much profit does the YMCA program produce? Should the city consider operating the pool itself?

- 0709 – Would be nice to have a facility similar to Dallas pool.
- 0715 - I went to swim –lap swimming and it should have been open – lots of repairs, its closed. Weekend hours are terrible for people who want to lap swim. Should have a morning lap swim so that people can do something with their day.
- 0717 - During the summer, more open swim time.
- 0726 - The pool in winter is a joke. Not nice at all. It would be nice to pay extra IF we saw changes but there are none.
- 0729 - Why do people outside of town pay the same to get into the pool? They should pay much much more.
- 0731 - Would like to see expanded aquatic exercise programs
- 0732 - I would like kayak pool sessions. Every other week, only in the winter, and for 1.5 - 2 hours would be ideal. I contacted the pool about this 2 years ago. They had recently tried it after getting requests, but nobody showed up, so they killed it. I pointed out that they did it in the summer when nobody really needs to kayak in a pool, but to no avail.
- 0733 - It's an excellent resource for the community
- 0737 - Housing, middle income; local small business retailers; center for youth and senior services; office park (private practitioners, counselors, etc.).
- 0739 - Not enough open swimming.
- 0745 - More hours would be beneficial.
- 0751 - More public swimming
- 0761 - We pay YMCA fee – the pool is NOT user friendly for kids. Also the YMCA needs to have a gym with equipment.
- 0764 - Do not use, do not know anything about it, or how many people find it valuable.
- 0769 - Lap swimming in the afternoon is often difficult. Two lanes for six people is not unusual..
- 0773 - A one-call system
- 0777 - I take my grandchildren to the pool about 3 times a week during the summer. Often times there were too few lifeguards at the pool and often times there were lifeguards gathered at shallow or middle areas while there were none at the deep end. It would be nice if at least 2 days a week there could be open swim from 10:00 to 1:00 instead of always being from 1:00 to 3:00 during the work day.
- 0782 - Prices are a bit too high!
- 0787 - Brandon Lemon has brought energy and enthusiasm and has increased positive experiences for participants. Keep him here!
- 0794 - Not clean enough and kids do not respect other swimmers. Too small.
- 0795 - If the pool cannot support itself, then close it.
- 0799 - I should, but unfortunately I don't use the pool. Good for youth in our community though!
- 0807 - I suggest pool open in summer time only
- 0811 – Open swim needs better hours during the summer. Swim lessons were great. Additional features like a slide or rope swing would be great.
- 0812 – I do not use the facility
- 0823 – All of those are negatively affected by poor YMCA administration and coordination with the city – especially maintenance dept. – always something broken with this old pool system.
- 0831 – Great asset to the community to have it up and running

- 0835 – It is run very poorly. They do not accommodate all school district release times, for practice times. Ran by young people i.e. parents that are not actual coaches.
- 0848 – Pricing scheme is not fair – already paying insane property taxes. We’ve moved from Eagle Point to Canby to Silverton – all had pools at reasonable rates... why not here? We have not gone swimming once since moving here... and charging spectators is a true LOW!
- 0853 – The community needs to support the school swim teams by making more convenient practice and meet time available. These swimmers become adult and family utilizers of the pool in the future.
- 0855 – Not enough water activities for adults during non-working hours. Silly to charge for non-swimmers
- 0860 – Not enough exercise for adults available. The YMCA has no regular gym. WHY?!
- 0863 – No, we really like the city pool.
- 0868 – Happy
- 0870 – It’s too expensive to use the pool. Paying for a YMCA membership with no other usable services in town doesn’t make sense.
- 0873 – The hours are constantly changing and too confusing.
- 0877 – The open swim hours for lap swimming are inadequate. For those of us who can only swim in the evening- you are competing for space and time constantly. When high school swim team is in session it is almost impossible to maintain a schedule as practices and swim meets take over the lap lanes.
- 0878 – We don’t use the pool but must pay levy for it. Increase the cost for those who actually use the pool; many are from out of town.
- 0887 – Pool cover should be kept on during the summer to protect the swimmers from the sun.
- 0888 – Spend the money to keep the pool open! I don’t personal use it but it should be available.
- 0891 – The open swim times were so short this past summer, especially the evening swim. I would like to see more open swims.
- 0895 – Definitely needs to be more open hours- summer time hours were a travesty for our youth!
- 0896 – The cost is too high.
- 0898 – My husband and I go to the water exercise classes several morning a week. As seniors, we think it’s the best way to exercise. In the summer we bring our many grandkids. A town is better with a year-round pool. Keep the pool!
- 0918 – Hours are bad- need more times for lap swimming. Better care of pool- can be cloudy for weeks.
- 0922 – The website for the Y is horrific! I’m not a fan of the new imposed fee that parents have to pay to watch if they are not using the pool.
- 0927 – I love the pool. I swim laps. I take my grandkids to swim. Please don’t abandon it. Expand tax district.
- 0930 – Schedules are all over the place. Never know if it’s going to be open or closed for various reasons.
- 0932 – Pool is a blessing for the seniors and youth of this town. Keep it open!
- 0933 – Pool is great asset for Silverton.

- 0934 – Pool hours and offerings need to be highlighted and advertised to the public more often.
- 0936 – Limited hours/days. Hard to get clear info re: hours, classes, etc. Reception desk people who I talked to seemed unsure and a bit snippy.
- 0937 – I would like more morning hours for lap swimmers.
- 0939 – Pool facilities to be expanded for all. Therapy pool, kids pool, more opportunities for challenged folks.
- 0951 – Should be free to seniors with gender specific times.
- 0954 – I appreciate the cleanliness of the pool and changing rooms and the friendliness of the staff.
- 0967 – It's too cold for me with the pain to suffer with. It would be a waste of my money to buy a membership that I wouldn't be able to use. I was warned to ask the pool temp. because I bought membership. Glad I did.
- 0968 – Would like to see more evening/hours – classes and open swim. Also the city needs to provide much better communication when the pool deviates from posted schedule. Don't just tape a not on the door to see once we get there!
- 0976 – The pool has the nicest receptionist and employee's that make taking family there a great experience.
- 0985 – No, none. I do not use the pool, yet.
- 0986 – Yes. Whatever they do they need to manage noise levels. Listening to their music has become a real issue in the neighborhood! The need more free swim time. It seems they are not catering to families and instead the classes are the focus. They need to behave like members of the neighborhood and be considerate! The are not!
- 0996 – The dissatisfaction is due to the cost – as in Q-22 →classes/programs for large families at the current cost makes it unaffordable – too expensive to be able to enjoy/access this great resource.
- 1000 – It's certainly better now than in years past. It depends on who's managing.
- 1002 – No flexibility for swimming class times/schedules currently. Poor quality instructions
- 1007 – Schedules are not clear regarding “open” swim times.
- 1010 – Limited open swim hours.
- 1016 – Aquacise classes are essential to me. Usage has grown considerably. Would like to see our state representative challenge the ridiculous state fine that limits the cover to six months. It's cement and water! Where is the hazard? It's cold on Oct rain and 45 degree temperature.
- 1017 – Real asset to the community.
- 1034 – People outside city limits use pool facilities. It is only fair that they pay for the upkeep of the pool.
- 1045 – When my family can go on the weekend, the pool is usually closed.
- 1047 – Put hours in the local papers- have a dog day just prior to clean out.
- 1061 – I wish part of the “bridge” could be movable to allow for longer lap swimming at least some of the time.
- 1063 – Someone needs to enforce smoking band at pool. The police try but more people are hanging out at the parking lot there and smoking.
- 1075 – Open public day once a month (free) More teaching water classes.
- 1081 – I would prefer a salt water pool. The chlorine gets heavy.
- 1101 – Would like to see a hot tub and slides.

- 1106 – Closure times not ideal as far as when they are closed for maintenance etc.
- 1108 – Would appreciate some on-site convenience/food

**Q31: Do you have a suggestion for how the City could provide better information to citizens? And a suggestion for how to pay for it?**

- 0001 - No. Basically, I say, leave well enough alone. Let it be a special place, a small town.
- 0003 – A Facebook page with more active participation would be good and inexpensive. The police officers have to be more approachable. They don't smile and appear defensive whenever I see them.
- 0005 – Need better, open minded staff. Nothing gets done now. People vote for their friends/connections, which doesn't make it better. Small town, nothing gets done.
- 0009 – Facebook. It's free. Silverton connections.
- 0016 – Keep improving website. Tried it a few times, but not very easy to use and not very up to date.
- 0034 – Town hall meeting well publicized.
- 0036 – Use "Our Town".
- 0039 – Just better publicize where info can be found and how (everyone gets "Our Town" – perhaps run ads for a couple of months).
- 0045 – Biggest complaint is the water and sewer rates.
- 0050 – A Facebook page similar to Silverton Connections but for City Council announcements.
- 0059 – Keep citizens informed. When possible, voters should be involved with processes that pertain to our unique little small town. Keep our small town small.
- 0063 – The city's social media feeds should be updated more often with more info than just a link to the city website. City should try and electronic newsletter or one printed monthly. Use existing staff for communication efforts.
- 0080 – Stop acting like kindergarteners during council, learn about work ethics. Show respect to others opinions w/ tolerance and attentive listening. Be transparent. Do not hide "hidden agendas".
- 0084 – The newspaper used to cover the city council meetings and now they barely mention Silverton or if they do, it's already old news. Social media, online newsletters, web, and information forums would be inexpensive methods to communicate with city citizens.
- 0093 – The City website seems a good place – though I have not looked for info there. Or a monthly email newsletter updating what's going on. Does the city website explain things like cost of water and sewer and how those things are figured?
- 0098 – No suggestion – I don't receive much, if any, information directly from either staff or council. If I have a question or comment, I can find the appropriate person to respond to me.
- 0144 – maybe a newsletter inserted into our town monthly – a capsule report from members & departments of the city of Silverton & the council
- 0149 – problems the City Council agendas in Our Town
- 0150 – Citizens can get all the info they need if they want to. They need to turn off the screens and visit with their neighbors which is free. Form Associations like when we were free in Tocaueville time. Government needs to get off the backs of people. It is force & evil
- 0151 – I believe there are plenty of ways currently to receive information.

- 0155 – Continue and possibly expand local news insert through Our Town
- 0169- Regular updates on website and Facebook by current staff, no additional resources required.
- 0174- Is there an active website with local happenings? Council, school decisions, accidents- one website with daily updates on “happening around Silverton” would be great. Like a much longer version of Our Town’s “The Man.” Column.
- 0176- Texting option of webpage – minimal cost.
- 0179- Set up a Facebook account and heavily advertise it.
- 0188- Weekly flyer to all households
- 0201- Unsure how to resolve this- but this is a problem to be addressed!
- 0204- Include it in the “Our Town” newspaper.
- 0213 - I appreciate this survey. I would love to see what the survey results come back with. To keep us informed if the City of Silverton is listening.
- 0220 - Occasional mailing (USPS) has been good, water quality, etc. Perhaps 2x a year a 4 pg. Report on various city issues. Appreciate occasional report from Mayor or Chief of Police in Silverton Appeal + Our Town.
- 0222 - I don’t use the pool
- 0225 - Interviews for Our Town
- 0237 - A reader board (electronic), have local business sponsor it!
- 0240 - Follow the citizen involvement committee recommendations; increase community development’s budget slightly.
- 0246 - Social media is free!
- 0252 - Make City Council agenda available in our town. Have a more diverse Council ( a young person) and shorter terms for Council members - that can’t be back to back at least 1 year gap between runs.
- 0314- Since they already have the expense of printing and mailing water-sewer bills, maybe information could be added to that.
- 0320- Put free articles in Our Town. Remind us to visit website. Have incentives to visit website like drawings for groceries.
- 0325- News feeds online are more popular these days (FB) – Does this cost?
- 0327- The information is probably presented but I don’t find the time to search for it on their website. Their website is not a usual news feed for me.
- 0328- Local media (print, electronic) are failing Silverton. We have no local reliable news source. “Our Town” has occasional information, usually around elections. We need a reliable local news source. Not sure how to pay, but is needed service.
- 0330- Post on Facebook- it’s free!
- 0339- Emphasis, advertise, promote Neighborhood Night Out with city staff, council, and/or volunteers operating informational resources, getting to know citizens, improving communication, etc. Fire district and city police are often present- why not Silverton leadership?
- 0344- Our Town supplement
- 0348- Notice should be given when water usage is being used to govern price of sewer in next year
- 0358- The City adds fees and taxes and sidewalk beautification \$ to our water bill without asking us.
- 0367 – Monthly mailed “non-political” newsletter, with feedback form. Use money that is being wasted on this survey.



- 0373 – Email city council meeting minutes to citizens. Including upcoming agenda’s and voting decisions. Meeting minutes should already be done. Cost minimal to email to citizens.
- 0379 – I think the city of Silverton website is fine and its economical.
- 0380 – Keep up what you are doing. Send out notices at least 2 times per year.
- 0390 – Continue city information with the “Our Town” and make use of the “shoppers” also. I would pay a small fee for the above if it is more sustainable with ads.
- 0393 – Invest more time engaging with citizens. Ideas: Town halls, written material such as this survey but make it simple or a 1-issue survey – Cost, minimal, use tax funds.
- 0396 – Making use of social media.
- 0399 – Use a taxpayer-based newsletter using something like mail-chimp. Since it uses email/text with links, users could unsubscribe. It is very low cost.
- 0400 – Post link to council agenda on Facebook Silverton Connections
- 0405 – Weekly social media calendar, etc. Quarterly town hall. Virtual comment card on website.
- 0407 – I do feel left out of the loop regarding what is being discussed, but that is my fault. Reminding us to visit website would be good. Maybe we could sign up for a “Facebook Blast” with bi-weekly updates? I would pay a small monthly user fee to get this service.
- 0408 – Make people more aware of the Silverton website and the importance of making it a habit to check it for local information.
- 0419- Have an article that the City Council places in Our Town each month.
- 0421- Haven’t lived here long enough to have an opinion.
- 0422- Get SCAN TV back on track with more city matters ie air meetings more, allow groups and organizations related to city’s affairs to produce shows. Get away from school plays and religious shows.
- 0425- Mailings, pay for it with taxes.
- 0427- An email newsletter available by signing up on the city website. Facebook seems fragmented. Would prefer to get my info via email updates.
- 0430- I sent a letter to the City Council and never got a response- twice.
- 0436- Put news in city paper. It used to be a very informative paper.
- 0463 - Put a short article in “Silverton Appeal” or “Our Town” that would summarize City Council meetings
- 0464 - I think it is good now. Ne need to add money to communicate more. Citizens have to reach out if they want to know more.
- 0471 - Quarterly newsletter to summarize decisions made and topic to be discussed in the next quarter. 1) One time email sign-up to receive it. 2) Post it in “Our Town”. 3) Make it accessible in the library. 4) Post it on City website Secure private funding, ask for volunteers to compile the information.
- 0472 - Start charging employees monthly parking fees. If they’re provided free parking, then this should be reported on tax returns.
- 0477 - A better Facebook feed...shouldn’t cost more because existing staff could update 2–3x per day.
- 0486 - Through flyers in “Our Town.” Cost covered in property taxes. List on website.

- 0491 - A weekly or monthly video announcement to play in local establishments. A "Toilet Paper" paper column that is hung on the inside of stalls/bathrooms at local establishments so that people can get updated while in there. Funded by either grants or GoFundMe.
- 0492 - It seems at time folks on the Council have an attitude that if people do not like their decisions, they just have to deal with it. I would like to see a more professional approach to the public.
- 0505 - Internet through the Silverton City website. Also notices in "Our Town" and the "Appeal". I don't know how expensive these would be—probably low.
- 0524 – Kiosks- promised 3 times in last 7 years "paid" for 2 times (2013, 2014) wayfaring funded (grants, etc.) also get a local citizens involved in maintaining, updating, and review contents displayed in/on them. Need 3 at least, weather proof.
- 0528 – Sell the street signals and put 4 way stop signs. It would be cheaper plus you can't get ½ way across and cars won't wait or give you time.
- 0532 – It doesn't have to cost any more to communicate accurately and politely to citizens.
- 0533 – Use Silverton Connections Facebook page.
- 0536 – City of Silverton app with push alerts.
- 0537 – I don't believe it, the pay more the attitude that is displayed by some of the employees and that could be corrected by a simple direction to be more attentive and service orientated.
- 0540 – Develop a facebook presence. Create events online, including pertinent city council events and community festivals.
- 0543 – City insert to our town should be monthly
- 0546 – Free – Just communicate beforehand what is happening. Listen to citizens.
- 0550 – I like the question then if you don't like our answer you decide to put this in, well if you don't like what were are doing make a suggestion and then say how to pay for it.
- 0553 – Use school reader boards, get one for city hall.
- 0556 – Explanation of water bill situation w/out inferring we don't know what we're talking about. Too many people have major problems w/ usage calculations. Somethings wrong. Let's get to the bottom of it.
- 0565 – Yes. Post it at City Hall.
- 0590 – You could have a Facebook page promoting local events and links to things going on with city hall.
- 0592 – City councilors should make their email addresses publicly available so concerned citizens could reach them easily and quickly.
- 0593 – Start with a new city manager that has people skills
- 0599 – Free social media
- 0606 – A monthly newsletter? We can view weekly police reports via internet- why not a newsletter too? For those w/o computers, etc. maybe a one-time sign-up letter to receive the letter via mail? Not sure how to pay for this.
- 0614 – Other than my water bill, this is the first interaction I have had where the city has reached out to me in the year that I have lived here.
- 0623 – I liked the letter to the community that Stu used to send letting the public know what's happing. I think it came in the paper Our Town.
- 0628 – Internet newsletter sent monthly to residents.

