

# The City of Silverton—Silver Creek Dam Citizen Alert Notification System Annual Emergency Information

**The Silver Creek Dam,** administered by the City of Silverton Public Works Department, is located two miles south of downtown Silverton. A failure of the dam could potentially flood certain areas downstream which are know as the inundation zone.

The dam structure and spillway are regularly inspected by the City. The Oregon State Water Resources Department also inspects the dam each year. The City has installed a remote monitoring system at the dam that provides up-to-the-minute data feeds of key points on the dam as well as an ability to visually monitor the dam from remote locations. This year's State Dam inspection once again resulted in a passing grade of all key components. Minor maintenance work was performed on the spillway and monitoring systems.

The map shows the inundation zone and evacuation routes for vehicles and pedestrians. The City's goal is to increase public safety through flood preparedness, knowing the evacuation routes, and the Citizen Alert Notification System. Please familiarize yourself with the evacuation routes, and decide today where you will go and how to get there.

# METCOM 9-1-1 Emergency Alert Program—Citizen Alert Notification

# What is the METCOM 9-1-1 Emergency Alert Program?

This service allows you to sign up to receive emergency alerts on your cell phone, work phone, email, home phone, and more. You can also choose the locations you want to be contacted about. You can receive notifications about emergencies that may affect your home, your portents' home, your workplace, and your child's school, as long as those locations are within the boundaries of the city or county METCOM serves. The system will be used to notify residents about imminent threats to health and safety. Public Safety officials will send alerts about emergencies such as sever weather, floods, gas leaks or critical police activity.

### **How Emergency Alerts Works**

When a message is issued about a potential safety hazard or concern, messages will be sent to all standard voice and text communication devices that you have registered, including landline phones, cell phones, email, and more. If you don't confirm receipt of the message, the system will try to reach your second contact number or email. The system will continue trying to contact you until it receives a confirmation from you.

### Sign Up for Emergency Alerts

Add your contact information to the emergency notification system. Residents and businesses with listed landline telephone numbers have already been included in the system. You may use the registration link to include additional ways to be contacted. All information will be kept strictly confidential. Please consider signing up if a cellular phone is your primary phone, if you want to receive text and/or email messages, or if you have special needs (hearing or visually impaired, wheelchair, etc.).

### How do I sign up?

Go to the City's website: www.silverton.or.us/citizenalert, this will take you directly to the Citizen Alert—Metcom Everbridge sign in page. Create an account and add your contact and location information into the Mass Notification system. All information you provide will be kept strictly confidential.



**Questions about Citizens Alert Notification or if you have problems entering your information?** Please contact METCOM 9-1-1 at the non-emergency number: 503-982-2340.