- 0636 – Some individual council members seem to have their own agendas and ideas rather than those of the cities citizens.
- 0649 – Post on Silverton Connection Facebook group.
- 0650 – Have a dedicated time when city administrators are at their office and available to citizens- say 1 hour a day.
- 0659 – More articles in “Our Town” paper
- 0660 – Unknown! But no more taxes or increases in utilities. I can’t afford the increase already. Note I didn’t get a wage increase.
- 0662 – A way to get local information to the city of Silverton citizens now that the Silverton Appeal is no longer our source of information.
- 0666 – Newsletter bimonthly with water bills- parking meters pay for it.
- 0672 – Publicize website
- 0673 – Webpage or Facebook- not sure if would cost anything. Presently I have access to a Silverton group on Facebook which everyone communicates to each other.
- 0675 – A corner each month in “Our Town” It is our only access to info.
- 0687 – Dedicate a full time staff member to communications. Cut a police officer to fund this.
- 0691 – Being Scan-TV into this century. Live and interactive city council, city court, planning etc. Puffin and Flash are ridiculous!
- 0692 – No need for more spending
- 0699 – Social media is free.
- 0701 – Some seniors in town don’t have computers but still read papers. A brief summation of council meeting should be ran in local papers.
- 0705 – They do a great job!
- 0706 – Many homes no longer have cable, now use antennas. Scan-TV should be available to them. The city should provide wifi for the whole city.
- 0708 – Door-to-door inexpensive fliers so everyone is informed. Many people have printers. Volunteers can place the information at front doors of homes.
- 0709 – Very little if any news regarding school board and city council meetings.
- 0716 - City Council Facebook group like “Silverton Connections” (or maybe this already exists).
- 0717 - Advertise meetings on Main/Water via banner. Opt-in text notification program. I believe these both would be very inexpensive.
- 0725 - Put Council information on Facebook Silverton Connections page
- 0729 - Have the Councilor do all the communication on social medi. Free and you get all sides of the issue.
- 0731 - Brief summary of Council meetings in “Our Town”, and perhaps also a list of the upcoming C.C. agenda items for the next meeting.
- 0733 - Earlier notice for construction projects happening in immediate vicinity of private property. Host public meetings and decision charrettes for public property proposals. (can save money on construction costs with a well thought out decision/plan).
- 0737 - Promote the local website and Facebook page.
- 0749 - I suggest Neighborhood Associations with City Council membership. Check Salem’s (and other cities’) Neighborhood Associations’ plan. Represetative from each neighborhood district play a major role in local political participation (i.e. Council members). This would cost us nothing!

- 0754 - More information in “Our Town”
- 0761 - Facebook
- 0764 - I love the ever changing banners at Main and Water streets announcing upcoming events!
- 0769 - Facebook!
- 0775 - Opt-in email alerts for City meetings and planned actions (especially controversial developments). Cost should be minimal, just an added field in the existing website to sign up.
- 0782 - Free newsletters in the mail – ask for donations.
- 0784 - Use “Silverton Appeal”, “Our Town” and the website
- 0785 - Post minutes at meetings on website in a timely manner.
- 0790 - Monthly flyer or something to make sure access to the information is available or whatever. You could always have a bake sale...
- 0794 - Keep website info/context relevant and up to date. Use blogs that can be “followed” via email post to whomever signs up.
- 0804 - Strong Facebook and Twitter presence. One person already employed can handle this.
- 0807 - Put a stack of the City’s “Our Town” inserts at the library (free).
- 0811 – I like the new page in Our Town – maybe council could do that too. Maybe a city council FB page similar to Silverton Connections.
- 0813 – Town Hall Meetings. City Blog – update weekly or so with info on city projects. Better articles in city newsletter.
- 0818 – Use the existing sources. It’s free.
- 0819 – Monthly newsletter – paid for with existing tax dollars
- 0820 – Start using the papers again!
- 0823 – Send a monthly e-newsletter to citizens.
- 0827 – Websites are good – and cheap
- 0842 – This survey is a great way to communicate with the citizens.
- 0847 – Better website or city Facebook page that gets updated often. A city manager or assistant should be tasked with this job of social media.
- 0848 – An application for PDA’s and phones that pushes key news and critical updates.
- 0849 – Monthly newsletter or quarterly/bi-annual financial report.
- 0850 – Tell us best method for delivering paper comments, suggestions, and info to council and planning commission members. Each should have a box at city hall for citizens to leave above. I am not ‘on’ internet, and was told by one city councilor to bring my input to her business. A planning commissioner suggested bringing info to meeting (Not satisfactory to me). When publishing notice of meetings, include info about how to get concerns to members before meetings.
- 0851 – More city councilor interaction on Silverton Connections. Dana Smith is fantastic at this.
- 0860 – Electronic billboard @ entrance of town- w/ times/dates/events/programs/news etc. Parks and recs or small bond levy.
- 0862 – Return phone calls. Stop executive sessions. Mail information on meeting to everyone that should be informed.
- 0870 – You need to figure out how to communicate better and how to pay for it.

- 0877 – Advertise city council meetings around town- times, dates etc and whether they are open to the public.
- 0878 – If the current level of communication is all the budget will allow, then leave it as is. It is good enough.
- 0883 – Improve the webpage and other social media expansion.
- 0884 – Continue w/ newsletter in “Our Town”
- 0885 – The schools have a newsletter that goes out with “our town”. Perhaps the city could also have a newsletter. “Pay for it” you’ve got to be kidding. With all the money you get now, you want more.
- 0887 – Twice a month E-mail- reallocate a portion of budget for city manager’s office budget and actually use the city budget for city council communications.
- 0888 – Don’t rely on internet. If something significant is coming up, put notices at local businesses, library, etc. When Silverton was up for small town recognition and we could have been voting, nothing was in the paper until it was basically too late.
- 0889 – Communal board in town w/ updates/info you should know. This cost should be minimal and not required to be paid from citizens. You could also make a monthly email newsletter you send out to those who sign up. Again this is free, minus staff time which should be minimal
- 0890 – I feel that not receiving city information is more my fault since I’m new to the area and have been focused on getting my home in order. I do feel that the downtown banner is very effective and now that I’m aware of the website I feel that could be very effective.
- 0895 – Upgrade the city website- pay for it with ads on the site.
- 0898 – Develop a Facebook page.
- 0907 – A monthly (bi-monthly) or when needed newspaper, such as the ones the schools use could be added to the Silverton Appeal
- 0916 – More news more often in newspapers, “Our Town” etc.
- 0922 – Social media works well
- 0925 – No more gag orders on city staff. Regular police reports and crime watch programs. Find ways outside of hearings and “public meetings” facilitate online dialogue (which means the city has to listen)
- 0928 – Utilize existing website for news flashes. City Facebook page for city updates, job postings, city updates/changes.
- 0933 – Send letter to citizens on city issues.
- 0936 – Facebook page. More timely info in “our Town.” Email list. Send water/sewer bills in envelope with small city info newsletter.
- 0946 – Our Town column
- 0948 – Maybe just express some ideas that Silverton community members get the “Our Town” newsletter. Be a great way to communicate and very cost effective!
- 0949 – Good as is.
- 0951 – Publish your agenda and resolutions in a free resource available at the markets.
- 0952 – Small local paper/ charge \$ per copy.
- 0968 – Continually changing marquee/reader boards – similar to news feeds. Silverton high school has one, I believe, also, more info in “Our Town”, which has a high readership.
- 0972 – Get a better web site.
- 0981 – Post it on public board in town

- 0986 – Email does not cost... offer emailed city communications. It seems that the city is taking a lot of money for water/sewer and is already added fees on top of that for city – I think you can afford better communication.
- 0987 – Public bulletin board at several locations, parks, etc.
- 0989 – Example: 1) received city notice RE: commercial fringe property requested a variance, could not understand what the variance was. 2) Had to request notifications – as above – as I was not receiving them – though I am buying the building...
- 0994 – Post information on Silverton Connections. The whole town gets their information on there, or create a YouTube channel.
- 0995 – Publish ALL city spending reports to all residents.
- 0998 – A majority of Silvertonians communicate via the Facebook Group “Silverton Connections” Doesn’t cost anything.
- 0999 – Be more diplomatic
- 1000 – Monthly newsletters that citizens can sign up for to receive it by email. Like the school district. That only gets to the computer savvy people though. Or one-call now that schools use.
- 1007 – Info in water bill which is mailed to homes – no cost involved.
- 1012 – Public notices by mail
- 1017 – Speedier up to date minutes and notices of minutes and agendas and meetings etc.
- 1018 – Regularly scheduled town hall meetings/open hours once a month- not council meetings.
- 1019 – Possibly short announcements online (Silverton connections) Our Town, forums on improvements, town hall meetings.
- 1025 – People are only as informed as they want to be!
- 1026 – Better accessibility of city officials – They’re invisible! Maybe do a call-in show once in a while to let people talk w/ elected and staff people?
- 1034 – Citizens Advisory Committee
- 1037 – Would like to have been allowed to note on allowing pot businesses in the city. All the cities around us were allowed to do that.
- 1047 – Use email addresses- Company like: Talk Fusion. TFBuss.info one-time fee and 25 per month.
- 1051 – Let us speak
- 1061 – This survey is an excellent start. If it could be repeated every six months and the results published in Our Town and the city’s website it would provide an ongoing dialogue.
- 1063 – The citizens should have been told about the “Garden City” monster complex. We could pay for everything if the police enforced the offensive littering 164.805 law on every single cigarette butt!
- 1064 – Doing great
- 1075 – More fundraisers that involves all ages.
- 1091 – Don’t do what Molalla did! Regular open hours for the pool might create revenue.
- 1092 – Social media – it’s free.
- 1097 - Include more in “Our Town”. Yearly flyer (maybe hand out with the useless phonebooks) informing about the city of Silverton website. We’ve been here 6 years and just now found out about it with this survey.

- 1100 – Maybe a specific “City Council” FB page where all info/alerts are consolidated?
- 1101 – Keep up the good work!
- 1103 – Upgrade statesmen journal news.
- 1106 – Love the Fbook page and Our Town. Our family’s only news sources. XXXXXXX, XXXXXXX, XXXXXXXXX so excellent jobs answering questions on Facebook.

### **Q33: What additional services or information would you like to see provided on the City of Silverton website?**

- 0016 – Updates on neighborhoods issues and progress of ongoing problems or debates.
- 0039 – Are there City Council minutes available there? School info? I need to further explore...
- 0054 – Specifics about road and sidewalk projects planned and in process (which streets, blocks, timing)
- 0059 – It would be a good thing to have some sort of “rumor control” for issues. (example: the old Rite-Aid building; what is going on with Eugene field and do voters have any input in that regard.)
- 0063 – Info and stories about local events, even those not sponsored by the city. Info about future plans, development. Where are we going and how are we getting there? Updated meeting minutes – within a week or 2.
- 0079 – Just becoming aware, informed of new website; much improved would be my initial take.
- 0080 – Debate or 2 sides Point of View, unbiased arguments.
- 0084 – Recognize the outstanding staff regularly through guest columns, featured bios, and kudos for the unseen jobs they really do. Bring the city staff into the small town spotlight! User-friendly search of city code. Kids’ corner – connecting youth to civic opportunities early on.
- 0088 – Way for residents to volunteer and help
- 0093 – It seems like a good place to list may facts and figures.
- 0098 – City code – I tried to find if the city has a policy permitting chickens to be kept in the city. I was frustrated by the process – seems the code has been outsourced to a software/internet company and searching it is not as simple as it should be. I only tried it one time and thought it was not worth coming back to it.
- 0121 – Maybe local views since Silverton Appeal does such a miserable job. Putting a subscription service or local news so we can receive it as an email weekly.
- 0130 – dates, times & agenda for city council
- 0133 – convince me why I should use it
- 0150 – We actually would be healthier and more informed if we were like the Amish. Our brain function is damaged by screens.
- 0156 – Maybe have a community website (for residents), for daily/weekly updates of on goings of Silverton
- 0169- Updates on construction, meetings, and events. Silver Trolley schedule and services.
- 0174- Maybe all of this (Arrow points to Q-31 answer)
- 0188- Where does all the city's money \$\$ go!
- 0201- Community blogs or section for citizens to make suggestions (even anonymously, so more will speak out)
- 0204- I didn't know we had one.
- 0302 - I really enjoy reading the Mayor's column in “Our Town”. We don't watch TV, take a paper or listen to radio.
- 0213 - Not sure need to check it more often.
- 0218 - In the past it was hard to find stuff and was not up to date.



- 0222 - Did not know that they had a website.
- 0252 - A community center with a community garden, a playground for our kids. The building can have city offices and have the YMCA, etc. Art classes for the community, canning, writer's guild, etc. Keep our kids in Silverton's future in mind. It's not just old people and old views here!
- 0254 - Updates should prompt an email to the community (provided by homeowners' email addresses) letting them know an update or that information should be viewed.
- 0272 - Webcast with updates on Facebook.
- 0273 - Permanent section of *Our Town* newspaper
- 0278 - Live call in # of Council meetings -- listening only -- don't know capacity of current phone system OR ability to listen online -- should be minimal expense.
- 0293 - Very restrictive play at the pool. Noodles + other flotation devices are allowed at most pools but not here. Open swim in summer is very limited.
- 0316- Current services are fine.
- 0320- Don't know... I don't randomly search out websites they have to be dished into a feed. Connect city website with Facebook- throw the net out wider. Use Silverton Connections (if they will let you)
- 0329- Local jobs postings that include all jobs in the area
- 0359- Explanation of water bill
- 0364 – We have an influx of families moving to all the new development being built but our kids are running out of space in their school! We need a 2<sup>nd</sup> primary school in town, K-8<sup>th</sup>.
- 0367 – Complete “easy to navigate” site of all city business past and present for full transparency of city business. i.e. not easy to find all past and present variance notices.
- 0373 – Honestly if section 8 or income based housing is being considered.
- 0375 – Job resources. Temp agencies
- 0379 – I can't think of any.
- 0380 – You are doing a great job – but more often us always helpful – Keep up the good work.
- 0396 – More information and ideas regarding local hot topic issues i.e. pros and cons to marijuana.
- 0399 – Police blotter; general plans for increases of fees, current staff and dates of meetings for council meetings; an anonymous contact page for concerns
- 0400 – Volunteer Opportunities.
- 0405 – Link to environmental committee issues.
- 0407 – Never knew this existed. Considered referencing it in appeal and *Our Town*. I will from now on.
- 0419- The website has not been very helpful to find information. If you are able to find some information it then states “call \_\_\_\_.”
- 0422- Website is good, and works for me.
- 0425- Silverton Together is a great resource.
- 0426- A list of vacant commercial space w/ details on leasing.
- 0427- Need to explore the new site before answering this question.
- 0441- I was unaware of this website, but will now frequent it 2-3 times a week.
- 0465 - I would like to see a better developed citywide Disaster/Evacuation Plan

- 0486 - I rarely visit website but important communications to citizens would be a great addition and advanced notice of important topics that will take place so that the community can provide input before a decisions is made.
- 0524 – Dedicated computer at library 24/7 to peruse it
- 0537 – Get rid of zombie homes in Silverton by assumption to get them back on the paying role. Get the traffic problem worked out it's a nightmare and getting worse. Get the schools back and some for of class not poor housed.
- 0540 – It would be wise if there were an ordinance summary. FAQ section of something. I had to really search to find answers about zoning, noise ordinances, #'s to call to make a complaint, etc.
- 0553 – Maybe a place where you can let city staff/maintenance know of a situation that needs attention.
- 0561 – Didn't know about it! We're new in town.
- 0590 – Nothing I can think of. Maybe optimize a little better for mobile devices.
- 0592 – There should be a public notice and a waiting period before large shade trees are removed or pruned. This notice should appear on the city's website. Silverton was once known as "Tree City USA" but many of those trees have been allowed to be cut down by our indifferent public work department.
- 0606 – Current minutes of city council meetings. This would benefit citizens in keeping abreast of council doings, especially helpful to those unable to attend meetings.
- 0614 – Should have similar social media presence like the police and fire departments.
- 0622 – Job links for entire city. Housing/rental bulletin board.
- 0628 – Any emergent issues. Website needs to be kept current (update monthly). New photos in the gallery of photos. Things to do is Silverton kept up.
- 0633 – Passport renewal or new passport. There are only 4 in Marion Co. all have lines out the door.
- 0650 – I don't like the new website- the old one had more information. The new one is dumbed down!
- 0657 – Information delivered now (and not always timely) "Our Town" that pertains to city.
- 0675 – Don't know. Haven't experienced it.
- 0684 – Monthly newsletter emailed w/ events/things to do. City stuff ☺ Kind of like Salem travel does except with more city involves things.
- 0687 – Would be nice to see more public outreach and information.
- 0691 – Put all ordinances on the site. Remove redundant buttons- make it look like you're on the same site on every page- consistency. Add apple pay.
- 0697 – Meet-ups, ads, etc.
- 0702 – A community blog similar to Silverton Connections.
- 0704 – Keep updated – monthly. Store hours, school closures.
- 0710 - More connections to events. Contacts for events, contacts to ALL local businesses
- 0711 - I am not impressed with the pabing of certain streets and others somet that were neglected. In my opinion, south 2nd St. has needed to be repaved for over 10 years. However, this was ignored. Insead, paving was granted to parts of 1st St. and N. 2nd St. where it clearly wasn't needed or necessary.
- 0716 - Up to date information on town events/festivals.

- 0725 - Ability to submit repairs instead of trying to call.
- Ability to provide feedback on Police Dept. – why do 4 officers need to be present with 4 vehicles to deal with a man in a wheelchair?
- 0728 - Didn't know there was a website.
- 0729 - Directions to Facebook to get the real information.
- 0731 - I would prefer weekly emails with info about happenings, sent directly to me.
- 0733 - Rainwater capture/storage guidelines. A community calendar.
- 0744 - A good photo section.
- 0749 - I have not seen an agenda prior to City Council meetings giving information that might be of interest so attendance and participation would make for an entertaining evening.
- 0754 - Recent decisions made by City Council.
- 0756 - Council minutes within 14 days of meeting date
- 0813 – Blog that is updated frequently
- 0815 – More options to pay local utilities, and to do so online. More up-to-date on jobs and rentals (offices and residents).
- 0819 – Funeral notices.
- 0820 – News.
- 0832 – Calendar of events on website – or a link to one (e.g. Homer Daven Port Days, Pet Parade, etc...)
- 0835 – Current up to date calendar with all functions in Silverton i.e. school, band, dance, swim, karate.
- 0842 – I don't use websites unless I want to research something
- 0846 – City code ordinance and how to enforce them.
- 0848 – Updated events. I know it already has one, but could be improved and updated more often.
- 0849 – full financial disclosures.
- 0851 – Mobile friendly
- 0858 – More user friendly, difficult to find some things. I get text messages about street closures but can't find the total info on web.
- 0861 – This questionnaire should be on there! It'd be much quicker. Google Doc?
- 0864 – Burn info if not already there.
- 0876 – I think it's great for listing local events.
- 0878 – A breakdown of new plans for the city- that have passed and will be implemented. Major retail movements in the city. Especially those which will impact the movement of traffic. i.e. the Rite Aid move changed how James St. could be used next to the car wash. It also added time to getting home from the High School area. A vote on that change would've been appreciated.
- 0887 – The website is good is you have a better than average understanding of how city government works. The only part I have used is the email links.
- 0888 – Don't care. Many of us do not want to check the website unless we are looking for something specific. Don't rely on it as the only source of important notices or info.
- 0895 – The more information the better.
- 0896 – It is not user friendly or intuitive.
- 0916 – Don't have it.

- 0925 – There’s a city website? We looked it, it’s terrible! Doesn’t scale to mobile. Content written for/to the needs of city government, not citizens. The whole town is on Silverton Connections, just go there.
- 0928 – News flashpage- the “go to” source for info updates. Also- use Facebook/Twitter pages to push info out. So it can be a more passive effort in citizens’ part.
- 0932 – City council agenda and minutes of meetings.
- 0933 – Results of this questionnaire!
- 0936 – More encouragement, advice tips re: improving residential and business properties. There are some dumpy looking places downtown and homes on Main. Q&A forum.
- 0942 – Encourage citizen cooperation
- 0948 – All of us who live in Silverton we all know the issues that need to be taken. We need a leader in Council and city to start working on action plans for our roads, schools, pool, water and sewer, etc. There has to be a way we can make Silverton great without always raising water, taxes, etc!
- 0968 – Notification to vote on unbridled home development without having the jobs and infrastructure to support it. This is the huge mistake California made!! Why does the city council have control over this? The citizens are unhappy. Where is affordable housing required?
- 0985 – No opinion
- 0986 – No suggestions at this time. It looks very different than the last time I looked.
- 0989 – Website often says “read more”, but there really is no further pertinent info.
- 0994 – I never use it.
- 1017 – Updated on a regular basis.
- 1019 – Input from community voices, such as this survey.
- 1043 – Election results. It would also be helpful to have the website brought up-to-date with current statistics and requirements in all areas. Then keep it up to date.
- 1055 – When I visit there is nothing really informative on it.
- 1058 – Ability to sign up for email blasts from city to promote itself, its services, and general info, including emergency info.
- 1062 – Community bulletin board.
- 1063 – More citizen opinion polls. The website is good. Maintain it so it is current.
- 1064 – Emergency warnings!
- 1070 – Reminding people that information is posted.
- 1075 – Ways for the town to grow and sell more fruit, veggie, herbs, and animal sources. Keep the towns’ people healthy and smart. Stop supporting big companies!
- 1085 – Community events calendar- more robust version.
- 1105 – Facebook and mail.
- 1106 – Excellent the way it is.

**Q48: Please share any other comments you have in the space below.**

- 0000 – We have found that it doesn't matter how one feels or even if one cares. The Silverton "powers that be" will do as they please and orchestrate the outcome so as to allow the least amount of input.
- 0001 – I hope this town doesn't grow too fast like everywhere else I lived did. Don't encourage growth and expansion. People get their priorities confused. We don't need more money. There are poorer places than ours Bringing in more business and housing is a mistake. Let people go somewhere else. Maybe they don't need to have so many locals. That's not my problem. I just love the cops. Don't hassle us here.
- 0005 – Silverton, being a small town, has its same share of problems as larger towns. If you don't have a good City Council representing the people, you have nothing. Compromise. Money is always the main hurdle. Takes way too long for decisions to be made. Then, are they the correct decisions? It is more of a kid-friendly town. Adults go with the flow. Is that why there are so many bars in town??
- 0008 – City council re-examine the location selected for making city hall are and police too. The location is not within the hub of downtown and having it so far from other community services is a poor choice.
- 0009 – It's a good town. Lived here or around it my whole life. Let's keep it smaller and nice. I'm encouraged swing old houses fixed up and lots and fields turned into subdivisions and houses. I guess by small I mean no big businesses (Walmart, Bi-Mart). Stay small, keep taxes low and let citizens start up business organically. It was disappointing to see Dutch Bros. come to town. Sure it's good and cheap, but ultimately it's not local. Let's keep Silverton Local.
- 0013 – S Water St. needs to have a speed limit of 25-30mph beyond Quail St. The neighborhood is growing and the speed limit needs to be lowered.
- 0014 – I love Silverton, we do need better shopping options for clothing and other necessities. Also, fix the school systems/structures.
- 0016 – There are too many abandoned homes – foreclosures, etc. Probable a state issue. Perhaps laws are too lenient on banks or whomever – allows them to let them be vacant for years. Downtown businesses are allowed to remain boarded up for years. Too little recreational opportunities and those that are available seem to disappear. Example: new middle school to become a closed campus so ordinary citizens can't use the fields or facilities. County has too much power to decide where business can operate – very little space available for businesses like auto repair so we have to go to Salem. No downtown parking – all is metered – makes no sense.
- 0018 – Move the truck route from Hobart to Downing.
- 0025 – The senior living thing is a huge priority for me. I don't want to even leave Silverton. Look at Stayton's facility, or Mt. Angel, Woodburn, or Salem. We have nothing available for independent but a new facility should include 1. Independent 2. Assisted 3. Nursing 4. Memory care.
- 0035 – Taxes/Levies are high enough. City should concentrate on fixing streets and existing infrastructure and maintaining public safety.
- 0036 – Enforcement of codes for trashed-out homes and unkempt yards should be more of a priority.

- 0037 – Police are too predatory regarding traffic infractions. Repave McClain St., it needs it more than others you've done. We were cited for weed control but got no response when calling to get clarification on citation. Focus city resources on vital services, not things that can wait, like park development. Focus on increasing new, larger businesses to increase tax base. See response to Q-9.
- 0039 – I think it is important to maintain character and uniqueness of Silverton. Reach out to newer residents (how can they get further info). Keep out large corp/businesses such as Walmart. Keep recreation opportunities a priority. Support family activities, senior, low-income/homeless. Keep education key, while not bowing to state reforms which push toward more testing/assessment rather than encourage creative prob. solving, art/hands-on/inquiry learning.
- 0043 – Slow down growth – issues with traffic and no way to resolve exits from City of Silverton. We need senior living facilities – Gardens would be ideal or close to Senior Center. Hiking trails. Keep creek free of logs to avoid flooding. Keep dam free of log jams, do maintenance on dam regularly.
- 0046 – I enjoy living here so much that I will be moving my retired father here soon. I'm very happy to see that city officials are soliciting opinions from the community! Thank you!
- 0050 – Housing in Silverton is very expensive. Also utilities – water and sewer. I am disappointed in the "small houses" and lot sizes in the Reserve St. area. Homes on the entrance to town on McClaine St. need to mow, pick up trash or be fined. Some are an eyesore!
- 0053 – We want Stu back.
- 0054 – Thank you for doing this.
- 0059 – I would love to see a mall type area for local artist and crafters to be able to sell their crafts. Silverton is full of very talented and artistic folks. I would think support of our vendors such as the Palace Theater, Antique Shops, bakery and chocolate shops, gift shops would attract shoppers to spend \$\$ here before they go home. I would support code enforcement to clean up Silverton (RVs, parked cars, trashed yards).
- 0061 – One of the primary reasons that we moved to Silverton in 1986 was related to the quality of the education system. That local support for schools and kids has eroded over the last 30 years, to the point where Silverton no longer enjoys this reputation. In addition, there seems to be a lack of tolerance for young adults, who are viewed with suspicion, rather than a normal and welcome part of our community. Schools and teachers need to be fully funded.
- 0063 – The most recent city council minutes online are 3 months old. Those should be updated more often. I work out of town w/ 1 hour commute so often feel disconnected from city happenings. Easily accessible and timely information would be very beneficial. Signed up on the city's website a while ago – 1 year? – for email and text notifications but have not received any.
- 0067 – I feel the focus of our city at this point is growth with little focus on infrastructure. I have seen my area (1) experience rapid growth with very little attention being paid to livability. The water pressure was so low that I had to invest over \$2000 for a pressure pump. Response from the city was that my situation was not a problem that would be connected and that I was the only homeowner complaining. Now we are slated for another expansion without regard to traffic increasing, adequate schools or any ways to walk or bike to the area in

town. I question with such high building permit costs and property taxes, why we don't see this being a priority. All I seem to hear at meetings is "the city has no funds for that". Wake up Silverton, before overgrowth ruins a beautiful community. Developers, real estate and investors are running the show!!

- 0068 – Please do something about the bums and homeless. If I wanted to be panhandled I would have moved to Portland. Send them on their way just like Portland did.
- 0070 – Smoking downtown is out of control. Visitors cannot walk without smoke in their faces OR butts all over the ground. Most places do not obey the no smoking within so many feet. Example – Mac's smoking on the desk does not follow the law. Add benches or ashtrays – something. It makes downtown look old and dirty – no class.
- 0078 – We are concerned with the growth of population in this city over our (short) lifespans so far. While we want to see businesses thrive here, we want them to be local and we don't want to see a ton more growth. It's starting to feel more and more like Salem here instead of our small cozy hometown.
- 0089 – Silverton is overall a very nice friendly place. The young people have a better attitude overall compared to the other places we have lived.
- 0090 – Would like a new solution for the middle school
- 0091 – Silverton Reservoir should be free for residents!
- 0092 – I feel the city has somewhat addressed concerns of some residents about the street maintenance issue and now must address the concern of out dated power sewer piping and about how close we are to maximizing our water/sewer treatment plants to population. We collect gas taxes for street maintenance. That has not in the past been used for that and we need to use more of those fund for said purpose ex (McClaine St needs to be repaved).
- 0098 – I just noticed you provided information on the back for emergency preparedness. I'm mailing in the info I would need – should have been on a separate piece of paper I could keep if it was really important to whoever thought I should have their info. If I cut off the community emergency section below, you'd lose part of your demographic data for the survey. The info must not be very important.
- 0101 – Spend the money you have wisely. Don't create new projects that require new taxes.
- 0103 – Reduce water and sewer rates.
- 0121 – Please consider paving to the end of Central street. I just had to replace our bridge because of all the mud and road debris that washes from the street to our bridge rotting out the wood under it. This was extremely expensive and even though the city owns to the middle of the bridge there is no help with diverting the mud flow or helping to maintain the bridge. Why do all my neighbors across the creek get such good service on their street butt we get nothing on our side??
- 0122 – we need to be more proactive on the appearances of new businesses moving into Silverton. For example McDonalds in many small communities does not have a large "M". New development should have strict requirements so that they enhance the look of our community. The New Auto Shore is a good street & I was pleased to see that the owner was required to follow his original building plan. More green area where possible around new buildings. The name of the store doesn't need to be in "your face" The newly moved drug store is a good example.

- 0123 – please remove parking meters downtown most times cannot find a place to park or do not have the change to feed meters. Discourages visitors to park downtown!
- 0125 – I strongly feel that more parking and development of the Silverton reservoir needs to be done soon. We need a designated “swimming” area to avoid accidents with boaters at the dock. This is a hugely popular place to cool off when it’s hot but parking and swimmer’s safety should be a poisoning. Thanks!
- 0129 – The number of retirees is increasing, many of whom work by volunteering. You have neglected this bloc of folks who make a contribution.
- 0139 – many streets in Silverton were resurfaced this year, but Mccaline St. that runs past Hi-school pharmacy is rutted and much worse than many that were resurfaced, but remained the same. Who decide the priorities when projects like this are done?
- 0144 – regarding parking – if customers can’t park in metered parking spaces because store owners park in those spaces instead, they probably go elsewhere to do their shopping. Store owners really ought to park in any of the nearby lots for a monthly fee. Parking in front of their detreimental to business. Inceasng the capacity of neighborhood parking lots would help. But not by building up but rather by building down. Underground parking.
- 0146 – cars need to stop for pedestrians not being enforced! Downtown traffic is a mess in am & pm or during special events.
- 0150 – Schools should only have local parental control. The Marxist system of brainwashing that destroys individualism and free will and embeds dependency and group think destroys the ability for critical thinking in our children. The evil “system” put in by John Dewey, the evil Humanist & Communist, to destroy classical Christian education – the only curricula which gives children the tools to think for themselves (agency) was intentionally destroyed for mass indoctrination to force irrationality and Satanism.
- 0151 – While it is exciting to see new businesses or parks added to towns, sucks as Silverton. I find it sad and disappointing as expansion happens, what made the town desirable to begin with is “lost” in the quest for additional services. To best appropriate funds, would be to maintain what is here currently and add slowly. Be prudent and thoughtful in the direction the city is headed. Our infrastructure needs attention and while it may not be grandiose outwardly if not taken care of, we as citizens of Silverton will be sorely up in arms, if it costs us more in the long run. I would like to see a more uniformed business holiday décor throughout our downtown. Perhaps an incentive to the businesses to join forces and decorate collectively. This promotes tourism and more shopping – what woman doesn’t like to shop somewhere that has great ambiance?
- 0154 – I love the fact that you send out a survey. I am impressed with the questions and the detail of some of the questions with examples. Look forward to more of these on issues that the residents are directly effected by.
- 0155 – Silverton is considered an expensive city ie housing and dates compared to nearby small communities. A great place to live
- 0156 – As fourth and fifth generation Silvertonians, we love our community and have seen many imporvements and growth over the last 32 years. But feel like for what we pay (and the amount of growth), we can improve on a lot of things. The schools are in shambles, downtown buildings are neglected with low standards for



the appearances of the businesses (some, not all), and with the pioneer divison, migrant worker housing and old nursing home development on S. water, the amount of traffic is insane on the highway. But we're heading in the right direction. Thanks. P.S. This took me an hour....

- 0157 – I can't figure out why I live in Silverton and can't get on City sewer. We are still on septic 15 years later. I write this on our survey overtime you take one.
- 0159- Took longer than 15-20 minutes (budget questions took too long), however, felt that is was an overall good survey. Would recommend using post cards with links to surveys to cut down on paper costs ☺ Be green!
- 0162- More enforcement on bad drivers (too many). Loud car stereos are a problem.
- 0166- Silverton needs to discontinue having a motorcycle police officer, all he does is write tickets and harass the local residents of Silverton, he is not employed to serve and protect us but I here to create another source of income for the city and that is wrong.
- 0169- Regarding traffic. Second Street does not support the traffic it carries. I believe this is an unintended consequence of having the stop lights at First and C on 24/7, giving C street equal priority seems to encourage people to rad the light and bypass the streets that are designed to carry a higher load. Other that morning and afternoon rush, it should be a blinking red, 4 way stop.
- 0171- I lived in Molalla for 22 years and always made trips into Silverton for fun. I've had a love for Silverton for 15 years before finally moving here in 2014. This is a beautiful town and I live on Silver Creek. I must admit I'm rather a loner and I'm not at all involved in the community. Especially now that I'm not working in the school district anymore. My job kept me connected to current affairs. I have no regrets buying me home here, but I honestly don't know much about whats going on in my community unless I go on Facebook and see what people are talking about. I do know that my property taxes are way to high for a 1,000 sqft 1920's cabin.
- 0175- School- it is terrible to see our town deal with rundown schools (besides the new high school). Classrooms are overcrowded and we need to increase focus on raising our future leaders. We have too much building & development. More focus needs to be given to "green space" (parks, forests, etc). The city will continue to grow and we need a smarter way to expand, not just cramming neighborhoods in every possible corner. We need more designated parks & hiking area rather than cutting them down for more buildings.
- 0176- Thank you for the hard work, the city is doing a good job and the decision tree cannot be easy. Be mindful of growth our schools are struggling if you keep adding homes families will come everyone wants to live here!!
- 0180- I would like to see hand held flags businesses could sponsor attached in buckets to the telephone poles... so you could grab on wave it while you cross the street getting drivers attention so they will stop safely. Putting the flags in the buckets on the other side of the street. Easy solution for safer crossing!! We love and feel so blessed to live in such a wonderful town.
- 0188- Rapidly losing small town appeal/livability. Infrastructure way behind development of housing, etc. Property taxes too high. Town does not look clean need paint- street cleaning- empty bldgs.- window art- (good school project) urban

renewal where are you! What are you paying for? Where do sewer charges go? Is this a dedicated fund?

- 0189- I think the city of Silverton is totally over staffed in all departments.
- 0195- I think something desperately needs to happen to substitute or lower the cost of Silverton water/sewer. I am a single, retired person who pays in excess of \$100/mo (up to \$159/mo) for water & sewer. This is simply extreme. One month my bill was \$110 with no irrigation and I was out of town for 12 days. NO LEAKS – just outrageous billing.
- 0197- Water and sewer rates are out of control.
- 0198- Survey is a great idea!
- 0201- I've noticed a lack of police presence in the community. Officers rarely patrol anymore. There's a large increase in speeding and careless driving. We need to find a resolution to the traffic congestion near Wilco/at the intersection of W. C Street and McClaine street. There's a need for a pedestrian crosswalk/traffic device at Jefferson/HWY 214. There's an increased number of kids and teens crossing the intersection. Its difficult to cross in a car there, having children running across that highway is extremely dangerous. There's a lack of communication from the school district to parents. Also, the increased number of "teacher inservice" days are becoming a problem. Our students are receiving sub-par education. Sewer prices are the highest I've seen! I've compared to friends/family in other towns in Oregon.
- 0207- Need to have developers pay for street and sidewalk improvements when putting in new subdivisions. Steel hammer has no sidewalks and street is very narrow. Huge amount of new and additional traffic will be using that street once the subdivisions are occupied. Very dangerous to pedestrians!
- 0208- When annexing land to city for residential development, follow through on planning. I live in Webb Lake area and although there are sidewalks on Hobart, there are none that connect our neighborhood to Second Street. Children and families must navigate a narrow shoulder of the road on a busy highway. Lighting is poor too. Similarly, the developments off Steelehammer have no sidewalks to downtown areas.
- 0211 - I walk the streets of Silverton 'almost' every morning, rain or shine, to exercise my dogs, and myself. I look forward to the changes that I find, both residential and commercial. Silverton is ever changing, growing, and attracting more notice.
- Silverton has one major problem (in my eyes) that is always on display. I can sit in 'Gather', 'Macs', or an business in the Water st./Main st. crossing, and wear myself out counting the number of cars running the stop signs in every direction. Cars, SUVs, RVs, logging trucks, you name it, and if there is no one in the crosswalk, there is no stop! Sometimes, two at a time run through I am not exaggerating. I realize that the time of our officers is much better spent in other pursuits than 'traffic', but a once a week purge of JUST the commuter drivers, morning and afternoon, would add to the City coffers, and slow things down in the future. I feel that the 'fees' would be substantial!!!
- 0213 - Thank you for asking for feedback from the taxpayers. Silverton has one of the cutest downtown areas. Silverton downtown area is perfect for commuting by bike or walking into town because it's mostly flat. If Silverton made the streets more biker friendly, i think more and more people would ride their bikes. People

driving through town enjoy seeing active people in their community walking, biking, skating places instead of people driving only. It makes you want to do it too.

- 0215 - My wife and I are both NIMBY: 1) We wish to see limited growth within area over long period of time. 2) We would like to see repairs/upgrades to downtown infrastructure (Water, sewer, electric, reinforcement of existing brick structures, storm drainage). 3) We do not want to see campgrounds at local parks as this invites homeless transients. 4) Existing park facilities should be monitored by police to maintain safety for children, families and senior citizens.
- 0217 - Deer population downtown is out of control. Sewer rates are way too expensive.
- 0221 - I would like to see Silverton do things in more of a complete way. In the past, some projects have appeared to have been done in a half-hearted way. I love the small town we have, but some development is necessary. I would like to see more "destinations" things like the Oregon Garden, Silver Fall, etc. While I am sympathetic of the homeless crisis in Portland, Silverton is simply not big enough to support the homeless population that it seems to be getting. We also need more enforcement of "nuisance" laws in some of the lower income neighborhoods ( like mine ) to curtail nuisance rental properties.
- 0225 - Since I have to enter Silverton from S Water St. I find the development of Pioneer area to be irresponsible. The 30 mph speed is much more than that. Even the 20 mph is not observed. It is often difficult to cross Water or enter it.
- Are you allowing more housing to increase the tax base? If yes, you are ruining Silverton. I came in '79 and have seen the changes. For the most part they are not good. Thank you for paving Bergen St. this summer. People for the most part are not travelling faster and it is much quieter.
- 0228 - As for the 48 questions on the first page and the 15-20 minutes it should take to complete is a joke. I count nearly 150 individual responses asked for. If I ever see one of these surveys in my mail it will go into the trash.
- 0232 - Utility charges are unreasonable. I live alone. Single level newer home, and water rates are outrageous and street maintenance is excessive. Sewer is outrageous. Storm water system fee is ridiculous. Park fee what does our taxes pay for? Excellent schools.
- 0234 - It is important to me to see Silverton maintain its small town aura. I do not believe we should be seeking huge corporations to invest in our town. I think there should be rent control in the main section of town so small business can afford to thrive.
- I am still upset over the incident where the motorcycle policeman stopped the woman w/ dogs and then gave her the wrong address so her fine payment wasn't received. That was disgraceful. I think the police department needs to work on community relations - we pay them to protect, not intimidate.
- Certain members of city staff also need some PR training. I love this town.
- 0236 - I think that the City's efforts such as this survey are a waste of resources. It appears that the Mayor and Council are doing something. However, in the past 10 years I have been disappointed, frustrated and shocked by the decisions and management of the City's growth and direction.
- I suggest that instead of wasting money on this, that all of them get out of their little offices and walk the neighborhoods. Do what they were elected and hired to do. Thanks.

- 0239 - This has been a great community to retire to - I don't miss the traffic and pace of the Portland Metro area at all. Wonderful people, great recreation options, excellent library and worship options.
- My 94 year old mom, who lives with me, has required EMT services twice and I have had one time of need for the same - we had a timely, professional, caring response each time. Silverton for us is a beautiful, safe, supportive environment. I appreciate this town and its services very much.
- 0244 - Silverton has always been a great place to live. I am happy to be raising my family here.
- 0245 - The first priority for the City is to maintain the infrastructure that is currently present. Then upgrade, such as pave dirt roads. Quit expanding and creating new programs until current projects are stable
- 0246 - The water bill mostly sewer is way too high the increase over the past several years has more than doubled with little to show for it and no explanation. This has outpaced other communities. At least an explanation is owed to the community and open communication going forward.
- The City needs to invest in the future - not defer maintenance - kicking the problem down the road.
- 0247 - The murals of Silverton are bringing many tourists to Silverton and need your support for the maintenance of them
- 0250 - Keeping neighbors yard clean is very important. Having areas full of hunk is their yard is a fire hazard and sad for neighbors.
- 0252 - When we develop Silverton it would be awesome to see the City add more playgrounds, corner stores, and trails. Like quadrants creating neighborhoods within the City. Each neighborhood would have homes, corner store, trails/parks, playgrounds that connect to one another.
- 0254 - Street Repavement Concern: What was the purpose for resurfacing Pioneer Drive and spending our money on that? When the corner of Oak St. and Water St. still has a large pothole and MacClaine St. has so many holes/patches that half the town finds alternate routes to drive? MacClaine is the main street out of and into our town, wouldn't it be best to improve our main driven roads vs. doing improvements to our perfectly paved streets? Not to mention the surfacing of the road is completed at a sub-par or less than any surfacing jobs ever seen! Who is making these choices?
- Promote neighborhood events with involving the police, fire dept., and City Services being involved.
- 0255 - The greatest need for Silverton to keep its character is reasonable zoning, and then sticking to it!
- 0262 - 1) Traffic downtown: pretty bad from around 4pm until 6pm. As a pedestrian, I dread trying to cross Main at Water or 1st Street. Sorry I don't have an answer though. 2) Parking downtown: I am not a fan of parking meters: "Welcome to Silverton -- oh here's a parking ticket". Downtown businesses need to not tie up parking spots with their own vehicle -- how unproductive is that?? 3) Chamber of Commerce does a great job spreading the word about Silverton and its businesses. 4) This is a great town. City is doing something right just keep it up.
- 0267 - Have attended some of the meetings - and felt as though it was a waste of time - as the City Council and those in charge had decided for themselves what they would do, just lip service to the community.

- 0269 - My wife and I have lived in Silverton the past 13 years. We moved to Silverton from W. Salem because of the small town atmosphere. Silverton is a very unique town offering its citizens a safe haven from the stress and fast pace of the large cities that surround it. As the City looks at possible changes and growth, please don't lose sight of what makes Silverton the greatest small town in the USA.
- 0272 - Water/sewer maintenance and improvement seem essential before parks and other developments are funded. Thank you to Mayor Lewis and all the City staff and Council members for working so hard to make this community great. We appreciate you!
- 0274 - Water and sewer cost too much.
- 0275 - Take better care of the streets. Focus on Grant St., Pine St. to Florida St.
- 0278 - Q17 - a tax on gas would simply push people to go outside the area for gas. We need to keep business in town. Q23 - I want the pool open year round -- 6 day per week access, upgrades to locker rooms. Q27 - Camping would bring homeless on premises.
- 0282 - We have! Way too many deer they are building so many houses that take away their habitat! Must stop building or transport the deer out of the city then maybe we could keep some of our plants.
- 0284 - Silverton is a great town. When money is needed to improve things that don't directly affect us personally, we need to think about the community's needs. I am still disappointed the school bonds did not pass. Too many people don't think outside themselves. That's my thought.
- 0287 - Maintenance on school buildings instead of having to replace the buildings.
- 0290 - Traffic can be a mess, yet you approach all the apartments on Water St. when the busses are running. Was bad before, poor choice for them.
- 0292 - 1) I live on Welch Street. I would like to see a crosswalk at Welch & Main. I don't understand why there isn't one there. It's easy to go too far out. Many times I've pulled up too far just as a person is preparing to cross, etc. Also the house at Welch & Main needs to trim the plants as it's difficult to see vehicles coming down West Main as they come around the corner.
- 2) There are at least two other places, maybe more that I can think of where plants obscure the view of traffic at stop signs, RR tracks.
- 0293 - We need a better community Christmas tree! Rather, we need better decorations. The tree is nice but the decorations are hard to feel proud of.
- 0294 - I'd like to see the police being more helpful -- maybe walking a half hour or so a day and smiling and talking to people, getting to know people and letting people know them.
- Too much downtown parking is private and usually mostly empty. Example: bank parking lots, area by flower shop along the river.
- 0301 - Thanks to everyone for making our community great!
- 0302 - I think it's important to note that Silverton is essentially a "bedroom" community. We have basic services: schools, hospitals, parks, grocery/drug stores, that need to be maintained. We don't actually need any big businesses as most folks go some place else to work unless they're employed in a "service". Our "smallness" is an asset -- let's nourish it.
- 0303 - Regarding Q18: High-speed internet -- I think Wave provides good service but not Frontier.

- 0305 - The only reason I haven't moved out is to keep my kids close to the family. This town is terribly inconvenient. We need growth despite people's resistance to change or we'll wind up being like Gervais. The recent additions of O'Reilly's and the new Rite Aid are encouraging...Despite the vacuum where the old Rite Aid was.
- 0311- Term limits for city council members.
- 0313- Do not place anymore stop lights in the city. Better to use roundabouts.
- 0314- More on Eugene field and Orphanages if I may- They have gotten such a bad reputation from poorly run ones of the past that even the word turns people off. But I wonder if it isn't time to take another look at them with so many very children who need our help. There is such a shortage of foster parents that I know it's a problem for law enforcement. True, there are loving caring foster parents- just not enough of them. The cost of building and staffing an orphanage should be considerably less than foster care. Just something to think about.
- 0317- Would love to see a Frisbee golf course! Myself and many friends travel to Stayton/Sublimity for Frisbee golf at least once a week and usually eat dinner there following. Very concerned about City of Silverton water bill. We are a family living on one income. Last bill was \$154.28. Understand that water, park, storm water and street fees BUT... \$106.82 for sewer makes no sense. Why are sewer expenses so much? Call me, Blane Lazar @ 503-858-4629
- 0318- Love the community! Would like to see an urban growth boundary and limitations on urban sprawl/housing dev. Would love to see more parks, hiking and biking trails, more pedestrian friendly. Would love to see new independently owned businesses in the community; a diversity of restaurants, shops, and a natural food grocer or co-op. Thank you for asking!
- 0320- Silverton is a great town- a giving town. I'm so disappointed in the school bond and the switch out in schools- my daughter will be in the 6<sup>th</sup> next yeah. Touring stinky, stuff portables was depressing at the open house. Security to the bathroom. Gutterless dripping depressing rusty parking lots. Disappointed in this community for not supporting. We always voted for schools although we were at Silverton Christian.
- 0324- Silverton needs better ways to walk between neighborhoods. Too many areas to not have sidewalks- the neighborhoods just have on street to enter or exit. It is difficult to walk or ride a bike through town.
- 0327- We moved here 7 years ago from Idaho due to a job relocation. The thing that attracted us about Silverton was its small size, attractive downtown, murals, the people and proximity to larger shopping and metro areas. However, we have seen this town grow and grow it doesn't seem to be the same small town we moved into 7 years ago with all the new homes and residents. The downtown area is still fantastic. We love shopping locally! The youth sports – YMCA pool – keep it going - learning to swim is a life lesson we all need. My husband hurt his back and at 40 we even took swim lessons to teach how to stay in shape. It's never too late to learn. Love the basketball and soccer and ballet activities this community has to offer. Would love hiking trails added along the river or by the reservoir! The more parks the better. All ages enjoy parks. Love the library- great asset to the residents! Thanks for asking my opinion.
- 0328- Silverton has so much potential but we are at a crossroads. Do we want to maintain our small town livability and remain a desirable place to live, raise a family, or retire? Or do we want to become a suburb of Salem with unregulated

growth without consideration of infrastructure. We have a choice to maintain our status at “Oregon’s Garden City” with parks, accessibility, tourism- and diversity. Or we can become another Woodburn or Molalla with unrestricted development and little aesthetic value. Silverton is and should remain a destination.

- 0399- Silverton wants to be seen as family friendly town and health conscious. Silverton has grown with addition of new housing developments with no safe way to travel to downtown area except by car. When traveling by car, many Silverton residents just head into Salem to shop. If the community would support and encourage healthy lifestyles by providing/maintaining safe walk/bike paths away from busy traffic, it would strengthen our community, improve citizen health, and truly say Silverton is a high-quality place to live. Schools must address bullying/violence firmly, effectively. There is bullying in Silverton schools, threats of violence, and staff seems to think they are handling is effectively. Parents are brushed off or given promises not kept and victims are no being protected.
- 0345- Camping at the Pettit Property would not be a good use of park resources or time. Focus on day-use rec. No box stores @ the Eugene Field site. Think community need.
- 0348- Park Terrace Properties area is very over-taxed. This needs to be more equal to rest of city.
- 0349- Send home all illegals from where they come! Speak English and only English!
- 0351- Bull shit
- 0357- Empty store fronts downtown are a very negative thing and present a bad image of Silverton to visitors.
- 0358- We love Silverton!
- 0359- Water costs are too high (\$140+/mo)
- 0366 – My husband and I would love to see more public lands in Silverton. There are no places to run/bike/hike without having to drive. We have few options for exercising our dogs besides the tiny, muddy dog park. For being such a beautiful, wide-open part of Oregon, Silverton has little to no options for outdoor enthusiasts.
- 0367 – This survey is a waste of city funds and resources. Don’t waste money on a survey when there are other needs that should be met.
- 0371 – We enjoy Silverton.
- 0372 – Need dedicated bike trail or sidewalk from (on Waters St.) Pioneer Village (far SE point of town) into town. Need a road from Water St. into area 6 or 5 from MAP used for question 43. Ban outdoor burning in city limit (perhaps allow covered fire pits). No parking on NE side of Water street.
- 0373 – I graduated from college. I work very hard at my job as does my husband, so we can afford to buy a home in beautiful area with few crimes. Without notice or voter approval, a section 8 apartment complex is approved and under construction 1 block from my home. While this monstrosity is being built, all my neighbors are selling their home and the value of my beautiful home is dropping!! Countless empirical articles prove link between crime and government subsidy housing programs... What is the council thinking??? This didn’t happen when Stew was mayor.
- 0379 – I think as far as city services and local government; Silverton is better than most cities of its size. I think that street repair is the biggest priority. There are too many pot holes and crappy streets. This summer good progress was made on that,

however. I would like to see more bike lanes. I live on Miller Street, by the pool, and it is really hard getting out of town on a bike. It's dangerous! Thank you!

- 0380 – We came from Beaverton 10 years ago we are semi-retired and we are very happy that we chose Silverton. But because of your popularity, more people are moving in and I'm thinking too many people and room much vehicle traffic is going to create problems faster than you will have the resources to stay ahead of. You need visionary street planning and maybe even another bridge across the river. Keep raising the sewer and water rate and start saving some money for future vehicle needs or come up with a way to keep vehicles out of the downtown area.
- 0384 – I'm so glad I have found this little town for my family and myself. I love the people and the vision of this town. Would to see more retail so my kids could work here in town. But we all are happy with what we have. It really is a little Norman Rockwell Painting of a place where you want to live and see your kids play outside without fear of being trouble with strangers. I truly love this town and I'm happy to be able to be a part of it.
- 0391 – I moved to Silverton from a very large Metropolitan area. I love the small town vibe and while I realize that some growth is inevitable I would hate to see surrounding farm land turned into more housing treats and shopping malls. This is a farming community – that's what makes it so special. The homes going in off of the steel hammer and Ike Mooney Rd. are going to add large amounts of traffic and a strain on the existing utilities and infrastructure as it is. I sincerely hope that caution and discernment will be used when deciding what to do in the future
- 0396 – Thank you all for your work on our town! There are so many different opinion and ideas trying to represent of all those is Hard!
- 0399 – At least in the past, there has been too much control wielded by a single member or group within the Silverton sports organizations. For example: a local soccer club president also being the director of coaching and having final buying/signing authority. That same person also was the director for the soccer program at the high school (and the head coach). Way too much control in one place
- 0400 – Silverton is special because of its small-town character. Please keep up the good work on: Safety, vibrant downtown, walkability/bikeability, incentivizing local business, developing a network of trails and open space to promote community connectivity, alternative transportation, recreation, and maintaining people's connection to nature. Thank you for engaging your citizenry!
- 0404 – Survey is too long – likely answers at end didn't get same level on consideration. Like that city is asking. I have not interacted with police force, but my observation as a city citizens and voter is that they are over staffed, over equipped and overzealous. No way should they have motorcycle cops. Quit hiding for the purpose of tricking citizens, instead be visible. I would like to get rid of the one-way grid.
- 0405 – Lack of Downtown public improvements is disappointing (at best).
- 0406 – I feel the upkeep of the ground surrounding the post office is deplorable. It is a tremendous eye sore located on a busy road. Also, in the winter months nothing is a done to clear sidewalks. It is definitely an accident waiting to happen.
- 0410- Trying to ride a bicycle between Silverton and Mt. Angel is not safe. Have you entertained the idea of converting the railroad tracks (which seem to get minimal



activity) to a bike path. Could even be extended to Stayton. Could make this area very marketable for family biking or jogging path.

- 0419- The City needs to maintain what we currently have and upgrade water/sewer/storm/roads as is required by design life/cost. If it costs more to keep fixing it, replace it. Start in filling the areas that we have so there is not a lot of sprawl. If the city requests bonds make sure that the bond is very clear w/ no ambiguity. Make sure that the money actually pencils out. The school bond did not pass as you really couldn't tell what was actually being done with the money. It looked more like a shell game.
- 0423- Parking – Hospital, library, community center, post office is too narrow/car doors open onto other cars and make minor damages. I would like to see a walking/bicycle trail through the city that avoids car traffic and is centralized.
- 0426- I love Silverton ☺
- 0427- It's nice to be part of a community where your voice can be heard ☺
- 0430- Should not spend so much money to enrich current businesses, such as \$140,000 to the Gather restaurant building. We need stores that are not boutiques, antique stores, auto supply stores, etc. We need businesses that carry products that are used frequently such as office supplies, clothing, shoes, etc. The city seems to cater to tourists and doesn't encourage businesses that provide basic services. Did we really need another auto parts store on such a prominent corner? Or another brew pub?
- 0433- I'm new in Silverton. I enjoy living here, it took me a while to get used to it. I'm a senior, rented a real nice home with an enclosed back yard for my little dog. I really like it here now. I have lots of family in the Portland and surrounding communities, Woodburn, Oregon city, Beaverton, and so on. The family and I support the local restaurants.
- 0434- The Frisbee golf idea is great. The course should be challenging enough to possibly host competitive events (more exposure for the town). Fully developed sidewalks all the way down South Water St either side. If possible, more trail mileage along Silver Creek or other local creeks if easier. Bridge widening between N and S Abiqua Rd. It can get dangerous w/ wide farm equipment passing through.
- 0437- School buildings are a disgrace. They need major repairs. Sidewalks on Water Street farther away from downtown needs to be improved.
- 0461 - I like the direction that the Mayor is taking Silverton!
- 0464 - Voters need to approve annexation of more than 2 acres. Developers benefit more than the City and they make too much money at the taxpayers expense. Don't approve every request for an acre. Developers are too "close" to Council members
- 0465 - As a black woman in a predominantly white town moving to Silverton has given me a "mixed bag" of experiences. I have had racial slurs yelled at me as I walk down the street, have had beer bottles thrown at my house and have had other negative experiences. on the other hand I have met a large welcoming community unlike any other I have experienced. As an educator I am deeply concerned about the lack of affordable youth activities, particularly of teenagers and young adults. It seems like many go from high school to drugs and pregnancy.
- 0467 - Scrap so called Free Lunch program for illegal aliens. use resources and funds to help out legal citizens especially seniors. Eliminate migrant housing in Silverton. Direct food drive donations to legal U.S. citizens (if you don't stop feeding

the rats they will never leave). Close the Catholic church on Pine St. They do more harm socially than good.

- 0469 - I would like to see community policing — occasionally see a human policeman around town. Police station open on weekends so there is someone to talk to face to face.
- 0472 - Stop growth! Silverton is becoming California town!
- 0478 - It would be great to have better transportation options to Salem, Woodbury, and Portland and PDX
- 0482 - McClaine and Main Streets need to be repaved. The outside maintenance of our Post Office is horrible. Advertising as the “Garden City” you would think appearance of local areas would be important. The Postal Office is a focal point. We really need a new police station.
- 0486 - I feel like I do not know who the new Mayor is or what his goals are. Mayor should be seen in public more, around town and getting to know the city’s residents. Make residents more aware of future plans by Mayor and City Council. Feels like communication has been reduced, residents are not sure what is happening in their town and do not feel like they have a say in decisions.
- 0488 - More parks would take Silverton from great to wonderful.
- 0492 - Regarding the question for senior housing, I would like to see more affordable senior housing for seniors but not necessarily independent living or higher levels like assisted living—the market is incredibly saturated.
- 0493 - Safe place to ride bike and walk on South Water St.
- 0496 - We are not involved in City Council to be real knowledgeable about some of these topics. We do feel that Silverton is a great place to live. Water / sewer rates and taxes are higher than we would like though.
- 0497 - You’re doing a good job. This was a good survey.
- 0500 - Too much traffic congestion downtown. Because of where I live I must go through downtown to get anywhere, I have no alternatives.
- 0502 - Regarding Q4: Do the homework ! 1) Identify desired employers of the City eg. education, health, specialized production. 2) Identify needs of desired employers 3) Direct any subsidies to current residents and businesses to enhance education and capacity to meet needs of desired employers 4) Train current local residents and business in the skills to recruit business to engage in recruitment activities. Regarding Q7: The tone of the Council has improved markedly with the election of our current Mayor. Regarding Q30: My belief is that we need to devote some effort to creating the mentality that it is the community’s responsibility to communicate with staff and Council.
- 0505 - I love Silverton but I think we are allowing too many housing tracts to be approved. I don’t think our infrastructure can support the growth. The development on Steelhammer is an example. I lived in a small town in Washington for 18 years prior to moving here. I watched as the City government approved more and more housing/business growth without the infrastructure to support it. My wonderful town became a nightmare.
- 0509 - This house is co-owned. Patrick Potts and Paul Rosendal and James and Barbara Martin. Patrick is our son and Paul is his partner who live in the Netherlands. Our son told us to take care of this survey.
- 0524 – Re-visit west side creek path from Coolidge-McClaine to Luoie swimming hole. Enforce 20 mph as is posted. Abandon widened sidewalks in downtown core.

Keep sacrosanct historical downtown look feel. Support tree and add trees to core areas. Add imaginative visitor encouraging parking tickets. Minimize fines and add humorous retail purchase options to fines. Explore loop, traffic diversion alternative to overutilization of core 4 blocks to cut down on noise pollution.

- 0528 – PS They should have used the Mill St. building for a gym for these boys- to get them off the street and drugs- instead of building traitors. Thank you. Please forgive the misspelled words.
- 0530 – Volunteer service all kinds need to be encouraged.
- 0531 – We need tougher codes to maintain the historical appearance of our town, we also need to find ways to promote local business above bringing in new.
- 0532 – Please enforce law re: no skateboard/bikes on downtown sidewalks.
- 0533 – Repave McClain St. Fix curbs/drainage on danger hill. When utilities cutting the street require them to fix their holes. Currently they do a very poor job and it ruins the streets and then we (tax payers) have to pay for it. That is wrong. The cable co screwed up our street this way.
- 0537 – If I wasn't a lover of Silverton and too old to move- t is not the place of years ago. The cost of living here has gotten beyond most families and so it's a all must work to be comfortable here. Most leave to get their services in Salem- ie foods, shopping, entertainment etc. That doesn't bode well for Silverton of tomorrow. Also if one downsizes it doesn't accommodate seniors who could live out spending locally.
- 0544 – Love living in Silverton except water bill too high!
- 0547 – I understand the need for funding to the City but I feel paying high water/sewer costs in the summer is unfair. The only reason I keep my yard green is for the community coming to the park. I would like irrigation feed lowered.
- 0553 – Silverton entered contest best small town in Us. We missed, but need to focus on long term vision of great small town, Eugene Field closure leaves empty hole in core of town, just retail won't replace. Large facility (Q-19) for all citizens would provide healthy resource for all, attract new business, and new residents to live here. Work on what it takes to be a bicycle friendly community. Get designation to be on national list.
- 0566 – Have only lived here for 2 months am very happy to be in this wonderful town.
- 0567 – We need to incorporate flashing crosswalk and sidewalks on 1<sup>st</sup> and Jefferson. Sidewalks to all schools. The ditch outside my fence is full of stickers and I can't get to them without walking in the ditch so they overflow I my yard.
- 0571 – You need complete sidewalks so people can get out and walk to town: Example truck rt needs sidewalks to people are not walking in road.
- 0574 – Water/taxes too high. Too much time wasted on issues that don't matter to the big picture.
- 0581 – Property taxes in Silverton are too high- mine exceed \$5000 a year. Which means if I ever pay of my house I'd still have to pay \$400 - \$500 a month to cover taxes.
- 0584 – We were disappointed and inconvenience by the no left turn from Pine street. This should have been considered when allowing riteaid/Walgreens to increase traffic on their property. It has negatively impacted several of the original businesses in that area. It also seems sticky to put in a second autoparts store a few

blocks from the existing business. I would use caution when considering development and growth. Uncontrolled growth is cancer, which kills local business.

- 0586 – I would like to see less bikes and skate boards on sidewalks
- 0588 – Traffic around 5 pm is overcoming Water Street.
- 0590 – A large community building to hold events, like the one in Mt. Angel, would allow us to have events year round. We could rent it out and maybe use it during Homer Days.
- 0591 – I had great idea about welcoming new families who are moving into Silverton, but was never called back when I called would love to get involved in community but not sure how to.
- 0592 – We really need and ordinance prohibiting chain saws, snow blowers, lawn mowers, street repair and other construction noises before 8:30 in the morning. The same rule should apply until noon on Sunday. Our city council needs to take a more active interest in the siting of new public and commercial buildings. We have had several new buildings (O'Reilly Auto Parts) (The New Post Office) built with no consideration for aesthetics or the convenience of the public. Our city is an uglier place because of these bad decisions.
- 0593 – We need to quit talking about “downtown historic Silverton” we are Silverton, not a small area of Silverton with business. We need to focus on bringing people to Silverton.
- 0594 – Try listening to the people you represent instead of your own agenda.
- 0598 – Silverton water rates way too high. People cannot even water yards in the summer! Streets need fixed. Where are the tax \$ going now??
- 0606 – A senior village on the Eugene Field site would be my sole campaign. Time for the city to think of its citizens needs not just businesses.
- 0607 – If city keeps annexing more acres into city we are going to need much improved sewer and water facilities. We don't need to become another Salem or Wilsonville- slow down growth.
- 0614 – The city of Silverton needs to start focusing on younger generations so that it grows and prospers instead of becoming a retirement community.
- 0616 – I love this town but have recently become concerned with some of the decisions being made. The low income housing for rural workers on south water is an absolute joke. The road infrastructure and local schools cannot and should not support this. It will impact property values in that area, and it's been put in a part of town furthest from the farms. To say this decision was imbecilic would be a gross understatement. Willoughby's inaction to address the Ike Mooney speeding issue is hugely frustrating. With the recent zoning of the remaining land on Ike Mooney he had the perfect opportunity to write in some traffic control measures but once again eh failed miserably. The sooner he retires the better.
- 0622 – My biggest hopes for town is having a smoke free downtown. It would improve business, create a family friendly atmosphere, improve the health of our community, and visitors wouldn't have to determine what was a smoking area and what is not. (People don't seem to know how much 10 feet in front of a business door is)
- 0624 – I was encouraged to see in Our Town that McClaine St is being discussed and some action is moving forward.

- 0629 – 2 very important issues for me are: Letting citizens vote on annexations in Silverton city. We want to keep the town small and only have growth in the city. Getting a stop light and crosswalk on 214 by Hobert or Jefferson st.
- 0633 – Im concerned about adding 76 more homes on the Ike Mooney that will add a burden to not only water systems, but providing school space and added traffic problems. I would like to see this space restricted to 30-40 homes. I'd also like to see less grass in suburban areas. Somehow encourage builders to use other methods of landscape for water wise gardens.
- 0635 – I love the small town and surrounding farm communities. Please don't allow big business and urban growth to detract from these great qualities. My hope is that future decisions are made based on community (small town) improvements and not made based on greed. To many town/villages lose their appeal due to overdevelopment and short term profit. Thank you for the survey.
- 0641 – Seems like there are a lot of police officers traffic bad at rush hours and school times Need better way to get through or around town streets narrow or do not line up going N-S-E or West.
- 0642 – Property taxes (2016) \$5791. Is an extreme burden on retirees. We have already lost neighbors due to the high cost of living in Silverton. We are also losing our small town feeling as new housing continues it rapid growth. There is already water concerns. Bigger isn't always better.
- 0645 – Pool- There are more kids swimming in Silver Creek then in the pool and peak summer. If we can spend for maintenance, we can spend to allow kids to swim free in the summer. The pool is for kids, in summer! Close pool in winter and we can make it free for kids in summer.
- 0648 – Please end burning in city limits. There has been much burning of cut down trees and construction materials lately. All the new construction of such large houses is causing Silverton to lose its quality of life with trees being cut down and houses being built maximizing size to lot with no green space left.
- 0649 – I would love more trails and bicycle friendly roads- more activities for youth would be helpful- also more an emphasis on sustainable, eco-friendly housing and more support for multi-use unit dwellings. Housing is expensive and rentals are scarce- additional apartments would be helpful.
- 0659 – I love living in Silverton. We have a small town atmosphere- with slow development and expansion. Too much expansion- too fast would put an end to the uniqueness we all enjoy here. Progress? Yes, but slow and well thought out. We should consider striving for uniqueness in presentation and development control.
- 0663 – We love Silverton- but the property taxes are too high. Tired of supporting Salem's taxes. We need our tax dollars to go to Silverton only. Reduce our Salem Taxes. We pay more than the people in Portland.
- 0664 – My biggest concern is our school system and our traffic flow issues.
- 0668 – I would really like to see the one way streets returned to their original two way streets... for a very good reason: 2<sup>nd</sup> street has become busy with traffic headed to Oak street and Main street. To take advantage of North South one way streets drivers would have to go several blocks out of their way. 2<sup>nd</sup> street is narrow and never intended to carry this much traffic and widening the street would detract from the attractiveness of the neighborhood, and lower property values. Thank you.

- 0670 – I would like to see reasonable water/sewer rates. A reasonable taxi service. Discontinue left turn lane at McClain/Westfield (Left turn lane returns to same place (silver creek shopping center) the right lane is often backed up for several blocks while left turn lane is empty. Very annoying.
- 0673 – Biggest issue I have with living in Silverton is wifi. I have had frontier, wave, and now hughes. I was told Silverton is on the end of their signal. All my neighbors have complained of the same poor signal. We need a wifi tower built in town to service our needs. It's been very frustrating.
- 0674 – Silverton is a lovely artistic community.
- 0675 – All in all, a great place to be. We are so fortunate!
- 0676 – If the city doesn't improve the infrastructure in this town then they cannot continue to develop. If this continues it will be sued.
- 0677 – Overall good city to live in!!! Would like to see a little more curb appeal as you come into city. Cleanup, good signage, bicycle kiosk.
- 0678 – I would like to see: Community veggie gardens. Sidewalks on Water from Pioneer to town. Lending "Library" for tools and garden equipment. Educating folks on how and what to recycle. Some don't have a clue put everything in garbage bin. Dar or two a year to bring in hazardous stuff/light bulbs etc.
- 0685 – If growth means nothing to most people but higher living costs, more traffic, and a stressed environment, then why pursue it? The additional fees and costs added to the Silverton water and sewer bill seems to have been a success. It has been nice to see such a quick benefit from this additional ax. My opinion is that it is a successful use of funds.
- 0687 – Q-10 Code enforcement officer is great but do not like complaint driven enforcement. Q021 options are great but only w/ adequate staff to maintain them.
- 0691 – Fix the traffic problem. Get rid of the lights and make it flow with yield signs and large 1 block traffic flow circles. (One block or more in size) Stop school busses parking in intersections.
- 0694 – The sidewalk along the new grade school (old middle school on Robinson St.) needs to be preplaced. I live on the hill overlooking the school and see little kids tripping and falling due to poor condition of sidewalk.
- 0697 – Making Silverton more bike friendly would be excellent! Not that safe to travel by bike as a commuter. No more field burning- the air quality is very poor when so many large controlled burns occur. Utilize the YMCA building for classes- more classes! Encourage more young people to move here (people fleeing from high prices in PDX, etc.) Discourage off-leash dog walking on the trail to Salamander Island, etc. Enforce leash laws.
- 0699 – City council needs to be an inquisitive board that has thoughtful decision making processes. Rubber stamping is not K, and enforcing policy that doesn't make sense is not good for our city.
- 0700 – The money and time spent on this survey seems a waste. I never hear of any changes or specific direction taken as a result of these answers.
- 0701 – To the Silverton city council: Dis-allowing garage sale signs because "several" visitors complained about it being an eye sore? Who's running the show? Ask for volunteers to remove signs before 7 or 8 am on Mondays (or even Sunday nights). Don't expect my vote at re-election time.
- 0703 – I would like to keep the downtown park clean and maintained. I like pool facility. I would like to see a Trader Joe's retail here in town.

- 0705 – I love Silverton- I grew up here. Lived here all my life- I'm raising my kids here! Silverton is my home. We care here- we help others- we are kind and loving- Silverton is an amazing place to live! I want Silverton to stay small stay the way it has always been.
- 0706 – The questions concerning parks and recreation are slanted to encourage a new taxing district. The city formed a parks and rec committee to create a plan to create a new taxing district. A result of that creation would have relieved the city of having to maintain the parks, the pool, the senior center, the community center and the visitor's center. I felt the basic consensus of the committee was not in support of that approach.
- 0707 – Merchants parking on streets... daily... I don't get it!
- 0715 - Would like to see a bike path from Water St. south to Steelhammer. So can go around on bike. The city limits are way too narrow, should include all around Steelhammer and the new houses.
- 0716 - My main interest is seeing improvements in the in-town schools and seeing more quality restaurants in downtown.
- 0717 - Silverton is in great need of running/walking paths and wide shoulders for safe running. If the reservoir is developed, a safe walking trail around it would be amazing. I would support any development that includes this. Also, please no more franchise businesses in the downtown district.
- 0718 - Too many cars, people ripping around in their overbuilt pick-ups and SUVs with apparent impunity. Does anyone ever get ticketed for using cell phones while driving?
- 0720 - We would LOVE to see the sidewalk on Oak street expanded to be on both sides between Church and Norway so we can walk from Norway to Church and cross at the crosswalk to walk downtown and back. At present we cross Oak at Norway with no crosswalk and several small children.
- 0724 - There has been a lot of home construction in Silverton. This has been putting a lot more automobiles on the roads causing much more congestion to the downtown area and on Silverton Rd. Are there any thoughts on how to relieve the congestion?
- 0725 - Our Police Department does not need more funds. They need to have a metric in place that shows what they do to decrease crime. Are they being educated about the mentally ill and homeless? They have way too many vehicles that sit a lot of the time.
- 0726 - We need more sidewalks so walkers are safe. The pool needs much more thought.
- 0729 - We need more parking downtown. Specifically diagonal parking on the streets. We do not need a new Police station or a larger Police force. Lower sewer and water rates by not doing administration transfers.
- 0731 - A few suggestions, first about the survey itself, then general suggestions:
- Q5 and Q6 might be better as a ranking because budgeting requires some knowledge of one budget amount vs. another (eg. Polce vs. sidewalks). Q21: I could use more info on these projects. E.g., I don't know what the Ike Money tract is referring to, same for Silver Creek trails is talking about – expansion of the trail to Salamander Island?
- Street lights – they are much too bright. Nice LEDS, but it does not need to look like daytime under them. Wasteful and definite light pollution.

- Water Street – Bike lane from Ike Mooney to downtown is needed. Speed limit too high. Should be decreased by 5 mph from reservoir to town.
- 0733 - Silverton is a wonderful community with a few areas in need of improvement. The Silverton Reservoir is loaded with people all summer and needs swimming access separate from the boat launch and fishing dock for reasons of safety and overcrowding. A trail around the North perimeter of the Reservoir would be a huge asset allowing safe access to other areas along the water and reducing user-created trails. A trail from Coolidge McClaine park up Silver Creek would be of great benefit to the community. If easements are required it would hopefully not be too difficult as the property is currently invaded with black berry. This sort of trail project would be very attractive on grant applications.
- 0737 - We would not like to see chain stores – large corporations come into Silverton. Walmart or some other major retailer would could ruin downtown. Enjoy Silverton’s corkyness – unique small businesses – otherwise we become like everyone else and lose our “charm”.
- 0739 - Establish sustainability goals, perhaps with a citizen committee.
- 0739 - More emergency preparedness. Resilient and sustainable. Enough food and water for every citizen (2 – 12 weeks). Encourage self-resilience.
- 0741 - Relating to aesthetics of our City, we must develop a strict and enforceable policy regarding new commercial construction. New buildings (and renovations of existing building) should be designed to enhance our Historic community. “Big box” and other “chains” that build their “company standard” stores should be strictly required to comply. Thank you for the opportunity to give input. Thanks for all that you do.
- 0744 - I would like to see 1) no parking meters downtown, 2) underground utilities downtown, 3) music bandstand with free summer concert, 4) big Farmer’s Market, 5) expanded parking at Silver Lake, and 6) more bike lanes.
- 0748 - I would like to see some area of Silverton developed into a “mini-Ashland”, i.e. a performing arts center. Silverton is known for arts and it has been a bit of an embarrassment to take guests to Salem and Portland to see a play. The Brush Creek Theater building is not adequate. Standing in a line in the rain to use a single Port a Potty is not a good experience. Either fund and support Brush Creek to make major improvements or go all out with a small theater and park/garden area.
- 0754 - The grocery stores are hideously expensive and there is little competition. This school Board keeps trying to push us into building a new school. They need to learn about long range planning and stop with the political shenanigans.
- 0764 - We love Silverton! Our greatest fear as retirees is that what happened in our previous city could happen here if we are not careful: our previous town only had 44,000 people; rural, safe, pleasant. Then, federal, state and county subsidies for low-income housing happened. Over the past two decades the population doubled, and a very dangerous criminal element was introduced through the poverty-stricken surrounding cities. These were not simply poor families with children and elders alike – whom we support. Criminals and predators came to our fair city, robbing, burglarizing and murdering. This city now has one of the highest crime rates in the nation. We must help the truly needy, but not opening our doors to thugs and criminal elements!
- 0773 - Pave Hill Street or at least regularly fill potholes. Bring Bi-Mart to Silverton!



- 0775 - Many discussions about “growth” and “green” initiatives are distressing for someone who moved to Silverton because I like it just the way it is. The city has immense small-town charm that will rapidly be eroded if it becomes a commercial center or sustainability experiment.
- 0780 - I’m thankful that I can live here – but it’s going to become too expensive for our adult kids to live here. I suppose that would put affordable living (to responsible citizens!) on the top of my list. Second, downtown business is my next priority – it’s what brings \$ in and makes living here very attractive.
- 0782 - Affordable housing for low-income earners. Water/sewer prices..
- 0786 - I really feel that Silverton needs more hiking/walking trails. Sidewalks are necessary down Water St. to the Pioneer subdivision and ideally up to the reservoir. The Silver Falls School District needs to spend their money more wisely – I would not support another bond measure for elevated property taxes as the waste in the system is evident.
- 0788 - Improve Coolidge/McClaine Park
- 0794 - The Silver Trolley needs training and structure to raise the number of daily passengers. Consumers need to be willing to wait.
- 0797 - This is a wonderful community. Please keep the communication open.
- 0799 - Please stop saying that his survey will take 15-20 minutes! Took me shy of an hour. Smaller survey! Regarding development...I’m very disappointed in the small sq. feet per lot should be at least closer to 8,000 sq. feet. Would be nice to have a pool of equipment such as a pressure washer and tools for community members who were interested in assisting the city employees with public areas.
- 0804 - I am supportive of passing bonds to pay for schools, community pool, parks, etc., but it can be a challenge to do it all at once. Also I would like to see improvements in streets, sidewalks and bike lanes/paths. I appreciate the need to repair/improve sewer/water system.
- 0810 – We are extremely grateful for the library and all of the amenities that Silverton has especially for a small town, it’s very impressive. We walk everywhere and love that most places are within walking distance. However, the is aimed solely at driving and most drivers do not stop at crosswalks, speed through thru town, and drive aggressively. The loud trucks and motor cycles is a nuisance that should be handled.
- 0811 – We need an improved crosswalk/sidewalk where James St. Crosses lot. People have to leave the side walk and enter the street to cross the railroad tracks, particularly if you are on a bicycle or pushing a stroller. It’s very dangerous.
- 0813 – As a semi-retired senior, I think I am fortunate to live in Silverton. We have access for seniors, including the senior center, transportation assistance, etc. What we are lacking, in my opinion, are services for youth and families. I also urge our leaders to prioritize developing the new parks and improving fitness, recreation and outdoor opportunities. One relatively easy and inexpensive option would be to create soft surface running paths, perhaps at the petit park, we have lots of runners in Silverton and could have mode it. There were safe, accessible, and non-pavement (off-road) places to run. This would improve our community’s overall fitness and commitment to a healthy lifestyle.
- 0817 – Awesome town!
- 0819 – Why did you not include fire services in services? Good fire protection lowers insurance rates. Several questions involve business decisions, i.e. plastic

bags and increased regulations. They should be of no concern to any entity. “Greenie” protocol. A traffic control 4 way stop on Water south of Peach Street to allow people to turn left onto water without waiting up to 4 minutes for a break in traffic. Also, a complete result to this survey should be sent to all who participated in survey. This should include all answers to all questions including written comment.

- 0823 – Silverton’s challenge is to put a lid on development and increasing population because we don’t have the infrastructure and development plan in place to accommodate the recent spike in population growth. If you build it, they will come ready or not – and Silverton isn’t ready... water and sewer problems – traffic – parking – in another 5 years at this housing growth rate – especially above Ike Mooney is going to make it impossible for all the traffic to get into through Silverton via S. Water or Evans Valley Rd. to Main. And once you’re downtown – good luck on getting through!!
- 0838 – Let’s not try to be “like” Portland! We don’t need homeless camps all over town and people standing on every corner asking for money. Maybe we need to attract people who want a “country” feel and can take care of their families since we already seem to have a lot of people needing help with feeding their families.
- 0839 – Every time I go to Silverfalls (which is frequent), I see bikers on the Highway. This is dangerous for the bikers and the cars. We need trails for hikers and bikers along the Highway
- 0842 – Affordable housing is a major unaddressed need in Silverton for many people of all ages.
- 0843 – I would like to see the city work more with low income residents, and try to reduce fees when services are turned off. Water/sewer rates are high enough and the city is the only utility company that is not willing to work with people.
- 0844 – There needs to be a crosswalk on Westfield and Center St. this is a congested intersection with children and adults dashing across Westfield Street. Eugene field is where you should of put the senior center so it would be centrally located for all to use. You should permit any building on the creek to save riparian area and flooding control. You need to keep the business downtown and not in residential areas. Instead of all this negative talk about the deer we should enjoy them and get the highway department to put back the deer crossing signs. Eugene field area should be a multi-use building like the glockenspiel in Mt. Angel.
- 0846 – Must enforce city ordinances without rules there’s chaos. This isn’t Nam. There are rules. How about we actually upload and enforce them.
- 0848 – Love this town, its sense of community and its small-town feel. I don’t mind special levies if I believe the funds are going to where they belong. Our city should always strive to be the best fiscal stewards, 100% responsive to the actual needs and wants of the community
- 0849 – see attached.
- 0850 – RE Q-6: remember the costly street scape project planning (2011). Planning cost a lot of money, was ill-convened, poorly executed and opposed by most downtown businesses, for lots of good reasons. And came to nothing. Please see attached for more comments.
- 0856 – I am tired of the excess fees that keep getting added to our water bill. I think it is excessive, and the adding of things without a vote is just wrong.

- 0860 – Please fix our sewer/drain routing. We have huge tubes/pipes that the city put in our backyard on top of our grass to route water to a city sewer. It doesn't work. My backyard floods and I am afraid my house will be ruined! 712 Cliff Ct. Our streets have large potholes and not all residential streets have sidewalks. We need late night food (not a bar). Denny's or Shari's. We need a dermatologist in town. We need a place to buy shoes. We have a skunk issue in town- tons of them!
- 0861 – Your job isn't easy. Thank you for all your hard work Rick & community. Suggestions: Bike/walking path from Coolidge/McClaine park to the reservoir. Really expensive, I know). Increase traffic fines and violations in Silverton. Especially texting and talking on the phone while driving. Pay for #1 with #2. Host 5k 10 k runs/walks in Silverton using this new trail! Great idea!
- 0864 – I sense City resources and planning are too often biased toward the few who own downtown businesses. Whereas the majority of tax payer derive minimal benefit from the tourist (non-resident) focused businesses. More focus should be on youth services, supporting retirees and traffic flow for the large bedroom community.
- 0870 – Why was there nothing about school and how we don't fund them?
- 0876 – We have only been here for 1 year but love everything about this town. Could not be happier that we made the move from West Linn.
- 0881 – I would like to question why the street sweeper comes through on the same day as trash day (Tuesday)- as all the cans are in the street- how can you possible do the job effectively? You can't. Most of the streets in town are too small to accommodate school bus routes- which causes traffic to back up.
- 0882 – Many of the roads in Silverton still need much work. McClaine is an example of a main street that needs a lot of work. Both Koons and south Third streets are too narrow for two cars to travel in opposite directions. There should only be parking on one side of South Third streets. Many places in Silverton need sidewalks. It makes it difficult for pedestrians to safely walk. It would be wonderful to have more trails like the ones near the city pool and park.
- 0884 – I will be retiring in a half year and will be more involved in my community. I currently am in a school justice organization in Silverton. I help organize a couple of events each year including MLK observance.
- 0886 – Silverton is a very expensive place to live, especially for a retired single person. Property taxes are extremely high to the point I may have to sell and move elsewhere. This is not a place to live if you are on a limited income.
- 0887 – 1) Get rid of weekly street sweeping. The schedule should reflect community needs and not keep a full-time employee. 2) Silverton residents alk a lot- there are many unsafe crosswalks (unlit/poor pavement) 3) Pedestrian improvements urgently needed at James street bridge and James street railroad tracks (No more excuses about the railroad tracks) 4) City land use planning needs to be more respectful of existing residents and not just be a representative of developers. 5) Locating new city hall at old lumber yard is a mistake- the neighborhoods north of the railroad tracks already have severe traffic problems. 6) City management seems to represent city hall and not the Silverton residents and taxpayers.
- 0888 – Silverton is bedroom community. It has the potential to be a unique, interesting place to visit and live. We should focus on enhancing that. I have visited and lived in places where the city leaders are willing to let citizens express their

individuality. It is artsy, fun, and inviting when everything isn't the same. It is not dangerous or crime-ridden here. In my 40+ years here, most of the violent acts have been by the police. They have a bad attitude, too many "toys", and a bad reputation. They need to learn to be community members, walk around, interact in positive ways. They need training on how to treat humans and how to deal with mentally/emotionally ill people. They do not know how to approach situations in a way that calms or defuses; they are aggressive, loud, and heighten problems and fear. City council should be more welcoming and responsive to citizen input.

- 0889 – Work w/ Wilsonville; we moved from there and their city planning is amazing, especially Villebois. All of their parks and schools are top notch. Instead of recreating the wheel, see what is working in other areas. I'd also love to see a splash pad built for the kids in one of our local parks. And please remember to upgrade school, not just in Silverton but in the SF School District.
- 0890 – I'm very impressed with the city's efforts to include its citizens in the decision making of the community's possible needs for improvements as well as their optimism of what's working.
- 0895 – The enforcement of neighborhood codes are not universally enforced or fairly enforced. The city codes are in many cases ridiculous. Making people cut small branches off trees in the city sidewalk area and not tagging some for code and not others at the same height. Required tree planting that is not enforced. Removal of basketball hoops claiming it is a hazard but requiring trees in the same area and fire hydrants and city signs. Some of these codes make no sense and if you are going to have codes then they should be enforced evenly.
- 0896 – There needs to be an investigation on the Silver Falls school district for its negligence and misuse of funds regarding ESL, IEPs & 504s. The pot hold in front of the Palace Theater needs a permanent solution. There needs to be a sidewalk all the way down Water Street to Pioneer. Reduce speed limit on South Water. Water bills are outrageous especially compared to other cities. Garbage bills are outrageous especially with a reduction in services aka bi-weekly recycling pick-up. The garbage service is a monopoly in this community and adds ridiculous fees as they feel.
- 0898 – The reasons we returned to Silverton are family, small-town feel, good hospital, year-round pool, close groceries – Safeway, Roth's, parks in town and nearby (Silver Falls), great people (could be #2!), affordable homes to buy (we moved here from Hawaii)
- 0900 – We LOVE this community- loved raising our children here- but, we are actively exploring moving out of the city limits or Silverton all together because of the high taxes.
- 0903 – Need city council to better represent all citizens, not just those that support their businesses or neighborhood. There re many areas of Silverton that not have representation.
- 0905 – My only comment is please don't put so many streetlights in new neighborhoods. It saved energy and you can see the stars! I was visiting family in Boise in a very expensive and nice new development and it was sooo beautiful. Also- I really would like to have more trails. I have to pay to use the reservoir trail. I like it, but my property taxes are pretty high. Can we get more trails on creek?
- 0907 – Silverton has doubled in population since I moved here. The questionnaire makes me realizes that it has no become too large and self-important. Good bye.

- 0908 – We really need places similar to the Towers in Mt. Angel. Seniors want to stay in Silverton. I came here when I was 1.5 years old. I don't want to have to move out of town if I cannot live by myself anymore.
- 0909 – Less government is better
- 0915 – I am very disappointed and dismayed by the ongoing band aids when it comes to our schools. Shifting kids to campuses and having them learn in modules does not seem like a sufficient answer and I'm not sure what the long term big picture plan is for our kids and grandkids. They should feel pride in their school(s) and a sense of belonging to a school, not just passing through because it's all we have for them right now. Maybe there is a plan, but I have not heard it and I truly hope this is being given some serious consideration.
- 0916 – Looking at it from my wife and myself's point of view, retired folks, we think Silverton is an excellent place to live. We are very glad that we moved here!
- 0918 – I would ask for a parking pass program for unlimited downtown parking.
- 0919 – Feel we have more than enough police protection for the size of our community. Communities larger than ours have less police staff. Unless you have cable, you are unable to view city council meetings. Is there a way to fix that?
- 0922 – I'd like to see Comcast here. I do not support changing the traffic flow of downtown (the one way streets). I get really frustrated when main St is closed down for old car shows- there are other parking lots that can be utilized. If you don't use your sprinklers, backflow testing should be waived. There should be a sidewalk all the way up E Main and down Steelhammer. We need new schools- not a city issue, but who wants to move here with rundown non-functioning schools. Although I would support a gas tax, I never buy gas in Silverton.
- 0925 – No annexation without public vote! Downtown business interests driving too much public policy. Silverton is a bedroom community and should be managed as such. City council and city staff communication is just terrible- yet the community is closely connected via Facebook and that's a valuable and wonderful thing. Why isn't city govt part of that? There is widely held opinion that city government is a "good old boys club" and that keeps many of us from choosing to be engaged.
- 0932 – Cut police budget- use money to develop parks, fix streets and provide services for seniors and youth.
- 0934 – My major concern for the City is the Eugene Field property and how the school district abandoned it before having a plan. Since it is in the core of the city, special care needs to be made so that the users represent the values and contribute rather than detract from the downtown core. Another 'O'Reilly's" type business there would be inappropriate.
- 0936 – I appreciate all of the volunteers, including City Council members, planning commission, etc! Thanks! We should strive to attract more diversity to city employment, city council, volunteer opportunities, etc. (Wider age range- including kids, people whose 1<sup>st</sup> language isn't English, LBGTQ individuals, people of color, women, etc.) Is there a volunteer coordinator in the city govt? If not, there needs to be one. Also, we need better coordination between city govt and schools. Students could be much more involved. Does Silverton had a CERT (Community Emergency Response Team) program? If not, why not?! System development fees have prevented me from pursuing real estate/affordable housing project near downtown. City seemed to have a "take it or leave it" attitude. Work w/ people!

- 0938 – We love Silverton. Thank you!
- 0941 – This survey is a real positive tool to collect the thoughts/wishes/needs of Silverton citizens. Answers can provide valuable info for the immediate future. I'm hopeful that the info collected will actually be used. Some past surveys have not been used very well!
- 0942 – Excellent survey- should be done at least once per year.
- 0948 – I would really like to make Silverton great. Meaning we all know the issues we need to work on. What are some actions we can take? Why can't we get our streets and roads paved? We need answers instead of excuses. We ALL have to do our part to make our community great! Keeping our pool going, better parking downtown etc.
- 0949 – I would love to see Silverton change out one-way streets to 2 way.
- 0951 – I live in area 7, a very dangerous area of area 7, should say rather when the dam breaks. I was not informed of this danger until after I'd moved in and paid my rental costs. Those in charge built that dam on a fault line. If you wanted a swimming hole upstream, it would make more sense to have created a new swimming pool decorated with rock of surrounding area. Now you have two dangers, swimmer contamination and dam breakage, leading to death, destruction, expense, and loss of resident confidence. You need to fix it now!
- 0959 – The rents for apartments have skyrocketed here, cannot afford to live here anymore...
- 0966 – I don't like this
- 0968 – I love Silverton! It's like Carmel without the ocean – and like living inside a Norman Rockwell Version of small town America. I am very concerned about all the new homes being built without having jobs and roads to support that kind of growth, that lack of master plan has all but destroyed much of Southern California and turned it into a congested, expensive zoo!
- 0969 – I would love to see Court appointed advocates (CASA). This organization is national. They work with abused and neglected children in our community. Child abuse awareness month is in April and cities recognize this by putting blue ribbons on a chosen tree for each child that has died due to abuse. P.M.E. will put ribbons on the tree. Liberty house in Salem is involved in this cause as well. More info regarding this will be out in January.
- 0972 – More core parking. Build a golf course, attraction sort of land use, prestige.
- 0978 – I think we need more stores for shopping like a Bi-Mart, Dollar Tree, or a Walgreens. This would build up the economy, and possibly give jobs to people who need them. Right now, everyone goes to Woodburn or Salem to shop at these stores, this would keep the people here in Silverton.
- 0981 – Need more small stores like Dollar Stores, clothing and shoe stores. Help getting homeless people places to live and jobs so they can get back on feet. Fix the dam before it breaks. A better alarm system for emergencies to let people know and time enough to do something about it. Also, emergency routes to vacate. Thank you.
- 0984 – Silverton is small enough to be nimble and flexible and creative if we choose to be. I would like to see increased attention to issues that would make us a model city in terms of sustainable and Earth friendly progressive practices.
- 0985 – I have no comments

- 0986 – I want you to know that despite my recent complaints about noise levels at the pool, they are not always too loud. It seems there are just certain individuals that don't seem to care. It has not always been an issue; it is only in recent years since they began using a very loud P.A. system. I just wish they cared enough. It was and is very pleasant when they just keep the volume down – especially when they just keep the volume down – especially with deep base songs – And – the problem is the worst with the classes because the voices carry worse than the music. I hope you can do something to help the residents who are affected.
- 0987 – Seems like city government has been running smoother since we elected the current mayor and council
- 0988 – I would support a parks and recreation district for all parks and activities including the city pool. We need to improve and encourage walking and bicycling – make it feel safe. Divert traffic away from downtown as it is quietly and more pedestrian friendly.
- 0989 – Get rid of stupid 1-way street. Slow traffic on North and South Water St. with radar patrols. Increase pedestrian safety with police presence. Quit spending city funds on chamber of commerce!!!
- 0990 – Silverton is not only one of the “Top 10 coolest small towns” in America, it is our beloved home town. Having lived in other parts of the country previously, and having traveled fairly extensively, Silverton still remains one of the most beautiful, cozy places I have ever experienced – and we get to live here!! So grateful to be here!
- 0993 – Silverton needs to encourage the replacement of and new planting of trees. It's important to maintain the health of the trees downtown – they're an important anti-pollution control.
- 0995 – When will you publish these results?
- 0997 – Improve Senior life in Silverton – Sidewalk and benches is a great start!
- 0998 – The housing crisis needs to be resolved in this city! It is not affordable and the homeless are increasing sustainability. We are soon going to face the same mess Portland is dealing with and we are better than this! Families paying \$1,500 - \$2,000 per month in rent is ridiculous. Affordable housing needs to be a priority.
- 1007 – This survey took much longer than 20 minutes to complete! Please a make shorter next time. Q-5 was ficcult – would have preferred a #1-#10 ranking
- 1012 - Thank you for making our town what it is! This opportunity is greatly appreciated!
- 1016 – I would like the city to focus on the basics! Infrastructure, police. Also the pool which has served citizens since 1939. We need a pump to get enough water pressure into our house so we pay additional electricity for water. Also it is noisy. So before you add more people to the system, make it work for those of us here. Forgo frivolous items like dog park and skate park and new parks until you have met the basics of water, sewer, storm drainage, and streets. Should Ike Mooney tract be kept for a school site? Growth in the area might require an elementary school in Pioneer Village.
- 1017 – Overall great little town, by careful in how fast and what direction the city grows! Thanks for the opportunity!
- 1018 – As I noted previously, installing the necessary infrastructure and tax advantage to attract internet based/technology development business would be great. Although they don't necessarily represent larger employers, they pay higher

wages and are “resource friendly” on the community. While I appreciate the downtown-centric focus of our community, I would like to see more money spent to attract general commercial business aside of the downtown center. We could relatively quickly enlarge living the tax base and increase the number of local employees living in town which in turn would allow an increase in tax revenues (base) to support the ongoing revitalization of downtown. As an aside, there needs to be more money directed to the emerging traffic issues presented by the way underdeveloped Steelhammer and east Main roads. They are over utilized and undersigned as the collectors they are.

- 1019 – I am concerned with the increase of traffic over the last few years, the amount of congestion downtown, the risky driving my impatient drivers turning in front of others, the lack of diversity of income levels or ethnic diversity, the increase of noise from traffic down Water st, people not finding ways to get connected in the community (volunteerism) not seeing the police in friendly environments, the noise of sirens and police cars. I am happy to see this survey and the attempt to hear from the community at large.
- 1023 – Silverton needs some sort of day shelter to provide basic services to our homeless people- showers, laundry, clothing, food, internet, job searching, counseling. I work for Trinity Church and we are currently providing a Saturday lunch for the community but I think we could do more with the city’s help. I would be interested in any type of discussion in this matter. Thank you.
- 1024 – My greatest concerns are about traffic. Mornings and evenings there are periods of time when it is nearly impossible to get out our street onto Water. The southeast development was poorly planned regarding traffic issues. Evenings can be a nightmare trying to negotiate downtown area by car or foot. We are seeing people run stop signs on a regular basis especially on Main and Water intersection and Main and McClaine. Everywhere people are ignoring crosswalks and pedestrians. I have almost been hit countless times just out walking when I need to cross streets. People are angry because they have to wait. Most recently I was walking my granddaughter in a stroller and came within inches of her being struck. In my opinion, this is really affecting the quality of life here in Silverton. If this continues or worsens it makes other improvements pointless.
- 1028 – I would like to see the entrances to the city on Silverton rd and the highway coming into Silverton from Mt. angel look more appealing and reflective of a “garden city.” There are neighborhoods with no sidewalks, open ditches, crumbling streets and poorly maintained properties w/ garbage and junk. I feel like the city ignored my neighborhood or uses the least amount of resources necessary to maintain my neighborhood because it is a “lower-income” portion of the city. It appears to me that more people and children walk or wait for the school bus (rather than parents driving them) and we have no sidewalks, yet other neighborhoods with less foot traffic and car traffic are well maintained. The city has allowed multiple new businesses over the past couple of years on our street, many of whom have regular heavy equipment traffic- to include semis, but do nothing to regulate noise, maintain street quality, etc.
- 1029 – My water bill seems excessively high.
- 1034 – Silverton is a growing community. We need a “mid box” store like Bi-Mart or a dollar tree. If residents of Silverton go to Salem to make a purchase that they can’t get here in town they will buy things they need as long as they are in a store



in Salem. It seems to me that the city doesn't want any new business to come to town. Could the city be more helpful to new business wanting to locate in Silverton?

- 1036 – I live in “Silver Cliffs Estates” and I think the city sewer rates shaft the citizens in Silver Cliffs. They are outrageous.
- 1038 – Need deer crossing signs posted on Oak St and Main
- 1040 – I love living here- it's like what I loved about living in a small town in the 50's. Easy to get around, a sense of community, and some good people!
- 1043 – This was a well thought out survey. Looking forward to seeing how it plays out. Happy to have the opportunity to express an opinion on so many topics.
- 1061 – Silverton's quality of life would be greatly improved if there was greater diversity in its business community. Fostering this development would increase its attractiveness as a shopping and tourism destination. The increase in community income and tax revenue would benefit everyone. Stores like rite Aid and the new O'Reilly's show that chain stores recognize that Silverton has a healthy and growing economic base. What is lacks are specialty shops: a dry cleaner, bakery, more restaurants. A modest amount of outreach and advertising in Portland, Salem, Corvallis could easily attract such businesses. Also, if one doesn't already exist, the city council and C of C should work with realtors to map and catalogue vacant store fronts and available commercial properties so interested investors could easily find good locations.
- 1062 – I like the small townness of Silverton. Create some affordable housing, but keep growth to a minimum. Improve on what we have. Density. Support for the Silverton co-op. Environmentally friendly maintenance of the parks and public spaces. No pesticides or non-organic fertilizers. Thanks.
- 1063 – Silverton is in a crisis. The egregious traffic, exploding growth, and lack of a cohesive vision for the future are ruining everything that made Silverton unique. Overbuilding/bad planning: the “Garden” apartments are anything but. It is a huge, high density Ag Worker Housing Compound as far from BrucePac as any property could be and still be in Silverton. The traffic problems from the people commuting each day from the complex to BrucePac are going to be horrific. The complex has already caused nearly every home on the corner of Water and Pioneer to be sold, as long-time residents are fleeing in advance on project completion. The citizens were not told of the enormous size and demographics of this project, only the people who live within 700 feet, which include many renters. The larger number of owner occupied homes and residents of pioneer village were not told just how massive or intrusive the complex would be. At three stories and with occupancy that will grow far beyond what is reasonable for the units, it does not fit the neighborhood and will hurt home resale values. Who will monitor the tenancy in these units to make sure there are not 13 people and 6 cars for every 2 bedroom unit? The complex will impact traffic, garbage, crime, sewage, parking, noise, and more. There is no place for children to ride bikes. What about dogs and cats running loose on Water Street from the complex? It's a recipe for tragedy and accidents. The impact on Ike Mooney is already being felt as current Pioneer Village residents use it to bypass having to drive by the monstrosity. I do not know how something like this, that benefits one business was approved and it's a black mark on City Planning. Now there is talk of apartments on both ends of town and possible the Ike Mooney property. Do we need housing for our Seniors and our

grown Silverton children so they don't have to leave Silverton? Yes. How do we do it? Easy requirements for Granny Units on existing properties. Build affordable housing that makes sense and is in keeping with the surrounding neighborhood that is open to all, not just earmarked to benefit on business so they don't have to pay their employees a living wage.

Losing Downtown: Our downtown could be a shining jewel but instead we have run down businesses that attract the homeless and empty store fronts. We have smokers who hang outside all day, every day, chain smoking. We have building owners who do nothing to maintain their properties. We are losing downtown businesses to smokers who hang out outside certain businesses and the filth left behind. Cigarette butts litter the sidewalks in front of certain businesses. Who are the problem businesses? Mac place not only encourages people to hang around in front of the building smoking but they even allow smokers to smoke on their back patio which impacts every other business on Silver Creek who also has a patio. Customers are exposed to second hand smoke along the creek, all the way to Creekside grill. Smokers and the homeless congregate at the front of Mac's as their policy of "smoke em if you got em". This is clearly in violation of the Oregon Indoor Clean Air Act that bans smoking within 10 feet of entrances. The smokers who hang out in front of Mac's place negatively impact the Chocolate Box and the Lunaria Gallery who often have to keep their doors closed due to all the cigarette smoke coming into the businesses from in front of Mac's. The Townhouse is another city embarrassment and again, the businesses pro-smoking stance negatively impacts not only the Wolf Building outdoor seating for the Coffee Shop but also across the street (One business had to shutter their doors). People hang out in front of The Townhouse chain-smoking and scaring away tourists and locals who avoid walking down Main St. Your Break Tavern is the final smoke filled black eye in our downtown. Between Your Break Tavern and The Townhouse, the whole area of Main Street is suffering from the many smoker who seem to do nothing but hang out all day, chain smoking in front of the two businesses. I have seen many people start down that street, only to turn back and head away. I am sure Whimsy and Odd Fellows and other businesses down that way are suffering a loss of business due to the smoker problem. First Fridays are the worst as families are staying away from downtown altogether so as not to expose themselves, their babies and children to secondhand smoke.

Downtown saturated with bars: Goodbye Larsen Flynn Insurance hello ANOTHER bar. The last thing downtown needs is another bar, yet the People's Tap House will be open soon. Another loud place for people to congregate, drink, and stand outside smoking. This is not what we need in our vision of a thriving downtown. Currently the menu at People's House shows oven fired pizza, I am sure the Old Oak Oven Pizza was remembered when this bar was approved by the City. Right? I didn't think so.

- 1064 – Thanks for allowing us to voice our opinions!
- 1066 – Love to see the hospital expand.
- 1070 – Refocusing on the arts and community service is important for our youth, educational opportunities and recreation is imperative. I don't like the big main businesses in town. I am so disappointed that Legacy has taken over the hospital. I wish that Providence had been able to merge- much more specific community focused.

- 1071 – I moved to Silverton when I retired because it seemed to be a nice quiet quirky little town. Much like most of us like to think of Real Americana at its best. However even before I moved here I understand that the year before they doubled the property tax. I pay about 4,000 a year which is ridiculous for what I get in return. Also in order to be a real town it needs to be more self-sufficient and at least have one big department store.
- 1072 – I love how many community events this town has! It has been a great place to raise a family!
- 1075 – I would love the opportunity to create a community board of members to raise awareness and money to refilter our drinking water. To allow our community to drink pure earth water that was given to us. Establish healthy minds in our community of Silverton. Karen Gehrt-Salem, 218 Johna Ln. Silverton, OR 97381
- 1076 – My children are easily bored. I would simply like to see more outdoor accessible activities for them. Better hiking trails, access to the creek for swimming (other location other than the city park) Silver creek could use a longer trail (over growth bad) A bigger rec center would be amazing. With dance classes, keep jazzercise, courts, etc. Make them affordable though. Cost of living is insane. I work between 150-200 hours a month. After deduction, I barely get \$2100. Expenses are over \$2400 not including school necessities and groceries, gas, etc. So more programs to help working families. We're simply too rich to be poor, but too poor to float.
- 1079 – The lack of traffic law enforcement in Silverton is extremely frustrating. Daily I drive though the intersections of Oak and Water, Main and Water, Main and 1<sup>st</sup>, and Oak and 1<sup>st</sup>. These intersections are extremely frustrating. People consistently disobey traffic laws. They: Go out of turn, turn into the wrong lane, don't use blinkers, run stop signs, enter the intersection when there isn't space on the other side of the intersection, and I've even seen people make U-turns in these intersections! Please have the police enforce traffic laws! Steelhammer is also a very dangerous road. It's narrow, cars park on it, it's a hill with corners, and people (semis and cars) drive so fast! Sidewalks, curbside parking, and speed limit enforcement would be extremely helpful on Steelhammer.
- 1081 – I think city planning needs improvement, greatly! Many housing developments are being built, yet roads, traffic concerns/congestion, infrastructure overload, schools, etc are NOT equipped to handle this population overload/influx. We live here because we don't want big city feel and concentration. No more fast food places! We want livability, not another Lancaster Dr. Focus on family livability instead of turning Silverton into strictly a tourist/boutique/Disneyland town. People from Salem and outside areas enjoy the charm and character of Silverton.
- 1083 – Water and sewer bills are way too high. No new taxes. Use your existing funds wisely.
- 1087 – The water pressure is often below 15/51, this is shameful.
- 1096 - We hope we can afford to live and enjoy our home in Silverton. We feel taxes are much higher than we ever have paid or expected to pay.
- 1097 – The one-way streets are a real hassle, impede flow. There is a ton of traffic that has to take C st to N 2nd st to B st just to get to East Side residential areas fro, north and west approaches to town (214 & Hazelgreen + Silverton rd) We live in this area, it is very noisy and busy. Rather a bottleneck.

- 1098 – Bike path and safe bike lanes would be personally very important to us and my husband who, since his stroke, cannot drive but is independent on his recumbent trike and would even be able to go downtown, do shopping, etc. We live off of Monitor and 213 and there is no safe way to get to town. Thank you.
- 1100 – The city’s doing well. The city council and staff are doing well. Please get the fluoride out of the water. It’s a waste of taxpayer dollars. Thank you!
- 1103 – So tired of needing to go to Salem for everything- if I need something that I cannot get in Silverton then I go to Salem and do ALL my shopping. When we lived here 1943-1984 you seldom had to drive to Salem for anything- We plan on moving because of this and a problem with traffic.
- 1106 – So happy with how the new auto parts store turned out. Special thanks to Victor Madge for all of his hard work and advocacy for our precious downtown core.
- 1108 – We need better land use/neighborhood planning. New housing needs to be more rational/livable. Neighborhood should have open space, sidewalks, lighting, access to parks/trails etc. Right now there are too many developments that are haphazard and poorly integrated into the rest of the area. In short, land use planning needs to take into account long term livability and not just maximizing short term developer profit.

# **APPENDIX C**

## **SURVEY INSTRUMENT**



# Silverton Community Survey – COMPILED RESULTS

## City Council Presentation

### 1/9/2016

This memo presents a compilation of the 2016 Silverton Community Survey responses.

The 2016 survey was distributed to 3,415 households:

- 2,985 surveys were mailed to residents in the Silverton water billing database
- 430 were hand delivered to apartments and mobile home parks

Overall 1,108 surveys were returned for a response rate of 32%

- The response rate for the mailed surveys was 35% (1,034 surveys)
- The response rate for the hand delivered surveys was 17% (74 surveys)

A key concern of organizations that conduct surveys is statistical validity. If one were to assume that the 2016 sample was perfectly random *and* that there was no response bias, then the survey would have a margin of error of  $\pm 2.4\%$  at the 95% confidence level. In simple terms, this means that if a survey were conducted 100 times, the results would end up within  $\pm 2.4\%$  of those presented in this report.

One limitation of the study's methodology is potential non-response bias from the mailed survey. The survey results represent higher percentages of registered voters, homeowners, and households with higher incomes than reported by the U.S. Census in 2014. Despite these areas of potential response bias, our assessment is that the results provide an accurate representation of the attitudes and opinions of Silverton residents in 2016.

*This survey was developed by the University of Oregon's Community Service Center (CSC) for the City of Silverton. Please direct any questions about the survey to Michael Howard, Project Coordinator with the CSC [mrhoward@uoregon.edu](mailto:mrhoward@uoregon.edu) | 541-346-8413.*

First, we would like to ask some questions about the quality of life in Silverton.

**Q-1 Please check the box that best reflects your opinion for each of the following questions:**

Question	Poor	Fair	Good	Excellent	No Opinion
How do you rate Silverton as a place to live?	0%	2%	33%	<b>64%</b>	0%
How do you rate your neighborhood as a place to live?	1%	8%	37%	<b>53%</b>	0%
How do you rate Silverton as a place to raise children?	0%	3%	32%	<b>54%</b>	11%
How do you rate Silverton as a place to retire?	1%	10%	33%	<b>46%</b>	10%
How do you rate overall quality of life in Silverton?	0%	3%	42%	<b>54%</b>	0%

**Q-2 Please rate each of the following characteristics as they relate to Silverton:**

Characteristic	Poor	Fair	Good	Excellent	No Opinion
Sense of community	1%	7%	<b>51%</b>	40%	1%
Openness and acceptance of the community towards people of diverse backgrounds	3%	17%	<b>48%</b>	25%	7%
Overall appearance of Silverton	1%	12%	<b>61%</b>	25%	0%
Opportunities to attend community events	0%	5%	40%	<b>52%</b>	2%
Recreational opportunities	3%	21%	<b>47%</b>	26%	4%
Job opportunities	18%	<b>42%</b>	17%	2%	21%
Access to affordable quality housing	23%	<b>41%</b>	22%	4%	11%
Access to affordable quality health care	4%	18%	<b>42%</b>	26%	9%
Ease of car travel in Silverton	9%	25%	<b>46%</b>	19%	1%
Ease of bicycle travel in Silverton	13%	<b>28%</b>	<b>28%</b>	9%	22%
Ease of walking in Silverton	6%	13%	<b>41%</b>	<b>39%</b>	2%
Access to public transportation	<b>24%</b>	<b>28%</b>	17%	3%	<b>28%</b>

Your responses to the following question help us to direct our limited Police Department, Public Works, and Code Enforcement resources to identified community priorities.

**Q-3 To what degree, if at all, are the following issues a problem in Silverton?**

Issue	Not a Problem	Minor Problem	Moderate Problem	Major Problem	Don't Know
Criminal Activity	11%	<b>58%</b>	30%	2%	11%
Illegal Drugs	8%	36%	<b>43%</b>	13%	8%
Potholes	8%	36%	<b>39%</b>	18%	8%
Noise Nuisances	34%	<b>46%</b>	16%	4%	34%
Unpaved Streets	23%	<b>48%</b>	22%	8%	23%
Run down buildings, weed lots, or junk vehicles	16%	<b>49%</b>	26%	9%	16%
Unsupervised youth	31%	<b>48%</b>	18%	3%	31%
Traffic congestion	15%	<b>36%</b>	32%	17%	15%
Other (please specify) _____	4%	7%	22%	<b>67%</b>	4%

Next, we would like to ask some questions about City of Silverton Services.

**Q-4 Please check the box that best represents your opinion on the following statements.**

	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neither Agree Nor Disagree</b>	<b>Agree</b>	<b>Strongly Agree</b>	<b>No Opinion</b>
The City should not do anything to increase economic development	20%	<b>47%</b>	18%	10%	2%	3%
The City should spend money to actively recruit businesses	6%	19%	24%	<b>39%</b>	9%	3%
The City should spend money to actively retain businesses	4%	12%	21%	<b>48%</b>	13%	2%
The City should reduce business and residential development fees even if this increases costs for existing residents	23%	<b>43%</b>	18%	8%	4%	4%
The City should have strong policies to maintain environmental quality	2%	4%	13%	<b>46%</b>	33%	2%
The City should adopt policies that will create more affordable housing	6%	16%	23%	<b>35%</b>	17%	3%
The City needs to develop policies that encourage the revitalization of the downtown.	2%	7%	18%	<b>50%</b>	20%	2%
The City should develop policies that encourage an independent living facility for seniors and other senior housing	2%	7%	25%	<b>41%</b>	21%	5%

**Q-5 For every \$100 of spending, how would you divide it among the following programs and services? Changing this directly impacts service levels to citizens.**

<b>City Services</b>	<b>Amount</b>
Police	<b>\$20.63</b>
Recreation (includes Silverton Municipal Pool)	<b>\$10.03</b>
Programs/Services for Silverton senior adults	\$7.75
Parks (land acquisition, development and maintenance)	\$9.86
Land Use and Public Facility Planning (zoning, government buildings, etc.)	\$6.76
Code Enforcement (nuisance, parking, etc.)	\$5.72
Street Maintenance and Improvements	<b>\$14.43</b>
Sidewalk Maintenance and Improvements	<b>\$10.20</b>
Transit Services (Silver Trolley)	\$6.00
City Utility Assistance Program thru SACA	\$5.93
Other _____	\$2.69
<b>Total</b>	



**Q-6** The City's Urban Renewal District was established in 2004 to expand employment opportunities, fund infrastructure improvements, and revitalize the historic downtown core. To fund these improvements, a portion of existing property taxes are allocated for Urban Renewal projects that are identified in the Plan and within the District. The Urban Renewal District was estimated to generate \$12 million over a 20-year period. The City's Urban Renewal Project Fund for fiscal year 2016-2017 is \$471,505. For every \$100 of spending, how would you divide it among the following projects?

<b>Projects</b>	<b>Amount</b>
Increase Downtown Parking	\$9.16
Install High Speed Internet to Downtown/Industrial Park	\$5.31
Funds to existing business for expansion	\$6.68
Funds to attract new businesses to locate in Silverton	\$9.28
Funds to make aesthetic improvements to Downtown buildings	\$8.79
Potential new Public Space/Plaza at the Eugene Field Site	<b>\$11.50</b>
Critical infrastructure such as street, sewer, and water projects within the Urban Renewal Boundary	<b>\$23.87</b>
Streetscape improvements, such as widening sidewalks, benches, curb extensions, street lighting	<b>\$13.36</b>
Undergrounding of Utilities	<b>\$12.05</b>
<b>Total</b>	

**Q-7** Please rate the following statements by checking the box that most clearly represents your opinion:

	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neutral</b>	<b>Agree</b>	<b>Strongly Agree</b>	<b>No Opinion</b>
I receive good value for the City of Silverton taxes I pay.	4%	18%	<b>33%</b>	<b>34%</b>	5%	6%
I am pleased with the overall direction that the City of Silverton is taking.	3%	14%	33%	<b>42%</b>	4%	4%
The City of Silverton staff welcomes citizen involvement.	3%	8%	24%	<b>41%</b>	7%	16%
The City of Silverton staff listens to citizens.	4%	12%	28%	<b>33%</b>	6%	17%
The City of Silverton City Council welcomes citizen involvement.	3%	8%	25%	<b>38%</b>	9%	18%

**Q-8** If you had an in-person or phone contact with an employee of the City of Silverton within the last 12 months, what was your impression based on the following criteria? (IF NONE, SKIP TO Q-10)

<b>Characteristic</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Excellent</b>	<b>No Opinion</b>
Knowledge	5%	13%	<b>37%</b>	25%	21%
Response to my issue	11%	11%	<b>33%</b>	24%	20%
Response time to handle my issue	11%	10%	<b>30%</b>	26%	22%
Courtesy	5%	8%	32%	<b>36%</b>	19%
Overall impression	7%	13%	<b>34%</b>	27%	19%

**Q-9 Please use this space to provide us more detailed information on your interactions with city staff:**

**Q-10 How do you rate the quality of each of the following services provided by the City of Silverton?**

Service	Poor	Fair	Good	Excellent	No Opinion
Police response to emergencies	1%	4%	35%	34%	27%
Investigation of crime	2%	7%	27%	13%	50%
Traffic enforcement	6%	14%	47%	17%	16%
Street repair	16%	39%	37%	5%	3%
Street cleaning	4%	16%	54%	22%	3%
Amount of public parking	17%	37%	38%	4%	4%
Storm drainage	10%	28%	47%	5%	9%
Water services	9%	23%	51%	13%	4%
Sewer services	9%	21%	50%	12%	8%
Land use, planning and zoning	11%	27%	32%	4%	27%
Code enforcement (weeds, abandoned buildings, etc)	16%	29%	32%	4%	20%
Services to senior adults	3%	18%	41%	8%	30%
Services to youth	6%	23%	33%	5%	33%
Municipal court	1%	7%	20%	3%	70%
Park maintenance	1%	12%	57%	20%	9%
Silver Trolley	1%	7%	28%	10%	54%
Bicycle facilities	12%	21%	24%	4%	39%

**Q-11 Which of the following recycling options do you prefer?**

**89%-Keep the existing bi-weekly recycling service**  
 11%-Return to weekly recycling pick-up, even with an increase in cost

**Q-13 Would you support a ban on smoking in parks?**

**73%-Yes**  
 27%-No  
 N=984

**Q-12 Single use plastic bags often cannot be recycled. Would you support a ban on retailers' use of non-recyclable plastic bags in Silverton?**

**59%-Yes**  
 41%-No  
 N=980

**Q-14 Would you support a ban on smoking on public sidewalks in the downtown core?**

**70%-Yes**  
 30%-No  
 N=1000

**Q-15 Would you support a ban on food grade Styrofoam in local restaurants and grocery stores?**

**66%-Yes**  
34%-No  
N=940

**Q-16 Do you support continuing to add fluoride in the City's drinking water?**

**73%-Yes**  
27%-No  
N=937

**Q-17 State funds available for road maintenance are declining but the costs for road maintenance are increasing. To help fill this funding gap, would you support a local gas tax?**

49%-No

**51%-Yes – If Yes, How much per gallon? 45%-\$.02 30%-.03 5%-.04 20%-.05**

**Q-18 How do you rate the quality of each of the following services provided by other government entities or private utilities?**

Service	Poor	Fair	Good	Excellent	No Opinion
Ambulance/emergency medical services	0%	4%	<b>38%</b>	26%	33%
Garbage collection	1%	6%	<b>52%</b>	39%	2%
Recycling	3%	8%	<b>50%</b>	38%	2%
Yard waste pick-up	1%	6%	<b>48%</b>	37%	8%
Services to senior adults	2%	14%	36%	8%	<b>40%</b>
Services to youth	5%	19%	32%	5%	<b>39%</b>
Cable television	13%	22%	26%	5%	<b>33%</b>
Portland General Electric	2%	8%	<b>56%</b>	31%	4%
CARTS intercity bus system	3%	11%	21%	5%	<b>61%</b>
Schools, education services	4%	12%	<b>41%</b>	23%	20%
High Speed Internet	17%	28%	<b>33%</b>	7%	15%
Northwest Natural	0%	5%	<b>46%</b>	29%	19%
Telephone	5%	15%	<b>39%</b>	12%	28%
Response to fire emergencies	0%	1%	29%	<b>34%</b>	<b>35%</b>
Response to medical emergencies	0%	2%	30%	<b>35%</b>	<b>33%</b>
Silverton Access Network (SCAN-TV)	3%	6%	18%	5%	<b>68%</b>

**Q-19 The Eugene-Field property may be sold to a private developer. What kind of development would you like to see incentivized?**

**Q-20 Annexations bring new land into the City. Who should be responsible for new property annexations over 2-acres into the city?**

27%-Send annexation requests to City Council.

**73%-Send annexation requests to voters.**

N=923

Next, we would like to ask some questions about parks and recreation.

**Q-21 Please indicate how high of a priority the City should place on development and/or maintenance of the following park and recreation facilities.**

	<b>High</b> I feel improvement or addition of this type of facility should be a high priority	<b>Medium</b> Some investment in this type of facility would be nice	<b>Low</b> I feel improvement or addition of this type of facility should be a low priority	<b>Not a Priority</b> I do not want to see this type of facility	<b>No Opinion</b>
Silverton Municipal Pool Improvements	29%	<b>48%</b>	16%	3%	5%
Frisbee Golf Course	3%	16%	<b>37%</b>	<b>35%</b>	10%
Additional trails and paths	28%	<b>39%</b>	22%	7%	4%
Silverton Dam and Reservoir Expansion	24%	<b>41%</b>	20%	6%	8%
Development of the Pettit Property (9-acre parcel including a 20-acre reservoir located southwest of the Oregon Garden)	18%	<b>34%</b>	24%	11%	12%
Development of the 40-acre Ike Mooney tract	7%	22%	<b>32%</b>	21%	17%
Silver Creek trail system	27%	<b>41%</b>	19%	7%	6%
Focus on maintaining existing facilities	<b>54%</b>	40%	4%	0%	2%
Other: _____	<b>52%</b>	5%	0%	1%	42%

**Q-22 In order to fund the operation at the City pool, a five (5) year special levy was passed by the voters on 11/6/2012. With regard to the pool, please check all that apply**

**58%-When the current levy expires I would support another 5-year levy to keep the pool open year round. 1-3 times per week**

4%-Close the city pool when the levy expires.

46%-I would like the city to explore other options (see Q-23).

**Q-23 What other options for pool operations would you prefer? Please check all that apply**

31%-Exploring the costs and potentially reduced levy for a seasonal pool.

9%-Support the creation of a new pool district using the city limits as a permanent tax district.

**72%-Support the creation of a new pool district using an area larger than the city limits (which could spread out the financial burden over an area that better represents actual users) to create a permanent tax base.**

**Q-24** Using the same concept of a permanent tax district larger than the city limits, would you support such a district for all parks/recreation functions (again, spreading the financial burden over an area that better represents actual users)?

56%-Yes

7%-No

37%-I would need more information

**Q-25** The YMCA operates the City Swimming Pool under a contract with the City. How satisfied are you with the YMCA's operations?

9%-Very Satisfied

**38%-Satisfied**

7%-Dissatisfied

4%-Very Dissatisfied

**43%-No Opinion**

**Q-26** Do you have any comments or concerns about the hours, schedule or programs at the City Swimming Pool? (Please specify)

**Q-27** The City recently dedicated nine (9) acres on the Pettit Property for a new park. Please indicate how high of a priority each of the following potential amenities are for future park development?

	<b>High</b> I feel improvement or addition of this type of facility should be a high priority	<b>Medium</b> Some investment in this type of facility would be nice	<b>Low</b> I feel improvement or addition of this type of facility should be a low priority	<b>Not a Priority</b> I do not want to see this type of facility	<b>No Opinion</b>
Hiking/ Biking trails	<b>50%</b>	33%	8%	5%	4%
Picnic areas	<b>42%</b>	<b>41%</b>	9%	4%	4%
Athletic fields	11%	<b>30%</b>	<b>31%</b>	22%	6%
Sports courts	10%	28%	<b>33%</b>	23%	7%
Fishing area	24%	<b>39%</b>	21%	11%	6%
Frisbee golf course	7%	22%	<b>33%</b>	<b>31%</b>	8%
Swimming beach	23%	<b>30%</b>	21%	19%	7%
Camping for bicyclists	8%	24%	28%	<b>32%</b>	7%
Other: _____	27%	14%	5%	9%	<b>44%</b>

**Q-28** Would you support a bond measure to develop a community park if the amenities you marked in Q-27 are included?

**62%-Yes**

38%-No

N=734

Next, some questions about information sources.

**Q-29 What do you rely on as your local news source? (Check all that apply)**

- 31%-Silverton Appeal
- 40%-Statesman Journal
- 13%-Oregonian
- 6%-SCAN TV
- 2%-KZBY radio (1490 am)
- 33%-From the local grapevine
- 39%-Facebook
- 1%-Twitter
- 2%-YouTube
- 1%-Instagram
- 16%-City of Silverton website
- 79%-"Our Town"
- 12%-Other (specify): \_\_\_\_\_

**Q-30 How well do you think the City of Silverton staff and City Council communicates with its citizens?**

	Very well	Well	Not Very Well	Not at all	Don't Know
City Staff	8%	36%	19%	4%	33%
City Council	5%	34%	23%	5%	33%

**Q-31 Do you have a suggestion for how the City could provide better information to citizens? And a suggestion for how to pay for it?**

**Q-32 How often do you visit the City of Silverton website ([www.silverton.or.us](http://www.silverton.or.us))?**

- 0.2%-Always  
(At least once a day)
- 3%-Often  
(Once or twice per week)
- 23%-Sometimes  
(Once per month)
- 42%-Rarely  
(One or two times per year)
- 31%-Never

**Q-33 What additional services or information would you like to see provided on the City of Silverton website?**

**Q-34 How active are you in helping make decisions in the City of Silverton? (attend school board meetings, speak at city council hearings, participate in neighborhood or homeowner associations, etc.)**

- 2%-Highly active
- 16%-Moderately active
- 28%-Barely active
- 51%-Not active**
- 3%-Other (Please specify): \_\_\_\_\_

**Q-35 Would you actively participate in a neighborhood association if one were created in your neighborhood?**

- 70%-Yes**
- 30%-No
- N=676

**Q-36 How often do you think the City Council should hold Town Hall Meetings to share information?.**

- 2%-Once per year
- 13%-Twice per year
- 36%-Quarterly**
- 10%-Bi-monthly
- 35%-Whenever issues arise**
- 1%-Never
- 2%-Other (Please specify): \_\_\_\_\_

**Next, some questions about your household**

**Q-37 Do you live within the city limits of Silverton?**

- 96%-Yes, how long? Average = 15 Years**
- 4%-No

**Q-38 What is your age? Average = 63, Youngest = 18, Oldest = 94**

**Q-39 Are you a registered voter?**

- 96%-Yes**
- 4%-No

**Q-40 What is your gender?**

- 56%-Female**
- 41%-Male
- 4%-Prefer not to answer

**Q-41 If you moved to Silverton, why? (Please check all that apply)**

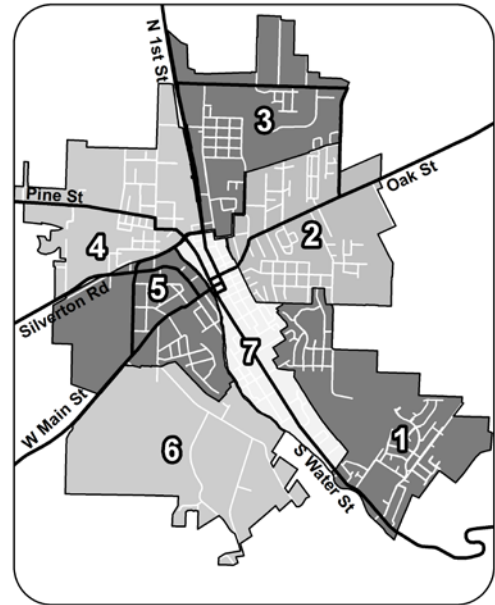
- 26%-It is convenient to where I work
- 30%-Close to family
- 25%-I am retired, and this seems like a good place to live for a variety of reasons
- 20%-Proximity to hospital
- 28%-Good schools
- 52%-Safe, livable neighborhoods**
- 72%-Like small town characteristics of the community**
- 21%-Other (please specify)

**Q-42 Do you rent or own the home you live in?**

- 12%-Rent
- 88%-Own (or am buying)**
- 0.4%-Occupy without payment or rent
- 0.3%-Other (please specify) \_\_\_\_\_

**Q-43 Referring to the map to the right, which of the following best describes the area where you live in Silverton?**

- 19%-Area 1**
- 30%-Area 2**
- 12%-Area 3
- 9%-Area 4
- 10%-Area 5
- 9%-Area 6
- 11%-Area 7



**Q-44 Please estimate your expectant total household income in 2016 before taxes:**

- |                         |                                  |
|-------------------------|----------------------------------|
| 2%-Less than \$10,000   | <b>25%-\$50,000 - \$74,999</b>   |
| 4%-\$10,000 - \$14,999  | <b>18%-\$75,000 - \$99,999</b>   |
| 5%-\$15,000 - \$24,999  | <b>16%-\$100,000 - \$149,999</b> |
| 9%-\$25,000 - \$34,999  | 6%-\$150,000 - \$199,999         |
| 13%-\$35,000 - \$49,999 | 4%-\$200,000 or more             |

**Q-45 How many people live in your household, including yourself? Enter zero if none.**

Adults (18 and over)? Children? **Average HH size = 2.5, 48% 2-person households, 20% 1-person households**

**Q-46 Where do you work?**

- |                          |                           |
|--------------------------|---------------------------|
| <b>41%-I'm retired</b>   | 5%-Portland Metro area    |
| 7%-From home             | 2%-Unemployed             |
| <b>18%-Silverton</b>     | 9%-Other (please specify) |
| 2%-Woodburn              | _____                     |
| <b>14%-Salem/ Keizer</b> |                           |
| 2%-Rural Marion County   |                           |

**Q-47 If you are currently working, which type of business field do you work in?**

- |                                  |                                   |
|----------------------------------|-----------------------------------|
| 4%-Agriculture                   | 6%-Construction                   |
| 3%-Financial                     | 2%-Utilities                      |
| 5%-Manufacturing                 | <b>14%-Government</b>             |
| 3%-Real Estate                   | <b>13%-Education</b>              |
| 5%-Retail                        | <b>20%-Health Care</b>            |
| <b>11%-Professional Services</b> | <b>14%-Other (specify):</b> _____ |
| 2%-Transportation                |                                   |



**Q-48** Please share any other comments you have in the space below (attach additional sheets if needed).

**Thank You!**

**Community Emergency Information**

*It is imperative that all citizens be prepared to the extent possible for any disaster. The following important links will help Silverton residents prepare, respond, and recover from a natural disaster or other emergency in our area.*

Please contact Dianne Hunt, Administrative Services Director, at 503-874-2204 to obtain additional information.

**City of Silverton Website:** <http://www.silverton.or.us>

**Silverton Emergency Operations Plan:** <http://www.silverton.or.us/DocumentCenter/View/418>

This plan addresses a number of potential threats to the community, including severe weather emergencies, flood, major fire, hazardous materials, earthquake, volcanic activity and terrorism.

**Marion County Hazard Mitigation Plan:** <http://www.co.marion.or.us/PW/EmergencyManagement/Pages/NHMP.aspx>

**Silverton Addendum:** <http://www.co.marion.or.us/PW/EmergencyManagement/Documents/cityofsilverton.pdf>

**Keep in Touch**



**Silverton Police Department**

Mobile App

Free to Download

Published on:   



**Stay Connected. . .**



**City of Silverton**

[www.silverton.or.us](http://www.silverton.or.us)

- Receive updates via e-mail or text
- Report concerns and complaints
- Watch meetings live on SCAN-TV
- Watch recorded meetings on Vimeo
- Follow us on Facebook & Twitter